

Care Inspectorate

Date 04/06/2026

No address on record

Our Ref: DSAR-20260604-DB6374

Client Ref: 100284

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018 - Our Reference: 100284

Client Name: Mr Ryan Summerscales

Client Address: 65 Hillcrest Drive, Alloa, FK10 1SD

Client Reference: 100284

Date of Birth: 16/08/1985

Also Known As:

Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named client, who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

Foster Family - Frank Green : 1993

This request is made under Article 15 of the UK General Data Protection Regulation and Section 45 of the Data Protection Act 2018.

Scope of Request

We request disclosure of all personal data held in relation to our client, across all systems and formats, including but not limited to:

Admission and discharge records

Full placement history, including transfers between care settings

Social work records, case files, and assessments

Daily logs, key worker notes, and case notes

Incident reports, safeguarding records, and protection referrals

Case conference notes, reviews, and internal assessments

Complaints, investigations, and outcomes
Correspondence between staff, local authorities, and external agencies
Records shared with or held by third-party care providers acting on your behalf
Medical, psychological, or educational records held within the care file
Photographs or other documentation relating to our client's time in care
Records identifying staff members and roles involved in their care

Historical and Archived Records

Given the historical nature of this request, we require that all reasonable and proportionate searches are undertaken, including:

Archived and off-site storage
Legacy systems, including paper, microfiche, and scanned records
Records held under previous authority names, reorganisations, or successor bodies
Records held by contracted, private, or voluntary sector care providers commissioned by your authority

Placement and Authority Clarification

Where records indicate placement in additional care settings, we request:

Details of those institutions
Dates of placement
The commissioning or responsible authority

This information is required to ensure a complete and accurate record of our client's time in care.

Format of Disclosure

Please provide the information in electronic format where possible. Where records exist only in non-digital formats, scanned copies will be acceptable.

Enclosures

We enclose:
Signed authority from our client
Proof of identity

Should you require any further information to process this request, please advise promptly.

Statutory Timeframe

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Non-Holding of Data

If your organisation does not hold the requested data, we require:
Formal written confirmation of this position

Details of any organisation believed to hold the data, including successor or archive bodies where applicable

Service of Documents

We only accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

Investigations Team

MMA Legal

E: evidence@mmalegal.co.uk

T: 0161 570 0550

DRIVING LICENCE

1. SUMMERSCALES
2. RYAN ALEXANDER

3. 16.08.1985 UNITED KINGDOM

4a. 26.05.2017 4c. DVLA
4b. 25.05.2027

5. SUMME808165RA9GJ 20

7. *R Summers*

8. 65 HILLCREST DRIVE, ALLOA, FK10 1SD

9. AM/A/B1/B/f/k/p/q





Bill date
27 Feb 2026

Account number
GB 2522 0058

Bill reference
M056 5X

Page
1 of 3

Mr R Summerscales
65 Hillcrest Drive
Alloa
FK10 1SD

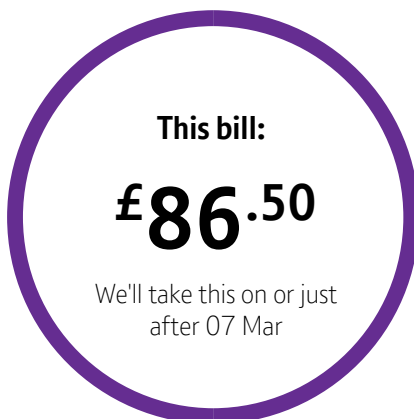
Hello Mr Summerscales

Here's your bill for February.

Keep your bill and account number safe from fraudsters. More details at www.bt.com/scams

Your last bill:
£86.50

✓ Thanks for paying
your bill in full



Your recent bills:

Feb		£86.50
Jan		£86.50
Dec		£86.50

£86.50
Broadband Package

> Your regular charges are £86.50
see page 3 for details

Manage all your BT services online

My BT gives you access to view your bill, monitor your usage and manage your extras such as BT Cloud, BT Wi-fi and more.

To log in to My BT, you'll need your BT ID (your username and password).

Digital Voice is coming

We'll be moving our existing phone lines to Digital Voice, BT's new digital home phone service delivered through a broadband connection. It's an update all providers will be making across the UK. When it's time to switch we'll be in touch or we'll discuss it with you if you call about your broadband plan. During the switch to Digital Voice, we'll give you all the information you need and you can find helpful FAQs at bt.com/digitalvoice



How to get in touch

(You'll need this reference: GB 2522 0058)

Manage your account bt.com/mybt **0800 44 33 11**

View, download & print bills • Make payments • Manage Direct Debit
• Check what you're using • Track orders

Chat to us bt.com/contactus

It's a quick and easy way to answer any questions you might have.

Faults and technical help bt.com/help **0330 1234 150**

Latest deals and anything else? **0330 1234 150**

Landline, TV & broadband bt.com/packages

Mobile bt.com/mobile

Accessible numbers bt.com/contactus **0330 1234 150**

If you use the Relay UK app or a textphone, please dial **18001** before the number you want e.g. **18001 0330 1234 150**. More information is available at www.relayuk.bt.com

Need to change your format?

Receive your bills and other important information in large print, braille or audio CD

bt.com/waystogetyourbill **0330 1234 150**

Need to write to us?

Our address is: **BT plc, PO Box 334, SHEFFIELD S98 1BT**

Please include your account number, day and evening contact number, name and address.

Calls to **0330 1234 150** are free when calling from the BT network, calls from other networks may be charged

Everything OK?

If not, and we haven't been able to sort out your complaint by eight weeks of you making it, you can contact the 'Communications Ombudsman'.

They provide free and independent advice on dispute resolution.

You can contact them on **0330 440 1614**,

or at www.commsombudsman.org/raise-dispute.

Our Customer Complaints Code can be seen at bt.com/complaintscode or call **0330 1234 150**.

British Telecommunications plc (registered in England no. 1800000)

Registered Office: 1 Braham Street, London, E1 8EE.



Bill date
27 Feb 2026

Account number
GB 2522 0058

Bill reference
M056 5X

Page
3 of 3

Your services

Broadband Package
Full Fibre 900

How we worked out your bill

Broadband Package	£86.50
--------------------------	---------------

Your regular charges 27 Feb - 26 Mar

Broadband Package: £86.50/month	£86.50
---------------------------------	--------

Your total	£86.50
-------------------	---------------

(Including applicable taxes)

DEED OF AUTHORITY & CONSENT

THIS DEED is made on the date of signature below by (the “Client”)	
Full Name:	Ryan Summerscales
Date of Birth:	16/08/1985
Previous Names (if any):	
Current Address:	65 Hillcrest Drive Alloa FK10 1SD
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

IN FAVOUR OF (the “Representative”)	
Firm Name:	
Address	
Postcode	
Email	
Telephone Number	

1. STATUS AND CONSTRUCTION

- 1.1. This Deed is executed as a deed and constitutes valid written authority for the purposes of:
 - 1.1.1. UK GDPR
 - 1.1.2. Data Protection Act 2018
 - 1.1.3. Common law confidentiality
 - 1.1.4. Any related statutory, regulatory or supervisory framework
- 1.2. This Deed shall be interpreted purposively and broadly to give full effect to the Client’s intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.
- 1.3. This Deed is intended to provide clear and comprehensive authority for disclosure of the Client’s personal data.

2. APPOINTMENT

- 2.1. The Client appoints the Representative to act fully on their behalf in connection with:
 - 2.1.1. An application to Redress Scotland;
 - 2.1.2. Any review, reconsideration or appeal;
 - 2.1.3. Evidence gathering and submission;
 - 2.1.4. Any associated advisory, compensatory or restorative process.
- 2.2. Requests made by the Representative shall be treated as made personally by the Client.

3. SCOPE OF AUTHORITY

- 3.1. This Authority applies to all public and private bodies including (without limitation):
 - 3.1.1. Local Authorities and Councils
 - 3.1.2. NHS Boards and GP Practices
 - 3.1.3. Health & Social Care Partnerships
 - 3.1.4. Integration Joint Boards
 - 3.1.5. Religious bodies and orders
 - 3.1.6. Residential and foster care providers
 - 3.1.7. Education authorities and schools
 - 3.1.8. Government departments
 - 3.1.9. Archive services
 - 3.1.10. Insurers holding historical liability files
 - 3.1.11. Successor, merged or restructured public bodies
- 3.2. The Authority applies whether Records are:
 - 3.2.1. Archived, microfiche, digitised or handwritten;
 - 3.2.2. Stored off-site by contractors;
 - 3.2.3. Held by dissolved or reconstituted institutions;
 - 3.2.4. Transferred following statutory reorganisation.
- 3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:
 - 3.3.1. The institution has closed or restructured;
 - 3.3.2. Records are archived or require manual retrieval;
 - 3.3.3. Records are held by insurers or successor bodies;
 - 3.3.4. Retrieval involves time or administrative burden.

4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT

- 4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:
 - 4.1.1. Physical and mental health records
 - 4.1.2. Psychiatric and psychological reports
 - 4.1.3. Therapy and counselling notes
 - 4.1.4. CAMHS records
 - 4.1.5. Social work and safeguarding files
 - 4.1.6. Ethnicity or religious data where recordedThis includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

- 5.1.1. Criminal offence data
- 5.1.2. Police investigation material
- 5.1.3. Child protection investigations
- 5.1.4. Statements and intelligence logs
- 5.1.5. Outcome decisions

including records held by:

- 5.1.6. Police Scotland
- 5.1.7. Any predecessor Scottish police force
- 5.1.8. Prosecuting authorities.

6. THIRD-PARTY DATA AND REDACTION

- 6.1. The existence of third-party data shall not justify refusal to disclose the Client's personal data.
- 6.2. Where necessary, redaction shall be limited strictly to third-party information.
- 6.3. Mixed data shall be disclosed in redacted form rather than withheld in entirety.

7. PROPORTIONALITY AND REASONED DECISION-MAKING

- 7.1. Any refusal, limitation or redaction must:
 - 7.1.1. Identify the specific statutory exemption relied upon;
 - 7.1.2. Explain how that exemption applies to the particular Record;
 - 7.1.3. Confirm why partial disclosure is not possible;
 - 7.1.4. Be communicated in writing.
- 7.2. Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.
- 7.3. Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

8. VALIDITY AND FORMAL REQUIREMENTS

- 8.1. This Deed remains valid for 24 months from execution unless withdrawn in writing.
- 8.2. Disclosure shall not be refused because:
 - 8.2.1. An internal template form has not been used;
 - 8.2.2. The Authority is considered "out of date" within internal policy;
 - 8.2.3. Additional consent is sought beyond reasonable identity verification.
- 8.3. Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

9. REGULATORY AND STATUTORY RIGHTS

In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

EXECUTION AS A DEED

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	Ryan Summerscales
Date	12/03/2026

Witness	
Name	Billie Tyrie
Address	
Occupation	Case Handler
Signature	Billie Tyrie
Date	12/03/2026

Completion Certificate

Reference ID: 83e9d493-5a51-4e0e-a6cd-35fc795acdc8

Document Details

Document Name(s): part-1, part-3, cfa, loa, fee-clarity
Total Pages: 4
Sent By: Billie Tyrie (85.255.234.138)
Completed Date: Mar 12, 2026 15:35:06 UTC

Signer Information

Name: Mr Ryan Summerscales
Email: tibor1873@gmail.com
Telephone: 07735844873
IP Address: 92.40.195.26



Verified Electronic Signature

Audit Trail

Action	Timestamp	IP Address
Created	2026-03-12 15:34:08	System
Document link sent to client by email	2026-03-12 15:34:08	System
Document link sent to client by sms	2026-03-12 15:34:09	System
Document link opened by client	2026-03-12 15:34:13	74.125.208.43
Document electronically signed	2026-03-12 15:35:00	92.40.195.26

Security Verification

SHA-256 Checksum: 252a9d1cf179b8c52089d2c16c2911f5e7264320c372b53c6dfafe57eb1efee8

This document is a legally binding record of the e-signature process.