

# Scotland's Redress Scheme

## Application form **Part 3**

### For individually assessed payment applicants

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## Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

**Name**

Maria Mcquade

**Date of birth**

Day

02

Month

03

Year

1969

The next section asks you to write your statement of abuse.

## Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500  
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** [apply@redress-scheme.scot](mailto:apply@redress-scheme.scot)

### Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

### How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from [mygov.scot/redress](https://mygov.scot/redress)

### Please remember:

- there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know
- do not worry about your spelling
- use as much or as little space as you need to give your information - you can continue on additional pages if you want to

## Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

**Q1 | What is the name or location of the relevant care setting you were abused in?**

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Grieve

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

**Q2 | When were you abused?**  
For example: a single date, an age, or an approximate time or time range.

1976

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

**Q3 | Who was involved in your abuse?**  
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

**Q4 | On the next page, please provide as much information as you can about:**

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

My earliest memories are of being removed from my mother due to her severe drinking problem and the abuse we suffered at home. She was mentally and physically abusive and would beat me daily. I remember the fear and confusion of those early years very clearly and I also remember protecting my siblings from this age from her having oarys and different men coming in our room at night . I was later taken to a panel hearing where my mother was removed from us when I was around seven years old. This is something that has stayed with me and continues to affect me. But also was told she only wanted me back which made me feel different the whole time. My brother, sister, and I were placed into a children's home called Grife, but we were deliberately kept separated. This destroyed our relationship with one another at a time when we were all each other had. As the oldest sibling, this caused me deep distress and constant worry, as I had always felt responsible for protecting them. Being separated from them made me feel helpless and unsafe. I was forced to grow up very quickly and often took punishment to shield my siblings. At Grieve, there was no affection, comfort, or care. Food was rationed, and we were frequently intimidated and picked on by staff. We were made to feel worthless and unwanted. There was no emotional support, and the environment was cold and frightening.

## Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

**Q1 | What is the name or location of the relevant care setting you were abused in?**

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Bridge of Weir

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

**Q2 | When were you abused?**

For example: a single date, an age, or an approximate time or time range.

1977

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

**Q3 | Who was involved in your abuse?**

For example: a member of staff, a peer or someone outside the care setting.

Mr Mortimer

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

**Q4 | On the next page, please provide as much information as you can about:**

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

We were then placed in various homes in Bridge of Weir, which were cottage-style dormitories. Even now, remembering arriving there makes me feel physically sick. There was a large main office at the entrance, run by a man named Mr Mortimer. I was moved between several cottages and again kept separated from my siblings, which caused me severe anxiety and distress. I did not feel safe without them, as I had always protected them when we lived with our mother, especially as men would come in and out of her room at night, and I had taken on a mothering role from a very young age. Punishment in these homes was extreme. Staff would use belts and shoes to beat us until we were left bruised and marked all over our bodies. It was traumatic not only to experience this myself but also to witness my siblings being abused in the same way. This was also where the sexual abuse began. While I was placed in Cottage 34, the son of the house parents sexually abused me repeatedly. I did report this abuse, but nothing was done. Instead, I was treated differently afterward, and my disclosure was ignored. This completely destroyed my trust in adults and authority figures and made me even more fearful for my siblings' safety. Food continued to be rationed, and if you did not like the food, you were locked away as punishment. We were never allowed treats, and we were not permitted to enter the kitchen to even make a drink. I also witnessed other children being abused regularly. I suffered from incontinence, and instead of helping me, staff used this as a punishment. They made everyone aware of it, humiliating me and deepening my shame. The house parents' son, who was sexually, physically, and mentally abusive on a daily basis, was protected because of who his parents were, and he was never held accountable.

## Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

**Q1 | What is the name or location of the relevant care setting you were abused in?**

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

The Good Shepherd Centre

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

**Q2 | When were you abused?**

For example: a single date, an age, or an approximate time or time range.

1978

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

**Q3 | Who was involved in your abuse?**

For example: a member of staff, a peer or someone outside the care setting.

Sister Caramel

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

**Q4 | On the next page, please provide as much information as you can about:**

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

## Your statement for Care setting 3 continued

I was later placed in the Good Shepherd Centre, run by nuns. This was another deeply traumatic experience. There was a room called the "parlour," which was described as a visiting room but had bars on the windows like a prison. I was locked in there for long periods. I was dragged along the floor, had my hair pulled out, and was beaten physically. The head nun, Sister Caramel, was particularly cruel and abusive. Punishments included being whipped or beaten with belts, and at times I was left locked in the parlour all day. I also remember old dungeon-like areas, which I can only describe as metal cages, where women were taken and abused. The sexual abuse continued, and I remember it all clearly. These memories replay in my mind constantly, as if it happened only recently. I have never been able to escape them.

## Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

**Q1 | What is the name or location of the relevant care setting you were abused in?**

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Winton Lodge

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

**Q2 | When were you abused?**

For example: a single date, an age, or an approximate time or time range.

1979

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

**Q3 | Who was involved in your abuse?**

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

**Q4 | On the next page, please provide as much information as you can about:**

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

I was then placed in Winton Lodge in Kelvindale, Glasgow. Here, my brother was severely bullied and abused. He was hit, kicked, tormented, and called names daily. Nothing was done by staff to protect him. I tried to defend and protect him as much as I could. There was only one staff member, Mary, who made me feel safe, and I dreaded the days she was not on shift. I also know that my brother was sexually abused in several placements, which fills me with unbearable guilt and pain. Throughout my entire childhood, I was repeatedly assaulted at home and then in every care placement that followed. I was forced to mature far beyond my years and lost all faith in people and society. I struggle deeply with trust and safety. I now suffer from severe PTSD and am on medication. I have also been prescribed antidepressants. As a result of the trauma, I turned to alcohol and nearly lost my life because of it. I am now in recovery but still require ongoing support to stay on track. Tragically, my brother later took his own life as a result of the abuse we endured. I live with overwhelming guilt, grief, and sadness because of this. Today, I do not go out much, I do not feel safe, and I am in constant fear and worry. The abuse I suffered has affected every part of my life, both then and now. I truly feel that my entire life has been shaped and damaged by what was done to me and my siblings. And ino my life was over before it began

Do you want help  
with this section?

If you want help before sending in the form, you can:

- read page 32 of the "Help to apply" guidance
- contact a case worker

The next section has questions about your supporting documents.

## Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- ☐ I am including supporting documents with my form
- ☐ I am not including supporting documents  
(if you tick this, a case worker will contact you)
- ☒ I am collecting my documents and will submit them a later date

Do you want help  
with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

## Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on [mygov.scot/redress](https://mygov.scot/redress).

**Before you send your application you must agree to these statements:**

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

**Your signature**



Date

09/03/2026

## Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

### By email

Please submit your application and any relevant documents to:

[\*\*apply@redress-scheme.scot\*\*](mailto:apply@redress-scheme.scot)

### If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500  
Lines are open Monday to Thursday, from 10am to 4pm  
(except Scottish public holidays)
- **Email:** [\*\*apply@redress-scheme.scot\*\*](mailto:apply@redress-scheme.scot)

# Completion Certificate

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**IP Address:** 151.228.137.185



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