RMM Jon Onboarding

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Details

- x-api-key: 627f488a-07c2-4f86-aed1-586797549a24
- x-vendor-account: 894714000000697132

Introducer Case Ingest (v1)

Method: `POST`

URL: `https://n8n.claimcloud.uk/webhook/introducer-import`

Headers (required)

- `Content-Type: application/json`

- `x-api-key: <KEY>`

- `x-vendor-account: <VENDOR_ACCOUNT_NUMBER`

Request body

Required fields (minimum to accept)

- `external_case_id` (string; unique per introducer) ← **add this**

- `object.person`

- `consent.terms_of_business_url`

- object.credit_report

Everything else below is strongly recommended.

Full schema (shape + types)

```
{
  "external_case_id": "string",
  "time_created": "2025-10-06T10:33:00Z",

  "person": {
    "first_name": "string",
    "last_name": "string",
    "email": "string@example.com",
    "phone": "+447700900123",
    "dob": "YYYY-MM-DD",
    "url": "https://landing.example.com/path?utm_source=x",
    "address": {
      "line1": "string",
      "line2": "string",
      "city": "string",
      "postcode": "string"
    },
    "previous_addresses": [
      {
        "line1": "string",
        "line2": "string",
        "city": "string",
        "postcode": "string",
      }
    ]
  },

  "consent": {
    "terms_of_business_url": "https://example.com/tob.pdf",
    "signature_image_url": "https://example.com/signature.png",
```

```
        "ip_address": "203.0.113.10",
        "credit_check": true,
        "privacy_policy": true,
        "marketing": true
    },

    "credit_report": {
        "pdf_url": "https://files.example.com/report.pdf",
        "json_url": "https://files.example.com/report.json",
        "vendor_format": "clear_score_v2"  // enum you define
    }
}
```

Example request (single)

```
curl -X POST https://n8n.claimcloud.uk/webhook/introducer-import \
  -H "Content-Type: application/json" \
  -H "x-api-key: sk_live_abc123" \
  -H "x-vendor-account: TM-001" \
  -d '{
    "external_case_id": "TM-784233",
    "time_created": "2025-10-06T10:33:00Z",
    "person": {
      "first_name": "Alex",
      "last_name": "Stone",
      "email": "alex.stone@example.com",
      "phone": "+447700900123",
      "dob": "1996-08-17",
      "address": {
        "line1": "12 King St",
        "line2": "",
        "city": "Manchester",
        "postcode": "M1 1AA",
        "country": "GB"
```

```
    },
    "previous_addresses": [
      { "line1": "9 Queen Rd", "line2": "", "city": "Leeds", "postcode": "LS1 2A
B", "country": "GB" }
    ]
  },
  "consent": {
    "terms_of_business_url": "https://introducer.com/tob.pdf",
    "signature_image_url": "https://introducer.com/sig/TM-784233.png",
    "ip_address": "203.0.113.10",
    "credit_check": true,
    "privacy_policy": true,
    "marketing": false
  },
  "marketing": {
    "url": "https://lp.totalclaim.co.uk/?utm_source=tyler&utm_campaign=faisa
l",
    "utm_source": "tyler",
    "utm_medium": "cpl",
    "utm_campaign": "faisal",
    "gclid": "EAIaIQob..."
  },
  "credit_report": {
    "pdf_url": "https://files.introducer.com/reports/TM-784233.pdf",
    "json_url": "https://files.introducer.com/reports/TM-784233.json",
    "vendor_format": "clear_score_v2"
  }
}'
```

Responses

200 OK

```
{
  "status": "ok",
```

```
  "vendor_account": "TM-001",
  "external_case_id": "TM-784233",
  "accepted": true,
  "messages": ["queued for parsing"]
}
```

400 Bad Request (examples)

```
{ "status": "error", "code": "MISSING_FIELD", "message": "external_case_id is
required" }
```

```
{ "status": "error", "code": "VALIDATION", "message": "At least one of email or
phone is required" }
```

```
{ "status": "error", "code": "CONSENT_REQUIRED", "message": "credit_check
must be true" }
```

401 Unauthorized

```
{ "status": "error", "code": "INVALID_API_KEY" }
```

403 Forbidden

```
{ "status": "error", "code": "UNKNOWN_VENDOR_ACCOUNT" }
```

409 Conflict (idempotency breach)

```
{ "status": "error", "code": "DUPLICATE_CASE", "message": "external_case_id
already exists" }
```

Operational rules (what you enforce)

- **Idempotency:** `(vendor, external_case_id)` is unique. Re-sending with the same ID updates the case if they include `?upsert=1` (your choice), otherwise 409.

- **Size limits:** JSON body ≤ 2 MB; PDFs ≤ 15 MB; JSON report ≤ 2 MB.

- **Rate limits:** 5 requests/sec; batches supported later at `/introducer-import/batch` .

- **Security:** Optional HMAC signature; reject if invalid when provided.

- **PII compliance:** you record `ip_address` , consent booleans, and ToB URL; signatures via URL only.

Why this shape?

- It mirrors your CRM needs without forcing the introducer to pre-parse the credit report.

- You can break the JSON report into Deals yourself in Edge Functions.

- The unique `external_case_id` protects you from dupes and lets you retry safely.

If you want a one-pager you can paste to them after the call, I'll condense this into a clean markdown/email template next.