
Re: Subject access request acknowledgement (26-0100)

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Fri 2026-07-31 3:39 PM

To dataprotection <dataprotection@scotborders.gov.uk>

Good afternoon,

Thank you for your email acknowledging receipt of our subject access request; we note its contents.

Could you kindly provide us with an update as to your current position in providing us with our client's records.

We note that the statutory deadline has passed for this matter, without any correspondence for an extension to the deadline or a full response with our clients' care records.

If you require any further information, don't hesitate to contact us.

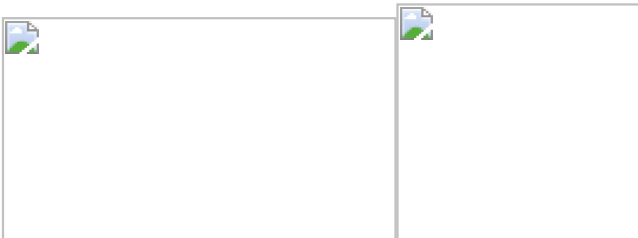
We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



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From: dataprotection <dataprotection@scotborders.gov.uk>
Sent: 03 June 2026 1:51 PM
To: MMA Legal <evidence@mmalegal.co.uk>
Cc: dataprotection <dataprotection@scotborders.gov.uk>
Subject: Subject access request acknowledgement (26-0100)

Dear Oliver Hunter

Your ref Client: T Darling
 DOB : 21/05/1984

I am writing to acknowledge receipt of your Subject Access Request and to confirm that the Council will endeavour to respond within the statutory one month timescale.

The Council accepts full responsibility for ensuring compliance with subject access requests. However, we are currently managing a higher than usual volume of requests, which may impact our ability to meet standard timescales in some cases. Requests are being prioritised and progressed in date order, and we will endeavour to keep you updated on the progress of your request where possible. We appreciate your patience in the meantime.

If the information requested is considered complex, the Council may extend the statutory timeframe for responding to your request by up to a total of three months. Should this be necessary, we will inform you accordingly.

If you have any queries, please do not hesitate to contact me.

Yours sincerely

Nicola Driver

Nicola Driver
Information Management Team
Scottish Borders Council
0300 100 1800
dataprotection@scotborders.gov.uk

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How are you playing [#yourpart](#) to help us keep the Borders thriving?

Your data: Information Requests

You can contact the Council's Data Protection Officer using the contact details for the Council as set out above or by email at dataprotection@scotborders.gov.uk

We will use your information to process your information request. The Council is entitled to collect and use this information under its statutory duty to respond to requests under Data Protection.

Your initial request, response, related correspondence and other supporting documentation will be destroyed in a secure manner 3 years after completion of your request.

Your information will be accessed by Council staff who need to do so in order to provide you with a response to your request.

For information on your rights, please visit our website <http://www.scotborders.gov.uk/DPYourRights>

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