
Re: Data Subject Access Request - Mr Glenn Hines

From aa.Subject Access Request <SubjectAccessRequest@aapct.scot.nhs.uk>

Date Tue 2026-05-12 2:28 PM

To MMA Legal <evidence@mmalegal.co.uk>

Good Afternoon

Further to your request below

I have checked through all our records and systems, and can confirm that we have no records for this patient.

Due the Scottish Government Guidelines and our Retention and Destruction Policy, all NHS Ayrshire and Arran Medical Records are kept only for 6 years after date of last entry and all Paediatric Records are kept until the patient turns 25 years old or 26 years old if they were 17 at the conclusion of treatment

The records are then culled and destroyed after this.

Sorry that we are unable to help you

Kind Regards

Lauren Welsh
Legal Administrator
Legal Office
University Hospital Crosshouse
Tel 01563 827076 Ext No 27076

Direct Email: Lauren.Welsh@aapct.scot.nhs.uk

From: MMA Legal <evidence@mmalegal.co.uk>

Sent: 08 May 2026 11:29

To: aa.Subject Access Request <SubjectAccessRequest@aapct.scot.nhs.uk>

Subject: Data Subject Access Request - Mr Glenn Hines

Subject: Data Subject Access Request – Hospital / NHS Trust Records

Client Name: Mr Glenn Hines

Client Reference: 100260

Client Address: 21 Pringle Court, Moffat, DG10 9DD

Date of Birth: 17/01/1963
Also Known As:
Name in Care:
NHS Number (if known):
Previous Addresses (if applicable):

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team
MMA Legal
E: evidence@mmalegal.co.uk
T: 0161 563 0816

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