
Re: Our ref: 100347; Data Subject Access Request – Hospital / NHS Trust Records

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Mon 2026-06-29 12:23 PM

To fv healthrecs-legal (NHS Forth Valley) <fv.healthrecs-legal@nhs.scot>

Good morning,

Thank you for your previous email; we note its contents.

Could you kindly provide us with an update as to your current position in providing us with our client's records.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: fv healthrecs-legal (NHS Forth Valley) <fv.healthrecs-legal@nhs.scot>
Sent: 04 June 2026 1:10 PM

To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Subject: Re: Our ref: 100347; Data Subject Access Request – Hospital / NHS Trust Records

Good afternoon,

Due to the nature of your request involving mental health records, the notes require authorisation from a consultant, which does take longer.

We have followed this up and are doing everything we can to ensure the notes are provided to you as soon as possible.

Please do not hesitate to get in touch if you have any further questions.

Kind regards,

Legal Admin Team | Health Records

NHS Forth Valley

Forth Valley Royal Hospital | Larbert

Phone: 01324 566292

Email: fv.healthrecs-legal@nhs.scot

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 04 June 2026 11:44

To: fv.healthrecs-legal (NHS Forth Valley) <fv.healthrecs-legal@nhs.scot>

Subject: Our ref: 100347; Data Subject Access Request – Hospital / NHS Trust Records

Good morning,

We write in relation to the above matter.

As you will be aware, we sent our Clients DSAR on 24th April 2026, and a response was due on or before 24th May 2026.

We to date have not received any response/acknowledgement and are now chasing the same.

Can you please confirm as a matter of urgency that the DSAR sent on 24th April 2026 was acknowledged and processed accordingly under Article 15 of the Data Protection Act 2018 or if the DSAR is now legally overdue and your establishment has failed to comply.

Should you be in breach of Article 15 of the Data Protection Act 2018, can you please provide us with your internal complaints process.

Should we not hear from you within 14 days from the date of this communication, we will have no option but to escalate the matter to the Information Commissioner's Office (ICO).

Given the nature and sensitivity surrounding our client's request, we would prefer to work with you rather than against and request that we both have our client's best interests in mind.

We look forward to your response.

Kind regards,

James
Investigations Team
MMA Legal

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