

Frew terrace Surgery

Date 08/06/2026

9 Frew Terrace

Irvine

Scotland

KA12 9DY

Our Ref: DSAR-20260608-929657

Client Ref: 100856

Subject: Data Subject Access Request - Full GP Medical Records - Our Reference:100856

Client Name: Miss Elizabeth Morrison

Client Reference: 100856

Client Address: 24 Dalrymple Place, Irvine, KA12 0PG

Date of Birth: 03/11/1963

Also Known As:

Name in Care:

NHS Number:

Previous Addresses:

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

Scope of Request

We request a complete copy of the patient's full medical records, including all data held in electronic, paper, and archived formats.

This specifically includes:

Full GP records (not a summary printout)

Consultation notes and free-text entries

Historical paper records (including Lloyd George records where applicable)

Coded clinical data

Correspondence to and from hospitals, specialists, and external providers

Mental health records held within the GP file

Safeguarding concerns or alerts
Referral records and outcomes
Medication and prescription history
Any scanned documents or attachments

Format Requirement

We require a full record extract, not a patient summary or abbreviated report.

Where possible, please provide a complete system export including consultation notes and attachments.

Historical Records

Please ensure searches include:
Archived and legacy systems
Paper and scanned records
Records transferred from previous GP practices

Enclosures

We enclose:
Signed authority
Proof of identity

Should you require any further information to process this request, please advise promptly.

Statutory Timeframe

We expect a response within one calendar month. If an extension is required, please confirm with reasons in writing.

Non-Holding of Data

If you do not hold a complete record, please confirm:
The dates of records held
Details of any previous GP practices

Service of Documents

We only accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

Investigations Team
MMA Legal

E: evidence@mmalegal.co.uk

T: 0161 570 0550

DEED OF AUTHORITY & CONSENT

THIS DEED is made on the date of signature below by (the “Client”)	
Full Name:	Elizabeth Morrison
Date of Birth:	03/11/1963
Previous Names (if any):	
Current Address:	24 Dalrymple Place Irvine KA12 0PG
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

IN FAVOUR OF (the “Representative”)	
Firm Name:	MMA Legal Limited
Address	43-59 Princess Street, Stockport
Postcode	SK1 1RY
Email	evidence@mmalegal.co.uk
Telephone Number	0161 563 0816

1. STATUS AND CONSTRUCTION

- 1.1.** This Deed is executed as a deed and constitutes valid written authority for the purposes of:
 - 1.1.1.** UK GDPR
 - 1.1.2.** Data Protection Act 2018
 - 1.1.3.** Common law confidentiality
 - 1.1.4.** Any related statutory, regulatory or supervisory framework
- 1.2.** This Deed shall be interpreted purposively and broadly to give full effect to the Client’s intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.
- 1.3.** This Deed is intended to provide clear and comprehensive authority for disclosure of the Client’s personal data.

2. APPOINTMENT

MMA Legal Limited, a company registered in England and Wales (registered number: 13900519) is authorised and regulated by the Solicitors Regulation Authority. Access the SRA’s rules at <http://www.sra.org.uk/solicitors/handbook/welcome.page>
SRA Number: 8000579

- 2.1. The Client appoints the Representative to act fully on their behalf in connection with:
 - 2.1.1. An application to Redress Scotland;
 - 2.1.2. Any review, reconsideration or appeal;
 - 2.1.3. Evidence gathering and submission;
 - 2.1.4. Any associated advisory, compensatory or restorative process.
- 2.2. Requests made by the Representative shall be treated as made personally by the Client.

3. SCOPE OF AUTHORITY

- 3.1. This Authority applies to all public and private bodies including (without limitation):
 - 3.1.1. Local Authorities and Councils
 - 3.1.2. NHS Boards and GP Practices
 - 3.1.3. Health & Social Care Partnerships
 - 3.1.4. Integration Joint Boards
 - 3.1.5. Religious bodies and orders
 - 3.1.6. Residential and foster care providers
 - 3.1.7. Education authorities and schools
 - 3.1.8. Government departments
 - 3.1.9. Archive services
 - 3.1.10. Insurers holding historical liability files
 - 3.1.11. Successor, merged or restructured public bodies
- 3.2. The Authority applies whether Records are:
 - 3.2.1. Archived, microfiche, digitised or handwritten;
 - 3.2.2. Stored off-site by contractors;
 - 3.2.3. Held by dissolved or reconstituted institutions;
 - 3.2.4. Transferred following statutory reorganisation.
- 3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:
 - 3.3.1. The institution has closed or restructured;
 - 3.3.2. Records are archived or require manual retrieval;
 - 3.3.3. Records are held by insurers or successor bodies;
 - 3.3.4. Retrieval involves time or administrative burden.

4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT

- 4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:
 - 4.1.1. Physical and mental health records
 - 4.1.2. Psychiatric and psychological reports
 - 4.1.3. Therapy and counselling notes
 - 4.1.4. CAMHS records
 - 4.1.5. Social work and safeguarding files
 - 4.1.6. Ethnicity or religious data where recordedThis includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

- 5.1.1.** Criminal offence data
- 5.1.2.** Police investigation material
- 5.1.3.** Child protection investigations
- 5.1.4.** Statements and intelligence logs
- 5.1.5.** Outcome decisions

including records held by:

- 5.1.6.** Police Scotland
- 5.1.7.** Any predecessor Scottish police force
- 5.1.8.** Prosecuting authorities.

6. THIRD-PARTY DATA AND REDACTION

- 6.1.** The existence of third-party data shall not justify refusal to disclose the Client's personal data.
- 6.2.** Where necessary, redaction shall be limited strictly to third-party information.
- 6.3.** Mixed data shall be disclosed in redacted form rather than withheld in entirety.

7. PROPORTIONALITY AND REASONED DECISION-MAKING

- 7.1.** Any refusal, limitation or redaction must:
 - 7.1.1.** Identify the specific statutory exemption relied upon;
 - 7.1.2.** Explain how that exemption applies to the particular Record;
 - 7.1.3.** Confirm why partial disclosure is not possible;
 - 7.1.4.** Be communicated in writing.
- 7.2.** Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.
- 7.3.** Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

8. VALIDITY AND FORMAL REQUIREMENTS

- 8.1.** This Deed remains valid for 24 months from execution unless withdrawn in writing.
- 8.2.** Disclosure shall not be refused because:
 - 8.2.1.** An internal template form has not been used;
 - 8.2.2.** The Authority is considered "out of date" within internal policy;
 - 8.2.3.** Additional consent is sought beyond reasonable identity verification.
- 8.3.** Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

9. REGULATORY AND STATUTORY RIGHTS


In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

EXECUTION AS A DEED

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	Elizabeth Morrison
Date	09/04/2026

Witness	
Name	James Ryan
Address	43-59 Princess Street, Stockport, SK1 1RY
Occupation	Case Handler
Signature	James Ryan
Date	09/04/2026

Completion Certificate

Reference ID: 098ca72d-a418-40a1-80ca-96ca87235c46

Document Details

Document Name(s): part-1, part-3, cfa, loa, fee-clarity
Total Pages: 4
Sent By: James Ryan (195.21.72.3)
Completed Date: Apr 09, 2026 09:54:33 UTC

Signer Information

Name: Miss Elizabeth Morrison
Email: betty.morrison@live.co.uk
Telephone: 07733258955
IP Address: 2a00:23c8:a407:fa01:8f97:507b:828d:a7c7



Verified Electronic Signature

Audit Trail

Action	Timestamp	IP Address
Created	2026-04-09 09:53:12	System
Document link sent to client by sms	2026-04-09 09:53:13	System
Document link sent to client by email	2026-04-09 09:53:13	System
Document link opened by client	2026-04-09 09:53:26	66.249.81.71
Document electronically signed	2026-04-09 09:54:33	2a00:23c8:a407:fa01:8f97:507b:828d:a7c7

Security Verification

SHA-256 Checksum: bcd0bbf796d57d5b05a68dbd7179b59a4af510d901155f81653fd2dcb35d3e51

This document is a legally binding record of the e-signature process.



Betty Morrison
6332 7901 2683 6802

Valid to - 15 NOV 2026

ITSO 633597 0273 1679 3538



saltirecard



6332 7950 0300 0264 1197 264

NORTH AYRSHIRE COUNCIL TAX NOTICE

Financial Year: 2026/2027



North Ayrshire Council
Communities Strengthened Air & Tenth

REFERENCE NUMBER **30002641197 26**

When enquiring always quote this Reference Number

Subject Address
24 DALRYMPLE PLACE
IRVINE
AYRSHIRE
KA12 0PG



MS E MORRISON
24 DALRYMPLE PLACE
IRVINE
AYRSHIRE
KA12 0PG



DATE OF ISSUE **12-MAR-2026**
CURRENT VALUATION BANDING **A**
DISABLED BAND (IF APPLICABLE)

0002385 NAC201_2671218caab_202603040926_01 1F3

Reason For Bill: Annual

This section contains Band charge information only and not your liability. See area below Transactions for your actual liability.

FULL CHARGE FOR YEAR 2026/2027	VALUATION BAND	COUNCIL TAX	SCOTTISH WATER		TOTAL
			WATER CHARGE	WASTEWATER CHARGE	
	A	£1123.89	£201.30	£233.58	£1558.77

TRANSACTIONS

	BAND	PERIOD FROM	PERIOD TO	COUNCIL TAX	WATER CHARGE	WASTEWATER CHARGE	TOTAL
Charge For Period	A	01-APR-26	31-MAR-27	1123.89	201.30	233.58	1558.77
25% Single Discount		01-APR-26	31-MAR-27				-280.97
Wat/Sew Reduction		01-APR-26	31-MAR-27				-43.49
Water 25% Discount		01-APR-26	31-MAR-27				-50.33
Sewerage Discount		01-APR-26	31-MAR-27				-58.40
Ctax Reduction		01-APR-26	31-MAR-27				-842.92

Net amount due	282.66
Add 10% statutory surcharge	0.00
Refunds	0.00
Less payments received	0.00

Instalments to be paid by: CASH PAYMENTS MONTHLY
This Bill is available in large print on request - tel. 01294 310000

Direct Debit is the Council's preferred method of payment, this method offers a choice of payment dates of 1st, 15th or 28th of the month over 10 or 12 months. To set up a Direct Debit visit www.north-ayrshire.gov.uk/paycounciltax or telephone 01294 310000.

Chief Financial Officer

AMOUNT PAYABLE £282.66

INSTALMENT DETAILS

on 15-APR-2026	1 X 30.66
15-MAY-2026 to 15-JAN-2027	9 X 28.00

E-bill - Sign up for an electronic bill by registering for an online account.
Visit www.north-ayrshire.gov.uk/MyAccount