

**West Lothian Council**

Howden South Road  
Livingston  
EH54 6FF

Date 04/06/2026

Our Ref: DSAR-20260604-84D1FC  
Client Ref: 100362

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018 - Our Reference: 100362

Client Name: Miss Helen Fleming Grezele McCormack  
Client Address: 121 Rowan Street, Blackburn , Bathgate, EH47 7ED  
Client Reference: 100362  
Date of Birth: 01/04/1955  
Also Known As:  
Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named client, who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:  
Wallhouse Children's Home, West Lothian : 1969- 1972  
Liberton assessment center, Edinburgh : 1972 - 1972

This request is made under Article 15 of the UK General Data Protection Regulation and Section 45 of the Data Protection Act 2018.

**Scope of Request**

We request disclosure of all personal data held in relation to our client, across all systems and formats, including but not limited to:  
Admission and discharge records  
Full placement history, including transfers between care settings  
Social work records, case files, and assessments

Daily logs, key worker notes, and case notes  
Incident reports, safeguarding records, and protection referrals  
Case conference notes, reviews, and internal assessments  
Complaints, investigations, and outcomes  
Correspondence between staff, local authorities, and external agencies  
Records shared with or held by third-party care providers acting on your behalf  
Medical, psychological, or educational records held within the care file  
Photographs or other documentation relating to our client's time in care  
Records identifying staff members and roles involved in their care

### **Historical and Archived Records**

Given the historical nature of this request, we require that all reasonable and proportionate searches are undertaken, including:

Archived and off-site storage  
Legacy systems, including paper, microfiche, and scanned records  
Records held under previous authority names, reorganisations, or successor bodies  
Records held by contracted, private, or voluntary sector care providers commissioned by your authority

### **Placement and Authority Clarification**

Where records indicate placement in additional care settings, we request:

Details of those institutions  
Dates of placement  
The commissioning or responsible authority

This information is required to ensure a complete and accurate record of our client's time in care.

### **Format of Disclosure**

Please provide the information in electronic format where possible. Where records exist only in non-digital formats, scanned copies will be acceptable.

### **Enclosures**

We enclose:  
Signed authority from our client  
Proof of identity

Should you require any further information to process this request, please advise promptly.

### **Statutory Timeframe**

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

### **Non-Holding of Data**

If your organisation does not hold the requested data, we require:

Formal written confirmation of this position

Details of any organisation believed to hold the data, including successor or archive bodies where applicable

**Service of Documents**

We only accept service of documents via email at [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk). Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

Investigations Team

MMA Legal

E: [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)

T: 0161 570 0550

## **DEED OF AUTHORITY & CONSENT**

<b>THIS DEED is made on the date of signature below by (the “Client”)</b>	
Full Name:	Helen Fleming Grezele McCormack
Date of Birth:	01/04/1955
Previous Names (if any):	
Current Address:	121 Rowan Street Blackburn Bathgate EH47 7ED Bathgate EH47 7ED EH47 7ED
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

<b>IN FAVOUR OF (the “Representative”)</b>	
Firm Name:	MMA Legal
Address	SToK, 43-59 Princes Street, Stockport
Postcode	SK1 1RY
Email	evidence@mmalegal.co.uk
Telephone Number	0161 563 0816

### **1. STATUS AND CONSTRUCTION**

- 1.1. This Deed is executed as a deed and constitutes valid written authority for the purposes of:
  - 1.1.1. UK GDPR
  - 1.1.2. Data Protection Act 2018
  - 1.1.3. Common law confidentiality
  - 1.1.4. Any related statutory, regulatory or supervisory framework
- 1.2. This Deed shall be interpreted purposively and broadly to give full effect to the Client’s intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.
- 1.3. This Deed is intended to provide clear and comprehensive authority for disclosure of the Client’s personal data.

### **2. APPOINTMENT**

- 2.1. The Client appoints the Representative to act fully on their behalf in connection with:
  - 2.1.1. An application to Redress Scotland;
  - 2.1.2. Any review, reconsideration or appeal;
  - 2.1.3. Evidence gathering and submission;
  - 2.1.4. Any associated advisory, compensatory or restorative process.
- 2.2. Requests made by the Representative shall be treated as made personally by the Client.

### **3. SCOPE OF AUTHORITY**

- 3.1. This Authority applies to all public and private bodies including (without limitation):
  - 3.1.1. Local Authorities and Councils
  - 3.1.2. NHS Boards and GP Practices
  - 3.1.3. Health & Social Care Partnerships
  - 3.1.4. Integration Joint Boards
  - 3.1.5. Religious bodies and orders
  - 3.1.6. Residential and foster care providers
  - 3.1.7. Education authorities and schools
  - 3.1.8. Government departments
  - 3.1.9. Archive services
  - 3.1.10. Insurers holding historical liability files
  - 3.1.11. Successor, merged or restructured public bodies
- 3.2. The Authority applies whether Records are:
  - 3.2.1. Archived, microfiche, digitised or handwritten;
  - 3.2.2. Stored off-site by contractors;
  - 3.2.3. Held by dissolved or reconstituted institutions;
  - 3.2.4. Transferred following statutory reorganisation.
- 3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:
  - 3.3.1. The institution has closed or restructured;
  - 3.3.2. Records are archived or require manual retrieval;
  - 3.3.3. Records are held by insurers or successor bodies;
  - 3.3.4. Retrieval involves time or administrative burden.

### **4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT**

- 4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:
  - 4.1.1. Physical and mental health records
  - 4.1.2. Psychiatric and psychological reports
  - 4.1.3. Therapy and counselling notes
  - 4.1.4. CAMHS records
  - 4.1.5. Social work and safeguarding files
  - 4.1.6. Ethnicity or religious data where recordedThis includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

## **5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT**

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

- 5.1.1. Criminal offence data
- 5.1.2. Police investigation material
- 5.1.3. Child protection investigations
- 5.1.4. Statements and intelligence logs
- 5.1.5. Outcome decisions

including records held by:

- 5.1.6. Police Scotland
- 5.1.7. Any predecessor Scottish police force
- 5.1.8. Prosecuting authorities.

## **6. THIRD-PARTY DATA AND REDACTION**

- 6.1. The existence of third-party data shall not justify refusal to disclose the Client's personal data.
- 6.2. Where necessary, redaction shall be limited strictly to third-party information.
- 6.3. Mixed data shall be disclosed in redacted form rather than withheld in entirety.

## **7. PROPORTIONALITY AND REASONED DECISION-MAKING**

- 7.1. Any refusal, limitation or redaction must:
  - 7.1.1. Identify the specific statutory exemption relied upon;
  - 7.1.2. Explain how that exemption applies to the particular Record;
  - 7.1.3. Confirm why partial disclosure is not possible;
  - 7.1.4. Be communicated in writing.
- 7.2. Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.
- 7.3. Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

## **8. VALIDITY AND FORMAL REQUIREMENTS**

- 8.1. This Deed remains valid for 24 months from execution unless withdrawn in writing.
- 8.2. Disclosure shall not be refused because:
  - 8.2.1. An internal template form has not been used;
  - 8.2.2. The Authority is considered "out of date" within internal policy;
  - 8.2.3. Additional consent is sought beyond reasonable identity verification.
- 8.3. Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

## **9. REGULATORY AND STATUTORY RIGHTS**


In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

### **EXECUTION AS A DEED**

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	Helen Fleming Grezele McCormack
Date	25/03/2026

Witness	
Name	Gemma Rawston
Address	SToK, 43-59 Princes Street, Stockport, SK1 1RY
Occupation	Case Handler
Signature	Gemma Rawston
Date	25/03/2026

# Completion Certificate

Reference ID: d85ccf47-2df4-43c2-842b-67bf364ffd5f

## Document Details

**Document Name(s):** part-1, part-3, cfa, loa, fee-clarity  
**Total Pages:** 4  
**Sent By:** Gemma Rawston (195.21.72.3)  
**Completed Date:** Mar 25, 2026 16:58:51 UTC

## Signer Information

**Name:** Miss Helen Fleming Grezele Mccormack  
**Email:** helentim55@yahoo.co.uk  
**Telephone:** 07840959295  
**IP Address:** 90.216.90.255



Verified Electronic Signature

## Audit Trail

Action	Timestamp	IP Address
Created	2026-03-25 16:54:43	System
Document link sent to client by email	2026-03-25 16:54:43	System
Document link sent to client by sms	2026-03-25 16:54:43	System
Document link opened by client	2026-03-25 16:54:58	74.125.208.45
Document electronically signed	2026-03-25 16:58:51	90.216.90.255

## Security Verification

SHA-256 Checksum: 12a32af9e3824abaec801e5fc2f36ed6bbb89f9304fe3a17d13696194509e2e6

*This document is a legally binding record of the e-signature process.*



**Council Tax Bill  
for 2026/2027**

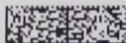
Finance and Property Services  
Alasdair Black, Director of Finance and  
Property Services

Revenues Unit  
West Lothian Civic Centre  
Howden South Road  
Livingston  
West Lothian  
EH54 6FF

12230090131144334306  
Ms Helen McCormack  
121 Rowan Street  
Blackburn  
EH47 7ED

315B

Date of Issue: 02/03/2026  
Telephone: 01506 280000  
Email: Counciltax@westlothian.gov.uk  
Website: www.westlothian.gov.uk



9826 0309 7814 0597 43

Reason for Issue: Annual Bill  
Account Number: 781405974

The annual charges for your band are:					£
Band	Period	Council Tax	Water	Sewerage	Total
A	01 Apr 2026 to 31 Mar 2027	1085.06	201.30	233.58	1519.94

Your gross Council Tax charge for period 01 Apr 2026 to 31 Mar 2027 is:					£		
Council Tax	1085.06	Water	201.30	Sewerage	233.58	Total	1519.94

Additions (if applicable) £

Reductions (if applicable)		£
Council Tax Reduction		1085.06
Water/Sewerage Reductions		152.21

Total reductions for this year 1237.27

**Net charge for this year 282.67**

You must ensure that your payment is received by us on or before the payment date detailed in your "payment instructions" below. A range of payment dates are available if you choose to pay by direct debit. If you want to change your payment date please complete a direct debit instruction online at [www.westlothian.gov.uk/council-tax-payments](http://www.westlothian.gov.uk/council-tax-payments)

**Payment Instructions:**

£282.67 is due to be paid to West Lothian Council by instalments of -  
One instalment of £30.67 payable on or before 01/04/2026 followed by 9 instalments of £28.00 monthly from 01/05/2026 to 01/01/2027.

**Important note:**

The bill assumes that you will be liable for Council Tax on the property until 31 March 2027 and that the conditions giving rise to any reduction awards will continue. If there is a change in your circumstances you must inform the councils Revenues Unit immediately. You can do this by email to [CouncilTax@westlothian.gov.uk](mailto:CouncilTax@westlothian.gov.uk), online at [www.westlothian.gov.uk](http://www.westlothian.gov.uk) or in writing to the address at the top of this bill.

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West Lothian  
Council



Helen McCormack  
6332 8511 6265 8102

ITSO

633597 0130 8094 0661

**saltirecard**

