

Clyde SAR Team
Level E
Inverclyde Royal Hospital
Larkfield Road
Greenock
PA16 0XN

PRIVATE

Date: 29.06.2026

Your Ref: 100186

MMA Legal Ltd
23 Goodlass road
Building B
Speke Liverpool
L24 9HJ

Our Ref: LAT/JM/AK/0911703241

Enquiries to: Aileen Kane

Direct Line: 01475 504761

E-mail: aileen.kane2@nhs.scot

Dear Sir/Madam

Subject Access Request under the General Data Protection Regulation

Patient: AGNES MCLAUGHLAN

DOB: 09.11.1970

Thank you for your request received on 05TH June 2026 in which you seek a copy of your client's personal information.

Your request has been dealt in line with our requirements under Article 15 of the General Data Protection Regulation and I now attach the following: -

ROYAL ALEXANDRA HOSPITAL MEDICAL RECORDS

Please be aware that these health records have been reviewed by a clinician and any information identifying or provided by a third party has been removed.

We process personal information to enable us to provide healthcare services for patients; support and manage our employees; to carry out research and clinical trials; maintain our accounts and records and to carry out data matching under the national fraud initiative. We also use CCTV systems for crime prevention.

This personal information can be both clinical and non-clinical in nature, and can include: -

- patient health records, photographs or Radiology images.
- video/telephone recordings, including CCTV images.
- Witness Statements.

- Incident reports
- Complaints files
- Emails

The source of our data includes patients, General Practitioners, healthcare, social and welfare organisations, legal representatives and police forces.

We sometimes need to share the personal information we process with the individual themselves and with other organizations as listed above. Where this is necessary, we are required to comply with all aspects of the General Data Protection Regulation.

Where these organisations are based outside Europe, we take all appropriate safeguards to protect your information.

Health records are kept for a limited time and this is noted below for your information:

- Adult general hospital records – six years after the date of the last entry.
- Maternity records – 25 years after the birth of the last child.
- Children's and young people's records – until the child or young person's 25th birthday.
- Mental health records – 20 years after the date of the last contact.

If you have any queries, please do not hesitate to contact me.

If you are unhappy with how your request has been dealt with, please contact the NHSGGC Data Protection officer. Their contact details are noted below:

Data Protection officer
Information Governance Department
NHS GG&C – 2nd Floor
1 Smithhills Street
Paisley
PA1 1EB
Email: data.protection@ggc.scot.nhs.uk

Yours sincerely



Legal Aspects Team

ELECTRONIC PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC	☐		
ACS	☐		
BEATSON HOSPITAL	☐		
CANNIESBURN HOSPITAL	☐		
DENTAL HOSPITAL	☐		
GARTNAVEL GENERAL HOSPITAL	☐		
GLASGOW ROYAL INFIRMARY	☐		
INVERCLYDE ROYAL HOSPITAL	☐	MATERNITY	☐
NEW VICTORIA ACH	☐		
RINCESS ROYAL MATERNITY	☐		
QUEEN ELIZABETH UNIVERSITY HOSPITAL	☐	MATERNITY	☐
ROYAL ALEXANDRA HOSPITAL	☒	MATERNITY	☐
ROYAL HOSPITAL FOR CHILDREN	☐		
STOBHILL HOSPITAL	☐		
VALE OF LEVEN	☐	MATERNITY	☐
WEST CARE AMBULATORY HOSPITAL	☐		
WESTERN INFIRMARY RECORDS	☐		

Including:

BADGERNET	☐
CAREVUE	☐
MEDICAL ILLUSTRATION	☐
METAVISION	☐
PHYSIOTHERAPY	☐
RADIOLOGY	☒
WEST MARC	☐
LABS	☐

EMERGENCY DEPARTMENT
ROYAL ALEXANDRA HOSPITAL
CORSEBAR ROAD
PAISLEY
PA2 9PN



Dr COLIN HODGSON
4 SAUCEL CRESCENT
PAISLEY
PA1 1UB

Date: 08 Feb 2009

Dear Dr COLIN HODGSON ,

Re: AGNES MCCLAUGHLAN, 36 MCKERRELL STREET, FLAT 3/1, PAISLEY; PA1 1NN
Date of Birth: 09/11/1970 CHI number: 0911703241

Your patient attended Royal Alexandra Hospital on the 08 Feb 2009.

The presenting complaint was:	DEPRESSION
Triage information:	RECENT PROBLEM? C/O TWITCHING STARTED THIS AM. KNOWN ALCOHOL EXCESS
The following investigations were carried out:	None
The A&E diagnosis was:	NONE ASSIGNED IN EDIS
The following treatment was given:	None
At the conclusion of treatment the patient was:	INCOMPLETE - PATIENT LEFT BEFORE ASSESSMENT COMPLETED
Follow-up:	Not recorded
Additional information:	None

Yours sincerely,

NONE ASSIGNED IN EDIS
NONE ASSIGNED IN EDIS

EMERGENCY DEPARTMENT
ROYAL ALEXANDRA HOSPITAL
CORSEBAR ROAD
PAISLEY
PA2 9PN



Dr COLIN HODGSON
4 SAUCEL CRESCENT
PAISLEY
PA1 1UB

Date: 11 Jul 2009

Dear Dr COLIN HODGSON ,

Re: AGNES MCCLAUGHLAN, 36 MCKERRELL STREET, FLAT 3/1, PAISLEY, PA1 1NN
Date of Birth: 09/11/1970 CHI number: 0911703241

Your patient attended Royal Alexandra Hospital on the 11 Jul 2009.

The presenting complaint was:

INJ FINGER R/HAND

Triage information:

TRAPPED FINGERS IN WINDOW C/O PAIN RIGHT MIDDLE AND RING
FINGER , PAIN?

The following investigations were carried out:

FINGER X-RAY - RIGHT MIDDLE
FINGER X-RAY - RIGHT RING

The A&E diagnosis was:

CONTUSION - FINGER-MIDDLE - RIGHT

The following treatment was given:

CO-CODAMOL 8/500. 1-2 TABS, 4-6 HOURLY PRN (20 TABS SUPPLIED)
ADAPTIC FINGER DRESSING
BUDDY STRAPPING

At the conclusion of treatment the patient was: Not specified

Follow-up:

Not recorded

Additional information:

None

Yours sincerely,

GARY MANSON
EMERG MED STAFF GRADE

EMERGENCY DEPARTMENT
ROYAL ALEXANDRA HOSPITAL
CORSEBAR ROAD
PAISLEY
PA2 9PN



Dr COLIN HODGSON
4 SAUCEL CRESCENT
PAISLEY
PA1 1UB

Date: 18 Jul 2009

Dear Dr COLIN HODGSON ,

Re: AGNES MCLAUGHLAN, 36 McKerrill Street, PAISLEY, PA1 1NN
Date of Birth: 09/11/1970 CHI number: 0911703241

Your patient attended Royal Alexandra Hospital on the 18 Jul 2009.

The presenting complaint was:	RIGHT SHOULDER INJURY
Triage information:	MODERATE PAIN? RIGHT SHOULDER AND RIGHT EAR INJURY.FALL
The following investigations were carried out:	SHOULDER X-RAY - RIGHT
The A&E diagnosis was:	**INJURY** - SPRAIN - SHOULDER - RIGHT
The following treatment was given:	None
At the conclusion of treatment the patient was:	Not specified
Follow-up:	Not recorded
Additional information:	None

Yours sincerely,

IRAM NAZ
DOCTOR

EMERGENCY DEPARTMENT
ROYAL ALEXANDRA HOSPITAL
CORSEBAR ROAD
PAISLEY
PA2 9PN



Dr COLIN HODGSON
4 SAUCEL CRESCENT
PAISLEY
PA1 1UB

Date: 12 Jul 2010

Dear Dr COLIN HODGSON ,

Re: AGNES MCLAUGHLAN, 36 McKerrell Street, PAISLEY, PA1 1NN
Date of Birth: 09/11/1970 CHI number: 0911703241

Your patient attended Royal Alexandra Hospital on the 12 Jul 2010.

The presenting complaint was:

D/V EXAM

Triage information:

BLACK OR REDCURRANT STOOLS? , MODERATE PAIN? ,
PERSISTANT VOMITING?

The following investigations were carried out:

AMYLASE

U&E'S

LFT

CRP

FULL BLOOD COUNT FBC

COAG SCREEN

CHEST X-RAY

The A&E diagnosis was:

GASTRO-INTESTINAL A5 - MELAENA

ALCOHOL RELATED PROBLEMS - ALCOHOLIC GASTRITIS

ALCOHOL RELATED PROBLEMS - CHRONIC ALCOHOL PROBLEM

The following treatment was given:

None

At the conclusion of treatment the patient was: Not specified

Follow-up:

Not recorded

Additional information:

None

Yours sincerely,

RUTH TURNER
EMERG MED DOCTOR

HOSPITAL INFORMATION MISSING



Dr COLIN HODGSON
4 SAUCEL CRESCENT
PAISLEY

PA1 1UB

Date : 01 Dec 2010

Dear Dr COLIN HODGSON,

Re: AGNES MCLAUGHLAN, 36 McKerrell Street, PAISLEY, PA1 1NN
Date of Birth: 09/11/1970 CHI number: 0911703241

HOSPITAL INFORMATION MISSING Patient attended on the 01 Dec 2010.

The presenting complaint was: **L HAND PAIN**

Triage information: **C/O L HAND PAIN- HAS ARTHRITIS , PAIN? ,
RECENT PROBLEM?**

The following investigations. **None**
were carried out:

The A&E diagnosis was: **NO INJURY DETECTED**

The following treatment was **None**
given:

At the conclusion of **DISCHARGED - NO FOLLOW UP REQUIRED**
treatment the patient was:

Follow-up:

NO FOLLOW UP ARRANGED

Additional information:

**non specific joint pain in hand for a month. nil on
exam. intoxicated.**

Yours sincerely,

GAYLE CHRISTIE

EMERG MED DOCTOR S T 4

HOSPITAL INFORMATION MISSING

Dr COLIN HODGSON
4 SAUCEL CRESCENT
PAISLEY

PA1 1UB

Date : 04 Apr 2011

Dear Dr COLIN HODGSON,

Re: AGNES MCCLAUGHLAN, 36 McKerrell Street, PAISLEY, PA1 1NN
Date of Birth: 09/11/1970 CHI number: 0911703241

HOSPITAL INFORMATION MISSING Patient attended on the 04 Apr 2011.

The presenting complaint was: **AE EXAM**

Triage information: **MODERATE RISK OF FURTHER SELF HARM?**

The following investigations were carried out:

U&E'S
LFT
BONE CA/PHOS
CRP
PARACETAMOL
SALICYLATE
FULL BLOOD COUNT FBC
COAG SCREEN

The A&E diagnosis was: **SELF HARM - BY POISONING FROM DRUGS,
MEDICATIONS OR OTHER SUBSTANCES**

The following treatment was **None**
given:

At the conclusion of **ADMITTED RAH**
treatment the patient was:

Follow-up: **RAH ACUTE MEDICAL UNIT**

Additional information: **None**

Yours sincerely,

TISSA JOSEPH

EMERG MED DOCTOR

HOSPITAL INFORMATION MISSING



Dr COLIN HODGSON
4 SAUCEL CRESCENT
PAISLEY

PA1 1UB

Date : 28 Oct 2011

Dear Dr COLIN HODGSON,

Re: AGNES MCLAUGHLAN, 36 McKerrell Street, PAISLEY, PA1 1NN
Date of Birth: 09/11/1970 CHI number: 0911703241

HOSPITAL INFORMATION MISSING Patient attended on the 28 Oct 2011.

The presenting complaint was: **RIGHT FOOT PAIN**

Triage information: **Not recorded**

The following investigations **FOOT X-RAY - RIGHT**
were carried out:

The A&E diagnosis was: **CLOSED FRACTURE - FOOT - RIGHT**

The following treatment was **None**
given:

At the conclusion of **OUT PATIENT CLINIC**
treatment the patient was:

Follow-up: **FRACTURE CLINIC**

Additional information: **None**

Yours sincerely,

JASPAL SANDHU

EMERG MED MIDDLE GRADE

MCLAUGHLAN, AGNES

ID:0911703241

10-JUN-2014 14:13:00

GREATER GLASGOW SITE-RAPRAD ROUTINE RECORD

09-NOV-1970 (43-yr)
Female Caucasian

Vent. rate
PR interval
QRS duration
QT/QTc
P-R-T axes

72 BPM
158 ms
86 ms
382/418 ms
14 23 23

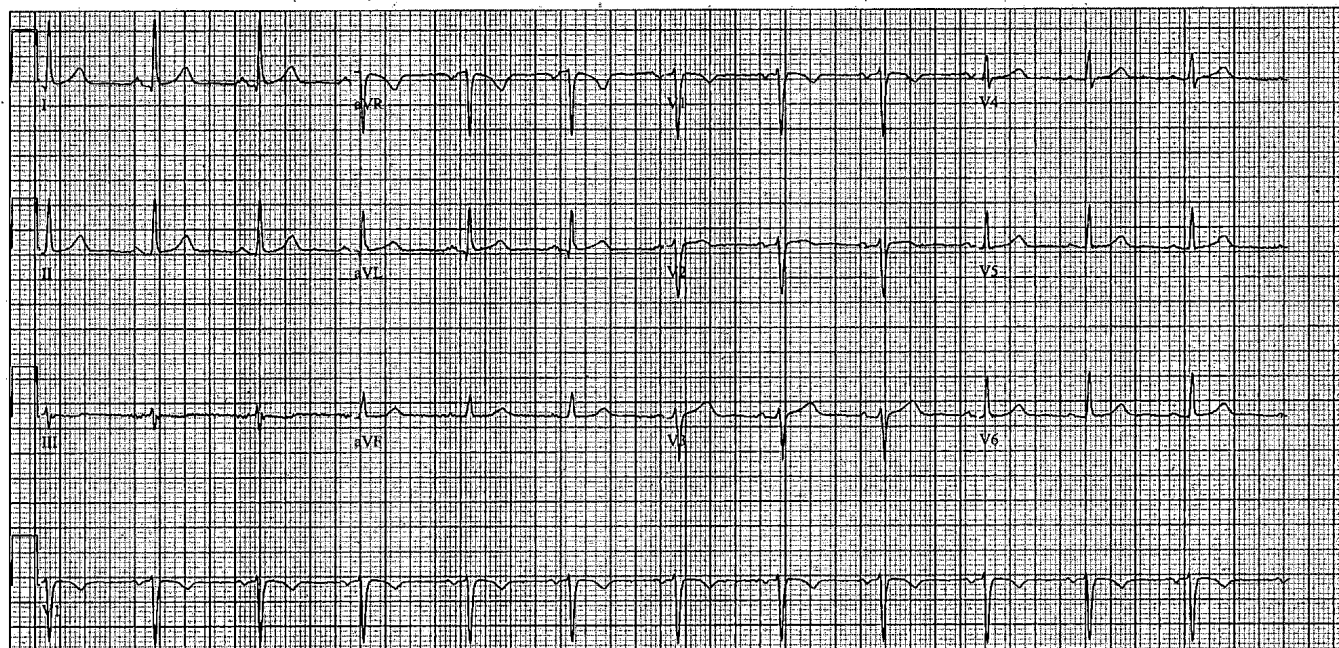
Normal sinus rhythm
Normal ECG

Room:PREAD
Loc:891 Option:14

Technician: 814
Test ind: 1

Referred by: HILLMAN

UNCONFIRMED ECG REPORT Sys Admin 1



25mm/s 10mm/mV 150Hz 7:1.1 12SL 237 CID: 11

SID: 1642236 EID:21001 EDT: 14:03 11-JUN-2014 ORDER:

Page 1 of 1

MCLAUGHLAN, AGNES

ID:0911703241

17-NOV-2015 13:04:03

GREATER GLASGOW SITE-RAALCL ROUTINE RECORD

09-NOV-1970 (45 yr)
Female Caucasian

Vent. rate 57 BPM
PR interval 160 ms
QRS duration 80 ms
QT/QTc 414/402 ms
P-R-T axes -17 29 29

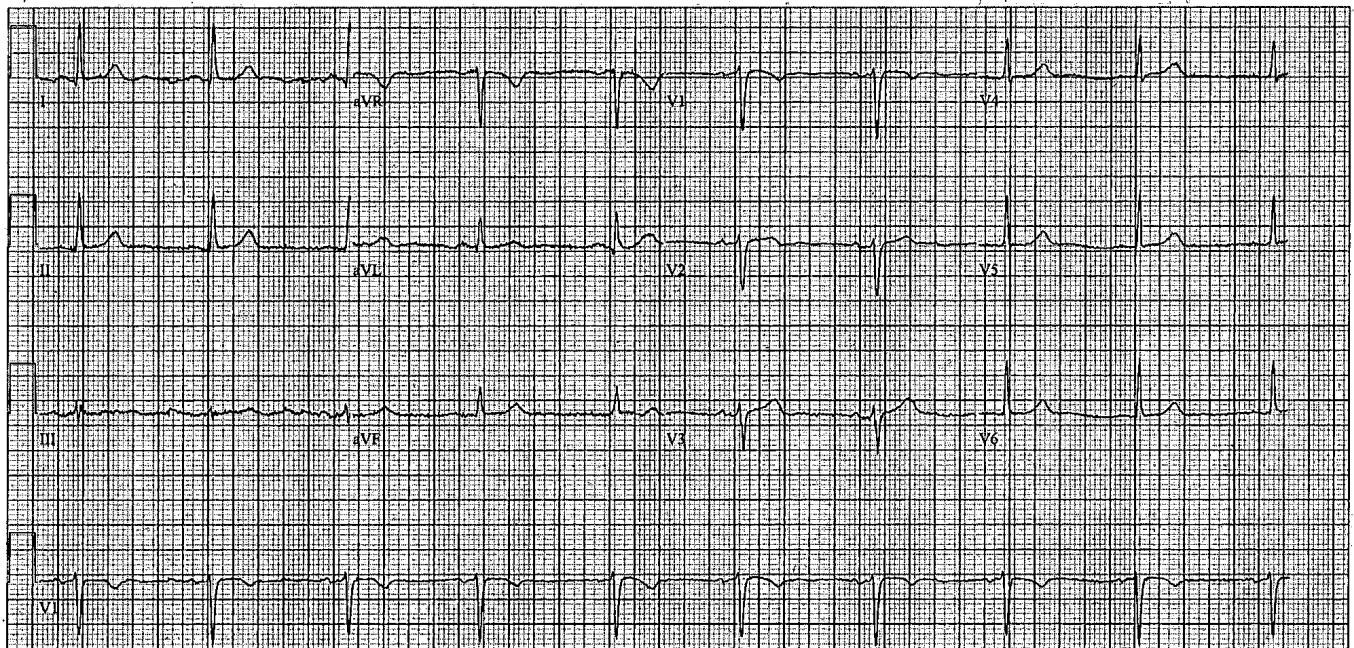
Sinus bradycardia

Room:APC
Loc:855 Option:29

Technician: 829
Test ind:

Referred by:

UNCONFIRMED ECG REPORT Laura Campbell



25mm/s 10mm/mV 150Hz 7.1.1 12SL 239 CID: 1

EID:2894 EDT: 10:07:11-MAR-2016 ORDER:

Page 1 of 1

XR Chest

Performed	12-Jul-2010 22:47	Received	13-Jul-2010 11:24
Reported	13-Jul-2010 11:04	Order Number	C418H25064701
Status	Final	Source System	MiSys

XR Chest

Final

Agnes McLaughlan**Clinical History :** Vomiting and melaena. Alcohol excess.

XR Chest : Heart size normal. The mediastinum is a little distorted by a mild thoracic scoliosis convex to the right. Right cervical rib which articulates with the first rib as shown on the previous XR Right Shoulder, 18/07/09. Lungs clear. No subdiaphragmatic free air. No previous chest film for comparison. Probable old healed left clavicular fracture.

Reported by: DR A MACLENNAN**Verified by:** DR A MACLENNAN

XR Chest

Performed	04-Apr-2011 19:06	Received	05-Apr-2011 14:15
Reported	05-Apr-2011 13:53	Order Number	C418H25771036
Status	Final	Source System	MiSys

XR Chest

Final

Agnes McLaughlan**Clinical History** : Diazepam OD 03/04/11 ? aspiration pneumonia.**XR Chest** : Rotated film. Despite the projection the heart is not enlarged. Lungs are clear.**Reported by:** Dr Allison McCall**Verified by:** Dr Allison McCall

US Abdomen

Performed	19-Apr-2011 11:49	Received	20-Apr-2011 12:40
Reported	20-Apr-2011 12:18	Order Number	C418H25741677
Status	Final	Source System	MiSys

US Abdomen

Final

Agnes McLaughlan

Clinical History : Alcohol excess. Pain in RUQ. ? fatty change/gallstones.

- **US Abdomen** : Technically difficult examination. The patient was extremely tender upon the slightest of probe pressure.

The liver outlines normally in size and appearance with no evidence of diffuse or focal pathology. Normal gallbladder and biliary tree.

The left kidney appears hypoplastic (7.5cm), but otherwise normal. Normal right kidney (10.7cm).

Spleen unremarkable. The pancreas and aorta were obscured by bowel gas. No free fluid.

Reported by: Jennifer McQuaid (Sonographer)

Verified by: Jennifer McQuaid (Sonographer)

XR Orthopantomogram full

Performed	26-May-2011 12:04	Received	26-May-2011 12:41
Reported	26-May-2011 12:41	Order Number	C418H25909733
Status	Final	Source System	MiSys

XR Orthopantomogram full

Final

Agnes McLaughlan

Dental film(s) as requested.

Reported by: Auto Reporting**Verified by:** Auto Reporting

XR Ankle Rt

Performed	17-Sep-2011 21:49	Received	10-Oct-2011 10:37
Reported	10-Oct-2011 10:11	Order Number	G306H26217753
Status	Final	Source System	MISys

XR Foot Rt

Final

Agnes McLaughlan**Clinical History :** Fall off push bike, tender medial malleolus, navicular and 5th metatarsal.

XR Foot Rt : A lucent line at the base of the 2nd metatarsal on both views is probably due to overlapping bones and does not correlate with the site of tenderness. If clinical correlation reveals symptoms in this area, repeat radiograph advised.

XR Ankle Rt : No acute bone or joint abnormality.

Reported by: Dr Claire McArthur (SpR)

Verified by: Dr Claire McArthur (SpR)

XR Foot Rt

Performed	17-Sep-2011 21:49	Received	10-Oct-2011 10:37
Reported	10-Oct-2011 10:11	Order Number	G306H26217752
Status	Final	Source System	MiSys

XR Foot Rt

Final

Agnes McLaughlan**Clinical History :** Fall off push bike, tender medial malleolus, navicular and 5th metatarsal.

XR Foot Rt : A lucent line at the base of the 2nd metatarsal on both views is probably due to overlapping bones and does not correlate with the site of tenderness. If clinical correlation reveals symptoms in this area, repeat radiograph advised.

XR Ankle Rt : No acute bone or joint abnormality.

Reported by: Dr Claire McArthur (SpR)

Verified by: Dr Claire McArthur (SpR)

XR Foot Rt

Performed	28-Oct-2011 13:55	Received	31-Oct-2011 11:05
Reported	31-Oct-2011 10:41	Order Number	C418H26329303
Status	Final	Source System	MiSys

XR Foot Rt

Final

Agnes McLaughlan

Clinical History : Foot injury six weeks ago. Had xray at Victoria but then was recalled two weeks later. Ongoing and increasing pain.

XR Foot Rt :

The bones appear osteopaenic, possibly due to disuse atrophy. Undisplaced fracture through base 2nd toe metatarsal also reported on the previous to Victoria films of 17/09 and 10/10/11. No other new finding.

Reported by: Dr Alexander MacLennan

Verified by: Dr Alexander MacLennan

