

**Re: Subject Access Request - P Townsley - edir:61727**

---

**From** evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

**Date** Mon 2026-06-08 3:23 PM

**To** Information Rights Officer 12 <informationrightsofficer12@edinburgh.gov.uk>

Good afternoon,

Thank you for your previous email. We note its contents.

We understand that there is bound to be an unprecedented backlog for yourselves in relation to subject access request with Scottish redress scheme.

We can allow for a further month extension for you to deal with our request, therefore we would need a response with our clients' records by 01/07/2026.

We look forward to hearing from you in due course.

Kind regards,

James  
Investigations Team  
MMA Legal

E: Evidence@mmalegal.co.uk  
T: 0161 570 0550



MMA Legal Limited is a company registered in England & Wales (registered number: 13900519). MMA Legal Limited is authorised and regulated by the Solicitors Regulation Authority, SRA Number: 8000579. A list of directors is available at the Registered office address STOK, 43-59 Princes., Stockport, SK1 1RY.

Cyber Crime Alert Please be aware that there is a risk posed by cyber fraud, especially in relation to bank account details. Please check with us before transferring any funds across if you are unsure and would like to confirm our bank details. MMA Legal Limited will not accept responsibility if you transfer money into an incorrect bank account. If you are not the intended recipient of this email please contact us immediately.

---

**From:** Information Rights Officer 12 <informationrightsofficer12@edinburgh.gov.uk>  
**Sent:** 02 June 2026 9:34 AM  
**To:** evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>  
**Cc:** edinburghfoi@messagestore.co.uk <edinburghfoi@messagestore.co.uk>  
**Subject:** Subject Access Request - P Townsley - edir:61727

## Investigations Team

Date: 02/06/2026

Our ref: 61727  
Your ref: 100067

Dear Investigations Team,

Apologise for getting to you after the due date of 01/06/2026, as I was off until today. I refer to your request for information on behalf of Paul Townsley, which was received on 30/04/2026. We have dealt with your request in accordance with Article 15 of the General Data Protection Regulation (GDPR).

We understand that your request is due on 01/06/2026. However, unfortunately we are unable to meet this deadline. This delay is due to still pending response from services to provide us the information for review. As well as due to unprecedented demand for this service, for which we have taken measures to ensure we can respond to all requests in the order we received them.

We apologise for the delay in sending you the information you requested, and we understand this may be disappointing. We want you to know we are working on it, and endeavouring to get you our response as soon as we can.

If you have any questions or concerns about how we have dealt with your request, please do not hesitate to get in touch.

If you would like to know more about data protection, or your information rights in general, the Information Commissioner's Office is responsible for promoting and enforcing the General Data Protection Regulation and the Data Protection Act 2018. And can also provide general advice regarding your information rights. In addition to the information online at [www.ico.org.uk](http://www.ico.org.uk), they also have a telephone helpline, 0303 123 1113, which is charged at a local rate.

Yours sincerely,

Yiu Chun Tam  
Information Rights Officer

Information Governance Unit  
Level 2:1, Waverley Court, Edinburgh EH8 8BG Tel 0131 200 2340  
[informationrights@edinburgh.gov.uk](mailto:informationrights@edinburgh.gov.uk) [www.edinburgh.gov.uk](http://www.edinburgh.gov.uk)

\*\*\*\*\*

This email and files transmitted with it are confidential and are intended for the sole use of the individual or organisation to whom they are addressed.

If you have received this eMail in error please notify the sender immediately and delete it without using, copying, storing, forwarding or disclosing its contents to any other person.

The Council has endeavoured to scan this eMail message and attachments for computer viruses and will not be liable for any losses incurred by the recipient.

\*\*\*\*\*