
**Re: Data Subject Access Request - Mr Stewart Christopher Mcknight - Our Ref: DP8572895
(OFFICIAL - SENSITIVE: Personal Data)**

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Date Mon 2026-08-10 2:36 PM
To Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Good afternoon,

Following our previous correspondence, can you provide us with an update on this matter.

We note that our request was originally sent out on the 21st of April 2026. We are now 10 working days away from 4 Calander Months duration in which you have failed to provide us with our clients records.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>
Sent: 30 June 2026 11:41 AM

To: evidence <evidence@mmalegal.co.uk>

Subject: RE: Data Subject Access Request - Mr Stewart Christopher Mcknight - Our Ref: DP8572895 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Good morning,

Thank you for your email.

In terms of an update, I can advise that relevant records related to your client have been identified. Once these files have been collated, they will then await allocation to an Officer for review/redaction. It is likely this process will take some time also due to the significant backlog our team are experiencing as a result of the Scottish Government's Redress Scheme (c955 requests) and the varying and complex nature of these requests. Your request is currently queued at approximately **654th** in the queue. As such, our team is not yet in a position to issue a response to you, nor provide a timescale for this.

I apologise for this and for the continued delay you are likely to experience. Please be assured that this is not due to any mismanagement of your request but rather due to an exponential increased in demand which has been out with our control. Our team are working diligently to progress these requests as quickly as possible.

Please note, if your request has been made to gather information to support a Redress application, it is likely to be in your client's best interests to withdraw this SAR and instead request a Chronology of Care to avoid any unnecessary delay to your client's application.

Kind regards

Megan

Megan Leitch
Administrative Assistant
Complaints, FOI and Investigations Team
Business Development
Glasgow City Health and Social Care Partnership
Commonwealth House
32 Albion Street
Glasgow G1 1LH
Phone 0141 276 2535
Email megan.leitch@glasgow.gov.uk

www.glasgow.gov.uk
www.glasgowcity.hscp.scot
www.nhsggc.org.uk

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 30 June 2026 09:34

To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Subject: Re: Data Subject Access Request - Mr Stewart Christopher Mcknight - Our Ref: DP8572895 (OFFICIAL - SENSITIVE: Personal Data)

Good morning,

Thank you for your previous email; we note its contents.

Could you kindly provide us with an update as to your current position in providing us with our client's records.

Due to your unprecedented backlog, we will extend the deadline until 21st July 2026. We note that this would be the latest deadline we are able to offer in relation to a subject access request. We would appreciate if you were able to give us a timeline as to when you are able to action our request.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 05 June 2026 10:43 AM

To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Subject: RE: Data Subject Access Request - Mr Stewart Christopher Mcknight - Our Ref: DP8572895 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Good morning,

Thank you for your email.

I can advise we are awaiting receipt of identified records and when these have been received and scanned, they will await allocation to an Officer for review/redaction. It is likely this process will take some time also due to the significant backlog our team are experiencing as a result of the Scottish

Government's Redress Scheme (approx. 898 requests) and the varying and complex nature of these requests. Your clients request is currently queued at approximately **719** in the queue. As such, our team is not yet in a position to issue a response to you.

I apologise for this and for the continued delay you are likely to experience. Please be assured that this is not due to any mismanagement of your request but rather due to an exponential increased in demand which has been out with our control. Our team are working diligently to progress these requests as quickly as possible.

Thanks,
Megan

Megan Leitch
Administrative Assistant
Complaints, FOI and Investigations Team
Business Development
Glasgow City Health and Social Care Partnership
Commonwealth House
32 Albion Street
Glasgow G1 1LH
Phone 0141 276 2535
Email megan.leitch@glasgow.gov.uk

www.glasgow.gov.uk
www.glasgowcity.hscp.scot
www.nhsggc.org.uk

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 03 June 2026 13:54

To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Subject: Re: Data Subject Access Request - Mr Stewart Christopher Mcknight - Our Ref: DP8572895 (OFFICIAL - SENSITIVE: Personal Data)

Good afternoon,

We are writing in relation to our previous email dated 15/05/2026.

Could you kindly provide us with your current position in regard to providing us with our client's records.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 563 0816



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From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 15 May 2026 10:27 AM

To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Subject: Re: Data Subject Access Request - Mr Stewart Christopher Mcknight - Our Ref: DP8572895 (OFFICIAL - SENSITIVE: Personal Data)

Good morning,

Our ref: 100152

Your ref: **DP8572895**

Thank you for your previous email acknowledging our Data Subject Access Request.

We can confirm that a named email contact for you to disclose our clients' records is as follows: 'evidence@mmalegal.co.uk'.

If you need any further information, don't hesitate to contact us.

We look forward to hearing from you in due course.

Kind regards,

From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 27 April 2026 2:41 PM

To: MMA Legal <evidence@mmalegal.co.uk>

Subject: RE: Data Subject Access Request - Mr Stewart Christopher Mcknight - Our Ref: DP8572895 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Dear MMA Legal

Please find attached our acknowledgement letter and note the request for a 'named' email address.

Kind regards

Lorna

Lorna Fitzpatrick
Resource Worker
Complaints, FOI and Investigations Team
Business Development
Glasgow City Health and Social Care Partnership
Commonwealth House
32 Albion Street
Glasgow G1 1LH
Phone 07741 291366
Email lorna.fitzpatrick@glasgow.gov.uk
www.glasgowcity.hscp.scot
www.glasgow.gov.uk
<http://www.nhs.uk>

From: MMA Legal <evidence@mmalegal.co.uk>
Sent: 22 April 2026 20:26
To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>
Subject: Data Subject Access Request - Mr Stewart Christopher Mcknight

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Mr Stewart Christopher Mcknight
Client Address: 12 Playingfield Road, Ayrshire, KA2 0JJ
Client Reference: 100152
Date of Birth: 24/09/1979
Also Known As:
Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named individual who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

- Lochgarry Cleveden Drive: 1992-1993
- Cardross Childrens home Dunbarton: 1993-1994
- Karelav Childrens Home Stevenson: 1994-1995

We submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team
MMA Legal
E: evidence@mmalegal.co.uk
T: 0161 563 0816

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