
Re: 100913 [Ref DSAR-20260609-FEF3EC]

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Thu 2026-07-09 12:53 PM

To shet dpo (NHS Shetland) <shet.dpo@nhs.scot>

Good afternoon,

Thank you for your previous email; we note its contents.

We are unable to provide you with our clients number to discuss the matter of her records. We have a signed letter of authority from our client to act on her behalf in relation to a Scottish redress Application.

Due to the sensitive nature of the matter, it wouldn't be appropriate to discuss with our client of our request. With signing our letter of authority, to enable us to act on their behalf, our clients do not wish to be contacted by institutions in relation to subject access request.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



MMA Legal Limited is a company registered in England & Wales (registered number: 13900519). MMA Legal Limited is authorised and regulated by the Solicitors Regulation Authority, SRA Number: 8000579. A list of directors is available at the Registered office address STOK, 43-59 Princes., Stockport, SK1 1RY.

Cyber Crime Alert Please be aware that there is a risk posed by cyber fraud, especially in relation to bank account details. Please check with us before transferring any funds across if you are unsure and would like to confirm our bank details. MMA Legal Limited will not accept responsibility if you transfer money into an incorrect bank account. If you are not the intended recipient of this email please contact us immediately.

From: shet dpo (NHS Shetland) <shet.dpo@nhs.scot>
Sent: 01 July 2026 4:21 PM
To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Subject: 100913 [Ref DSAR-20260609-FEF3EC]

Good afternoon

We received the above request from you and are getting the records ready to forward.

I wonder if you can give us a current phone number for Jemma Louise, as we would like to discuss with her before providing her record?

Kind regards,

Rose Ford
Information Governance Officer
NHS Shetland Board Headquarters
Upper Floor Montfield
Burgh Road
Lerwick
Shetland
ZE1 0LA
shet.dpo@nhs.scot

My working hours are Monday – Thursday 0800-1636

This email is intended for the named recipient only. If you have received it by mistake, please (i) contact the sender by email reply; (ii) delete the email from your system; . and (iii) do not copy the email or disclose its contents to anyone.

