



Re: Data Subject Access Request - 100893 [Ref: DSAR-20260723-74D427]

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Tue 2026-08-25 4:39 PM

To HEALTH, Tighnabruaich (NHS HIGHLAND) <tighnabruaich.health@nhs.scot>

Good afternoon,

Thank you for your email.

We acknowledge that, where a subject access request is genuinely complex, the applicable response period may be extended by up to a further two months. If the practice intends to rely upon an extension, please confirm the specific reasons why this request is considered complex and provide the revised response deadline. We understand that notice of any extension and the reasons for it must be provided within the original one-month response period.

However, limited staff availability does not remove the practice's obligation to comply with the request. Furthermore, the volume of information involved does not, by itself, automatically make a request complex.

Although Katie may previously have received selected sections of her records, the present request seeks a complete and up-to-date copy of the personal information held by the practice. It would therefore not be appropriate to require Katie to provide records from an earlier, limited disclosure in place of the practice responding to the current request.

We hold Katie's authority to act on her behalf and to receive the requested information. Accordingly, please confirm that the practice will continue processing the request and advise us of the applicable response date.

Kind regards,

Daniel
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



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From: HEALTH, Tighnabruaich (NHS HIGHLAND) <tighnabruaich.health@nhs.scot>

Sent: 25 August 2026 2:10 PM

To: evidence <evidence@mmalegal.co.uk>

Subject: Re: Data Subject Access Request - 100893 [Ref: DSAR-20260723-74D427]

Unfortunately, we currently don't have the staff availability to process this request. I believe we are entitled to have longer to fulfil this request if it is an usually large amount of work - which it is. Can I please advise that Katie herself is in receipt of a large amount of her own information as we have done a data request for her before, although on select sections, and therefore you could ask Katie to provide this information to you directly.

Kind regards

Kyles Medical Centre
Tighnabruaich
PA21 2BE
01700 811207
tighnabruaich.health@nhs.scot

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 24 August 2026 10:26

To: HEALTH, Tighnabruaich (NHS HIGHLAND) <tighnabruaich.health@nhs.scot>

Subject: Data Subject Access Request - 100893 [Ref: DSAR-20260723-74D427]

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Good Morning,

I am emailing today to request an update on our Subject Access Request for Kattie Symons.

I would like to make you aware that the statutory deadline of the 22nd of August for this request is now over due, and we now require a response or formal extension with a suitable reason.

Should you require any further information please do not hesitate to ask

Kind regards

Daniel
Investigations Team
MMA Legal

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