

Calderglen House Addictions Rehab

Date 14/04/2026

Blantyre Farm Rd
Glasgow
G729UG

Ref: 100005

Subject: Data Subject Access Request - Mental Health Records

Client Name: Mr Alex Ferguson

I.D 100005

Address: 1 Ramage Square, North Leith, Edinburgh, EH6 6FA

Date of Birth:

Also Known As:

NHS Number (if known):

Previous Addresses (if applicable):

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

Scope of Request

We request disclosure of all personal data held in relation to our client within your mental health services, across all systems and formats.

This includes, but is not limited to:

- Full mental health records and care files
- Psychological and psychiatric assessments
- Therapy and counselling records, including session notes
- Clinical notes and free-text entries
- Risk assessments and safeguarding records
- Care plans and treatment plans
- Correspondence between clinicians and external agencies
- Referral records and outcomes
- Crisis team or liaison team involvement
- Any records of disclosures made by the patient
- Any scanned documents, attachments, or archived materials

Format Requirement

We require a complete record disclosure, including detailed clinical and therapy notes.
Please do not provide a summary or abbreviated extract in place of the full record.

Historical Records

Please ensure searches include:

Archived and legacy systems

Paper and scanned records

Records held under previous service structures or successor organisations

Enclosures

We enclose:

Signed authority

Proof of identity

Should you require any further information to process this request, please advise promptly.

Statutory Timeframe

We expect a response within one calendar month. If an extension is required, please confirm in writing with justification.

Non-Holding of Data

If you do not hold relevant records, please confirm:

Whether the individual was known to your service

Details of any alternative or successor service providers

Service of Documents

We **only** accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

Investigations Team

MMA Legal

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