
Re: FS-Case: 837814085 - Hossack

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Wed 2026-07-29 3:39 PM

To Health & Social Care Records Support Team <HealthSocialCareRecordsSupportTeam@highland.gov.uk>

Good afternoon,

I am still having issues accessing the shared folder. Keeps stating the details for my named email address is incorrect, as well as our evidence email.

Could you kindly password protect the documents and send them via email, then once we confirm receipt, would you be able to send us the password in a separate email chain.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



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From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 29 July 2026 2:13 PM

To: Health & Social Care Records Support Team <HealthSocialCareRecordsSupportTeam@highland.gov.uk>

Subject: Re: FS-Case: 837814085 - Hossack

Good afternoon,

We hope all is well.

We are currently having technical issues trying to recover Gemma Hossack files that you sent via sharefolder.

Upon using the link and being redirected to Highland council portal the account 'evidence@mmalegal.co.uk' is labelled as incorrect and to contact admin.

Is it possible to resend the folder via sharefolder to the named email address of 'james.lowe@mmalegal.co.uk'. Alternatively, if this fails to work, are you able to password protect the documents and send them via email and to send the password in a separate email chain?

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

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From: Health & Social Care Records Support Team <HealthSocialCareRecordsSupportTeam@highland.gov.uk>

Sent: 13 July 2026 10:56 AM

To: evidence <evidence@mmalegal.co.uk>

Subject: FS-Case: 837814085 - Hossack

Good morning,

Please find attached a letter of completion regarding the subject access request on behalf of your client Gemma Hossack.

He files will be sent shortly in a separate email.

Kind regards,

Ross Fairfield

Records Support Officer
Health and Social Care Records Support Team
Ground Floor, Care and Learning
Highland Council Headquarters
Glenurquhart Road
INVERNESS
IV3 5NX

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