
Re: Data Subject Access Request - Mr Jordan Mccourt - DP8581668 (OFFICIAL - SENSITIVE: Personal Data)

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Date Mon 2026-08-10 1:28 PM
To Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Good afternoon,

Thank you for your previous email; we note its content.

We are now 3 months past our initial subject access request for Jordan Mccourt with little correspondence from yourselves in relation to this matter. Are you any closer in providing us with our clients records.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 17 July 2026 10:49 AM

To: evidence <evidence@mmalegal.co.uk>

Subject: RE: Data Subject Access Request - Mr Jordan Mccourt - DP8581668 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Good Morning,

Thank you for your email.

In terms of an update, I can advise that relevant records related to your client have been identified. Once these files have been collated, they will then await allocation to an Officer for review/redaction. It is likely this process will take some time also due to the significant backlog our team are experiencing as a result of the Scottish Government's Redress Scheme (c950 requests) and the varying and complex nature of these requests. Your request is currently queued at approximately **656th** in the queue. As such, our team is not yet in a position to issue a response to you, nor provide a timescale for this.

I apologise for this and for the continued delay you are likely to experience. Please be assured that this is not due to any mismanagement of your request but rather due to an exponential increased in demand which has been out with our control. Our team are working diligently to progress these requests as quickly as possible.

Please note, if your request has been made to gather information to support a Redress application, it is likely to be in your client's best interests to withdraw this SAR and instead request a Chronology of Care to avoid any unnecessary delay to your client's application.

Kind regards

Megan

Megan Leitch
Administrative Assistant
Complaints, FOI and Investigations Team
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www.nhsggc.org.uk

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 16 July 2026 13:45

To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Subject: Re: Data Subject Access Request - Mr Jordan Mccourt - DP8581668 (OFFICIAL - SENSITIVE: Personal Data)

Good afternoon,

Thank you for your previous email; we note its contents.

Could you kindly provide us with an update as to your current position in providing us with our client's records.

We note that we sent the request on the 07th May 2026, to which we received a acknowledgement on the 15th of May 2026. This would have set the statutory deadline for 15th June 2026.

We are aware of the high volume of requests that you are currently dealing with and we wish to work alongside you, instead of against you by escalating the matter further. Could you provide us with a realistic date in which you will be able to complete our request.

If you require any further information to help aid you in your search, don't hesitate to contact us.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 23 June 2026 3:15 PM

To: evidence <evidence@mmalegal.co.uk>

Subject: RE: Data Subject Access Request - Mr Jordan Mccourt - DP8581668 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Dear James

Thank you for your email.

I can advise we are awaiting receipt of identified records and when these have been received and scanned, they will await allocation to an Officer for review/redaction. It is likely this process will take some time also due to the significant backlog our team are experiencing as a result of the Scottish Government's Redress Scheme (approx. 940 requests) and the varying and complex nature of these requests. Your clients request is currently queued at approximately **724** in the queue. As such, our team is not yet in a position to issue a response to you.

I apologise for this and for the continued delay you are likely to experience. Please be assured that this is not due to any mismanagement of your request but rather due to an exponential increased in demand which has been out with our control. Our team are working diligently to progress these requests as quickly as possible.

Kind Regards

Elaine McCorkell
Administration Officer
Complaints, FOI and Investigations Team
Business Development
Glasgow City Health and Social Care Partnership
Commonwealth House
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From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Sent: 23 June 2026 13:13
To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>
Subject: Re: Data Subject Access Request - Mr Jordan Mccourt - DP8581668 (OFFICIAL - SENSITIVE: Personal Data)

Good afternoon,

Thank you for your email acknowledging receipt.

Could you kindly provide us with an update as to your current position in providing us with our client's records. We note that the statutory deadline has passed, 6th June 2026. We understand the current backlog in these requests. Therefore, we would appreciate if you could provide us with a timeframe as to when you can action the matter.

As a token of goodwill, we shall extend the deadline until 7th July. If you require a further extension, don't hesitate to contact us.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 12 May 2026 4:34 PM

To: MMA Legal <evidence@mmalegal.co.uk>

Subject: RE: Data Subject Access Request - Mr Jordan Mccourt - DP8581668 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Dear Sir/Madam

I refer to your email below and attach our acknowledgement letter.

Regards

Elizabeth Bailey
Administration Officer
Complaints, FOI and Investigations Team
Business Development
Glasgow City Health and Social Care Partnership
Commonwealth House
32 Albion Street
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Phone 0141 276 5634
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www.glasgow.gov.uk
<http://www.nhsggc.org.uk/>

From: MMA Legal <evidence@mmalegal.co.uk>
Sent: 07 May 2026 16:01
To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>
Subject: Data Subject Access Request - Mr Jordan Mccourt

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Mr Jordan Mccourt
Client Address: 2/1 1591 Dumbarton Road, Glasgow, G14 9XE
Client Reference: 100236
Date of Birth: 16/10/1992
Also Known As:
Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named individual who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

- Moss park children's home Scotland: 2003-2006
- Kibble Education and Care Centre 133 Finnieston Street, Floor 7, Glasgow, Scotland, G3 8HB: 2006-2009

We submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team
MMA Legal
E: evidence@mmalegal.co.uk
T: 0161 563 0816

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