
Re: Data Subject Access Request - Mr John Mckay Fulton -RFL/2026/1690

From GRAM Infogovernance <gram.infogovernance@nhs.scot>

Date Mon 2026-06-22 3:25 PM

To evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Good afternoon & thank you for your email.

Unfortunately, we have been unable to identify any medical records from Aberdeen Royal Infirmary for a patient matching those details.

Please direct any queries you have regarding this request to the Information Governance Team.

Yours sincerely,

David

Information Governance Team

gram.infogovernance@nhs.scot

Phone : **01224 551549**

Ext: 51549

NHS Grampian

Foresterhill Lea Building, 3rd Floor
Foresterhill Rd, Foresterhill Health
Campus
Aberdeen
AB25 2ZY

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 18 June 2026 14:44

To: GRAM Infogovernance <gram.infogovernance@nhs.scot>

Subject: Re: Data Subject Access Request - Mr John Mckay Fulton -RFL/2026/1690

Good Afternoon,

We are writing to you in relation to the aforementioned client and reference.

We submitted a Data Subject Access Request on 05/05/2026 and the relevant defined period has now expired. Despite this expiry, we have not received any formal request for an extension of time.

As a gesture of goodwill, and in an attempt to negate the need for a formal complaint being issued to the Information Commissioner's Office, we would grant a further 14 days from the date of this correspondence for documents to be provided.

For ease, we would be grateful if you can provide all requested information electronically to evidence@mmalegal.co.uk

Should we not receive the requested information or communication from you we will be issuing a complaint to the ICO without further notice.

We trust this will not be necessary and look forward to receiving the requested information without further delay.

As you will be aware, we sent our Clients DSAR on 5th May 2026, and a response was due on or before 5th June 2026.

We to date have not received any response/acknowledgement and are now chasing the same.

Can you please confirm as a matter of urgency that the DSAR sent on 14th April 2026 was acknowledged and processed accordingly under Article 15 of the Data Protection Act 2018 or if the DSAR is now legally overdue and your establishment has failed to comply.

Should you be in breach of Article 15 of the Data Protection Act 2018, can you please provide us with your internal complaints process.

Should we not hear from you within 14 days from the date of this communication, we will have no option but to escalate the matter to the Information Commissioner's Office (ICO).

Given the nature and sensitivity surrounding our client's request, we would prefer to work with you rather than against and request that we both have our client's best interests in mind.

We look forward to your response.

Kind regards,

Leah

Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: GRAM Infogovernance <gram.infogovernance@nhs.scot>
Sent: 25 May 2026 11:48 AM
To: MMA Legal <evidence@mmalegal.co.uk>
Subject: Data Subject Access Request - Mr John Mckay Fulton -RFL/2026/1690

Good Afternoon,

Thank you for your enquiry.

PATIENT NAME: Mr John Mckay Fulton

PATIENT ADDRESS: 42 Epina Walk, Jarrow, NE32 3BL

Date of Birth: 09/11/1946

Our ref : **RFL/2026/1690**

We can confirm that we have received and logged your request.

Your unique reference number is - **RFL/2026/1690**, (please quote this number if you need to contact us again).

Upon reviewing the attached document provided, we note that **Part b and Part C** are not signed. Unfortunately, we cannot accept this.

So I have attached the form - kindly sign both solicitor and applicant to process next stage of work.

Therefore, we kindly ask that you re-send the consent form (incl. your wet signature and applicant wet signature). Please note that without both signed consent we are unable to process your enquiry.

If you require any further information, please do not hesitate to contact our team.

We look forward to hearing from you.

Kind Regards,

Bhavani
Information Governance Admin Assistant

Information Governance Team

gram.infogovernance@nhs.scot

Phone : **01224 551549**

Ext: 51549

NHS Grampian

Foresterhill Lea Building, 3rd Floor
Foresterhill Rd, Foresterhill Health
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From: MMA Legal <evidence@mmalegal.co.uk>
Sent: 06 May 2026 17:35
To: GRAM Infogovernance <gram.infogovernance@nhs.scot>
Subject: Data Subject Access Request - Mr John Mckay Fulton

Subject: Data Subject Access Request – Hospital / NHS Trust Records

Client Name: Mr John Mckay Fulton
Client Reference: 100028
Client Address: 42 Epinay Walk, Jarrow, NE32 3BL
Date of Birth: 09/11/1946
Also Known As:
Name in Care:
NHS Number (if known):
Previous Addresses (if applicable):

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team
MMA Legal

E: evidence@mmalegal.co.uk
T: 0161 563 0816

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