

The Grove Surgery

Date 04/08/2026

129 Dundee Road
Broughty Ferry,
Dundee
DD51DU

Our Ref: DSAR-20260804-A4313E

Client Ref: 101018

Subject: Data Subject Access Request - Full GP Medical Records - Our Reference:101018

Client Name: Miss Margaret Ferguson

Client Reference: 101018

Client Address: 30 Broadlands, Netherfield, Milton Keynes, MK6 4HL

Date of Birth: 24/12/1968

Name in Care: N/A

Previous Address: Sword Street , Camlachie , Glasgow, G31

NHS Number:

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

Scope of Request

We request a complete copy of the patient's full medical records, including all data held in electronic, paper, and archived formats.

This specifically includes:

Full GP records (not a summary printout)

Consultation notes and free-text entries

Historical paper records (including Lloyd George records where applicable)

Coded clinical data

Correspondence to and from hospitals, specialists, and external providers

Mental health records held within the GP file

Safeguarding concerns or alerts

Referral records and outcomes
Medication and prescription history
Any scanned documents or attachments

Format Requirement

We require a full record extract, not a patient summary or abbreviated report.

Where possible, please provide a complete system export including consultation notes and attachments.

Historical Records

Please ensure searches include:
Archived and legacy systems
Paper and scanned records
Records transferred from previous GP practices

Enclosures

We enclose:
Signed authority
Proof of identity

Should you require any further information to process this request, please advise promptly.

Statutory Timeframe

We expect a response within one calendar month. If an extension is required, please confirm with reasons in writing.

Non-Holding of Data

If you do not hold a complete record, please confirm:
The dates of records held
Details of any previous GP practices

Service of Documents

We only accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

James Taylor
Investigations Team
INS Law

E: evidence@inslaw.co.uk

T: +441618880834

The Grove Surgery

NXMM343A

Ms Margaret Ferguson
30 Broadlands
Netherfield
Milton Keynes
MK6 4HL

Farthing Grove
Netherfield
Milton Keynes
Buckinghamshire
MK6 4NG
Tel: 01908 295700
www.thegrovesurgery-netherfield.co.uk

23 Jun 2026

Dear Ms Ferguson
NHS No: 499 813 5961



Letter of Authority

Authorisation to Act in Relation to Data Subject Access Requests

Full Name	Margaret Ferguson
Date of Birth	24/12/1968
Previous Names (if any)	N/A
Current Address	30 Broadlands Netherfield Milton Keynes MK6 4HL
Previous Address (relevant to care placements)	Sword Street Calmachie Glasgow
Mothers Name:	Elizabeth McKee
Fathers Name:	Paul McKee

Authorised Representative

Firm Name	INS Law
Address	Building B, 23 Goodlass Road, Speke, Liverpool, England, L24 9HJ
Email	evidence@inslaw.co.uk
Telephone	0161 888 0830
Matter Reference	101018

Dear Sir/Madam,

I, Margaret , confirm that I have instructed INS Law to act on my behalf in relation to the exercise of my data protection rights, including my right of access under the UK General Data Protection Regulations and the Data Protection Act 2018. This authority is provided specifically in relation to my application to The Scottish Redress Scheme, providing authority to INS Law to obtain any and all information they deem necessary to progress my application.

I authorise INS Law, including its partners, directions, employees, consultants, agents, and authorised representatives, to:

1. Prepare, submit, and pursue Data Subject Access Requests on my behalf;
2. Correspond with you and communicate with you on my behalf in relation to any Data Subject Access Request or associated data protection matter;
3. Request confirmation as to whether you process my personal data;
4. Request access to, and copies of, my personal data and any supplementary information to which I am entitled under applicable data protection law;
5. Request information concerning the purposes of processing, categories of personal data processed, recipients or categories of recipients, retention periods, sources of data, and any automated decision-making or profiling, where applicable;
6. Provide, confirm, or clarify information reasonably required to identify me and locate my personal data;
7. Receive correspondence, disclosures, copies of personal data, explanations, schedules, electronic files, paper records, and any other response or material provided in connection with the request;
8. Correspondence with you regarding the scope, timing, format, completeness, or adequacy of any response;
9. Raise queries, challenge omissions, request clarification, request further searches, and pursue follow-up correspondence where necessary; and
10. Where appropriate, assist me in making complaints or representations to the Information Commissioner's Office or in taking any further steps arising from your response or failure to respond.

This authority applies to personal data held by you in any form, including paper records, electronic records, correspondence notes, call recordings, account records, internal records, case files, databases, emails, messages, audio recordings, CCTV footage, and any other records containing my personal data.

This authority extends to all personal data concerning me that you hold.

I request all correspondence and disclosure materials relating to any Data Subject Access Request be sent directly to INS Law using the contact details above, quoting reference

I further authorise INS Law to disclose any records, personal data, special category personal data, witness statements and application materials obtained on my behalf to independent Scottish solicitors or legal advisers where reasonably required for the purpose of advising me on any offer, award, review, reconsideration or statutory waiver under the Scottish Redress Scheme.

This authority remains valid from the date of signature, unless revoked by me in writing.

Signature	
Print Name	Margaret Ferguson
Date	04/07/2026

Certificate of Authenticity

Fintrixor — electronic signature record



Certificate ID	01KWQAABD46JCH3B11PTF6QSXF
Document ID	01KWQ4JJ5T4HCKDNQ0SDSVNDZ8
SHA-256 Document Hash	e89665081dd86398addc09409ae17129b2d12d26c9340dc1beea3716f7f59a76
Recipient Name	Miss Margaret Ferguson
Recipient Email	mags.ace88@yahoo.co.uk
Signing Timestamp (UTC)	2026-07-04 19:40:04
IP Address	31.94.74.200
Browser	Chrome on Android

Signing Consent & Review

Document opened	2026-07-04 17:59:55 UTC
Document reviewed (scrolled through)	2026-07-04 19:39:28 UTC
Consent confirmed	2026-07-04 19:40:04 UTC from 31.94.74.200

Statement confirmed: "I confirm that my electronic signature is legally binding and has the same legal effect as a handwritten signature."

Audit Trail

Event	Timestamp (UTC)	IP Address	Browser
Document created	2026-07-04 17:59:42	45.145.101.64	Unknown browser
Document sent to recipient	2026-07-04 17:59:48	45.145.101.64	Unknown browser
Document opened by recipient	2026-07-04 17:59:55	66.249.81.160	Chrome
Document opened by recipient	2026-07-04 18:00:10	66.102.7.32	Chrome
Document opened by recipient	2026-07-04 19:08:08	31.94.74.201	Chrome
Document reviewed (scrolled through)	2026-07-04 19:39:28	31.94.74.200	Chrome
Legally-binding consent confirmed	2026-07-04 19:40:04	31.94.74.200	Chrome
Document signed	2026-07-04 19:40:04	31.94.74.200	Chrome

Verify this certificate at <https://esign.fintrixor.co.uk/verify/01KWQAABD46JCH3B11PTF6QSXF>