

YORKHILL NHS TRUST
ROYAL HOSPITAL FOR SICK CHILDREN
GLASGOW G3 8SJ

TEL: 0141 201 0113/0114

DATE: 22 January 2002

Dear Parent/Guardian

DARREN DOWNIE
BALLIKINRAIN SCHOOL

HOSPITAL NUMBER: Y0381451

BALFRON
G63 0LL

OUTPATIENT APPOINTMENT
=====

An appointment has been made for DARREN to attend the following clinic at the Royal Hospital for Sick Children.

CLINIC -----	DATE ----	TIME ----
MR GEDDES	16/07/02	2:50 pm

* If you no longer require or are unable to keep this appointment, please let us know by telephoning the above number.

OUR NEW FREEPHONE SERVICE IS AVAILABLE
MONDAY - THURSDAY FROM 5pm - 8pm ON 0800 015 0206

- * Please bring, or write down, the name of all medications DARREN may be using.
- * We aim to keep as near to your appointment time as possible. However, there may be occasions when, due to circumstances beyond our control, there may be delays. If this happens, you will be kept informed.
- * Parking at the hospital can be difficult so allow plenty of time before your appointment. If you arrive early, there is a Cafe next to the department which sells snacks and refreshments.
- * Medical students receive some of their training at Yorkhill and may be present at the consultation. If you do not wish students to be present, please make this known to the doctor or nurse who will ensure that your wishes are followed.
- * We hope that the care your child receives during your visit is of the highest quality. Your views on the service will be useful in helping us to improve the care provided. We want to hear from you if you have any cause for complaint & the person to speak to, in the first instance, is the Outpatient Sister or nurse in charge.

Yours sincerely

Appointments Office

YORKHILL NHS TRUST
ROYAL HOSPITAL FOR SICK CHILDREN
GLASGOW G3 8SJ

TEL: 0141 201 0113/0114

DATE: 10 August 2001

Dear Parent/Guardian

DARREN DOWNIE
BALLIKINRAIN SCHOOL

HOSPITAL NUMBER: Y0381451

BALFRON
G63 0LL

OUTPATIENT APPOINTMENT - REMINDER
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You are reminded that DARREN has an appointment to attend the following clinic at the Royal Hospital for Sick Children.

CLINIC -----	DATE ----	TIME ----
MR GEDDES	18/09/01	3:10 pm

If you are unable to keep the appointment or find the time of the appointment unsuitable, you should immediately telephone the number above or write to the Appointments Office at the above address. This will enable us to allocate the appointment to another patient, reducing waiting times while arranging a date and time that is convenient to you.

Yours sincerely

Appointments Office

YORKHILL NHS TRUST
ROYAL HOSPITAL FOR SICK CHILDREN
GLASGOW G3 8SJ

TEL: 0141 201 0113/0114

DATE: 10 September 200

Dear Parent/Guardian

DARREN DOWNIE
BALLIKINRAIN SCHOOL

HOSPITAL NUMBER: Y0381451

BALFRON
G63 0LL

OUTPATIENT APPOINTMENT
=====

We regret that it has been necessary to change DARREN's appointment at MR GEDDES's Clinic on 18 September 2001 at 1510.

A new appointment has been made for 25 September 2001 at 2:40 pm.

* If you are unable to keep the appointment or find the time of the appointment unsuitable, you should immediately telephone the number above or write to the Appointments Office at the above address. We will endeavour to arrange a date and time that is convenient to you.

* Please bring, or write down, the name of all medications DARREN may be using.

* We aim to keep as near to your appointment time as possible. However, there may be occasions when, due to circumstances beyond our control, there may be delays. If this happens, you will be kept informed.

* Parking at the hospital can be difficult so allow plenty of time before your appointment. If you arrive early, there is a Cafe next to the department which sells snacks and refreshments.

* Medical students receive some of their training at Yorkhill and may be present at the consultation. If you do not wish students to be present, please make this known to the doctor or nurse who will ensure that your wishes are followed.

* We hope that the care your child receives during your visit is of the highest quality. Your views on the service will be useful in helping us to improve the care provided. We want to hear from you if you have any cause for complaint and the person to speak to, in the first instance, is the Outpatient Sister or nurse in charge.

* In accordance with the Access to Health Records Act 1990 you can formally request to see your child's case records. In the first instance you should discuss this with the consultant in charge of your child's care.

Yours sincerely

Appointments Office

Next apt 23/10/01 @ 3.40 pm

YORKHILL NHS TRUST
ROYAL HOSPITAL FOR SICK CHILDREN
GLASGOW G3 8SJ

TEL: 0141 201 0113/0114
FREEPHONE: 0800 015 0206

DATE: 25 September 2001

Dear Parent/Guardian

DARREN DOWNIE
BALLIKINRAIN SCHOOL

HOSPITAL NUMBER: Y0381451

BALFRON
G63 0LL

OUTPATIENT APPOINTMENT
=====

An appointment has been made for DARREN to attend the following clinic at the Royal Hospital for Sick Children.

CLINIC -----	DATE -----	TIME ----
MR GEDDES	22/01/02	3:10 pm

- * If you no longer require or are unable to keep this appointment, please let us know by telephoning the above number.
- * Please bring, or write down, the name of all medications DARREN may be using.
- * We aim to keep as near to your appointment time as possible. However, there may be occasions when, due to circumstances beyond our control, there may be delays. If this happens, you will be kept informed.
- * Parking at the hospital can be difficult so allow plenty of time before your appointment. If you arrive early, there is a Cafe next to the department which sells snacks and refreshments.
- * Medical students receive some of their training at Yorkhill and may be present at the consultation. If you do not wish students to be present, please make this known to the doctor or nurse who will ensure that your wishes are followed.
- * We hope that the care your child receives during your visit is of the highest quality. Your views on the service will be useful in helping us to improve the care provided. We want to hear from you if you have any cause for complaint & the person to speak to, in the first instance, is the Outpatient Sister or nurse in charge.
- * Please note as from 01.10.01 our new Freephone service is available Monday - Thursday from 5pm - 8pm for your convenience.

Yours sincerely

Appointments Office

YORKHILL NHS TRUST
ROYAL HOSPITAL FOR SICK CHILDREN
YORKHILL, GLASGOW G3 8SJ

0141-201 0000

CONFIRMATION OF APPOINTMENT

DARREN DOWNIE
BALLIKINRAIN SCHOOL
BALFRON

NAME

G63 0LL

ADDRESS

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..... will be seen at Mr Geddes Clinic

ON

DAY	DATE	TIME
Tuesday	31.10.00	1425

If this date is not convenient, please contact as soon as possible
Extension 0113 or 0114

IMPORTANT

Please bring your Appointment Card No. 381451 with you.

APPOINTMENT TIMES

At all times we try to keep as near as possible to the time noted on your Appointment Card. However, there may be occasions when, due to circumstances beyond our control, there may be delays for which we apologise. You will be informed accordingly on these occasions.

If you arrive early for an appointment you will not necessarily be seen earlier.

If you arrive late for an appointment you may have to wait till the end of the Clinic.

TEACHING OF MEDICAL STUDENTS

Medical Students receive some of their training at Royal Hospital for Sick Children and may be present at your consultation. We are sure that you will appreciate the need for students to be taught and for them to gain practical experience, and that you will not mind their presence. **If you do**, please make this known to the doctor or nurse who will ensure that your wishes are followed.

Yorkhill Hospitals NHS Trust, Glasgow

Telephone No. 0141 201 0000

Paediatric Discharge Summary

Press firmly to ensure legibility

Name: 		Admission date: 13/7/00	Discharge date: 13/7/00
Address: Y0381451 SV9 DOWNIE, DARREN BALLIKINRAIN SCHOOL M BALFRON S 26/07/90 G63 0LL G.P. Prac. 40582		Discharge to address: (if different from home address)	
Phone No.:		Phone No.	
Dob: Hospital No.:		Regular/Irregular Discharge (delete as applicable)	
Admitting Ward: OSU Ext: 0109		Consultant: Mr Geddes	
Discharge Ward: OSU Ext: 0109		Named Nurse: SN Farrell	
Health Visitor:		School Nurse:	
Location:		School:	
Phone No.			
GP Name: DR DR DAVID HOUSTON		Reason for admission: Poor hearing	
Address: CLYDEBANK HEALTH CENTRE		Diagnosis/Treatment/Operation:	
KILBOWIE RD		(A) Grommet	
CLYDEBANK		(B) Perforation will require	
G81 2TQ G.P. Prac. 40582		myringoplasty in 1 yr.	
Phone No.			
CHECKLIST	N/A	YES	COMMENTS
Out-Patient appointment			Date: Time: Clinic:
Social Work involvement			Contact Name: Ballikinrain School
Hospital/Community (delete as app)	✓	✓	Contact Phone No. 01360 240244
Physiotherapy referral	✓		Instructions given:
Hospital/Community (delete as app)	✓		Instructions given:
Dietetic referral	✓		Instructions given:
Hospital/Community (delete as app)	✓		Instructions given:
Occupational Therapy referral	✓		Instructions given:
Hospital/Community (delete as app)	✓		Instructions given:
Speech Therapy referral	✓		Instructions given:
Hospital/Community (delete as app)	✓		Instructions given:
PaedHomeCare/Specialist/District /Practice Nurse referral (delete as app)	✓		Date of Visit: Reason:
Wound Care		✓	Instructions given: Keep ears dry at all times.
Prescription/Medication given and discussed with carer	✓		Nurse (sign): Date:
Activity restrictions	✓		Nurse (print name):
Suggested return to school/nursery	✓		Instructions given:
Equipment/specific information including leaflets/factsheets given: (Please provide details)			Date:
Written guidelines given.			
Discharge Nurse to remind Parent/Carer to inform School Nurse of any changes in care / medication.			NA YES
Child into care of Parent/Grandparent/Guardian/Other:			Signature: K. Macfarlane
Name of Nurse: E. Farrell		Signature of Nurse: E. Farrell	Date: 14/7/00