
Re: Data Subject Access Request - Miss Hannah Imrie

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Tue 2026-06-23 9:38 AM

To Social Care Direct <socialcaredirect@edinburgh.gov.uk>

Good morning,

Thank you for your previous email; we note its contents.

We are confused as to your response to our data subject access request on behalf of our client, that we filed on the 29th of April 2026.

We are unsure if you have misunderstood our request. As the Information commissioner's Office, being the UK regulator for data protection and information rights, wouldn't need to be contacted at this stage in relation to retrieving our clients' records.

We have provided a signed mandate, as well as our clients Proof of Address and ID. This is more than sufficient to confirm our client's identity and our role in working on behalf of our client to retrieve their records.

So, you are aware, our Subject Access request is past its statutory deadline, and we have yet to receive an appropriate response. Could you kindly provide us with an update as to your current position in providing us with our client's records.

Should we not hear from you within 14 days from the date of this communication, we will have no option but to escalate the matter to the Information Commissioner's Office (ICO).

Given the nature and sensitivity surrounding our client's request, we would prefer to work with you rather than against and request that we both have our client's best interests in mind.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



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From: Social Care Direct <socialcaredirect@edinburgh.gov.uk>

Sent: 01 May 2026 9:12 AM

To: MMA Legal <evidence@mmalegal.co.uk>

Subject: RE: Data Subject Access Request - Miss Hannah Imrie

Good morning,

Thank you for contacting us at Social Care Direct. Regarding records, you will need to contact the Information Commissioner's Office (ICO) who is the UK's independent authority for information rights. You can find their contact details on their website on [How you can contact us | ICO](#).

Kind regards,

Salma Roble

Salma Roble

Social Care Direct

Customer contact Advisor

The City of Edinburgh Council | Waverly Court | 4 East Market Street | Edinburgh | EH8 8BG |

Phone: 0131 200 2324/27

Email: socialcaredirect@edinburgh.gov.uk



From: MMA Legal <evidence@mmalegal.co.uk>

Sent: 29 April 2026 10:50

To: Social Care Direct <socialcaredirect@edinburgh.gov.uk>

Subject: Data Subject Access Request - Miss Hannah Imrie

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Miss Hannah Imrie
Client Address: 34 Leslie Street, Kirkcaldy, KY1 1SX
Client Reference: 100044
Date of Birth: 13/10/1988
Also Known As:
Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named individual who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

- Northfield: 2001-2004

We submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team
MMA Legal
E: evidence@mmalegal.co.uk
T: 0161 563 0816

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