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**RE: Letter of Acknowledgment FS Case: 837814085 Hossack**

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**From** Health & Social Care Records Support Team <HealthSocialCareRecordsSupportTeam@highland.gov.uk>

**Date** Fri 2026-07-03 1:02 PM

**To** evidence <evidence@mmalegal.co.uk>

**Cc** Owen Rose (Business Support (HSC)) <Owen.Rose@highland.gov.uk>

Good afternoon,

Thank you for getting in touch regarding your client's subject access request with the Highland Council.

I can confirm that your client's records are currently being checked by social work.

We hope to have these with you soon.

Kind regards,

Ross Fairfield

Records Support Officer  
Health and Social Care Records Support Team  
Ground Floor, Care and Learning  
Highland Council Headquarters  
Glenurquhart Road  
INVERNESS  
IV3 5NX

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**From:** evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

**Sent:** 03 July 2026 12:52

**To:** Health & Social Care Records Support Team  
<HealthSocialCareRecordsSupportTeam@highland.gov.uk>

**Subject:** Re: Letter of Acknowledgment FS Case: 837814085 Hossack

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Good afternoon,

Thank you for your previous email; we note its contents.

Could you kindly provide us with an update as to your current position in relation to providing us with our client's records.

We note that the statutory deadline for this request has expired; we will add 14 days from today's date as a gesture of goodwill. If we don't receive any correspondence from you in the new timeframe. We will have to consider escalating the matter further.

We look forward to hearing from you in due course.

Kind regards,

James  
Investigations Team  
MMA Legal

E: [Evidence@mmalegal.co.uk](mailto:Evidence@mmalegal.co.uk)  
T: 0161 570 0550



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**From:** Health & Social Care Records Support Team <[HealthSocialCareRecordsSupportTeam@highland.gov.uk](mailto:HealthSocialCareRecordsSupportTeam@highland.gov.uk)>  
**Sent:** 29 May 2026 8:36 AM  
**To:** [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk) <[evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)>  
**Subject:** Letter of Acknowledgment FS Case: 837814085 Hossack

Good morning,

Please see attached a letter of acknowledgement regarding your clients Subject Access Request with The Highland Council.

Kind regards,

Owen Rose

Administration Assistant 1  
Health and Social Care Records Support Team  
Ground Floor, Care and Learning  
Highland Council Headquarters  
Glenurquhart Road  
INVERNESS  
IV3 5NX

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