
Re: MMA Legal Limited - Your Reference: 100288 - Our Ref: DP8570115 (OFFICIAL - SENSITIVE: Personal Data)

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Date Mon 2026-07-20 2:02 PM
To Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Good afternoon,

Thank you for your previous email; we note its contents.

Could you kindly provide us with an update as to your current position in providing us with your client's records.

We note that we sent out the Subject Access Request for our client on the 20th of April 2026, we have received no further extension requests to date.

We are now 3 months past the timeframe for Subject Access request. Due to the current position of your high volume of request, we can allow a grace period until the end of the week 25th of July 2026.

If we fail to receive a response by the aforementioned date, we will have to escalate the matter to the ICO. We note that we would wish to avoid doing so for the best interest of our client, we wish to work alongside you and not against you.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



available at the Registered office address STOK, 43-59 Princes., Stockport, SK1 1RY.

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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 26 June 2026 9:28 AM

To: evidence <evidence@mmalegal.co.uk>

Subject: RE: MMA Legal Limited - Your Reference: 100288 - Our Ref: DP8570115 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Dear Mr Lowe

Thank you for your email.

I can advise we are still trying to identify any records relating to your client. Any records, if found, will then be collated and await allocation to an Officer for review/redaction. It is likely this process will take some time also due to the significant backlog our team are experiencing as a result of the Scottish Government's Redress Scheme (over 945 requests) and the varying and complex nature of these requests. Your request is currently queued at approximately **640th** in the queue. As such, our team is not yet in a position to issue a response to you, nor provide a timescale for this.

We will respond to you as soon as we can.

Kind regards

Lorna

Lorna Fitzpatrick
Resource Worker
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OFFICIAL - SENSITIVE: Personal Data

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