



Outlook

**RE: Data Subject Access Request - 100919 [Ref: DSAR-20260609-2E4A52] - Our Ref: DP8597451
(OFFICIAL - SENSITIVE: Personal Data)**

From Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Date Fri 2026-07-24 1:05 PM

To lois.ali@mmalegal.co.uk <lois.ali@mmalegal.co.uk>

OFFICIAL - SENSITIVE: Personal Data

Good afternoon,

Thank you for your email.

In terms of an update, I can advise that relevant records related to your client have been identified. Once these files have been collated, they will then await allocation to an Officer for review/redaction. It is likely this process will take some time also due to the significant backlog our team are experiencing as a result of the Scottish Government's Redress Scheme (c970 requests) and the varying and complex nature of these requests. Your request is currently queued at approximately **743rd** in the queue. As such, our team is not yet in a position to issue a response to you, nor provide a timescale for this.

I apologise for this and for the continued delay you are likely to experience. Please be assured that this is not due to any mismanagement of your request but rather due to an exponential increased in demand which has been out with our control. Our team are working diligently to progress these requests as quickly as possible.

Please note, if your request has been made to gather information to support a Redress application, it is likely to be in your client's best interests to withdraw this SAR and instead request a Chronology of Care to avoid any unnecessary delay to your client's application.

Kind regards
Megan

Megan Leitch
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From: lois.ali@mmalegal.co.uk <lois.ali@mmalegal.co.uk>

Sent: 23 July 2026 11:15

To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>; evidence <evidence@mmalegal.co.uk>

Subject: Re: Data Subject Access Request - 100919 [Ref: DSAR-20260609-2E4A52] - Our Ref: DP8597451 (OFFICIAL - SENSITIVE: Personal Data)

Good morning,

Could you kindly provide us with an update as to your current position with providing us with our client's childcare records.

We note that the deadline for this subject access request was due on 9th July 2026, with no request for an extension. As a gesture of goodwill, we will extend the deadline for 14 days from today's date, therefore the new deadline is 06 August 2026.

We expect either a full response with our client's childcare records or a request for a further extension which you have the right to do so under the UK Data Protection Act.

If you require any further information, please don't hesitate to contact us.

We look forward to hearing from you in due course.

Kind regards

Lois
Investigations Team
MMA Legal

From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: Friday, June 12, 2026 4:02 PM

To: evidence <evidence@mmalegal.co.uk>

Subject: RE: Data Subject Access Request - 100919 [Ref: DSAR-20260609-2E4A52] - Our Ref: DP8597451 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Dear MMA Legal

Please find attached our acknowledgement letter.

Kind regards

Lorna

Lorna Fitzpatrick
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