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**Re: Ref: 100004; Client: Alexander Atkinson**

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**From** TAY informationgovernance <TAY.informationgovernance@nhs.scot>

**Date** Thu 2026-06-18 11:58 AM

**To** evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Many thanks for your e-mail Leah.

This request is dealt with by the Health Records Team - tay.accessmrninewells@nhs.scot.

Your e-mail below has been forwarded to them for their action.

For your information, please see link below about requesting medical records in NHS Tayside :

[NHS Tayside](#)

Kind regards

Donna

Information Governance and Cyber Assurance Team  
MacKenzie Building (Ninewells Campus)  
Ninewells Hospital and Medical School  
Kirsty Semple Way  
Dundee  
DD2 4BF

Tel : 01382 740074

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**From:** evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

**Sent:** 18 June 2026 10:51 AM

**To:** TAY informationgovernance <TAY.informationgovernance@nhs.scot>

**Subject:** RE: Ref: 100004; Client: Alexander Atkinson

Good morning,

We are writing to you in relation to the aforementioned client and reference.

We submitted a Data Subject Access Request on 21/04/2026 and the relevant defined period has now expired. Despite this expiry, we have not received any formal request for an extension of time.

As a gesture of goodwill, and in an attempt to negate the need for a formal complaint being issued to the Information Commissioner's Office, we would grant a further 14 days from the date of this correspondence for documents to be provided.

For ease, we would be grateful if you can provide all requested information electronically to [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)

Should we not receive the requested information or communication from you we will be issuing a complaint to the ICO without further notice.

We trust this will not be necessary and look forward to receiving the requested information without further delay.

As you will be aware, we sent our Clients DSAR on 21st April 2026, and a response was due on or before 21st May 2026.

We to date have not received any response/acknowledgement and are now chasing the same.

Can you please confirm as a matter of urgency that the DSAR sent on 21st April 2026 was acknowledged and processed accordingly under Article 15 of the Data Protection Act 2018 or if the DSAR is now legally overdue and your establishment has failed to comply.

Should you be in breach of Article 15 of the Data Protection Act 2018, can you please provide us with your internal complaints process.

Should we not hear from you within 14 days from the date of this communication, we will have no option but to escalate the matter to the Information Commissioner's Office (ICO).

Given the nature and sensitivity surrounding our client's request, we would prefer to work with you rather than against and request that we both have our client's best interests in mind.

We look forward to your response.

Kind regards,  
Leah  
Investigations Team  
MMA Legal

E: [Evidence@mmalegal.co.uk](mailto:Evidence@mmalegal.co.uk)  
T: 0161 570 0550



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