
Re: Data Subject Access Request - Mr John McKay Fulton -RFL/2026/1690

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Thu 2026-06-18 2:44 PM

To GRAM Infogovernance <gram.infogovernance@nhs.scot>

Good Afternoon,

We are writing to you in relation to the aforementioned client and reference.

We submitted a Data Subject Access Request on 05/05/2026 and the relevant defined period has now expired. Despite this expiry, we have not received any formal request for an extension of time.

As a gesture of goodwill, and in an attempt to negate the need for a formal complaint being issued to the Information Commissioner's Office, we would grant a further 14 days from the date of this correspondence for documents to be provided.

For ease, we would be grateful if you can provide all requested information electronically to evidence@mmalegal.co.uk

Should we not receive the requested information or communication from you we will be issuing a complaint to the ICO without further notice.

We trust this will not be necessary and look forward to receiving the requested information without further delay.

As you will be aware, we sent our Clients DSAR on 5th May 2026, and a response was due on or before 5th June 2026.

We to date have not received any response/acknowledgement and are now chasing the same.

Can you please confirm as a matter of urgency that the DSAR sent on 14th April 2026 was acknowledged and processed accordingly under Article 15 of the Data Protection Act 2018 or if the DSAR is now legally overdue and your establishment has failed to comply.

Should you be in breach of Article 15 of the Data Protection Act 2018, can you please provide us with your internal complaints process.

Should we not hear from you within 14 days from the date of this communication, we will have no option but to escalate the matter to the Information Commissioner's Office (ICO).

Given the nature and sensitivity surrounding our client's request, we would prefer to work with you rather than against and request that we both have our client's best interests in mind.

We look forward to your response.

Kind regards,

Leah

Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



MMA Legal Limited is a company registered in England & Wales (registered number: 13900519). MMA Legal Limited is authorised and regulated by the Solicitors Regulation Authority, SRA Number: 8000579. A list of directors is available at the Registered office address STOK, 43-59 Princes., Stockport, SK1 1RY.

Cyber Crime Alert Please be aware that there is a risk posed by cyber fraud, especially in relation to bank account details. Please check with us before transferring any funds across if you are unsure and would like to confirm our bank details. MMA Legal Limited will not accept responsibility if you transfer money into an incorrect bank account. If you are not the intended recipient of this email please contact us immediately.

From: GRAM Infogovernance <gram.infogovernance@nhs.scot>
Sent: 25 May 2026 11:48 AM
To: MMA Legal <evidence@mmalegal.co.uk>
Subject: Data Subject Access Request - Mr John Mckay Fulton -RFL/2026/1690

Good Afternoon,

Thank you for your enquiry.

PATIENT NAME: Mr John Mckay Fulton

PATIENT ADDRESS: 42 Epina Walk, Jarrow, NE32 3BL

Date of Birth: 09/11/1946

Our ref : **RFL/2026/1690**

We can confirm that we have received and logged your request.