

Extension of Compliance

From Millar, Jacqueline <Jacqueline.Millar@southlanarkshire.gov.uk>

Date Wed 2026-05-20 1:10 PM

To evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Good Afternoon

UK General Data Protection Regulation as read with the Data Protection Act 2018 (UK GDPR) Article 15 of the UK GDPR – Right of Access

Thank you for your request to exercise the right(s), of your client, Williamina Noble under the above Article(s), received on 23 April 2026.

Unfortunately, having considered the circumstances of your request the Council is exercising its powers in terms of Article 12(3) of the GDPR to extend the time period to respond to you.

The reasons for doing so are as follows:

Unfortunately, due to the volume and complexity, we will be unable to respond to your request by 23 May 2026. We will endeavour to provide the information to you as soon as possible but no later than 22 July 2026, we will keep you updated and would like to thank you for your patience during this difficult time.

Complaints

If you want to complain about the way we have handled your request, you can

1. ask the Council's Data Protection Officer to assess and advise on whether the Council has complied with its obligations or
2. contact the Information Commissioner and request her to investigate the position.

If you want the Council's Data Protection Officer to investigate, please send your complaint to:

The Data Protection Officer
Finance and Corporate Resources
South Lanarkshire Council
Floor 11
Council Offices
Almada Street
Hamilton
ML3 0AA

The Information Commissioner

If you want to complain to the Information Commissioner, there are more details on how to do so at the Commissioner's website at www.ico.gov.uk

Application to court

In addition to your right to complain to the DPO and/or the Information Commissioner, you can apply to court for it to determine whether the Council has, in the way that it has handled or responded to your request, has infringed your right of access. If the court decides that the Council has done so, it may order it, in order to ensure that it does comply with your right, to

1. take steps specified in the order or
2. refrain from taking steps specified in the order.

You should take your own independent legal advice about going to court.

Yours sincerely

Jacqueline

Jacqueline Millar
Administration Officer - Directorate
South Lanarkshire University Health and Social Care Partnership.
Council Offices, Almada Street, Hamilton, ML3 0AA

Contact through MS Teams

Email: Jacqueline.millar@southlanarkshire.gov.uk

Website: www.southlanarkshire.gov.uk

Website: www.nhslanarkshire.org.uk



Online careopinion.org.uk Freephone 0800 122 3135



More information about Contact Scotland BSL can be found at their website <https://contactscotland-bsl.org/>

From: Millar, Jacqueline
Sent: 23 April 2026 13:01
To: 'MMA Legal' <evidence@mmalegal.co.uk>
Subject: Acknowledgement

Good Afternoon

UK General Data Protection Regulation as read with the Data Protection Act 2018 (UK GDPR)
Article 15 of the UK GDPR – Right of Access

Thank you for your request to exercise the right(s), of your client, Williamina Noble under the above Article(s), received on 23 April 2026.

We are dealing with your request. We will issue a full response as soon as possible, but no later than 23 May 2026.

Yours sincerely

Jacqueline

Jacqueline Millar
Administration Officer - Directorate
South Lanarkshire University Health and Social Care Partnership.
Council Offices, Almada Street, Hamilton, ML3 0AA

Contact through MS Teams

Email: Jacqueline.millar@southlanarkshire.gov.uk

Website: www.southlanarkshire.gov.uk

Website: www.nhslanarkshire.org.uk



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Contact us via an online
Sign Language Interpreter
Contact Scotland BSL

More information about Contact Scotland BSL can be found at their website <https://contactscotland-bsl.org/>

From: MMA Legal <evidence@mmalegal.co.uk>

Sent: 22 April 2026 20:25

To: DP <dp@southlanarkshire.gov.uk>

Subject: Data Subject Access Request - Ms Williamina Noble

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Ms Williamina Noble

Client Address: 11 Bronte Rise, Newbury, RG14 7UG

Client Reference: 100109

Date of Birth: 17/02/1971

Also Known As:

Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named individual who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

- Creagdu Children's Home: 1973-1975
- Glenavon Childrens Home: 1982-1987

We submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team

MMA Legal

E: evidence@mmalegal.co.uk

T: 0161 563 0816

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