

**NHS Greater Glasgow and Clyde**

Date 09/06/2026

Health Records Manager  
Nhs Greater Glasgow And Clyde  
Admin Building Level 2  
G120XH

Our Ref: DSAR-20260609-A859E5  
Client Ref: 100425

Subject: Data Subject Access Request - Hospital / NHS Trust Records - Our Reference:100425

Client Name: Mr George Langan  
Client Reference: 100425  
Client Address: 26 Summerhill Road, Glasgow, G157JH  
Date of Birth: 15/10/1975  
Also Known As:  
Name in Care:  
NHS Number (if known):  
Previous Addresses (if applicable):

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK GDPR and the Data Protection Act 2018.

Please provide copies of personal data held by your organisation which is relevant to our client's history of abuse, care records, patient records and/or historical trauma arising from their time in care.

In particular, please search for and disclose records relating to:

childhood or historic abuse, neglect, safeguarding, care history or time spent in care;  
mental health, psychiatric, psychological or trauma-related treatment;  
PTSD, anxiety, depression, distress, crisis presentations or self-harm;  
suicide attempts, suicidal ideation or overdoses;  
substance misuse, addiction, alcohol or drug dependency;

injuries, physical symptoms or medical conditions potentially linked to abuse or trauma; referrals, assessments, discharge summaries, care plans, risk assessments and correspondence with GPs, social work, police, care providers or other agencies.

Please include relevant records from A&E, inpatient and outpatient services, mental health services, crisis teams, safeguarding teams, archived systems, paper files, scanned records and any legacy or predecessor organisation records.

We are not seeking routine or unrelated medical records unless they are relevant to the matters above.

We enclose signed authority and proof of identity.

If you do not hold relevant records, please confirm whether the individual attended your organisation and identify any known successor or alternative record-holding organisation.

Please respond within one calendar month. We only accept service of documents by email to: [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk). If this is not possible, please notify us by email as soon as possible.

Yours faithfully,

Investigations Team

MMA Legal

E: [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)

T: 0161 570 0550

# ZOPA

09002\_3099999020<15407>\_S7702-PK4729/J A

**Mr George Langan**  
26 Summerhill Road  
Glasgow  
Glasgow City  
G15 7JH

Zopa Bank Limited  
Level 12  
20 Water Street  
Canary Wharf  
London E14 5GX  
020 3770 5960  
Email: repayments@zopa.com

2 March 2026

Dear Mr Langan,

**Notice of Arrears, Zopa Loan Account reference d5275152282b**

This arrears notice is given under section 86B Consumer Credit Act 1974 because you are behind with your repayments on this credit agreement. Please contact us urgently using the contact details at the top of this notice to discuss settling your account.

Please note that if you are making payments under an agreed arrangement through a Debt Management Company or Zopa directly, you do not need to contact us as this notice is to provide you with information on the status of the loan arrears.

Description of the credit agreement to which this notice relates:

**UK**

**DRIVING LICENCE**



- 1. LANGAN
- 2. MR GEORGE HENRY

3. 15.10.1975 SCOTLAND

4a. 26.03.2021 4c. DVLA

4b. 25.03.2031

5. LANGA710155GH9HH 25

*Q LANGAN*



8. 26 SUMMERHILL ROAD, GLASGOW, G15 7JH

9. AM/A/B1/B/H/k/p/q

## **DEED OF AUTHORITY & CONSENT**

<b>THIS DEED is made on the date of signature below by (the “Client”)</b>	
Full Name:	George Langan
Date of Birth:	15/10/1975
Previous Names (if any):	
Current Address:	26 Summerhill Road Glasgow G157JH
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

<b>IN FAVOUR OF (the “Representative”)</b>	
Firm Name:	
Address	
Postcode	
Email	
Telephone Number	

### **1. STATUS AND CONSTRUCTION**

- 1.1. This Deed is executed as a deed and constitutes valid written authority for the purposes of:
  - 1.1.1. UK GDPR
  - 1.1.2. Data Protection Act 2018
  - 1.1.3. Common law confidentiality
  - 1.1.4. Any related statutory, regulatory or supervisory framework
- 1.2. This Deed shall be interpreted purposively and broadly to give full effect to the Client’s intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.
- 1.3. This Deed is intended to provide clear and comprehensive authority for disclosure of the Client’s personal data.

### **2. APPOINTMENT**

- 2.1. The Client appoints the Representative to act fully on their behalf in connection with:
  - 2.1.1. An application to Redress Scotland;
  - 2.1.2. Any review, reconsideration or appeal;
  - 2.1.3. Evidence gathering and submission;
  - 2.1.4. Any associated advisory, compensatory or restorative process.
- 2.2. Requests made by the Representative shall be treated as made personally by the Client.

### **3. SCOPE OF AUTHORITY**

- 3.1. This Authority applies to all public and private bodies including (without limitation):
  - 3.1.1. Local Authorities and Councils
  - 3.1.2. NHS Boards and GP Practices
  - 3.1.3. Health & Social Care Partnerships
  - 3.1.4. Integration Joint Boards
  - 3.1.5. Religious bodies and orders
  - 3.1.6. Residential and foster care providers
  - 3.1.7. Education authorities and schools
  - 3.1.8. Government departments
  - 3.1.9. Archive services
  - 3.1.10. Insurers holding historical liability files
  - 3.1.11. Successor, merged or restructured public bodies
- 3.2. The Authority applies whether Records are:
  - 3.2.1. Archived, microfiche, digitised or handwritten;
  - 3.2.2. Stored off-site by contractors;
  - 3.2.3. Held by dissolved or reconstituted institutions;
  - 3.2.4. Transferred following statutory reorganisation.
- 3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:
  - 3.3.1. The institution has closed or restructured;
  - 3.3.2. Records are archived or require manual retrieval;
  - 3.3.3. Records are held by insurers or successor bodies;
  - 3.3.4. Retrieval involves time or administrative burden.

### **4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT**

- 4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:
  - 4.1.1. Physical and mental health records
  - 4.1.2. Psychiatric and psychological reports
  - 4.1.3. Therapy and counselling notes
  - 4.1.4. CAMHS records
  - 4.1.5. Social work and safeguarding files
  - 4.1.6. Ethnicity or religious data where recordedThis includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

## **5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT**

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

- 5.1.1. Criminal offence data
- 5.1.2. Police investigation material
- 5.1.3. Child protection investigations
- 5.1.4. Statements and intelligence logs
- 5.1.5. Outcome decisions

including records held by:

- 5.1.6. Police Scotland
- 5.1.7. Any predecessor Scottish police force
- 5.1.8. Prosecuting authorities.

## **6. THIRD-PARTY DATA AND REDACTION**

- 6.1. The existence of third-party data shall not justify refusal to disclose the Client's personal data.
- 6.2. Where necessary, redaction shall be limited strictly to third-party information.
- 6.3. Mixed data shall be disclosed in redacted form rather than withheld in entirety.

## **7. PROPORTIONALITY AND REASONED DECISION-MAKING**

- 7.1. Any refusal, limitation or redaction must:
  - 7.1.1. Identify the specific statutory exemption relied upon;
  - 7.1.2. Explain how that exemption applies to the particular Record;
  - 7.1.3. Confirm why partial disclosure is not possible;
  - 7.1.4. Be communicated in writing.
- 7.2. Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.
- 7.3. Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

## **8. VALIDITY AND FORMAL REQUIREMENTS**

- 8.1. This Deed remains valid for 24 months from execution unless withdrawn in writing.
- 8.2. Disclosure shall not be refused because:
  - 8.2.1. An internal template form has not been used;
  - 8.2.2. The Authority is considered "out of date" within internal policy;
  - 8.2.3. Additional consent is sought beyond reasonable identity verification.
- 8.3. Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

## **9. REGULATORY AND STATUTORY RIGHTS**

In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

### **EXECUTION AS A DEED**

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	George Langan
Date	01/04/2026

Witness	
Name	Elliott Logan
Address	
Occupation	Case Handler
Signature	Elliott Logan
Date	01/04/2026

# Completion Certificate

Reference ID: 288ff347-33bb-46cb-9b33-459f4c322d49

## Document Details

**Document Name(s):** part-1, part-3, cfa, loa, fee-clarity  
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**Completed Date:** Apr 01, 2026 11:22:40 UTC

## Signer Information

**Name:** Mr George Langan  
**Email:** geolangan@hotmail.com  
**Telephone:** 07879782607  
**IP Address:** 2a0a:ef40:7d3:3101:70ae:b510:a0ef:d1c6



Verified Electronic Signature

## Audit Trail

Action	Timestamp	IP Address
Created	2026-04-01 11:19:08	System
Document link sent to client by sms	2026-04-01 11:19:09	System
Document link sent to client by email	2026-04-01 11:19:09	System
Document link opened by client	2026-04-01 11:19:57	2a0a:ef40:7d3:3101:70ae:b510:a0ef:d1c6
Document electronically signed	2026-04-01 11:22:40	2a0a:ef40:7d3:3101:70ae:b510:a0ef:d1c6

## Security Verification

SHA-256 Checksum: 49e26b3a1a5b74a9dcccb20aaa26375732afc7fb77a90cd4b687a428fe1afd5fa

*This document is a legally binding record of the e-signature process.*