



19th February 2026

Electricity account number
5937 0375 012

Top Up Barcode
6332 2695 9370 3750 126



Electricity

IMPORTANT INFORMATION
Please keep this number and barcode safe. You will need them to top up your meter at a PayPoint, Payzone or Post Office

Action required

Outstanding debt of £5.00

Here to help

[scottishpower.co.uk/
smartpayfaq](https://scottishpower.co.uk/smartpayfaq)
0345 270 0700

Monday to Friday 9am - 5pm

For further support:

[scottishpower.co.uk/
helpingyou](https://scottishpower.co.uk/helpingyou)
0345 270 0700

Monday to Friday 9am - 5pm

Support available

For free and independent debt advice call StepChange Debt Charity free on **0800 138 1111**. They will help you work out a budget and a plan for you to pay off any arrears, so please have a list of your income, savings and outgoings to hand. We will take their advice into account when discussing a repayment arrangement with you. They can also provide details of our customer's fund which helps eligible customers on low incomes to pay their bills.

MR G SANDERSON
16/17
20 PIRRIE STREET
NEWMARJOR
EDINBURGH
EH10 5TH
15294 002225 0013 E 31600



Address for your energy supply: 16/17 PIRRIE STREET EDINBURGH EH16 5TH

We've reviewed your electricity debt payments

Dear MR GEORGE SANDERSON

We've carried out a review of your current balance alongside your smart meter readings. The review shows that we need to reset your electricity meter as below:

Your new repayments

- Standing charge of £4.09
- Debt recovery amount of £5.00
- Weekly fixed charge: £9.09
- Your debt will be repaid by 27th February 2026

If the debt payment rate is not suitable and will cause you to experience financial difficulty, please contact us on **0345 270 0700** to discuss a more affordable repayment rate for your circumstances.

Thanks for being a ScottishPower customer.