

**Person case notes -**  
**Sharon Andrews (86000167)**  
**born 10 Jul 1969 (57 years old)**

**Title: Admin Note: File received**

**Contact date: 14/07/2026 at 11:21**

14/7/2026 - File received from Seymour House - OOHS Team

Entered on 14/07/2026 at 11:22 by Ryan Nicoll.

**Title: Admin Note: File Collected**

**Contact date: 25/06/2026 at 10:04**

25/06/2026 - File collected by James O'Neil for Theresa Stewart, OOHS, Seymour House.

Entered on 26/06/2026 at 10:05 by Jackie Sellars.

**Title: Admin Note: Subject ACcess Reqeust**

**Contact date: 12/05/2026 at 14:39**

SAR received - 11/05/2026. Received from MMA Legal, added to spreadsheet and saved within teams channel.

Entered on 12/05/2026 at 14:40 by Olivia Hernandez.

**Title: Admin Note: Record accessed to check address**

**Contact date: 26/09/2025 at 16:20**

Cross checking against Elms equipment system

Entered on 26/09/2025 at 16:20 by Dianne Ireland.

**Title: Admin Note: Referral to Hope completed**

**Contact date: 23/04/2025 at 16:42**

sent to both Hillcrest and Caledonia

Hi Both,

Please find attached referral for Mrs Sharon Andrews

Regards

Brian Provan  
Duty Social Worker  
First Contact Team

Entered on 23/04/2025 at 16:42 by Brian Provan acting for First Contact Duty Worker.

**Title: Telephone Contact: Call to Sharon**

**Contact date: 23/04/2025 at 16:27**

Introduced myself as calling from social work, Sharon was initially guarded at this but did warm to the discussion as we progressed.

Asked Sharon if she was ok to speak at the moment, she advised she was. Advised Sharon of concern received from NHS re her sister. Sharon stated she was unsure what I was referring to. When I explained this was to do with a headbutt, Sharon recalled this and stated this was a one off and was "just sisters". I asked Sharon if she felt safe living with Helen, she said she did and she had no concerns about staying with her.

I asked Sharon if she felt like she needed any support at this time. Sharon spoke about her finances and her move to UC she feels this has left her short since the change over. Sharon stated that she is unsure whether she is on the correct benefits any more and thinks she might be entitled to more because of her medical conditions. Advised Sharon of welfare rights income maximisation, telephone number provided and Sharon happy to self refer.

Sharon asked if I knew of any services that can let her know if there was things going in her area that she can attend. Sharon identified that she and her sister spend almost all their time together and it would be good for her to get out and see other people. Clarified whether Sharon was able to mobilise out of the house, confirmed she had her walker and on days where she is more sore, she has her scooter. Discussed Hope project referral and they may be able to link Sharon in with services, Sharon seemed very keen with this and thanked me for this.

Clarified there was nothing else that FCT could offer Sharon at this time, and Sharon in agreement that she was safe and happy.

Entered on 23/04/2025 at 16:32 by Brian Provan acting for First Contact Duty Worker.

**Title:** Correspondence Received/Sent: Email to duty FCT and social workers  
**Contact date:** 23/04/2025 at 16:06

Hello

There are two DTIs in the FCT duty box on mosaic from other managers. [REDACTED] The other one URN: (86000167) is a referral from health. The lady does not know they have made a referral [REDACTED] Wondering if duty social worker can perhaps call Sharon the lady to offer support and to find out if she feels safe with her sister. Not sure it needs a full DTI, might be needs an assessment of needs. Happy for it to wait until tomorrow.

Thanks Jackie

Entered on 23/04/2025 at 16:06 by Jackie Hunter acting for First Contact Duty Worker.

**Title:** Adult Support and Protection: Adult support Protection  
**Contact date:** 21/04/2025 at 15:20

ACR Attached

Entered on 21/04/2025 at 15:21 by Craig Livie acting for Duty Adult Support & Protection.

**Title:** Telephone Contact: Duty TC to Sharon  
**Contact date:** 15/11/2023 at 09:58



I explained the reason for my call - Doctor had raised concerns RE daughter Danni taking pregablin tablets from Sharon so she is having to buy more for herself. Sharon also disclosed to hospital doctor that her daughters friend has left her dog and puppy at Sharon's house Sharon said that the puppy was 1-2 week old when she came to live at Sharon's - the puppy is now almost 9 weeks old and not had it's injections or flea treatment.

Sharon then said that her sister picks up her medication weekly and will not give Danni any, however Sharon said that she gives in to Danni as she " nips, nips and nips" until Sharon gives in. Sharon unable to keep Danni out her house and said she will not call Police on her. Sharon then went on to say that she is ill every weekend as Danni leaves her without medications then. Sharon said that the doctor told her this is a " come down".

Sharon then said that she now has a locked box for her medications and then she said that her brother told her to tell Danni that him and his partner Helen are giving Sharon her pregablin daily from now on.

Sharon declined to call Brown Street Kennels RE the dog and her puppy, she said that the owners Charmaine Mollison ( said has 3 children in a network flat ) and her partner ( Rosco Dickson - in prison ) are " scary people" and that the dog is worth £5000 so she would be worried about the backlash. Then Sharon went on to say that her daughter Danni and her girlfriend have said that Charmaine has until next Wednesday to come and get both dogs or they are dropping the dogs off at her home. Sharon said that she has her old elderly dog and that the puppy has fleas.

Sharon said that they have it sorted out now ?

Sharon has FCT number should she need it, Sharon said that she was previously supported by Positive steps so she may also call them if she feels she needs supports.

Entered on 15/11/2023 at 09:59 by Elaine Hutchison acting for First Contact Duty Worker. Last Updated on 15/11/2023 at 10:23 by Elaine Hutchison acting for First Contact Duty Worker.

## **Appended Notes (1)**

Sharon advised that Charmaine has a social worker and was given a network flat and she wanted FCT to contact Charmaine's SW to get them to make Charmaine take the dogs back - advised Sharon this is not something we would do.

Entered on 15/11/2023 at 10:26 by Elaine Hutchison acting for First Contact Duty Worker.

**Title:** Admin Note: OOH's case note alert acknowledged  
**Contact date:** 15/11/2023 at 09:16

as above

Entered on 15/11/2023 at 09:17 by Elaine Hutchison acting for First Contact Duty Worker.

**Title:** Case Summary: OOHS - Concerns raised from health for Sharon.  
**Contact date:** 14/11/2023 at 17:00

OOHS - Telephone call from Dr Rosie Thomson (Ninewells). Dr Thomson advised that she had seen Sharon at an appointment earlier today at Ninewells. During this appointment Sharon has disclosed the following:

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\*Sharon has advised that her daughter, Danny (Danielle Andrews URN: 93009596) has been stealing her prescribed medication - Pregabalin. Sharon has stated that her daughter comes to her house weekly in order to take her medication however also on occasion will go and wait directly outside the pharmacy on the day she is due to collect it and will take it directly from her.

Sharon has informed Dr Thomson that she is subsequently having to purchase £20 per week of pregabalin in order to replace what her daughter is stealing from her.

\*Sharon has also advised Dr Thomson that her daughter's friend has left a dog at her house which has subsequently had a puppy therefore she is having to care for this dog.

Dr Thomson advised that Sharon's sister, Helen, is going to be staying with her this evening. Helen's phone no is - 07522809396.

Agreed with Dr Thomson that I would record the above information and pass to daytime services for further assessment.

[REDACTED]

Kerry Wemyss

Coordinator

Entered on 14/11/2023 at 20:23 by Kerry Wemyss acting for CS OOHS Co-Ordinator. Last Updated on 14/11/2023 at 21:53 by Kerry Wemyss acting for CS OOHS Co-Ordinator.

**Title: Home Visit: Telecare**

**Contact date: 17/07/2022 at 13:18**

As arranged I gave Sharon a T/call this morning and she made me aware that she had managed to get her unit. upon attending the property Sharon gave me the community alarm unit but with no wires or pendant. She made me aware that the wires are behind a cupboard and I offered to help get the wires from behind the cupboard but she would not let me into the property for some reason, she then made me aware that her daughter will drop them off to the office next week when they have managed to get the rest of the equipment.

Entered on 17/07/2022 at 13:26 by Matthew Fox acting for Telecare Assessment .

**Title: Home Visit: Telecare**

**Contact date: 14/07/2022 at 14:01**

I attended today as an ad hoc visit with my colleague Rachel Cameron to carry out a review of community alarm equipment due to being unable to reach Sharon or family by phone. Sharon does not use her community alarm and it has been in a cupboard for the last 2 and a half years. We arranged for Telecare to call Sharon at the weekend to arrange uplift as her daughter is to find equipment to uplift.

Entered on 14/07/2022 at 14:06 by Lesley Gibson acting for Telecare Assessment .

**Title: Telephone Contact: Telecare**

**Contact date: 13/06/2022 at 15:55**

T/call and message left to daughter Casey to contact clerical to arrange an appointment to carry out a review of community alarm equipment.



Entered on 13/06/2022 at 15:56 by Lesley Gibson acting for Telecare Assessment .

**Title:**                    **Telephone Contact: Telecare**  
**Contact date:**        28/05/2022 at 15:46

T/call to Sharon, no reply, again unable to leave message regarding review of community alarm equipment, the mobile number we have appears to be unknown. Will call again next week.

Entered on 28/05/2022 at 15:47 by Lesley Gibson acting for Telecare Assessment .

**Title:**                    **Telephone Contact: SCRS/Telecare**  
**Contact date:**        24/03/2022 at 09:33

T/call to Sharon, no reply, unable to leave message regarding review of community alarm equipment, will call back later.

Entered on 24/03/2022 at 09:34 by Lesley Gibson acting for Telecare Assessment .

**Title:**                    **Home Visit: Home visit**  
**Contact date:**        12/03/2020 at 10:30

Home visit following completion of level access shower.

Static shower chair provided. No further issues identified.

Entered on 12/03/2020 at 12:00 by Laura Penman.

**Title:**                    **Telephone Contact: Check phone call- no answer**  
**Contact date:**        05/03/2020 at 14:49

Check phone call- no answer.

Entered on 05/03/2020 at 14:49 by Laura Penman.

**Title:**                    **Telephone Contact: Check phone call**  
**Contact date:**        16/12/2019 at 13:43

Check phone call- no date for shower being fitted yet.

Entered on 16/12/2019 at 13:44 by Laura Penman.

**Title:**                    **Admin Note: Memo rec'd from Iain Paton**  
**Contact date:**        30/10/2019 at 15:11

Memo rec'd from Iain Paton for level access shower. See attachment.

Entered on 30/10/2019 at 15:12 by Susannah Wong acting for Occupational Therapy Duty.

**Title:**                    **Home Visit: Home visit**  
**Contact date:**        16/10/2019 at 10:00

Home visit. Mobilator provided and set to appropriate height. Ms Andrews demonstrated safe and independent mobility using this walking aid.

Client Copy  
OT to send request for fitment of level access shower to allow independence with personal care and to increase safety when using this.

No further issues identified at this time.

Entered on 16/10/2019 at 12:19 by Laura Penman.

**Title: Home Visit: Initial assessment**

Contact date: 15/10/2019 at 14:30

Home visit- see OT case report.

Ms Andrews reports that she moved into her property in April. Previously had level access shower in old property. Unable to use bath. Bath only in situ. OT to check if level access shower is feasible in new property.

Reports independence with chair, bed and toilet transfers with equipment which was previously provided.

No further issues identified. OT to revisit 16/10/19.

Entered on 15/10/2019 at 15:38 by Laura Penman.

**Title: Home Visit: SCRS**

Contact date: 03/06/2019 at 13:06

Installed the existing epilepsy sensor as I managed to find an electric adaptor, test calls carried out

Entered on 03/06/2019 at 13:06 by Pamela Beattie acting for Telecare Assessment .

**Title: Home Visit: scrs**

Contact date: 28/05/2019 at 16:08

As arranged I met with Sharon and her support worker Pam, installed the existing community alarm that Sharon had brought from her old house, unable to install the epilepsy sensor mat as the electric socket is missing, Sharon will try and look through the boxes she has to unpack and contact the control room.

No key safe in situ at new property, key holders to attend

Entered on 28/05/2019 at 16:12 by Pamela Beattie acting for Telecare Assessment .

**Title: Telephone Contact: SCRS**

Contact date: 24/05/2019 at 09:29

t/C with Sharon's support worker Pam @ positive steps, review held with Pam and Sharon on 28/5/19 10am

Entered on 24/05/2019 at 09:30 by Pamela Beattie acting for Telecare Assessment .

**Title: Telephone Contact: scrs**

Contact date: 20/05/2019 at 12:34

Client Copy

T/C to Sharon in regards to uplifting the community alarm with falls pendant and epilepsy sensor, Sharon informed me she has since moved house therefore the smoke detector is still in old property, Sharon requested I contact her support worker Pam @ positive steps as she feels I should liaise with Pam 01382 561822

Entered on 20/05/2019 at 12:38 by Pamela Beattie acting for Telecare Assessment .

**Title:** **Telephone Contact: SCRS**

**Contact date:** 22/04/2019 at 12:03

T/call to Sharon regarding uplifting equipment, no reply, message left.

Entered on 22/04/2019 at 12:03 by Catrina Duncan acting for Telecare Assessment .

**Title:** **Telephone Contact: Telecare**

**Contact date:** 06/03/2019 at 16:43

T/call to Sharon re review of SCRS equipment, Sharon advised that she has no landline also she stays with her daughter mostly and is very rarely in own house, advised Sharon we would uplift equipment and when she is settled into new accommodation a referral can be sent through and we will install SCRS equipment, Sharon agreed with this and arranged for myself to attend on 08/03/2019 @ 15:00.

Entered on 06/03/2019 at 16:46 by Catrina Duncan acting for Telecare Assessment . Last Updated on 06/03/2019 at 16:48 by Catrina Duncan acting for Telecare Assessment .

**Title:** **Telephone Contact: Telecare**

**Contact date:** 10/01/2019 at 10:33

T/call to Pam Shepherd at Positive Steps, Pam not available, left number for her to contact either myself or Pam Mitchell.

Entered on 10/01/2019 at 10:34 by Catrina Duncan acting for Telecare Assessment .

**Title:** **Telephone Contact: Telecare**

**Contact date:** 10/01/2019 at 10:31

T/call to Sharon regarding review of equipment, Sharon explained there is quite a few issues surrounding her staying in her property at the moment and requested that I contact Pam Shepherd/Lam on 561822 from positive steps, advised I would.

Entered on 10/01/2019 at 10:33 by Catrina Duncan acting for Telecare Assessment .

**Title:** **Telephone Contact: scrs**

**Contact date:** 09/01/2019 at 10:11

Message left for Sharon to contact SCRS regarding the community alarm review

Entered on 09/01/2019 at 10:11 by Pamela Beattie acting for Telecare Assessment .

**Title:** **Home Visit: Scrs**

**Contact date:** 07/01/2019 at 13:33



Client Copy  
Attended to carry out review, no one in property, t/call to Sharon and message left.

Entered on 07/01/2019 at 13:34 by Catrina Duncan acting for Telecare Assessment .

**Title:** **Correspondence Received/Sent: Assessment for Rehousing.**

**Contact date:** 17/12/2018 at 12:40

Assessment for Rehousing.

Previous Nil Priority TO STAND.

As per Committee for Rehousing of People with Physical Disabilities.

Entered on 17/12/2018 at 12:41 by Fiona Glancy acting for Occupational Therapy Duty.

**Title:** **Telephone Contact: scrs**

**Contact date:** 04/12/2018 at 12:20

message left with Sharon as I had to cancel review, will arrange at a later date

Entered on 04/12/2018 at 12:20 by Pamela Beattie acting for Telecare Assessment .

**Title:** **Correspondence Received/Sent: Assessment for Re-housing received.**

**Contact date:** 30/11/2018 at 14:27

Assessment for Re-housing received from The Medical Advisory Service, Westgate HC for re-housing assessment.

This case for discussion only by the Committee for Rehousing of People with Physical Disabilities.

Entered on 30/11/2018 at 14:27 by Patricia Crabb acting for Occupational Therapy Duty.

**Title:** **Telephone Contact: Scrs**

**Contact date:** 27/11/2018 at 16:34

T/call to Sharon and review arranged for 03/12/2018.

Entered on 27/11/2018 at 16:35 by Catrina Duncan acting for Telecare Assessment .

**Title:** **Telephone Contact: Scrs**

**Contact date:** 12/10/2018 at 09:31

T/call to Sharon, message left.

Entered on 12/10/2018 at 09:31 by Catrina Duncan acting for Telecare Assessment .

**Title:** **Telephone Contact: scrs**

**Contact date:** 04/10/2018 at 12:43

Numerous calls to Sharon regarding the review arranged, Sharon did not reply.

Entered on 05/10/2018 at 12:44 by Pamela Beattie acting for Telecare Assessment .



**Title:** Telephone Contact: Scrs

**Contact date:** 28/09/2018 at 15:31

Visited Sharon for review, no reply at front door, t/call to Sharon, Sharon was at the doctors, review rearranged for 04/10 at 13:30.

Entered on 28/09/2018 at 15:38 by Catrina Duncan acting for Telecare Assessment .

**Title:** Telephone Contact: Scrs

**Contact date:** 24/09/2018 at 14:33

T/call to Sharon re review of scrs equipment, this was arranged for 28/09 at 13:30.

Entered on 24/09/2018 at 14:34 by Catrina Duncan acting for Telecare Assessment .

**Title:** Telephone Contact: Scrs

**Contact date:** 04/09/2018 at 11:19

T/call to Sharon to arrange review of scrs equipment, no reply, message left.

Entered on 04/09/2018 at 11:20 by Catrina Duncan acting for Telecare Assessment .

**Title:** Admin Note: Case closure

**Contact date:** 14/05/2018 at 14:51

No further occupational therapy input required at present

Entered on 14/05/2018 at 14:52 by Brian Wilkinson.

**Title:** Correspondence Received/Sent: Assessment for Re-Housing.

**Contact date:** 19/04/2018 at 14:44

Assessment for Re-Housing received from the Medical Advisory Service, Westgate HC.

Previous Nil Priority TO STAND. As per Committee for Rehousing of People with Physical Disabilities.

Entered on 19/04/2018 at 14:46 by Patricia Crabb acting for Occupational Therapy Duty.

**Title:** Home Visit: COT visit and assess

**Contact date:** 09/04/2018 at 14:50

COT home visit to complete housing assessment form to support rehousing application

Entered on 14/05/2018 at 14:51 by Brian Wilkinson.

**Title:** Home Visit: SCRS Review

**Contact date:** 09/03/2018 at 14:09

Review with Sharon to discuss the telecare in place to support her if she were to have a seizure, Sharon informed me that she really happy with the service as the equipment works really well, no changes required at this time.

Client Copy

Sharon did advise if her seizure lasts longer than 15 minutes an ambulance must be called, info left for quarries epilepsy field worker if Sharon feels she needs to get in touch.

Entered on 09/03/2018 at 14:14 by Pamela Beattie acting for Telecare Assessment .

**Title:** Home Visit: Home Visit

**Contact date:** 31/10/2017 at 14:30

Visited Sharon today, I have provided her with bed triangle to aid bed transfers, Pam (Positive Steps) also attended. There appears to have been a mix-up with time of my visit - Sharon had requested me to visit at time of worker, however I was on the understanding that I was meeting Sharon Munns. However I have left my card, should Sharon Munns wish to contact me again.

Discussed keysafe, I suggested that they liaise with Abertay HA to supply and fit as Sharon is outwith criteria for COT to fit.

Entered on 01/11/2017 at 09:00 by Justine Johnstone.

**Title:** Telephone Contact: Telephone Call

**Contact date:** 26/10/2017 at 14:19

telephone call from Sharon confirming visit on 31/10.

Entered on 26/10/2017 at 14:20 by Justine Johnstone.

**Title:** Telephone Contact: Telephone Call

**Contact date:** 18/10/2017 at 16:05

Telephone call from Sharon Munns ( Epilepsy Field Worker) enquiring on referral. I have advised that I have had no contact from Sharon - therefore joint visit has been arranged for 31/10 at 3pm.

Entered on 18/10/2017 at 16:06 by Justine Johnstone.

**Title:**

**Telephone Contact: DUTY: t/c from Sharon, to Welfare Fund and to Lesley @ Positive Steps**

**Contact date:** 12/10/2017 at 14:01

Sharon wanted to query when she would get her new tumble dryer. In addition she had been at the hospital when Pam and Lesley from positive steps tried to visit on Tuesday and requested I ask them to call her. (She explained she had been diagnosed with COPD). Agreed to check and call back.

Call back arranged with Lesley, she didn't have any information on the tumble dryer.

Spoke with Lisa Shaw at SWF who couldn't find details of a request for a washing machine.



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Called Sharon back to advise her of the above, she had received some correspondence about the tumble dryer but wasn't sure where from. Agreed to request Wendy call her back early next week as Sharon claims Wendy requested the dryer on her behalf.

Entered on 12/10/2017 at 14:15 by Jess Taylor acting for First Contact Duty Worker. Last Updated on 12/10/2017 at 14:19 by Jess Taylor acting for First Contact Duty Worker.

**Title:** Telephone Contact: T/C from Pam Shepherd at Positive Steps  
**Contact date:** 06/10/2017 at 11:10

Pam and Lesley Johnstone from Positive Steps have visited today, Pam will visit on Tuesdays. Discussed the case in that I carry out lone visits but at time of referring to Positive Steps I was concerned that her daughter Danielle's ex partner could still have been causing difficulties. This has however all settled and I feel it's safe for lone workers to visit.

Entered on 06/10/2017 at 11:12 by Wendy Campbell.

**Title:**  
**Correspondence Received/Sent: New fiim form received for welfare rights**  
**Contact date:** 05/10/2017 at 15:14

New fiim received from Wendy Campbell being processed.

Entered on 05/10/2017 at 15:17 by Beryl Divers.

**Title:** Correspondence Received/Sent: Fiim Form sent to Welfare Rights  
**Contact date:** 03/10/2017 at 14:47

Please see attached

Entered on 03/10/2017 at 14:47 by Lorraine Houston acting for First Contact Clerical.

**Title:** Admin Note: Housing Forms posted today  
**Contact date:** 03/10/2017 at 11:32

Housing forms including TMAS posted today.

Entered on 04/10/2017 at 11:33 by Wendy Campbell.

**Title:** Home Visit: Home Visit  
**Contact date:** 02/10/2017 at 15:30

Home Visit = Sharon at home with her daughter Kaitlyn, they were both happy to talk with me. We completed the Housing application and TMAS form, Sharon is keen to move house, she can't cope with continuing to live there. Sharon explained that her older daughter's ex-boyfriend smashed her windows and stole items. This has caused a lot of distress especially to Kaitlyn who explained that she has real anxiety about being home alone or going to bed if her mum isn't watching over her. Sharon said that they lived previously in Downfield and didn't have any issues, she moved to live in a ground floor flat as she struggled with the internal stairs. I advised Sharon that I would be closing her case and I would urge her to accept supports from Positive Steps, Sharon explained that it's difficult for her to accept support as she worries about letting new people in. Sharon did however agree that I contact Positive Steps to ask them to visit - Telephone Call made to Positive Steps and message left.

Entered on 03/10/2017 at 16:03 by Wendy Campbell.

**Title:** Home Visit: Home Visit

**Contact date:** 26/09/2017 at 15:30

Sharon wasn't at home - door unanswered.

Entered on 27/09/2017 at 12:50 by Wendy Campbell.

**Title:** Telephone Contact: T/C from Sharon

**Contact date:** 25/09/2017 at 12:50

T/C from Sharon - discussed current situation, she would like to move house as she feels unsafe and unhappy in current accommodation. Home Visit arranged for 26th September at 15:30.

Entered on 27/09/2017 at 12:51 by Wendy Campbell.

**Title:** Home Visit: Visit

**Contact date:** 14/09/2017 at 14:30

Visited today at Sharon's request (change from last week), but no answer at door. attempted to call, left message and card.

Entered on 14/09/2017 at 14:48 by Justine Johnstone.

**Title:** Telephone Contact: Telephone Call

**Contact date:** 12/09/2017 at 15:34

Telephone message received from Sharon to request keysafe, I have left message for Sharon that we would not provide unless tuck service in situ.

I will further discuss at visit this week.

Entered on 12/09/2017 at 15:35 by Justine Johnstone.

**Title:** Correspondence Received/Sent: OT referral

**Contact date:** 16/08/2017 at 14:04

Passed to admin.

Entered on 16/08/2017 at 14:04 by Karen Macfarlane.

**Title:** Telephone Contact: OT phone call

**Contact date:** 15/08/2017 at 16:30

Phone message received from Sharon requesting replacement perching stool following house fire. Noted she is also struggling to get out of bed without assistance from her daughter, Sharon agreed a new referral can be processed for reassessment. Sharon asked about mattresses - reports she is unable to get comfortable and is finding she is bruising very easily since new meds started. Advised to speak to surgery/community nurses re this.

Entered on 15/08/2017 at 16:34 by Karen Macfarlane.



**Title:** Case Summary: SCRS

**Contact date:** 15/08/2017 at 09:32

SCRS assessment completed. Installed dispersed alarm with Vibby Fall Pendant, this will automatically raise an alarm call should Sharon fall from a standing height. I also installed a Epilepsy Sensor on her bed to detect and protect her during the night should she suffer an epileptic seizure, I also installed a smoke detector linked to SCRS to further protect her and her family from the risk of fire , should she become unwell carrying out daily living tasks.

Entered on 16/08/2017 at 09:42 by Derek Kennedy acting for Telecare Assessment .

**Title:** Admin Note: SCRS

**Contact date:** 09/08/2017 at 15:05

Community Alarm referral received from Pamela Moir FCT

Install arranged for Thursday 10/08/2017 PM

Passed to Derek

Entered on 09/08/2017 at 15:06 by Casey Barlass acting for Telecare Assessment .

**Title:** Telephone Contact: T/c to Sharon to discuss falls sensor assessment

**Contact date:** 09/08/2017 at 14:28

T/c to Sharon to discuss falls sensor assessment/ Sharon advised Wendy had discussed this with her at her previous meeting and she has decided to go ahead with the referral. Sharon was advised Wendy would not be back until Mon 28th August but she would be able to contact FCT if she had anything she needed to discuss. She advised positive steps are to visit tomorrow

Entered on 09/08/2017 at 14:31 by Pamela Moir acting for Wendy Campbell.

**Title:**

**Telephone Contact: T/c to Sharon to cancel today's appointment with Wendy Campbell social worker**

**Contact date:** 08/08/2017 at 09:58

T/c to Sharon to cancel today's appointment with Wendy Campbell social worker

Entered on 08/08/2017 at 09:59 by Pamela Moir. Last Updated on 08/08/2017 at 16:26 by Pamela Moir.

**Title:** Telephone Contact: T/c to Lesley Johnstone Positive steps

**Contact date:** 08/08/2017 at 09:57

T/c to Lesley Johnstone Positive steps to advise Wendy is unable to visit Sharon today as planned.

Entered on 08/08/2017 at 09:58 by Pamela Moir.

**Title:** Correspondence Received/Sent: E-mail from Lesley at Positive Steps

**Contact date:** 04/08/2017 at 16:32

Lesley will visit Sharon on Tuesday prior to my visit.

Entered on 04/08/2017 at 16:33 by Wendy Campbell.

**Title:**

**Correspondence Received/Sent: E-mail to Lesley Johnstone at Positive Steps**

Contact date: 03/08/2017 at 15:24

E-mail to Lesley Johnstone at Positive Steps with the new telephone number.

Entered on 03/08/2017 at 15:25 by Wendy Campbell.

**Title:**

**Telephone Contact: T/C from Sharon**

Contact date: 03/08/2017 at 15:22

Sharon has her phone line installed and would like SCRS, I advised her of the charges and she agreed that I can complete a financial assessment with her on Tuesday. Sharon said that she has had another couple of seizures, she sounded chesty on the phone too. Sharon spoke about being wary of trusting people, I thanked her for phoning me, Sharon had told me she would phone when her phone line was installed, she said that she never lies, I advised that the people who will be supporting her will appreciate that and she can trust that they will be honest too. We discussed key safe e.t.c.

Entered on 03/08/2017 at 15:24 by Wendy Campbell.

**Title:**

**Correspondence Received/Sent: E-mail to and from Lesley Johnstone at Positive Steps**

Contact date: 21/07/2017 at 15:11

Lesley has received my referral and has been trying to contact Sharon.

Entered on 21/07/2017 at 15:13 by Wendy Campbell.

**Title:**

**Admin Note: Referral to Positive Steps**

Contact date: 13/07/2017 at 15:35

Referral to Positive Steps for support. I had spoken with Team Leader Lesley Johnston today and she felt that it was an appropriate referral. Lesley advised that she may be able to visit Sharon tomorrow.

Entered on 13/07/2017 at 15:36 by Wendy Campbell.

**Title:**

**Home Visit: Joint Home Visit with Rab McCartney from Children's Services**

Contact date: 11/07/2017 at 16:00

Joint Home Visit with Rab. At home were Sharon, her daughter Kaitlyn and her friend Arthur. Sharon had told Rab about my previous visit and the things that I had suggested. Sharon had misinterpreted some of the information so I confirmed about SCRS and falls pendant and also about having support from Positive Steps. Rab confirmed with Sharon that he felt that these were good suggestions for Sharon but she is worried about giving up her independence. Sharon informed Rab that she has been having more seizures and is attending an appointment



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at Neurology in October. Kaitlyn and Arthur went out to give us time to talk but when she returned she spoke about her concerns given the recent smashed windows, she is worried that someone breaks into the house and takes her away. Sharon has to stay awake until Kaitlyn goes to sleep every night. Rab will look into what is happening with the perpetrator in regards to this. Sharon agreed to a referral to Positive Steps I advised that they would be able to put forward her views in a positive way. Sharon realises that she does use a lot of swear words when she is angry and this doesn't always work in her favour so someone to speak up for her will be a positive thing. We spoke about Kaitlyn having training for the epilepsy so that she knows what to do in the event of a seizure, they will discuss this with the epilepsy nurse in October. I will phone Sharon next week to discuss SCRS as she is getting her phone line in, I advised that we should do a financial assessment to ensure that her benefits are maximised and also informed her of the charges for SCRS.

Entered on 13/07/2017 at 09:58 by Wendy Campbell. Last Updated on 13/07/2017 at 10:02 by Wendy Campbell.

**Title:** Case Discussion: Case discussed in supervision

**Contact date:** 06/07/2017 at 16:22

Case discussed in supervision.

Entered on 06/07/2017 at 16:22 by Wendy Campbell.

**Title:** Case Summary: information received in respect of family issue.

**Contact date:** 05/07/2017 at 10:11

Update from Wendy Campbell in relation to issues that have arisen regarding mums tenancy etc, have agreed to meet Wendy 11/07/17 @4pm for home visit. Have agreed to call Sharon about our visit.

Entered on 05/07/2017 at 10:13 by Rab McCartney. Last Updated on 05/07/2017 at 10:14 by Rab McCartney.

**Title:** Home Visit: Joint Home Visit with Gaynor Arcari from Abertay Housing.

**Contact date:** 04/07/2017 at 10:30

Gaynor was trying to repair the door opener system when I arrived, she said that it has been reported for a repair; there is an allegation that Sharon or her visitors are breaking it for ease of entry for people. Sharon answered the door and allowed us entry. The conversation between Gaynor and Sharon became quite heated in parts, Gaynor was very straight forward with Sharon. Sharon was angry as she believes that the situation has improved over the past three weeks since she got a final notice from Abertay. Gaynor did acknowledge that there hasn't been any further complaints in the past 3 weeks since the notice was served. Sharon feels that she is being victimised and that it isn't her fault that her daughter's ex-partner smashed the windows. I introduced myself and advised that Gaynor had asked for me to visit to see if there is any support that we can offer Sharon. Sharon was very defensive, she doesn't like Social Workers and she thought that I would just be a person who would report back to Abertay. I advised her of confidentiality and that I would have to share information if there was a risk for anyone, Sharon knows and understands this but wanted assurance that we could speak confidentially. I advised Sharon that she is the expert in her own support and needs so it would be from her that I would need information rather than from anyone else, Sharon accepted this and was keen that Gaynor leave and I stayed to discuss with her support. After Gaynor left Sharon was crying saying that she is upset with Gaynor as she really trusted her. I advised that Gaynor is concerned for Sharon's wellbeing and safety given the events over the past couple of months. I asked Sharon to focus on herself and her health issues so that we can look at whether there is any supports that could improve the situation for her. I informed her about SCRS and the falls detector as Sharon has epilepsy, she said that it really worries her



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daughter Kaitlyn as she has had to support her mum on occasion. Sharon said that she has been referred to Neurology, I gave information on Epilepsy Specialist Nurses and advised that they could perhaps give some information to Kaitlyn about what she should do when her mum has a seizure, I also advised that the Carers Centre would be a good source of support for Kaitlyn. Sharon doesn't have an active phone line at the moment but is going to get one soon, I advised her of how the Telecare system would operate and that we would need to use the key safe that is on the door to gain entry, we could also link the smoke alarm with SCRS, I advised her of the financial charge. Sharon was keen to know that this isn't an idea from Abertay. Sharon denied any drug or alcohol misuse, she said that she only takes her prescription medication. Sharon said that her daughter Danielle no longer visits in the home, they meet outwith and there is no reason for concern over finances or medication as Sharon has resolved these issues. I informed her about Housing Support, she would like further information on this. Sharon has arthritis which affects her arms and hands mostly, she also has fibromyalgia. I gave Sharon my business card, told her that she can come to see me in Dundee House and that I will contact her again after she has considered the information that I have provided today.

In regards to Consent, Sharon doesn't consent to me talking with Gaynor about what we have discussed, she does however allow me to talk with Rab Mcartney from Children's Services and if he thinks that it would be of benefit we can do a joint visit. Sharon is not an Adult in need of Support and Protection in terms of the Act as she doesn't meet the 3 point test. With the changes that she has put in place to protect her tenancy over the past 3 weeks, this clearly demonstrates that she is able to "Safeguard her wellbeing, property, rights and other interests".

Entered on 04/07/2017 at 12:32 by Wendy Campbell.

**Title:** **Telephone Contact: T/C To Gaynor Arcari at Abertay Housing 513808**  
**Contact date:** 27/06/2017 at 09:21

Gaynor has a letter from Sharon's solicitor in response to her being serviced with a first and final tenancy warning. We discussed Sharon making choices, Gaynor doesn't feel that Sharon thinks that there is anything wrong with her behaviours as she is denying all allegations against her. We arranged joint home visit for Tuesday 4th July at 10:30am.

Entered on 27/06/2017 at 09:23 by Wendy Campbell.



Client: Sharon Andrews (86000167)

## Notes for Year: 2016

EVENT DATE AUTHOR (Last Changed DATE - BY)

09/11/2016 KAREN MESSRUTHER (09/11/2016 - KAREN MESSRUTHER)

Notes: Equipment in place, Sharon reports she is managing better with this. Request in place for rails and lever taps from housing association.

No further action required for OT at present.

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09/11/2016 KAREN MESSRUTHER (09/11/2016 - KAREN MESSRUTHER)

Notes: OT file to closing.

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07/11/2016 LAURIE SPALDING (07/11/2016 - LAURIE SPALDING)

Notes: Request sent to Abertay Housing Association for installation of a grabrail in shower and lever taps to be fitted in kitchen and bathroom.

Att's: ==> ha request  
added [07/11/2016]  
named [Sharon Andrews.pdf]

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07/11/2016 KAREN MESSRUTHER (08/11/2016 - KAREN MESSRUTHER)

Notes: Re-submitted request for grab rails and lever taps as not received by housing association.

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21/09/2016 JACKY RAMSAY (21/09/2016 - JACKY RAMSAY)

Notes: CJS papers for Court Report dated 15 Sept 2016 now closed signed and handed to admin for storage

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19/09/2016 KAREN MESSRUTHER (19/09/2016 - KAREN MESSRUTHER)

Notes: Phone call from Sharon. She is still struggling with toilet transfers and would now like to trial a perching stool as discussed. ELMS order completed.

Sharon also asked about getting a replacement splint as she has lost one. Email to rheumatology OT.

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15/09/2016 HELENA GARRIGAN (15/09/2016 - HELENA GARRIGAN)

Notes: 4MONTHS ROLO IMPOSED FROM 7 TO 7 BY SH.BROWN.

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12/09/2016 DONNA BURNS (12/09/2016 - DONNA BURNS)

Notes: UW assessment for Donna Joiner - assessed as unsuitable due to numerous health issues

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08/09/2016 KAREN MESSRUTHER (08/09/2016 - KAREN MESSRUTHER)

Notes: Phone call to Sharon to check discrepancy in address - Sharon confirmed she is permanently at 38a Finavon Terrace.

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08/09/2016 KAREN MESSRUTHER (08/09/2016 - KAREN MESSRUTHER)

Notes: ELMS order processed for shower chair, settee raise and second elbow crutch.

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08/09/2016 KAREN MESSRUTHER (08/09/2016 - KAREN MESSRUTHER)

Notes: Recommendation submitted for provision of grab rail in shower and lever taps by Abertay Housing Association.

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**EVENT DATE AUTHOR (Last Changed DATE - BY)**

07/09/2016 NICOLE REILLY (07/09/2016 - NICOLE REILLY)

Notes: Home visit undertaken to Sharon's home address: 38 G/L Finavon Street, Dundee, DD3 9EA for purpose of a ROLO assessment. Sharon is assessed as suitable for a ROLO.

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07/09/2016 KAREN MESSRUTHER (08/09/2016 - KAREN MESSRUTHER)

Notes: OT visit, OT1&2 completed. Recommended settee raise, shower chair, grab rail in shower and long lever taps to maintain Sharon's safety and independence.

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06/09/2016 DONNA JOINER (06/09/2016 - DONNA JOINER)

Notes: Sharon attended Friarfield House for Criminal justice social work report.

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05/09/2016 KAREN MESSRUTHER (05/09/2016 - KAREN MESSRUTHER)

Notes: Phone call to Sharon, appointment made for OT visit on Wed 7 Sept around 10am.

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22/08/2016 IAIN DUFF (22/08/2016 - IAIN DUFF)

Notes: Appeared from custody for means warrant. Sheriff Brown revoked fine and requested report to look at other options, original offence was electricity fraud. Deferred until 15 September 2016.

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22/08/2016 LISA TRICKETT (23/08/2016 - LISA TRICKETT)

Notes: CJS - Electricity Fraud - CJSWR - SCRO requested.

Case no: DUN/2015-002215.

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22/08/2016 LISA TRICKETT (23/08/2016 - LISA TRICKETT)

Notes: Tayside Arrest Referral Service - Declined offer of support. Requested nurse for pain relief.

For information please contact TARS direct on 450052.

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22/07/2016 PATRICIA CRABB (25/07/2016 - PATRICIA CRABB)

Notes: LPR 02/03. Referral from client for assessment for shower chair, mobility, transfers, and internal rails. Passed to Tracy Oram senior OT.

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## Notes for Year: 2013

EVENT DATE AUTHOR (Last Changed DATE - BY)

25/11/2013 CHRISTINE SMITH (25/11/2013 - CHRISTINE SMITH)

Notes: [REDACTED]



To: Abertay Housing Association

**From:** Occupational Therapist Section  
Social Work Department  
Dundee City Council

**Contact Name:** Karen Messruther  
**Address:** Dundee Independent Living and  
Community Equipment Centre  
Charles Bowman Avenue  
DD4 9UB  
**Phone:** 01382 307533

**Date Received:**

Housing Management ☐

Development Register ☐

Development Dept ☐

COW/Architect ☐

## REQUEST FOR ADAPTATION(S)

**For:** Sharon Andrews (Tenant's Name)  
38a Finavon Street, Dundee (Address)  
01382 784290 (Telephone Number)

This tenant requires certain adaptations to be made at the above address due to his/her physical condition.

The following information supports this request for adaptations:

- 1 I (or a colleague) have visited the tenant regarding this request (date of visit)

07/09/16

- 2 I support the application because it will improve the tenant's ability to make full use of the accommodation

✓

- 3 I certify that the responsibility for funding the adaptation works are out with the remit of the Health Board, Social Work Department or the Scottish Home and Health Department

✓

- 4 I consider that this work is required as a matter of urgency because there is a health/safety risk

**Emergency**

**Essential: tick priority as appropriate -**

1

✓

2

☐

3

☐

- Client Copy
- 5 The following adaptation(s) is required:  
*(NB Type, size and exact location of necessary aids etc must be precisely detailed  
– attach sketch/plans if necessary)*

Please fit 1 x 18" grab rail on wall in shower – position marked.

Please fit long lever taps at sinks in kitchen and bathroom.

- 6 The tenant has the following (specific) medical/physical problems which make this adaptation necessary:  
*(Briefly state how these will be eased by the proposed adaptation)*

Mrs Anderson has mobility and grip problems due to arthritic conditions. These adaptations will allow her to meet her personal hygiene needs safely and independently and to operate the kitchen taps independently.

Signed: Karen Messruther

Date: 08/09/16

07.99  
reqadapt



Client: Sharon Andrews (86000167)

| Referral No. | Received                        | Cost Cntr                                                        | Primary/Tagged  | Received By    | Team                              |
|--------------|---------------------------------|------------------------------------------------------------------|-----------------|----------------|-----------------------------------|
| 3            | 22/07/2016<br>TELEPHONE         | (99) Social Work - Community Care - Intake & First Contact       | Tagged to Ref 2 | Crabb Patricia | Occupational Therapy              |
| 2            | 13/02/2007<br>INTERNAL REFERRAL | (80) Dundee - Childrens Services - Locality Harris St Johns Menz | Primary         | Mckenzie Rae   | Unrecorded-Pre Cost Centre Review |

| Ass. | 1st Contact | Cost Cntr                                                  | Started    | Completed  | Elg. P.I. | Assmt. P.I. | Ref. P.I. | Team                 | Conf. date | Elig. Crit. | Overall Crit. |
|------|-------------|------------------------------------------------------------|------------|------------|-----------|-------------|-----------|----------------------|------------|-------------|---------------|
| 2    | 22/07/2016  | (99) Social Work - Community Care - Intake & First Contact | 05/09/2016 | 07/09/2016 | 48        | 3           | 3495      | Occupational Therapy | 07/09/2016 | 2           | Substantial   |

|   |  |                                                            |            |            |    |  |      |                      |  |  |  |
|---|--|------------------------------------------------------------|------------|------------|----|--|------|----------------------|--|--|--|
| 1 |  | (99) Social Work - Community Care - Intake & First Contact | 22/07/2016 | 05/09/2016 | 46 |  | 3493 | Occupational Therapy |  |  |  |
|---|--|------------------------------------------------------------|------------|------------|----|--|------|----------------------|--|--|--|

| Referral No. | Received                | Cost Cntr                                                       | Primary/Tagged | Received By  | Team                              |
|--------------|-------------------------|-----------------------------------------------------------------|----------------|--------------|-----------------------------------|
| 1            | 09/01/2001<br>TELEPHONE | (52) Dundee - Childrens Services - Child Health Disability Duty | Primary        | Joyce Aitken | Unrecorded-Pre Cost Centre Review |

| Ass. | 1st Contact | Cost Cntr                                                       | Started    | Completed  | Elg. P.I. | Assmt. P.I. | Ref. P.I. | Team                              | Conf. date | Elig. Crit. | Overall Crit. |
|------|-------------|-----------------------------------------------------------------|------------|------------|-----------|-------------|-----------|-----------------------------------|------------|-------------|---------------|
| 1    |             | (52) Dundee - Childrens Services - Child Health Disability Duty | 09/01/2001 | 09/01/2001 | 1         |             | 1         | Unrecorded-Pre Cost Centre Review |            |             |               |

# Client Copy

- People
- Organisations
- Workers
- Reports
- Tools
- Help



## Addresses - Sharon Andrews (86000167)

| Display?                         | Address                                                  | From       | To         | Type                              |
|----------------------------------|----------------------------------------------------------|------------|------------|-----------------------------------|
| <input type="radio"/>            | no display address                                       |            |            |                                   |
| <input checked="" type="radio"/> | 38a Finavon Street Dundee<br>DD4 9EA                     | 06/09/2016 |            | Main Address<br>(Primary Address) |
| <input type="radio"/>            | 61 Lauderdale Avenue Dundee<br>DD3 9AS                   | 22/08/2016 | 05/09/2016 | Main Address                      |
| <input type="radio"/>            | 38a Finavon Street Dundee<br>DD4 9EA                     | 21/07/2016 | 21/08/2016 | Main Address                      |
| <input type="radio"/>            | 38a Finavon Street Dundee<br>DD4 9EA                     | 23/12/2015 | 20/07/2016 | Main Address                      |
| <input type="radio"/>            | 61 Lauderdale Avenue Dundee<br>DD3 9AS                   | 01/02/2004 | 22/12/2015 | Main Address                      |
| <input type="radio"/>            | 3e Carnegie Tower Dundee<br>DD3 7EB                      | 05/11/2001 | 31/01/2004 | Main Address                      |
| <input type="radio"/>            | 11 Fleming Gardens South<br>Dundee DD3 7NE               | 27/01/1987 | 04/11/2001 | Main Address                      |
| <input type="radio"/>            | 11 Fleming Gardens South<br>Dundee DD3 7NE               | 27/11/1986 | 26/01/1987 | Main Address                      |
| <input type="radio"/>            | C/O Ballantyne 11 Fleming<br>Gardens Dundee DD3 7NE      | 23/12/1984 | 26/11/1986 | Main Address                      |
| <input type="radio"/>            | C/O Mrs Helen Markie 57<br>Pitkerro Drive Dundee DD4 8AT | 28/06/1980 | 22/12/1984 | Main Address                      |
| <input type="radio"/>            | 24/03/80 Dundee DD4 6PJ                                  | 24/03/1980 | 27/06/1980 | Main Address                      |
| <input type="radio"/>            | C/O Mrs Markie 43 Ballindean<br>Road Dundee DD4 8NN      | 15/02/1980 | 23/03/1980 | Main Address                      |
| <input type="radio"/>            | C/O [REDACTED] Burnside House<br>Forfar Angus DD8 2RX    | 29/01/1980 | 14/02/1980 | Main Address                      |

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## TAYSIDE REGIONAL COUNCIL - SOCIAL WORK DEPARTMENT

AO14

### REFERRAL FORM

|                                                                                                                      |                             |                                            |                                           |                             |
|----------------------------------------------------------------------------------------------------------------------|-----------------------------|--------------------------------------------|-------------------------------------------|-----------------------------|
| Area: A/E/W/P/H                                                                                                      |                             | Office: KIRKTON                            |                                           |                             |
| Referral Date: 13/07/93                                                                                              |                             | Time of Referral: AM/PM                    |                                           |                             |
| Previous Contact: No A/E/W/P/H                                                                                       |                             | If YES, type: Misc / Open / Closed         |                                           |                             |
| Previous Papers: Attached / Requested                                                                                |                             | Records checked by: Pete Deakin            |                                           |                             |
| Mr / Mrs / Miss / Ms (Child)                                                                                         |                             | Alias:                                     |                                           |                             |
| Surname: ANDREWS                                                                                                     |                             | Maiden Name:                               |                                           |                             |
| 93009596                                                                                                             |                             | Known as:                                  |                                           |                             |
| Forename(s): DANIELLE                                                                                                |                             | Other:                                     |                                           |                             |
| Used:                                                                                                                |                             | Forename(s):                               |                                           |                             |
| Date of Birth: 03/05/91 Sex: M/F Marital Status: Single / Married / Cohab. / Divorced / Widowed / Not Known          |                             |                                            |                                           |                             |
| Present Address: Lives alone? Y (N)                                                                                  |                             | Home Address (if different):               |                                           |                             |
| 11 C FLEMING GARDENS (B)                                                                                             |                             |                                            |                                           |                             |
| SOUTH DUNDEE                                                                                                         |                             |                                            |                                           |                             |
| Postcode: DD3 4AB                                                                                                    |                             | Postcode:                                  |                                           |                             |
| Address Type: (enter code) 13 Telephone:                                                                             |                             | Address Type: (enter code) Telephone:      |                                           |                             |
| Referred by: Elaine Skellin H.V. 503070                                                                              |                             | Referral Received/Taken by: Pete Deakin    |                                           |                             |
| REASON FOR REFERRAL: Mother finding it difficult to cope with young child. Mother is on her own in care.             |                             | Reason for Referral code: 04.              |                                           |                             |
|                                                                                                                      |                             | Referral method: 01                        |                                           |                             |
|                                                                                                                      |                             | (Phone) / Office visit / Mail / Home visit |                                           |                             |
|                                                                                                                      |                             | Client aware of Referral: (Y/N)            |                                           |                             |
| GP Name: Dr Thomson Address: MARFIELD MEDICAL PRACTICE Telephone: 462292                                             |                             |                                            |                                           |                             |
| School / Occupation:                                                                                                 |                             |                                            |                                           |                             |
| OTHER RELEVANT PERSONS e.g. Next of kin, householder, parents (if child(ren) referred), other member(s) of household |                             |                                            |                                           |                             |
| Name                                                                                                                 | Date of Birth (if relevant) | Relationship/Status                        | Address                                   | Tick if cross ref. required |
| SARAH ANDREWS                                                                                                        | 10/07/69                    | MOTHER                                     | 11 C FLEMING GARDENS SOUTH DUNDEE DD3 4AB | ✓                           |
|                                                                                                                      |                             |                                            |                                           |                             |
|                                                                                                                      |                             |                                            |                                           |                             |
|                                                                                                                      |                             |                                            |                                           |                             |
|                                                                                                                      |                             |                                            |                                           |                             |
|                                                                                                                      |                             |                                            |                                           |                             |
|                                                                                                                      |                             |                                            |                                           |                             |

ADDITIONAL INFORMATION

Elaine Shilton H.V. phoned regarding Danielle. She and her mother live with her gran and mum finds she is with Danielle all the time without a break. Sharon is an ex child in care as are her brother & sister. Elaine feels she has unrealistic expectations of Danielle and refers to her being hyper-active. Elaine finds her bright and alert and reaching her milestones. The problems appear to be around mother relationship with Danielle and include things such as sleep management and general control.

About 6 months ago mum & Danielle went to Manchester where Elaine says mum considered putting Danielle into care. On her return she went back to living with gran and has applied for council housing. She says gran won't babysit for her and if anyone else offers gran threatens to put her out.

Elaine visited yesterday when she heard that Sharon was back in Dunfermline and feels that although Danielle is doing well both she and Sharon are vulnerable and would do with some support both for child management & around moving into a new house. Sharon has approached Bruce S. C&F Centre for a place but has been advised there is a long waiting list.

|                                                                                                           |                                                                                                                                                                                                                                                      |
|-----------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>ACTION TAKEN</p> <p>Work completed by Social Worker: <i>Tara Dole</i></p> <p>Code: <i>12/01/93</i></p> | <p><i>Duty worker</i> Those HV. recommending<br/>CHECKING / INPUT <i>contact with Haverbank</i><br/><i>and Haverbank for parentcraft class</i></p> <p><i>then NFA</i><br/>Senior Social Worker<br/>(Counter Signature) <i>Gwen Hughes-Walker</i></p> |
| <p>Work in progress by Social Worker:</p> <p>Code:</p>                                                    | <p>Date:</p>                                                                                                                                                                                                                                         |
| <p>Case registered: <i>Y/N</i></p>                                                                        | <p>Input to CIS by:</p> <p>Date:</p>                                                                                                                                                                                                                 |



**CONTACTS**

Summary and Action

Date, Type, Name of  
Contact and Reason  
for ContactClients Name: DANIELLEANDREWS03/05/91

|                 |                                                                                                                                                                                                 |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 14/07/93<br>T/C | PHONED H/V BUT SHE WAS NOT AVAILABLE<br>SPOKE TO PAT BARRATT - H/V - ADVISED<br>HER TO REFER MRS. ANDREWS AND<br>DANIELLE TO LAURELBANK FAMILY CENTRE.<br>ALSO HOMESTART.<br>Dorothy In 'Alalay |
|                 | NFA<br>Sara Bluns<br>SSW<br>15.07.93                                                                                                                                                            |
|                 |                                                                                                                                                                                                 |
|                 |                                                                                                                                                                                                 |
|                 |                                                                                                                                                                                                 |

[illegible]



## ADDITIONAL INFORMATION

4/08/93 - SHARON WAS REQUESTING SUPPORT / ASSISTANCE AS  
OFFICE APP. - SHE FELT HER DAUGHTER DANIELLE WAS  
DEPRIVED OF THE COMPANY OF OTHER CHILDREN.  
THE OUTCOME BEING SHE WAS VERY DEMANDING.  
ACTION - TO BRUCE ST C.B.F. CENTRE. - O.I.C. ON ANNUAL  
T/B LEAVE. - BACK MONDAY.  
ADVICE RE MUM & TODDLER GROUP -  
ADVICE RE MOTHER & BABY CLUB  
SHARON WAS ADVISED TO PUT DANIELLE'S NAME ON  
THE REGISTER FOR FUTURE PLACEMENT

|                                                                                                |                                                                                                             |
|------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| <p>ACTION TAKEN N.F.A.</p> <p>Work completed by Social Worker: ✓<br/>Code: W. - ha' Andrew</p> | <p>CHECKING / INPUT NFA.</p> <p>Senior Social Worker (Counter Signature) Moira Cameron<br/>Duty Senior.</p> |
| <p>Work in progress by Social Worker:</p> <p>Code:</p>                                         | <p>Date: 9/8/93.</p>                                                                                        |
| <p>Case registered: Y/N</p>                                                                    | <p>Input to CIS by:</p> <p>Date:</p>                                                                        |