
Re: Ref: 100153, Client: Mr Kyle Anderson - Data Subject Access Request - Full GP Medical Records

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Tue 2026-06-23 12:00 PM

To clinical_practise_kilmarnock31portlandroadsurgery_80397@aapct.scot.nhs.uk
<clinical_practise_kilmarnock31portlandroadsurgery_80397@aapct.scot.nhs.uk>

Good morning,

Following from a phone call earlier today (23/06/2026) regarding our clients' medical records.

We note that our original request was sent via postage to yourselves 2nd Class Signed. We can see through the tracking system it was signed for by yourselves 27th April 2026 at 10:03am.

Please note the statutory deadline only allows for one Calander month after the request was received and as we can see your deadline ended 27th May 2026. We have received no acknowledgment OR request for extension which would only allow up to an additional 2 months from the original deadline. Due to not receiving a request for extension and the assumption you have given yourself this, we expect a response with full medical records as stated in the request no later than 27th June 2026.

Please note an extension should be a request from yourselves and not something you allow yourselves to do. The extension request must provide appropriate reasoning from yourselves as to why extra time is required.

We trust that we should not need to contact the ICO with regards to this matter as we should both have our clients' best interests at heart and due to the severity of the Scottish redress Scheme, we trust you to feel the same.

Kind Regards,
Leah
Investigations Team
MMA Legal

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