
Re: Our ref: 100127; Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018 (OFFICIAL)

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Date Wed 2026-07-22 9:32 AM
To Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Good morning,

Thank you for your previous email.

We can confirm that our clients name is Mrs Tracy Roberts, your reference is **20260424-DP8571413**.

We are now 3 months past our initial request without a full response to our Subject Access Request, we will allow for 7 working days from now to be in receipt of a full response. If we fail to be in receipt of a response, we will have to escalate the matter further to the ICO.

We hope that this will not be the case, as we wish to work alongside you and not against you in the best interest of our clients.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 05 June 2026 3:29 PM

To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Subject: RE: Our ref: 100127; Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018 (OFFICIAL)

OFFICIAL

Good afternoon,

Please supply us with the name and DOB or our DP reference number in order for us to locate the client you are talking about.

Kind regards,
Megan

Megan Leitch
Administrative Assistant
Complaints, FOI and Investigations Team
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Glasgow G1 1LH
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www.nhsggc.org.uk

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 04 June 2026 15:42

To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Subject: Our ref: 100127; Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Good afternoon,

We write in relation to the above matter.

As you will be aware, we sent our Clients DSAR on 21st April 2026, and a response was due on or before 21st May 2026.

We to date have not received any response/acknowledgement and are now chasing the same.

Can you please confirm as a matter of urgency that the DSAR sent on 21st April 2026 was acknowledged and processed accordingly under Article 15 of the Data Protection Act 2018 or if the DSAR is now legally overdue and your establishment has failed to comply.

Should you be in breach of Article 15 of the Data Protection Act 2018, can you please provide us with your internal complaints process.

Should we not hear from you within 14 days from the date of this communication, we will have no option but to escalate the matter to the Information Commissioner's Office (ICO).

Given the nature and sensitivity surrounding our client's request, we would prefer to work with you rather than against and request that we both have our client's best interests in mind.

We look forward to your response.

Kind regards,

James
Investigations Team
MMA Legal

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