Motability Scheme

Motability Operations Ltd
City Gate House
22 Southwark Bridge Road
London
SE1 9HB

motability.co.uk

Mr Andrew McCracken
42 SOUTHFIELD CRESCENT
COATBRIDGE
ML5 4QX

20 January 2026

Customer Reference Number: 461635772

Dear Mr McCracken,

It's almost time to collect your new car!

It's not long until you collect your new car, so we're getting in touch now to provide you with some useful information to help you prepare. You can start enjoying your car as home as it's really.

Enclosed you'll find your Contract Hire Agreement with Motability Operations Ltd Please check all the details within the appropras validuogs.

We've also included a welcome pack which includes a copy of the Motability Scheme Handbook and Insurance Cover Booklet. The handbook covers everything you'll need to know to make the most of your lease uprid the hsurance booklet avplains what's deveried augays. Cover Booklet includes all you need to know about the rejexts parts for hire areas, and damage ad your insurance benefits. If you can't find what you're looking for, there's also a whole host of information at **motability.co.uk/customer.**

To help you make the most of your car during your lease we send a monthly **e-newsletter**, tealuring a range of articles, including Scheme news and updates. If you have given us your email address you will start to receive this soon after you take delivery of your car.

This is the email address we hold for you – **andymc1195@gmail.com**

You can update your postal address at any time by signing in to your Motability Scheme online account at **myaccount.motabilityoperations.co.uk**. If you don't yet have an online account, it's quick and easy to sign up and you can find out more at **motability.co.uk/account**.

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