
Re: Reminder - Access to Health Records

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Wed 2026-06-10 11:40 AM

To Lan.healthrecords.legalteam <Lan.healthrecords.legalteam@lanarkshire.scot.nhs.uk>

Good Morning,

Following on from a call from ourselves to your Legal team we have been made aware that unfortunately due to being inundated with responses we haven't been able to access all of the links for our clients' documents.

We are now requesting a resend of all of the following clients documents. Please note the following list also contain the clients we are still waiting for information on from yourselves:

- Isabel Mccracken
- Jason Macintyre
- William David Mcseveny
- Richard taylor
- Julia McNairn
- Mark McCormack
- James Haney
- John Mooney
- James Nisbet
- Gerald Coffield
- Alexander Harris
- Lee James Green
- Andrew Martin Shaw
- Elizabeth Wilson
- William Ferguson
- Ryan McIntosh
- Patricia jane hunt

I'd also like to remind you of the ICO guidelines that clearly stipulate there shall be no charge or fee for client's personal data and therefore a request for a charge to resend electronic data is absolutely beyond the scope of these guidelines.

We look forward to hearing from you in due course.

Many thanks,
Leah
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Lan.healthrecords.legalteam <Lan.healthrecords.legalteam@lanarkshire.scot.nhs.uk>
Sent: 13 May 2026 6:58 AM
To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Subject: Reminder - Access to Health Records

REMINDER - PLEASE DO NOT IGNORE

Good Morning

Patient: Isabel McCracken

I note you still have not contacted us for the password to open the link to access the above patient health records. **The link for the health records will expire in 2 days resulting in the records being deleted.**

Could you please telephone the office on 01698 752398 to confirm receipt, we will pass on the password and talk you through the downloading process if required.

If you have any problems, please do not hesitate to contact.

Kind Regards

Legal Team/Medical Records/University Hospital Monklands

☎ Telephone: 01698 752397/752398

Address: Monkscourt Avenue, Airdrie, ML6 0JS

✉ Email: Lan.healthrecords.legalteam@lanarkshire.scot.nhs.uk

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