NHS Ayrshire & Arran
Dalmellington Road,
Ayr
KA66AB

Date 16/06/2026

Our Ref: DSAR-20260616-E0A9C7
Client Ref: 100082

Subject: Data Subject Access Request – Hospital / NHS Trust Records - Our Reference:100082

Client Name: Christopher Mulholland
Client Reference: 100082
Client Address: 71 Kirklandneuk Road, Renfrew, PA4 9BP
Date of Birth: 29/07/1981
Also Known As:
Name in Care:
NHS Number (if known):
Previous Addresses (if applicable):

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK GDPR and the Data Protection Act 2018.

Please provide copies of personal data held by your organisation which is relevant to our client's history of abuse, care records, patient records and/or historical trauma arising from their time in care.

In particular, please search for and disclose records relating to:

childhood or historic abuse, neglect, safeguarding, care history or time spent in care;
mental health, psychiatric, psychological or trauma-related treatment;
PTSD, anxiety, depression, distress, crisis presentations or self-harm;
suicide attempts, suicidal ideation or overdoses;
substance misuse, addiction, alcohol or drug dependency;
injuries, physical symptoms or medical conditions potentially linked to abuse or trauma;
referrals, assessments, discharge summaries, care plans, risk assessments and correspondence

with GPs, social work, police, care providers or other agencies.

Please include relevant records from A&E, inpatient and outpatient services, mental health services, crisis teams, safeguarding teams, archived systems, paper files, scanned records and any legacy or predecessor organisation records.

We are not seeking routine or unrelated medical records unless they are relevant to the matters above.

We enclose signed authority and proof of identity.

If you do not hold relevant records, please confirm whether the individual attended your organisation and identify any known successor or alternative record-holding organisation.

Please respond within one calendar month. We only accept service of documents by email to: evidence@mmalegal.co.uk. If this is not possible, please notify us by email as soon as possible.

Yours faithfully,

Investigations Team
MMA Legal
E: evidence@mmalegal.co.uk
T: 0161 570 0550

DEED OF AUTHORITY & CONSENT

THIS DEED is made on the date of signature below by (the "Client")	
Full Name:	Christopher Mulholland
Date of Birth:	29/07/1981
Previous Names (if any):	
Current Address:	71 Kirklandneuk Road Renfrew PA4 9BP
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

IN FAVOUR OF (the "Representative")	
Firm Name:	MMA Legal
Address	SToK, 43-59 Princes Street, Stockport
Postcode	SK1 1RY
Email	evidence@mmalegal.co.uk
Telephone Number	0161 563 0816

1. STATUS AND CONSTRUCTION

1.1. This Deed is executed as a deed and constitutes valid written authority for the purposes of:

- **1.1.1.** UK GDPR
- **1.1.2.** Data Protection Act 2018
- **1.1.3.** Common law confidentiality
- **1.1.4.** Any related statutory, regulatory or supervisory framework

1.2. This Deed shall be interpreted purposively and broadly to give full effect to the Client's intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.

1.3. This Deed is intended to provide clear and comprehensive authority for disclosure of the Client's personal data.

2. APPOINTMENT

2.1. The Client appoints the Representative to act fully on their behalf in connection with:

2.1.1. An application to Redress Scotland;
2.1.2. Any review, reconsideration or appeal;
2.1.3. Evidence gathering and submission;
2.1.4. Any associated advisory, compensatory or restorative process.

2.2. Requests made by the Representative shall be treated as made personally by the Client.

3. SCOPE OF AUTHORITY

3.1. This Authority applies to all public and private bodies including (without limitation):

3.1.1. Local Authorities and Councils
3.1.2. NHS Boards and GP Practices
3.1.3. Health & Social Care Partnerships
3.1.4. Integration Joint Boards
3.1.5. Religious bodies and orders
3.1.6. Residential and foster care providers
3.1.7. Education authorities and schools
3.1.8. Government departments
3.1.9. Archive services
3.1.10. Insurers holding historical liability files
3.1.11. Successor, merged or restructured public bodies

3.2. The Authority applies whether Records are:

3.2.1. Archived, microfiche, digitised or handwritten;
3.2.2. Stored off-site by contractors;
3.2.3. Held by dissolved or reconstituted institutions;
3.2.4. Transferred following statutory reorganisation.

3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:

3.3.1. The institution has closed or restructured;
3.3.2. Records are archived or require manual retrieval;
3.3.3. Records are held by insurers or successor bodies;
3.3.4. Retrieval involves time or administrative burden.

4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT

4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:

4.1.1. Physical and mental health records
4.1.2. Psychiatric and psychological reports
4.1.3. Therapy and counselling notes
4.1.4. CAMHS records
4.1.5. Social work and safeguarding files
4.1.6. Ethnicity or religious data where recorded

This includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

5.1.1. Criminal offence data
5.1.2. Police investigation material
5.1.3. Child protection investigations
5.1.4. Statements and intelligence logs
5.1.5. Outcome decisions

including records held by:

5.1.6. Police Scotland
5.1.7. Any predecessor Scottish police force
5.1.8. Prosecuting authorities.

6. THIRD-PARTY DATA AND REDACTION

6.1. The existence of third-party data shall not justify refusal to disclose the Client's personal data.
6.2. Where necessary, redaction shall be limited strictly to third-party information.
6.3. Mixed data shall be disclosed in redacted form rather than withheld in entirety.

7. PROPORTIONALITY AND REASONED DECISION-MAKING

7.1. Any refusal, limitation or redaction must:

7.1.1. Identify the specific statutory exemption relied upon;
7.1.2. Explain how that exemption applies to the particular Record;
7.1.3. Confirm why partial disclosure is not possible;
7.1.4. Be communicated in writing.

7.2. Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.
7.3. Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

8. VALIDITY AND FORMAL REQUIREMENTS

8.1. This Deed remains valid for 24 months from execution unless withdrawn in writing.
8.2. Disclosure shall not be refused because:

8.2.1. An internal template form has not been used;
8.2.2. The Authority is considered "out of date" within internal policy;
8.2.3. Additional consent is sought beyond reasonable identity verification.

8.3. Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

9. REGULATORY AND STATUTORY RIGHTS

In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

EXECUTION AS A DEED

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	Christopher Mulholland
Date	11/03/2026

Witness	
Name	Ben Taylor
Address	SToK, 43-59 Princes Street, Stockport, SK1 1RY
Occupation	Case Handler
Signature	Ben Taylor
Date	11/03/2026

Completion Certificate

Reference ID: e9a0816e-1557-4d2b-b759-141f7104a4c0

Document Details

Document Name(s): part-1, part-3, cfa, loa, fee-clarity

Total Pages: 4

Sent By: Ben Taylor (195.21.72.3)

Completed Date: Mar 13, 2026 15:52:05 UTC

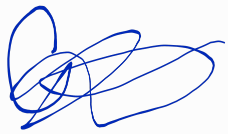
Signer Information

Name: Christopher Mulholland

Email: chrismulholland757@gmail.com

Telephone: 07771244021

IP Address: 148.252.157.230



Verified Electronic Signature

Audit Trail

Action	Timestamp	IP Address
Created	2026-03-11 11:26:29	System
Document link sent to client by email	2026-03-11 11:26:30	System
Document link sent to client by sms	2026-03-11 11:26:30	System
Document link opened by client	2026-03-11 11:26:36	74.125.208.43
Document electronically signed	2026-03-13 15:52:05	148.252.157.230

Security Verification

`SHA-256 Checksum: 65e071bc23eece9d08741b516356b8dd5ac6dbfd6190173fdd51d8cde6fa8948`

Klarna

Final reminder - Overdue

Statement number	1710757652039268
Order number	FXTV725D
Purchase date	3 December 2025
Amount to pay	£6.48

Chris Mulholland
71 Kirklandneuk Road
Renfrew
PA4 9BP

Date of Notice: 20 March 2026

Final notice - Klarna Pay Later credit agreement

Hi Chris,

Despite sending you multiple reminders, we still haven't received your payment for your order at Temu.com. You are now in breach of the terms and conditions of your agreement with Klarna. Since you have not taken action by making a payment or contacting us, we have no other choice but to terminate your agreement. Please pay the full outstanding amount of £6.48 as soon as possible.

What happens if I don't pay?

[illegible] pay will result in your outstanding debt being passed to a **Debt Collection Agency** without further notice. A Debt Collection [illegible] a regulated company used by Klarna to recover funds that are overdue.

[illegible]ion regarding your default may also be passed on to the credit reference agencies which we subscribe to. The default record [illegible] stay on the credit reference agency's file for six years after the balance has been cleared. The credit reference agencies which we subscribe to are TransUnion Ltd (visit https://www.transunion.co.uk/consumer/consumer-enquiries or call 0330 024 7574) and Experian Ltd (visit https://www.experian.co.uk/consumer/guides/refused-credit.html or call 0800 013 8888).
If you are experiencing financial difficulties and/or struggling to make a payment, please contact our Customer Service team through our chat or by phone on 0203 005 0833. We can discuss what options are available and find the best solution for you.

[illegible]f you have recently made the full payment since the date on this letter, or made other arrangements with Klarna's Customer Service [illegible]eam regarding your loan, please disregard this letter.

How do I make a payment?

You can make a payment by card when you sign into app.klarna.com or the Klarna app. You can also contact Klarna Customer Service at 0203 005 0833 or by email at customer@klarna.co.uk, to make a payment. Remember to include your reference number: FXTV725D.

Need extra support?

If you need additional support you can also contact a number of not-for-profit organisations for free, confidential and impartial (debt) advice such as:

- **Money Advice Service** – For free and unbiased money tools, information and advice call 0800 138 7777
- **Citizens Advice** – For free and impartial consumer advice call 0808 223 1133
- **AdviceUK** – For debt advice including specialist advice for minority communities and people with disabilities call 0300 777 0107
- **Christians Against Poverty** – For free debt advice in your home call 0800 328 0006
- **National Debtline** – For free guides, factsheets, tools and debt advice call 0808 808 4000
- **StepChange Debt Charity** – For debt advice throughout the UK call 0800 138 1111

Yours sincerely,
Klarna Customer Service