

NHS Ayrshire & Arran

Dalmellington Road,
Ayr
KA66AB

Date 02/06/2026

Ref: 100876

Subject: Data Subject Access Request – Hospital / NHS Trust Records

Client Name: Mr Hugh Crawford
Client Reference: 100876
Client Address: 23 Glebe Crescent, Ayr, KA88DN
Date of Birth: 28/03/1948
Also Known As:
Name in Care:
NHS Number (if known):
Previous Addresses (if applicable):

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

Scope of Request

We request disclosure of all personal data held in relation to our client across all departments within your organisation.

This includes, but is not limited to:

- Accident & Emergency (A&E) records
- Inpatient and outpatient records
- Admission and discharge summaries
- Clinical notes and observations
- Safeguarding referrals and alerts
- Mental health liaison or crisis team involvement
- Diagnostic reports (including scans, imaging, and test results)
- Correspondence with GPs, social services, or other agencies
- Referral records and outcomes

Any incident or risk-related reports
Any scanned or archived documentation

Multi-Department Search Requirement

Please ensure this request is processed across all relevant departments and services, including any specialist units or legacy systems.

Historical Records

Given the potential historical relevance, please include:

Archived and off-site records

Legacy systems and paper files

Records held under predecessor organisations or merged Trusts

Enclosures

We enclose:

Signed authority

Proof of identity

Should you require any further information to process this request, please advise promptly.

Statutory Timeframe

We expect a response within one calendar month. If an extension is required, please confirm in writing with justification.

Non-Holding of Data

If you do not hold relevant records, please confirm:

Whether the individual attended your Trust

Any known successor or alternative record-holding organisations

Service of Documents

We only accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team

MMA Legal

E: evidence@mmalegal.co.uk

T: 0161 563 0816

**SOUTH AYRSHIRE COUNCIL
COUNCIL TAX NOTICE 2026/2027**

When enquiring always quote this Reference Number: 2016105001626

Date of Issue: 09-MAR-2026



38314342091 308A
Mrs A Cockburn, Mr H Crawford
23 Glebe Crescent
Ayr
KA8 8DN



63355901002016105001269



SUBJECT ADDRESS

23 GLEBE CRESCENT
AYR
KA8 8DN

VALUATION BANDING B
DISABLED BAND (IF APPLICABLE) IS:-
THE CHARGE APPLICABLE IN RESPECT OF THE YEAR 26/27 FOR BAND B IS

South Ayrshire Council	Sewerage	Water	Total
1318.30	272.51	234.85	1825.66

				Charges £
Charge For Period	Band B	01-APR-2026	31-MAR-2027	1318.30
Water Charge For Period		01-APR-2026	31-MAR-2027	234.85
Sewerage Charge For Period		01-APR-2026	31-MAR-2027	272.51
Water And Sewerage Reduction		01-APR-2026	31-MAR-2027	-177.58
Council Tax Reduction		01-APR-2026	31-MAR-2027	-1318.30
AMOUNT PAYABLE				£ 329.78

INSTALMENT DETAILS: PAYMENT IS DUE MONTHLY AS FOLLOWS

01-APR-2026	£ 32.78
01-MAY-2026 to 01-MAR-2027	£ 27.00

Instalments to be paid by: NON STANDARD (1) DIRECT DEBIT MONTHLY

IMPORTANT - Unless you have arranged to pay by Direct Debit, the equivalent of your first monthly instalment is due to be paid on or before the dates shown above. Please contact us on the number below if you require any advice.

PAYMENTS CAN BE MADE 24 HOURS A DAY USING OUR AUTOMATED TELEPHONE SERVICE ON 0300 123 0900.

If you do not understand the contents of this notice contact Revenues Services, PO Box 31, Wellington Square, Ayr For Payment enquiries Telephone 0300 123 0900. For Council Tax Reduction enquiries see the instructions overleaf.

1-1 0300 123 0900

UK DRIVING LICENCE



06.01.2024

MAR27

1. CRAWFORD
2. MR HUGH MCCA
3. 28.03.1948 SCOTLAND
- 4a. 06.01.2024 4c. DVLA
- 4b. 27.03.2027
5. CRAWF403288HM8XS 26
- 7.
8. 23 GLEBE CRESCENT, AYR, KA8 8DN
9. AM/A/B1/B/BE/f/k/l/n/p/q

Hugh Crawford

DEED OF AUTHORITY & CONSENT

THIS DEED is made on the date of signature below by (the “Client”)	
Full Name:	Hugh Crawford
Date of Birth:	28/03/1948
Previous Names (if any):	
Current Address:	23 Glebe Crescent Ayr KA88DN
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

IN FAVOUR OF (the “Representative”)	
Firm Name:	MMA Legal
Address	SToK, 43-59 Princes Street, Stockport
Postcode	SK1 1RY
Email	evidence@mmalegal.co.uk
Telephone Number	0161 563 0816

1. STATUS AND CONSTRUCTION

- 1.1. This Deed is executed as a deed and constitutes valid written authority for the purposes of:
 - 1.1.1. UK GDPR
 - 1.1.2. Data Protection Act 2018
 - 1.1.3. Common law confidentiality
 - 1.1.4. Any related statutory, regulatory or supervisory framework
- 1.2. This Deed shall be interpreted purposively and broadly to give full effect to the Client’s intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.
- 1.3. This Deed is intended to provide clear and comprehensive authority for disclosure of the Client’s personal data.

2. APPOINTMENT

- 2.1. The Client appoints the Representative to act fully on their behalf in connection with:
 - 2.1.1. An application to Redress Scotland;
 - 2.1.2. Any review, reconsideration or appeal;
 - 2.1.3. Evidence gathering and submission;
 - 2.1.4. Any associated advisory, compensatory or restorative process.
- 2.2. Requests made by the Representative shall be treated as made personally by the Client.

3. SCOPE OF AUTHORITY

- 3.1. This Authority applies to all public and private bodies including (without limitation):
 - 3.1.1. Local Authorities and Councils
 - 3.1.2. NHS Boards and GP Practices
 - 3.1.3. Health & Social Care Partnerships
 - 3.1.4. Integration Joint Boards
 - 3.1.5. Religious bodies and orders
 - 3.1.6. Residential and foster care providers
 - 3.1.7. Education authorities and schools
 - 3.1.8. Government departments
 - 3.1.9. Archive services
 - 3.1.10. Insurers holding historical liability files
 - 3.1.11. Successor, merged or restructured public bodies
- 3.2. The Authority applies whether Records are:
 - 3.2.1. Archived, microfiche, digitised or handwritten;
 - 3.2.2. Stored off-site by contractors;
 - 3.2.3. Held by dissolved or reconstituted institutions;
 - 3.2.4. Transferred following statutory reorganisation.
- 3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:
 - 3.3.1. The institution has closed or restructured;
 - 3.3.2. Records are archived or require manual retrieval;
 - 3.3.3. Records are held by insurers or successor bodies;
 - 3.3.4. Retrieval involves time or administrative burden.

4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT

- 4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:
 - 4.1.1. Physical and mental health records
 - 4.1.2. Psychiatric and psychological reports
 - 4.1.3. Therapy and counselling notes
 - 4.1.4. CAMHS records
 - 4.1.5. Social work and safeguarding files
 - 4.1.6. Ethnicity or religious data where recordedThis includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

- 5.1.1. Criminal offence data
- 5.1.2. Police investigation material
- 5.1.3. Child protection investigations
- 5.1.4. Statements and intelligence logs
- 5.1.5. Outcome decisions

including records held by:

- 5.1.6. Police Scotland
- 5.1.7. Any predecessor Scottish police force
- 5.1.8. Prosecuting authorities.

6. THIRD-PARTY DATA AND REDACTION

- 6.1. The existence of third-party data shall not justify refusal to disclose the Client's personal data.
- 6.2. Where necessary, redaction shall be limited strictly to third-party information.
- 6.3. Mixed data shall be disclosed in redacted form rather than withheld in entirety.

7. PROPORTIONALITY AND REASONED DECISION-MAKING

- 7.1. Any refusal, limitation or redaction must:
 - 7.1.1. Identify the specific statutory exemption relied upon;
 - 7.1.2. Explain how that exemption applies to the particular Record;
 - 7.1.3. Confirm why partial disclosure is not possible;
 - 7.1.4. Be communicated in writing.
- 7.2. Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.
- 7.3. Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

8. VALIDITY AND FORMAL REQUIREMENTS

- 8.1. This Deed remains valid for 24 months from execution unless withdrawn in writing.
- 8.2. Disclosure shall not be refused because:
 - 8.2.1. An internal template form has not been used;
 - 8.2.2. The Authority is considered "out of date" within internal policy;
 - 8.2.3. Additional consent is sought beyond reasonable identity verification.
- 8.3. Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

9. REGULATORY AND STATUTORY RIGHTS


In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

EXECUTION AS A DEED

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	Hugh Crawford
Date	13/04/2026

Witness	
Name	Elliott Logan
Address	SToK, 43-59 Princes Street, Stockport, SK1 1RY
Occupation	Case Handler
Signature	Elliott Logan
Date	13/04/2026

Completion Certificate

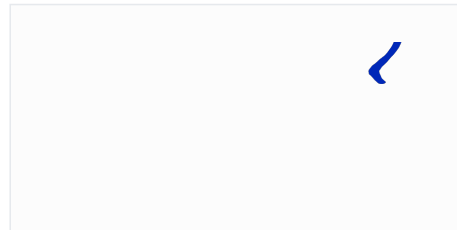
Reference ID: 78e3f90e-2d55-42a4-9b27-756ffdb0945f

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Signer Information

Name: Mr Hugh Crawford
Email: hcrawford_1948@hotmail.co.uk
Telephone: 07849602193
IP Address: 89.242.70.213



Verified Electronic Signature

Audit Trail

Action	Timestamp	IP Address
Created	2026-04-13 16:16:31	System
Document link sent to client by sms	2026-04-13 16:16:32	System
Document link sent to client by email	2026-04-13 16:16:32	System
Document link opened by client	2026-04-13 16:16:45	74.125.208.40
Document electronically signed	2026-04-13 16:22:42	89.242.70.213

Security Verification

SHA-256 Checksum: a4f54db4b18b894a8f01c4fcff25d85045ce078d8315b0614284ad61fd8000

This document is a legally binding record of the e-signature process.