

PRIVATE



Chief Officer  
Pat Togher  
BA Social Work

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[www.glasgow.gov.uk](http://www.glasgow.gov.uk)  
[www.nhsggc.org.uk](http://www.nhsggc.org.uk)

Our ref: 20260630-DP8584554-MMA  
Your ref: 100295  
Date: 30 June 2026

James Lowe  
[james.lowe@mmalegal.co.uk](mailto:james.lowe@mmalegal.co.uk)

Dear James

**Request for access to records**  
**Your client: Stewart Mcfarlane (09/06/1971)**

I refer to your request for access to Social Work records made on 11 May 2026.

I can now enclose a copy of the information found within records and in relation to your client's engagement with Social Work Services.

Please note that it has been necessary to apply some redactions. In determining the necessary redactions consideration has been given to the information that is likely known to your client, while maintaining the rights and freedoms of others.

Redactions have predominately been applied in line with data protection legislation which prevents the sharing of personal information with third parties. Glasgow City Council also have an ongoing duty of confidentiality towards those who have engaged with their services.

Although likely to be known to your client, the name of a third party external to the family unit has been redacted as they would not expect their personal information to be shared in this way. Similarly, the names of staff external to Glasgow City Council, and not already in the public domain have been redacted, along with any staff below grade 9 and not directly involved in case management.

Some information has also been redacted as to release this is likely to significantly prejudice the prevention and/or detection of crime.

The redactions do not obscure the reason or details of your client's engagement with the service.

I hope you find the information useful.

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Your rights:

Should you have any concerns in relation to the handling of your request for personal information you can contact the Council's Data Protection Officer at [dataprotection@glasgow.gov.uk](mailto:dataprotection@glasgow.gov.uk).

We aim to directly resolve all concerns about how we handle personal information. However, you also have the right to contact the Information Commissioner's Office in relation to data protection matters. The Information Commissioner's Office can be contacted using the following details: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Phone 0303 123 1113 (local rate). More information can be found at <https://ico.org.uk/make-a-complaint/>

Yours sincerely

Kerrie Ferries  
Senior Officer  
Complaints, FOI and Investigations Team  
Glasgow City Health and Social Care Partnership

Email [DataProtection@sw.glasgow.gov.uk](mailto:DataProtection@sw.glasgow.gov.uk)