

PRIVATE



Chief Officer
Pat Togher
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www.glasgow.gov.uk
www.nhsggc.org.uk

Our ref: 20260728-DP8572758-MMA
Your ref: 100145
Date: 28 July 2026

James Lowe
james.lowe@mmalegal.co.uk

Dear James

Request for access to records
Your client: Mark Ashton (02/07/1970)

I refer to your request for access to Social Work records made in April 2026.

I can now enclose a copy of the information requested.

Please note that it has been necessary to apply redactions.

Information has predominately been redacted as it is considered to personal information relating to third parties including family members and peers. The release of personal information is not permitted in line with data protection legislation. Glasgow City Council also has a duty to maintain the confidentiality of those who have engaged with their services.

The names of local authority staff below grade 9 have been redacted as they would not expect their personal information to be released in this way. Exception has been made where the member of staff is believed to be a case holder. Similarly, staff external to the local authority and not considered to be Social Work or Education professionals have also been redacted.

Some redactions have been applied to information that if released would likely prejudice the prevention or detection of crime, apprehension or prosecution of offenders as it would allow for individuals to modify their behaviour to manipulate the system.

Consideration has been given to ensure release of the information that explains why your client had engagement with Social Work Services and the reason behind their care arrangements.

I hope you find the information useful.

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Your rights:

Should you have any concerns in relation to the handling of your request for personal information you can contact the Council's Data Protection Officer at dataprotection@glasgow.gov.uk.

We aim to directly resolve all concerns about how we handle personal information. However, you also have the right to contact the Information Commissioner's Office in relation to data protection matters. The Information Commissioner's Office can be contacted using the following details: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Phone 0303 123 1113 (local rate). More information can be found at <https://ico.org.uk/make-a-complaint/>

Yours sincerely

Kerrie Ferries
Senior Officer
Complaints, FOI and Investigations Team
Glasgow City Health and Social Care Partnership

Email DataProtection@sw.glasgow.gov.uk