

SAR Team
Health Records Department
Glasgow Royal Infirmary Hospital
8 - 16 Alexandra Parade
Glasgow
G31 2ER



MMA Legal Ltd
23 Goodlass Road
Building B
Speke
Liverpool
L24 9HJ

Date: 22nd June 2026
Your Ref: 100292
Our Ref: SAR Team /PA
Enquiries To: Patricia
Direct Line: 0141 201 3382
Email: patricia.armstrong3@nhs.scot

Dear Sir/Madam,

Re: Subject Access Request under the General Data Protection Regulation

PATIENT: DIANE DONALD DOB: 16/12/1983

Thank you for your request received in which you seek a copy of your client's personal information.

Your request has been dealt with in line with our requirements under Article 15 of the General Data Protection Regulation and I now attach the following:

**GLASGOW ROYAL INFIRMARY & STOBHILL HOSPITAL RECORDS
X-RAYS NOT REQUESTED**

Please be aware that these health records have been reviewed by a clinician and any information identifying or provided by a third party has been removed.

We process personal information to enable us to provide healthcare services for patients; support and manage our employees; to carry out research and clinical trials; maintain our accounts and records and to carry out data matching under the national fraud initiative. We also use CCTV systems for crime prevention.

This personal information can be both clinical and non-clinical in nature and can include

- Patient health records, photographs or radiology images
- Video/telephone recordings, including CCTV images
- Witness statements
- Incident reports
- Complaints files
- Emails

The source of our data includes Patients, General Practitioners, Healthcare, Social and Welfare organisations, Legal representatives and Police forces.

We sometimes need to share the personal information we process with the individual themselves and also with other organisations as listed above. Where this is necessary we are required to comply with all aspects of the General Data Protection Regulation

Where these organisations are based outside Europe we take all appropriate safeguards to protect your information.

Health records are kept for a limited time and this is noted below for your information

- Adult general hospital records – six years after the date of last entry
- Maternity records – 25 years after the birth of the last child
- Children's and young people's records – until the child or young person's 25th birthday.
- Mental health records – 20 years after the date of the last contact

If you have any queries, please do not hesitate to contact me.

If you are unhappy with how your request has been dealt with please contact the NHSGGC Data Protection Officer. Their contact details are noted below:

Data Protection Officer
Information Governance Department
NHS GG&C – 2nd Floor
1 Smithhills Street
Paisley
PA1 1EB
Email: data.protection@ggc.scot.nhs.uk

Yours sincerely

SAR Team

MANUAL PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC

☐

ACS

☐

BEATSON HOSPITAL

☐

CANNIESBURN HOSPITAL

☐

DENTAL HOSPITAL

☐

GARTNAVEL GENERAL HOSPITAL

☐

GLASGOW ROYAL INFIRMARY

☐

INVERCLYDE ROYAL HOSPITAL

☐

MATERNITY

☐

NEW VICTORIA ACH

☐

PRINCESS ROYAL MATERNITY

☐

QUEEN ELIZABETH UNIVERSITY HOSPITAL

☐

MATERNITY

☐

ROYAL ALEXANDRA HOSPITAL

☐

MATERNITY

☐

ROYAL HOSPITAL FOR CHILDREN

☐

STOBHILL HOSPITAL

☒

VALE OF LEVEN

☐

MATERNITY

☐

WEST CARE AMBULATORY HOSPITAL

☐

WESTERN INFIRMARY RECORDS

☐

Including:

BADGERNET

☐

CAREVUE

☐

MEDICAL ILLUSTRATION

☐

METAVISION

☐

PHYSIOTHERAPY

☐

RADIOLOGY

☐

WEST MARC

☐

LABS

Patient: Donald, Diane
 Date of Birth: Dec 16, 1983
 Gender: Female
 Patient ID: 1612836909



Greater Glasgow and Clyde

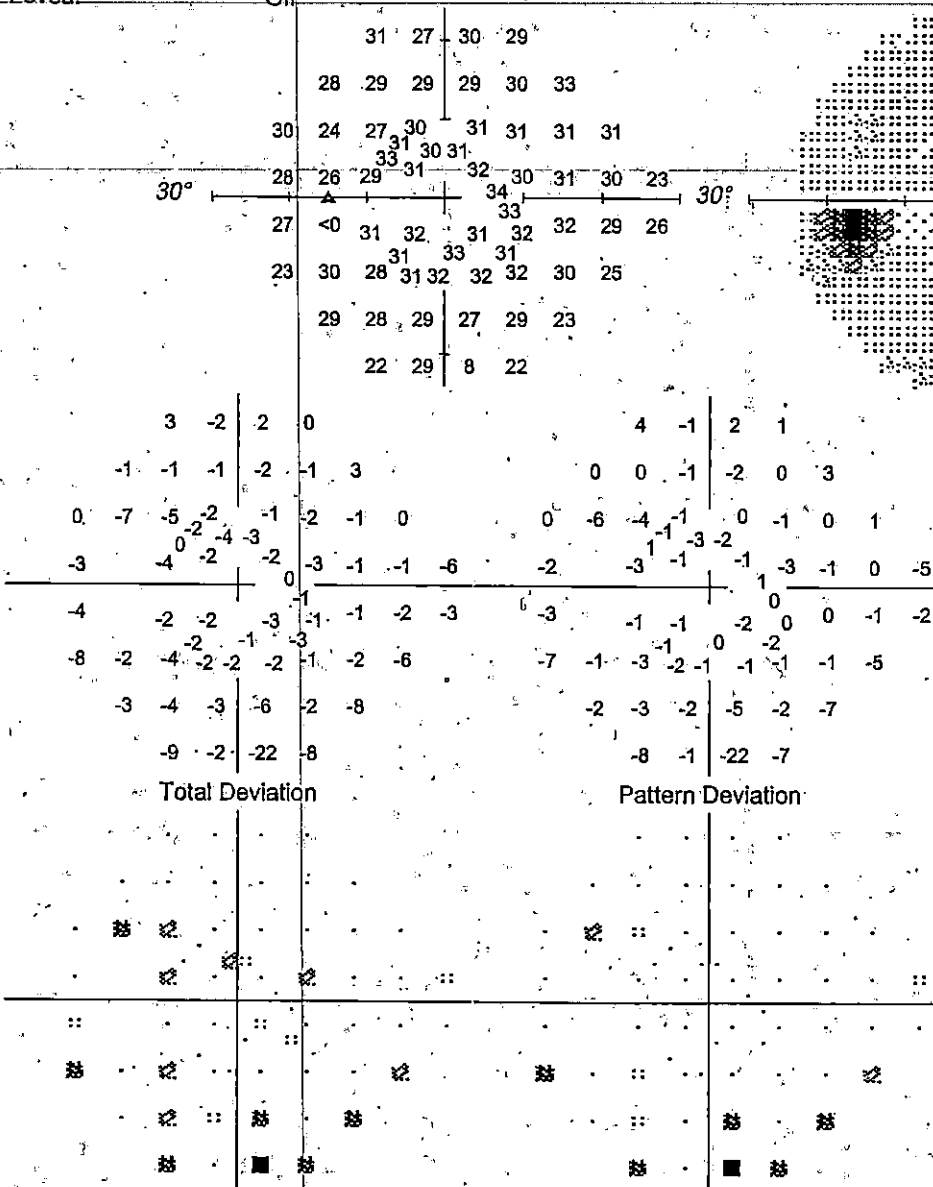
OS Single Field Analysis

Central 24-2C Threshold Test

Fixation Monitor: Blind Spot
 Fixation Target: Central
 Fixation Losses: 0/11
 False POS Errors: 0%
 False NEG Errors: Off
 Test Duration: 03:30
 Eovea: Off

Stimulus: III, White
 Background: 31.5 asb
 Strategy: SITA Faster
 Pupil Diameter:
 Visual Acuity:
 Rx: +1.00 DS

Date: Aug 09, 2022
 Time: 3:59 PM
 Age: 38



GHT: Outside Normal Limits

VFI24-2C: 97%
 MD24-2C: -2.65 dB P < 2%
 PSD24-2C: 3.38 dB P < 2%

Comments

Signature



Patient: Donald, Diane

Date of Birth: Dec 16, 1983

Gender: Female

Patient ID: 1612836909



Greater Glasgow and Clyde

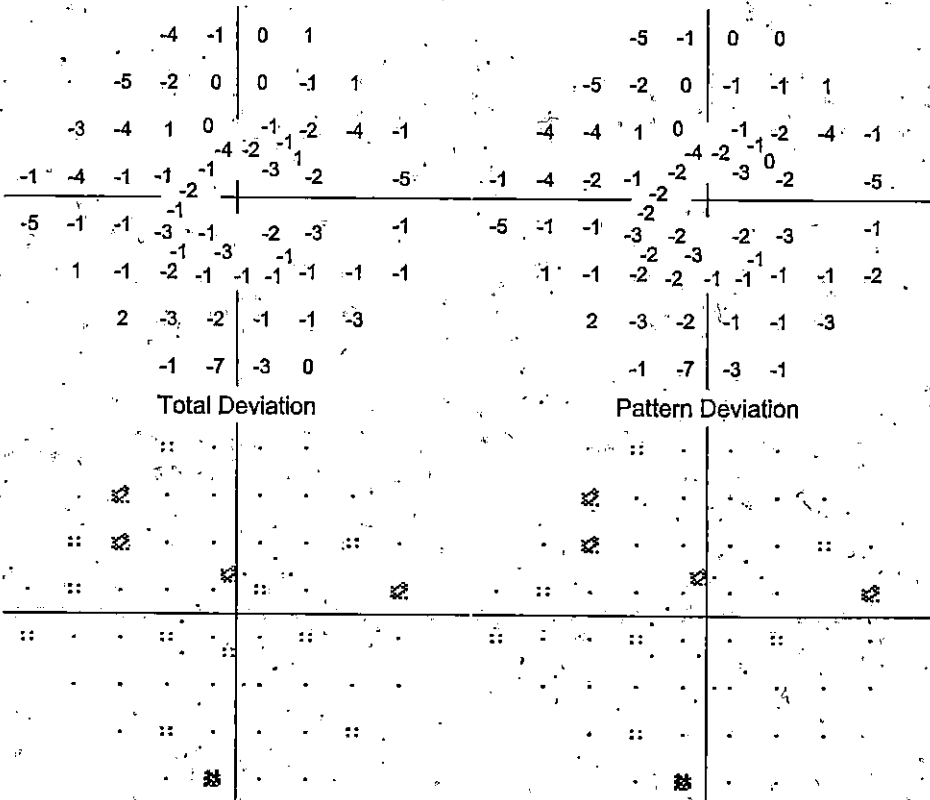
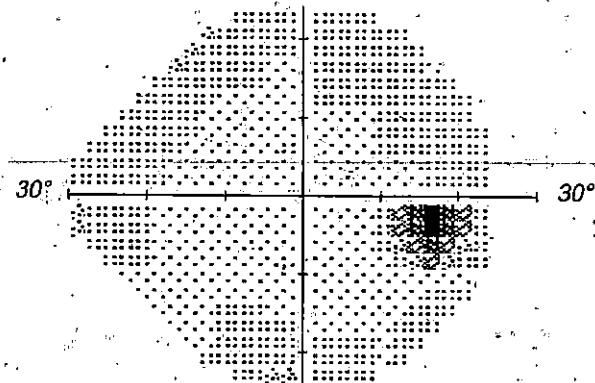
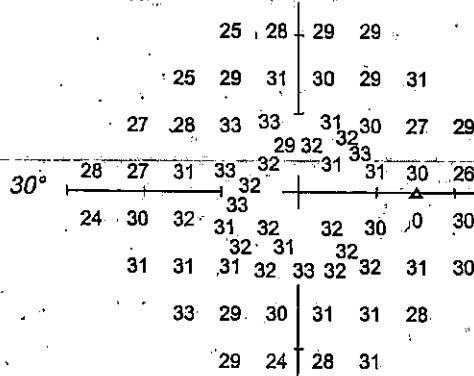
OD Single Field Analysis

Central 24-2C Threshold Test

Fixation Monitor: Blind Spot
Fixation Target: Central
Fixation Losses: 0/11
False POS Errors: 0%
False NEG Errors: Off
Test Duration: 03:34
Fovea: Off

Stimulus: Ill, White
Background: 31.5 asb
Strategy: SITA-Faster
Pupil Diameter:
Visual Acuity:
Rx: +1.00 DS

Date: Aug 09, 2022
Time: 3:54 PM
Age: 38



GHT: Within Normal Limits

VFI24-2C: 98%
MD24-2C: -1.61 dB P < 10%
PSD24-2C: 1.68 dB P < 10%

∴ P < 5%
⊠ P < 2%
⊞ P < 1%
■ P < 0.5%

Comments

Signature



Amc

SINGLE FIELD ANALYSIS

EYE: RIGHT

NAME: DONALD DIANE

DOB: 16-12-1983

ID: 1812836909

CENTRAL 24-2 THRESHOLD TEST

FIXATION MONITOR: GAZE/BLIND SPOT

STIMULUS: III, WHITE

PUPIL DIAMETER:

DATE: 30-11-2021

FIXATION TARGET: CENTRAL

BACKGROUND: 31.5 ASB

VISUAL ACUITY:

TIME: 14:42

FIXATION LOSSES: 0/10

STRATEGY: SITA-FAST

RX: +1.00 DS

DC X

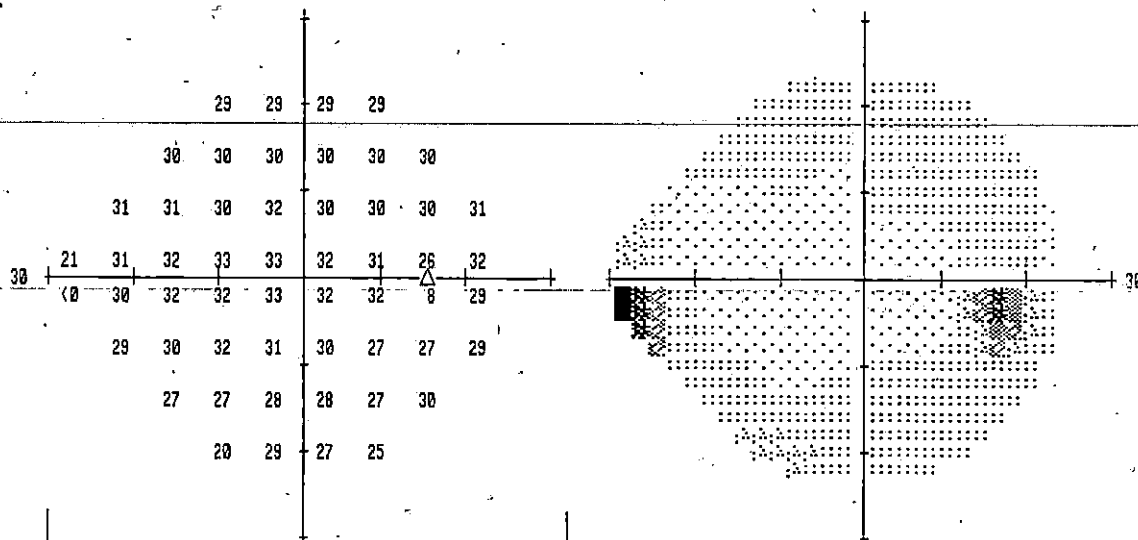
AGE: 37

FALSE POS ERRORS: 0 %

FALSE NEG ERRORS: 7 %

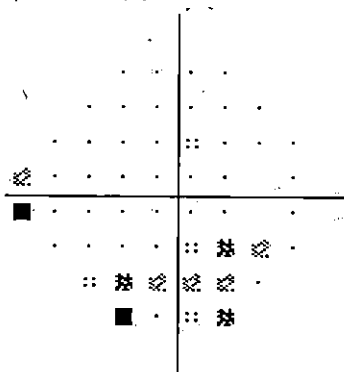
TEST DURATION: 03:14

FOVER: OFF



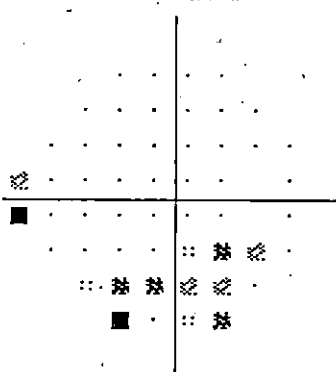
0	0	0	1
0	-1	-1	-1
0	-1	-2	-1
-8	0	0	-1
-31	-1	-1	-2
-1	-2	-1	-2
-4	-5	-5	-5
-10	-1	-4	-6

TOTAL DEVIATION



0	0	0	1
-1	-1	-1	-1
0	-1	-2	-1
-8	0	0	-1
-31	-1	-1	-2
-2	-2	-1	-2
-4	-5	-5	-5
-10	-1	-4	-6

PATTERN DEVIATION



● < 5%
■ < 2%
■ < 1%
■ < 0.5%

GHT
OUTSIDE NORMAL LIMITS

VFI 96%
MD -2.18 DB P < 5%
PSD 3.65 DB P < 0.5%

STOSHILL HOSPITAL

SINGLE FIELD ANALYSIS

EYE: LEFT

NAME: DONALD DIANE

DOB: 16-12-1983

ID: 1612836909

CENTRAL 24-2 THRESHOLD TEST

FIXATION MONITOR: GAZE/BLIND SPOT

STIMULUS: III, WHITE

PUPIL DIAMETER:

DATE: 30-11-2021

FIXATION TARGET: CENTRAL

BACKGROUND: 31.5 ASB

VISUAL ACUITY:

TIME: 14:46

FIXATION LOSSES: 0/11

STRATEGY: SITA-FAST

RX: +1.00 DS DC X

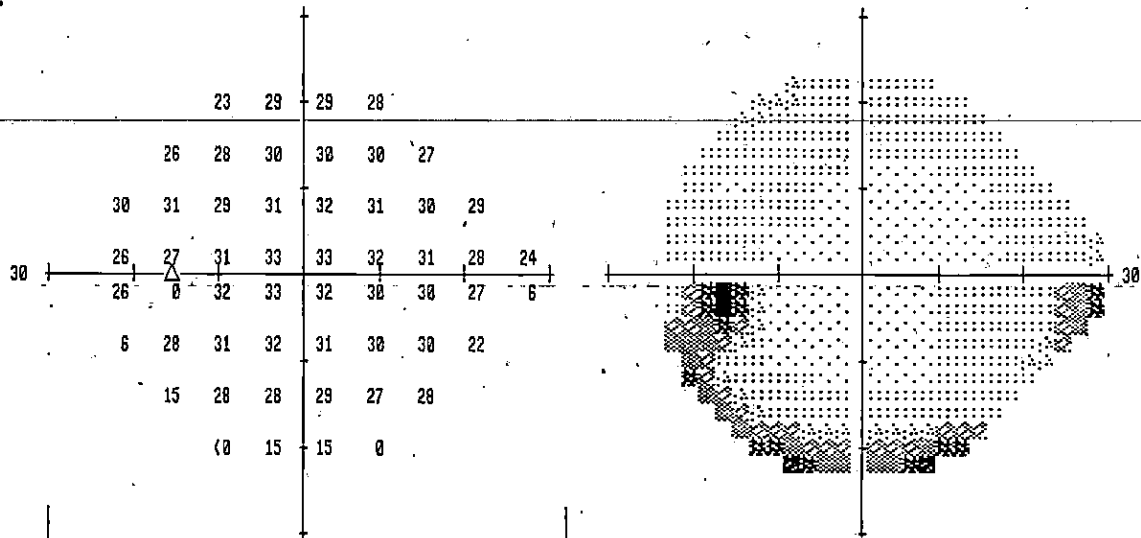
AGE: 37

FALSE POS ERRORS: 0 %

FALSE NEG ERRORS: 7 %

TEST DURATION: 04:52

FOVEA: OFF



	-5	1		0	-1				
	-4	-2	-1	-1	-1	-4			
-1	0	-3	-1	-1	-1	-2	-1		
-5		-2	-1	-1	-1	-1	-3	-4	
-6		-1	0	-2	-4	-2	-4	-23	
-26	-4	-2	-2	-3	-3	-2	-8		
	-17	-4	-4	-3	-5	-3			
		-33	-16	-16	-30				

TOTAL DEVIATION

-4	1	1	0						
-3	-1	0	0	0	-3				
0	1	-2	-1	0	-1	-1	-1		
-4	-1	0	0	0	-1	0	-3	-4	
-5	0	0	-1	-3	-1	-3	-22		
-25	-3	-1	-1	-2	-3	-2	-7		
-16	-3	-3	-3	-4	-2				
-32	-15	-15	-30						

PATTERN DEVIATION

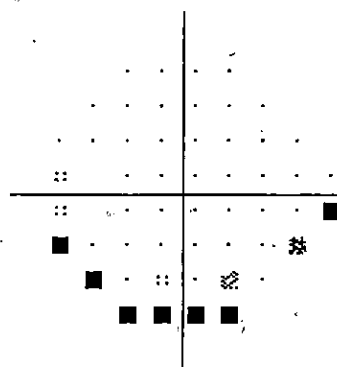
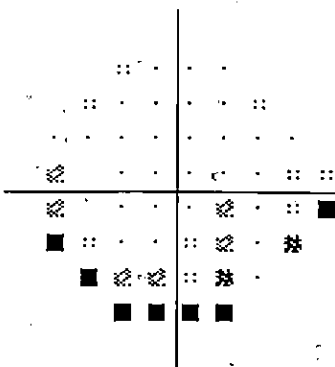
GHT

OUTSIDE NORMAL LIMITS

VFI 93%

MD -4.51 DB P < 1%

PSD 7.20 DB P < 0.5%



:: < 5%
 :: < 2%
 :: < 1%
 ■ < 0.5%

STOBHILL HOSPITAL

CLINICAL NOTES - MEDICAL ☐
NURSING ☐

1612836909

DONALD

Diane

27 ST ANDREWS WAY

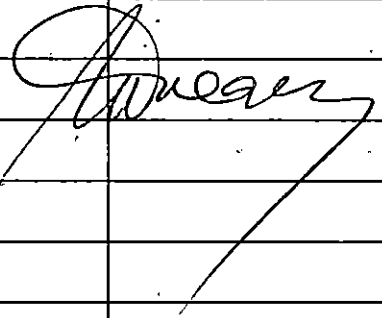
Clydebank, Dunbartonshire

F
16/12/1983

G81-1BP

Please tick ☒ appropriate directorate

Date & Time	Signature, Print Name & Designation
9/8/22	VA, VF, IOP, disc OCT
Right eye 6/9	Unaided
Left eye 6/6 = 4	DOB ✓
Visual fields attached	ANNA
Undilated disc OCT RES ✓	A McAuley SN
IOP Goldmann 2 15 2 15	
1% MOP-CAMDSE 16.12	
2 episodes of severe head pain	
& visual disturbance last 7/12	
RE monocular diplopia, lasted 12 hrs	
occurred Feb/March. Now less	
severe episodes monthly, lasts	
30-120 minutes. Last episode	
1/12-2022	
See letter from GP	
Books requested by GP not done by	
GP	
episodes monthly but less severe last	
1/2 hrs to 2-3 hrs	
likely ocular migraine	
Eye exam NAD	→

Date & Time	Currently present	Signature, Print Name & Designation
	Disc reassessed approx (N)	
	VF → better Disc OCT → unchanged	
	Plan: Doppler US: (R) Carotid artery check Bld for FBC, U+E, Lipid profile + RBB could be done at obs visit	
	Also awaiting Neurology review re same symptoms	
	Rx: results (telephone cons)	
		

OPHTHALMOLOGY NEW PATIENT

Date: 30/11/2021.

ASSESSMENT FORM

Patient Details

1612836909
DONALD F
Diane 16/12/1983 ✓
27 ST ANDREWS WAY
Clydebank, Dunbartonshire
G81 1BP

Referred by: SPECSAVERS CLYDEBANK

GP Optom (SAMANTHA MENEIL)

Other:

Consultant:

DR GREGORY.

Reason for referral

= floaters + painful RE
C VF loss.

History & Symptoms

VA, VF, RAPD, colour vision, IOP, dilate
icare

→ floaters - long term

→ pain on eye movement - extreme of gaze

→ migraines on medication, worse after VDU
use

→ oo → not of note

Medical History

Diabetes
Hypertension
Other:

NO DM,
NO HBP

U/a thyroid

IHD / MI
CVA / TIA

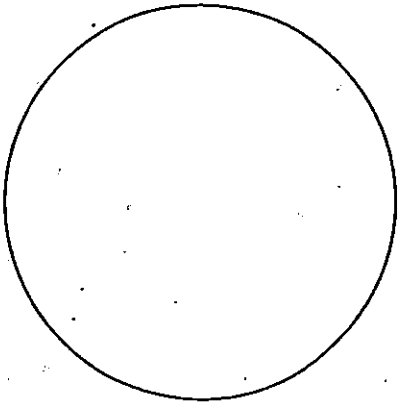
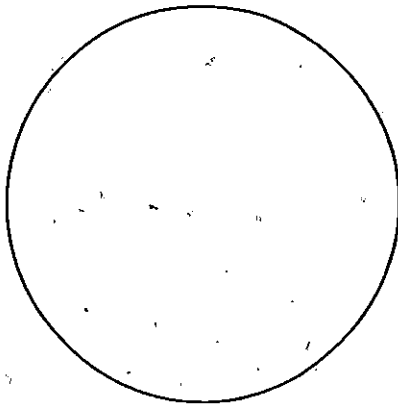
COAD / Asthma
None

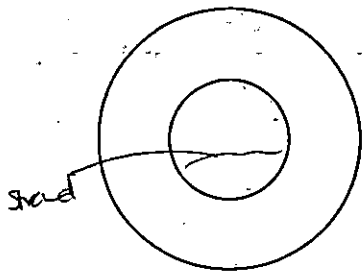
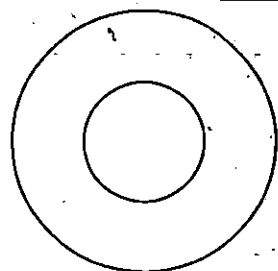
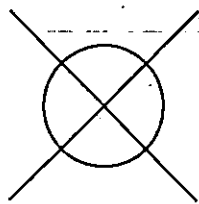
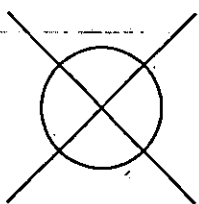
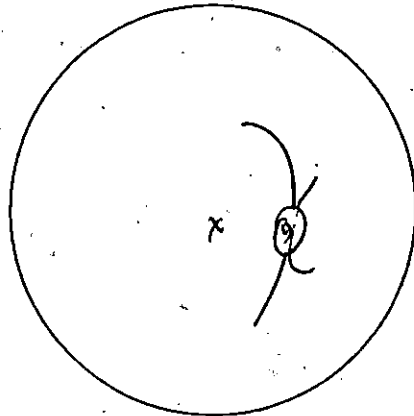
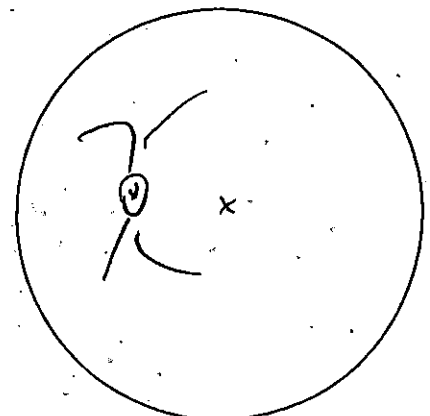
Ocular History

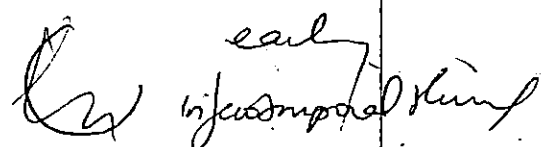
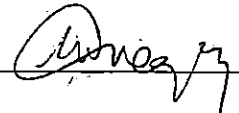
- No HES for injuries / infections.
- Seen @ orthoptics as child
for amblyopia, worse which
eye, reduced NPC since,
no patching

Medication Sumatriptan Naproxen Co-codamol } for migraines.		Allergies none.
Family History: POH: no glaucoma FGH: no DM.	Social History Driver ☒ Smoker Occupation:	
Other Relevant Information: 17/17 Colour vision 17/17		

EXAMINATION DOB ✓

	RIGHT	LEFT
Visual Acuity Pin Hole	6/9 NF	6/9 NF
Distance Rx (if known)	nil	nil
Ocular Adnexa	clear	clear
Cornea	clear 	clear 

Anterior chamber	clear + quiet VH63	clear + quiet VH63
Iris/Pupil		
IOP @ _____	15	13 @ 13:30
Pachymetry	Goldmann @ 14:58 17mmHg	PROX 05/12/2023 BN 75842 RN 12/2022 BN H7298 17mmHg
Gonioscopy		
Pupil Reactions	RAPD PEARL	
Dilated ☒ Yes / No	Time 14:30 BN H7012N EXP 04/2022 TR0 1.0%	
Lens	clear epicapsular stars	clear
Disc drawing		
Fundus	? thumb 	
Fundus NAD		

Other Relevant Examination (CV, EOM, Amsler etc)	NPC: 12cm. EOM - full ° dysplasia - discomfort exteme POG only	
Photographs (Y/N)	clear	clear
Visual Fields	suspect rim defect	suspect rim defect
OCT undilated Disc + Mac OCT ✓	 early inferotemporal thinning	
Provisional Diagnosis ? NTG suspect		
Investigations - motility Full + smooth, - FVEFs: rim artefact - macula normal: no - NPC reduced		
Management Plan: - convergence exercises for reduced NP. 9/12 + VF + DISCLOS		
Review or Discharge	Review.	
Examiners Optometrist  (Signature) <u>AMREEN HUSSAIN</u> (Printed) Doctor  (Signature) <u>MEC G</u> (Printed)		

ELECTRONIC PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC

☐

ACS

☐

BEATSON HOSPITAL

☐

CANNIESBURN HOSPITAL

☐

DENTAL HOSPITAL

☐

GARTNAVEL GENERAL HOSPITAL

☐

GLASGOW ROYAL INFIRMARY

☐

INVERCLYDE ROYAL HOSPITAL

☐

MATERNITY

☐

NEW VICTORIA ACH

☐

PRINCESS ROYAL MATERNITY

☐

QUEEN ELIZABETH UNIVERSITY HOSPITAL

☐

MATERNITY

☐

ROYAL ALEXANDRA HOSPITAL

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MATERNITY

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ROYAL HOSPITAL FOR CHILDREN

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STOBHILL HOSPITAL

☒

VALE OF LEVEN

☐

MATERNITY

☐

WEST CARE AMBULATORY HOSPITAL

☐

WESTERN INFIRMARY RECORDS

☐

Including:

BADGERNET

☐

CAREVUE

☐

MEDICAL ILLUSTRATION

☐

METAVISION

☐

PHYSIOTHERAPY

☐

RADIOLOGY

☐

WEST MARC

☐

Letter to Patient:



Stobhill Hospital
133 Balornock Road
Glasgow
G21 3UW

Diane Donald
27 St. Andrews Way
Clydebank
Dunbartonshire
G81 1BP

Main Switchboard: 0141 201 3000
Department: ophthalmology
Contact Tel: 0141 355 1782
Enquiries to: bernadette.mclaughlin2@ggc.scot.nhs.uk
Letter Date: 12/09/2022
Reference:
Dictated Date: 31/08/2022
Transcribed Date: 01/09/2022

Dear Diane,

I am writing to advise that the Doppler ultrasound of your neck veins was normal. I also wish to point out that although we were hoping that your blood tests would be carried out when you attend your Obstetrics clinic as you had advised that you would be getting some blood tests, not all of the ones required were performed.

it would be useful for you to get a lipid profile test to ensure that your lipids are normal. May I please ask that you liaise with your GP so that this can be performed and that the result is assessed by your GP.

No further follow up is required in my clinic however please do not hesitate to contact via the details as above should you require any further clarification.

Many thanks.

Yours sincerely

Dr M E Gregory

Consultant Ophthalmologist

Electronically Signed: Dr Maria Gregory, Consultant

cc. The Green Medical Practice, Clydebank Health & Care Centre, Queens Quay Main Avenue
Clydebank, G81 1BS

Clinic LetterGreater Glasgow
and ClydeStobhill Hospital
133 Balornock Road
Glasgow
G21 3UW
0141 201 3000Dr. CA Lennox
The Green Medical Practice
Clydebank Health & Care Centre
Queens Quay Main Avenue
Clydebank
G81 1BSMain
Switchboard:
Department:
Contact Tel:
Enquiries to:
Letter Date:
Reference:
Dictated
Date:
Transcribed
Date:Ophthalmology
0141 355 1850
alice.breslin@ggc.scot.nhs.uk
09/08/2022

09/08/2022

10/08/2022

Dear Dr. CA Lennox,

**Diane Donald; D.O.B: 16 Dec 1983; CHI: 1612836909
27 St. Andrews Way, Clydebank, Dunbartonshire, G81 1BP**Attendance: Specialty - Ophthalmology; Clinic - STEGEY4-EYE ACH DR GREGORY TEACH AND
TREAT TUESDAY PM

Date and Time of Appointment - 09/08/2022 15:30

Clinical Comments:Presenting Complaint: Monthly headaches with associated blurred vision right eye only, episodes of
visual blurring now less frequent

Diagnosis: Possible migraine

Visual acuity: Right 6/6 Left 6/6

Intra ocular pressures: Right 15mmHg Left 15mmHg

Investigations:

1. OCT - normal
2. Visual fields - normal

Treatment:

1. Awaiting neurology assessment
2. Doppler ultrasound right carotid requested
3. Request bloods - FBC, U&E, Lipid profile, and RBG - patient advised she will be getting some
blood tests at obstetrics next week and she will ask if these bloods could be included

Follow-up: Review in clinic 3 months telephone consultation with patient following results

WOSCOTT Optometrist Scott Brown

Under the supervision of Dr M Gregory Consultant Ophthalmologist

Yours sincerely

Dr Maria E Gregory

Consultant Ophthalmologist

Electronically Signed: Dr Maria Gregory , Consultant

cc. Samantha McNeil
Specsavers Opticians
1-3 Britannia Way
Clydebank
G81 2RZ



THE GREEN MEDICAL PRACTICE

Clydebank Health Centre & Care Centre

Queens Quay Main Avenue

Dr. Alan McDevitt CBE MB, ChB, DRCOG, MRCGP Clydebank G81 1BS

Phone 0141-531-6425

Dr. Craig Lennox MB, ChB, MRCGP

Fax 0141-531-6433

Dr. Neil Murray MB, ChB, DRCOG, MRCGP

Dr. Francesca Irvine MB, ChB, MRCGP

Dr. Mai MacSorley MB, ChB, MRCGP

Dr. Ben Esson MB, ChB, MRCGP

Dr. Lucienne Donaldson MB, ChB, BSC, MRCGP

Dictated: 10 06 2022

Typed: 13 06 2022

Ref: CNLET13UN/CN

Dr Maria E Gregory
Consultant Ophthalmologist
Stobhill Hospital
133 Balornock Road
Glasgow
G21 3UW

Dear Dr Gregory,

RE: Diane Donald

D.O.B: 16/12/1983

27 St Andrews Way, CLYDEBANK, G81 1BP
C.H.I: 1612836909

*Brought to my attention 5/7/2022
on return from my leave
Should be due a review (3/12 from
Ngrambi - but no flap app available
August 2022 - ok to wait till.*

I would be grateful for your advice on this lady who attends your clinic with a history of glaucoma, intermittent floaters and migraine. She presented today as she had 2 episodes of visual disturbance in her right eye. The first episode occurred 2 weeks ago where she had a sudden onset of blurry and double vision at about 8pm, just in her right eye. She fell asleep at 1 am and when she woke the next morning, her vision was still blurry but better than it was the night before. She attended her optician who couldn't find any abnormalities. She was advised that this could be neurological. Her right eye returned to normal a couple of days later.

This happened again last night at about 9pm. The vision in her right eye became blurry and double vision. She fell asleep at around 10.30pm. She woke up this morning and noted that her vision was almost back to normal. There was no associated headache. She reports that other than the visual problems in her right eye, she has felt fine. Examination today revealed full range of eye movement. There was no blurring or double vision. She complained of a pain behind her right eye with movement - she reports that this isn't new and she has mentioned this to various specialists in the past. I would be grateful for your opinion with regards to these episodes. Thank you,

Yours sincerely,

A Amazon

Dr Cheryl Ng GP Locum

*→ Sounds Neurological but will see in
clinic soon.*

*Diane
6/7/2022*

Clinic Letter

Stobhill Hospital
133 Balornock Road
Glasgow
G21 3UW
0141 201 3000

Dr. F Irvine
The Green Medical Practice
Clydebank Health Centre
Kilbowie Road
Clydebank
G81 2TQ

Main
Switchboard:
Department:
Contact Tel:
Enquiries to:
Letter Date:
Reference:
Dictated
Date:
Transcribed
Date:

Ophthalmology
0141 355 1850
alice.breslin@ggc.scot.nhs.uk
30/11/2021

Dear Dr. F Irvine,

30/11/2021

30/11/2021

Diane Donald; D.O.B: 16 Dec 1983; CHI: 1612836909
27 ST ANDREWS WAY, Clydebank, Dunbartonshire, G81 1BP

Attendance: Specialty - Ophthalmology; Clinic - STEGEY4-EYE ACH DR GREGORY TEACH AND
TREAT TUESDAY PM

Date and Time of Appointment - 30/11/2021 13:30

Clinical Comments:**Presenting Complaint:**

1. Intermittent floaters right greater than left, long standing but more noticeable past 6 weeks
2. Migraine sufferer, under GP care treatment with meds, none past 6 weeks

Diagnosis:

1. Suspect normal tension glaucoma
2. Slight thinning RNFL right greater than left
3. reduced NPC

Visual acuity: Right 6/9 pinhole NIPH Left 6/9 pinhole NIPH

Intra ocular pressures: Right 17mmHg Left 17mmHg @ 14:59

Investigations:

1. Motility full, colour vision normal
2. Fundus healthy
3. VF: suspect rim defect

Treatment:

1. NPC exercises 20 / 20 / 20 for VDU use
2. Review for suspect NTG + visual fields and disc OCT

Follow-up: Review in clinic 9 months

WOSCOTT Optometrist Amber Hussain

Under the supervision of Dr M Gregory Consultant Ophthalmologist

Yours sincerely

Dr Maria E Gregory

Consultant Ophthalmologist

Electronically Signed: Dr Maria Gregory , Consultant

cc. Samantha Mceil
Specsavers Opticians
1-3 Britannia Way
Clydebank
Glasgow
G81 2RZ

US Doppler carotid artery Both

Performed	29-Aug-2022 11:39	Received	29-Aug-2022 11:42
Reported	29-Aug-2022 11:40	Order Number	G207H38720044
Status	Final	Source System	MiSys

US Doppler carotid artery Both

Final

Diane Donald**Clinical History :**

right eye recurrent episodes of visual blurring and monocular diplopia - nearly every month since February. Healthy eye examination. no emboli identified. Please check for any carotid atheroma/reduced flow

Normal carotid and vertebral Doppler. No plaque/stenoses detected. All bilateral vessels have normal flow pattern and velocities throughout.

Reported by: Karen Shields**Verified by:** Karen Shields

US Doppler carotid artery Both

Performed	29-Aug-2022 11:39	Received	29-Aug-2022 11:42
Reported	29-Aug-2022 11:40	Order Number	G207H38720044
Status	Final	Source System	MiSys

US Doppler carotid artery Both

Final

Diane Donald

Clinical History :

right eye recurrent episodes of visual blurring and monocular diplopia - nearly every month since February. Healthy eye examination. no emboli identified. Please check for any carotid atheroma/reduced flow

Normal carotid and vertebral Doppler. No plaque/stenoses detected. All bilateral vessels have normal flow pattern and velocities throughout.

Reported by: Karen Shields**Verified by:** Karen Shields

MANUAL PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC

☐

ACS

☐

BEATSON HOSPITAL

☐

CANNIESBURN HOSPITAL

☒

DENTAL HOSPITAL

☐

GARTNAVEL GENERAL HOSPITAL

☐

GLASGOW ROYAL INFIRMARY

☐

INVERCLYDE ROYAL HOSPITAL

☐

MATERNITY

☐

NEW VICTORIA ACH

☐

PRINCESS ROYAL MATERNITY

☐

QUEEN ELIZABETH UNIVERSITY HOSPITAL

☐

MATERNITY

☐

ROYAL ALEXANDRA HOSPITAL

☐

MATERNITY

☐

ROYAL HOSPITAL FOR CHILDREN

☐

STOBHILL HOSPITAL

☐

VALE OF LEVEN

☐

MATERNITY

☐

WEST CARE AMBULATORY HOSPITAL

☐

WESTERN INFIRMARY RECORDS

☐

Including:

BADGERNET

☐

CAREVUE

☐

MEDICAL ILLUSTRATION

☐

METAVISION

☐

PHYSIOTHERAPY

☐

RADIOLOGY

☐

WEST MARC

☐

LABS

Canniesburn Plastic Surgery Unit
DEPARTMENT OF CLINICAL PSYCHOLOGY

The Jubilee Building
The Royal Infirmary
16 Alexandra Parade
GLASGOW G3 7ER
Switchboard : 0141 211 4000
Direct Line: 0141 211 5639

Dictated 30/09/2009
Typed 05/10/2009
Our Ref LMcn/JR

CONFIDENTIAL

Dr C Lennox
Clydebank Health Centre
Kilbowie Road
CLYDEBANK
G81 2TQ

Dear Dr Lennox,

Diane Donald - 16/12/1983 - CHI: 1612836909 - CRN: 10631776W
Flat 3/1 804 Dumbarton Road, Clydebank, Dunbartonshire, G81 4BA

I saw Ms Donald for a psychological assessment on 22nd September, 2009, in relation to her request to be reconsidered for possible breast reduction. As you will be aware, she was previously seen by my colleague, Dr Green, Consultant Clinical Psychologist, in 2003 and was discharged at that time as she did not meet the criteria on psychological grounds. At her assessment today, her BMI was 24 and she reported wearing a bra size 32G which she said was too small for her. She reported believing that her breasts had increased in size in recent years.

On physical grounds, Ms Donald reported a degree of occasional shoulder discomfort and recent nipple tenderness when removing her bra. I understand that these difficulties have not been formerly investigated and that she has not received any physiotherapy input. She reported occasionally taking analgesia and using heat packs. She reported poor posture as a result of her breast size. She described psoriasis underneath both breasts and elsewhere on her body which she treats with prescribed creams.

On psychological grounds, Ms Donald reported dissatisfaction with her breast size which dates back to her early teens. She described being self-conscious of her breasts at school and due to teasing tended to avoid sporting activities due to embarrassment. She reported an ongoing degree of self-consciousness and frustration at not being able to wear certain styles of clothing. On occasions, she reported having cancelled social activities due to feeling uncomfortable in her choice clothing but then went on to explain that her current financial situation also curtailed her social life. I understand from her that she works in a call centre and there are no significant problems at work in relation to her breast size. She reported being in a relationship for the past year and denied any significant difficulties there associated with her breast size.

Ms Donald denied any previous contact with Clinical Psychology. However, she was unsure whether she had received psychiatric input following a Paracetamol overdose at the age of 18. She denied any further episodes of self-harm. Ms Donald reported that while her early years were happy, at the age of 15, she moved in to a Social Work Independent Living Unit because of a poor relationship with her mother's partner. She denied any problems with abuse at that time. She reported being prescribed antidepressants following the family breakdown which she took for a short spell. At assessment, Ms Donald reported symptoms of mild depression which she attributed to stress associated with a recent house move and not her breast size.

In relation to her request for surgery, she reported understanding what may be involved and denied being overly concerned about scarring. She was also aware of the potential for the loss of nipple sensitivity and the impact of surgery of this nature on her ability to breastfeed should she have children. Ms Donald said that she was firm in her decision not to have a family, although she appears young to have made such a firm decision regarding this issue.

In summary, while Ms Donald was reporting a degree of psychological distress associated with her breast size, this did not appear to be at a significant level or impacting significantly on her day-to-day functioning. As such, I did not feel that she met the criteria for surgery on psychological grounds. As such, she was advised that she would be discharged from the service in line with the protocol. Ms Donald reported being unhappy with this decision and requested a second opinion. I have been unsuccessful in trying to contact her by telephone to advise her that we do not normally offer second opinions. I have also written to her asking her to contact me to discuss the outcome of her assessment, which she has failed to do. She also requested information regarding Private Cosmetic Services and was advised that as this was out with my remit, to discuss it with her GP.

Yours sincerely

DR LESLEY MCNAIR
Consultant Clinical Psychologist

Hospital use only	Clinic 10631776W	Day Date	Time	Hospital No.
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Transport required?

REFERRAL LETTER
MEDICAL IN CONFIDENCE**REFERRAL TO**Plastic Surgery C9
G General Referral

Glasgow Royal Infirmary

Consultant / receiving practitioner
and/or specialty clinic

Hospital and hospital address

Hospital location code.

G107H

Email address

Urgency of referral

ROUTINE

Date of referral

14-Jan-2009

Date sent

15-Jan-2009

PATIENT DETAILS

Surname	Donald
Forename(s)	Diane
Title	Miss
Sex	Female
Date of birth	16-Dec-1983
CHI no.	1612836909

Patient's address (from patient)

192 Montrose St Flat 5
CLYDEBANK
G81 2PG
4 Darwin Place
Dalmuir
Clydebank
G81 4LE

Contact number(s)

Voice: 07791041354

REGISTERED GP DETAILS

Name	Dr CA Lennox		
GMC code	3317044	GP code	G05517
Practice name	The Green Medical Practice		
Practice code	40224		

Practice address

Clydebank Health Centre
Kilbowie Road
Clydebank
G81 2TQ

Contact number(s)

Voice: 0141 531 6425

Facsimile: 0141 531 6433

REFERRING GP DETAILS

Name	Dr. Craig Lennox		
GMC code	3317044	GP code	05517
Practice name	CLYDEBANK HEALTH CENTRE (40224)		
Practice code	40224		

Practice address

KILBOWIE ROAD
CLYDEBANK

Contact number(s)

Voice: 0141-531-6425

SPECIAL INSTRUCTIONS

CLINICAL INFORMATION**History of presenting complaint / examination findings / investigation results****Presenting complaint**

Description:

Comment: Dear doctor

I would be grateful if you could see and discuss breast reduction with this 25 year old woman. She previously applied in 2003 for breast reduction and was rejected through age as she was told at that time. I have enclosed the completed exceptional referral letter and I hope it meets your satisfaction.

I have forewarned her that in my experience with other similar cases it is likely that she will be rejected and for her not to overly build her hopes up.

Many thanks indeed.

Lifestyle Risks and Alerts / Examinations and Investigations

Description/Question Result/Comment Date

Current smoker:	22-Oct-2008
Current smoker:	22-Oct-2008
Current smoker:	23-Mar-2006
Current smoker:	20-Mar-2003

Reason for referral

Care type requested: Out Patient

Expected outcome: Investigate

Past medical history**Pre-existing conditions (High & medium priority - all)**

Description	Date recorded	Modifier	Extension	Date of onset
Psoriasis NOS	2008-10-02	-	-	02-Oct-2008
Overdose of drug	-	-	-	06-Jan-2003
Chlamydial infection, unspecified	-	-	trachomatis	19-Sep-2002
Vasomotor rhinitis	-	-	-	04-Sep-2001
Congenital nasal septum deviation	-	-	-	04-Sep-2001
[X]Overdose - paracetamol	-	-	-	26-Dec-1998
[X]Overdose - ibuprofen	-	-	-	20-Feb-1998
Closed fracture of bones, unspecified	-	-	minimally displaced	22-Jun-1995

Past procedures (High and medium priority - all)

Description	Modifier	Date performed
1st hepatitis A vaccination	-	14-Nov-2008
Meningitis vaccination	-	16-Nov-1999
Tuberculosis (BCG) vaccination	-	20-Sep-1996

Current medication (Active Repeat medication issued within the last 12 months)

No current medications recorded

Recent medication (Any medication issued within last 90 days not shown above)

Drug name	Quantity	Formulation	Dosage	Frequency	Date started	Date last issued	Duration
Dovobet	60x2	OINT	Apply BD 4 weeks max	-	07-Jan-2009	-	0 Days
Calcipotriol	120	OINT 50MCG/G	Apply sparingly	Twice daily	07-Jan-2009	-	0 Days
Penicillin V	80	TABS 250MG	2 Tabs	4 times daily	03-Nov-2008	-	0 Days
Ibuprofen	56	TABS 600MG	1 Tab	3 times daily	22-Oct-2008	-	0 Days

Dovobet	60	OINT	Apply	morning and night	02-Oct- 2008	-	0 Days
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Clinical warnings

Additional relevant information**Administrative information**

OK to send correspondence to home address?:Yes

Patient will accept any site:Yes

Patient will accept cancellation or short notice appointment (within 1-21 days):Yes

Patient has disability or requires wheelchair access:No

Referred By:Referring GP

Electronic Attachment Present:No

Signature of referring doctor (or other professional) Date

EXCEPTIONAL REFERRAL LETTER TO PLASTIC SURGERY

Hospital Use Only	Clinic	Day/Date	Time	Hospital No.
Data: Please arrange for this patient to attend the Plastic Surgery Clinic of Mr. Patient's Surname: First Names: Address: CHI: 1612836909 192 Montrose St. CHI 2PG 0773 141354 Dr. C R Lennox GMD 13317044 Clydebank Health Centre, CHI Practice 40224 Post Code: Contact Telephone No.: Has the patient attended this hospital before? Yes/No If yes, please state: 1. Year of Attendance: 2. Hospital Number: 			Appointment Category Routine ☒ Soon ☐ Urgent ☐ Date of Birth: CHI Suffix: Maiden Name: Single/Married/Widowed/Other ☒ in relationship Practice Stamp DR. C. LENNOX CLYDEBANK HEALTH CENTRE KILBOWIE ROAD CLYDEBANK G81 2TG G05517 PRACTICE 40224 TEL: 0141 531 6425	
PROBLEM: BEA SIZE 32G (but not measured) Been with reduction for years. Hates having large chest. Sgs get her down and she back. Not currently depressed or stressed in my opinion overdose bipolar in (1998 Feb) and peritol 2011/12/18 and began 2003 Other significant medical illness: Psoriasis - U.N.I.D. Smoker: Yes/No ☒ Yes, how many per day: Present drug treatment & potential hazards: (including low dose aspirin & contraceptive pill) gabapentin/creams for psoriasis				
For Breast Surgery: Height: 160 Weight: 58kg Body Mass Index = Weight (kg) / Height (m) ² 22.7 I am referring the patient referred to above despite appearing to lie outside the agreed criteria for NHS plastic surgery referral. There are no special criteria but the patient has insisted on my referral. Delete as appropriate The following exceptional factors apply: If the exceptional factor is significant psychological pathology the Plastic Surgeon will refer the patient for psychological assessment. A bit of both - Patient hates having large chest sgs her pains in back of times been with for many years Refused in 2003 + repeated sgs too young and N.B. I would require consultant psychiatrist. TO ENSURE ADEQUATE ASSESSMENT, FULL COMPLETION IS VERY IMPORTANT, THEREFORE INCOMPLETE FORMS WILL BE RETURNED.				

13 JUL 2003



Canniesburn Plastic Surgery Unit
Jubilee Building
Glasgow Royal Infirmary
GLASGOW
G4 0SF

Fax: 0141 211 5651

CLINICAL PSYCHOLOGY
Direct Line: 0141 211 5639

PLASTIC SURGERY UNIT

LMG/LM

23rd July 2003

Confidential

Mrs E Weiler-Mithoff
Consultant Plastic Surgeon
Canniesburn Plastic Surgery Unit

Dear Mrs Mithoff

DIANE DONALD DOB 16.12.83 UNIT NO: 30243679
28 GLENDEVON PLACE, DALMUIR, CLYDEBANK, G81 4SG

I saw the above patient, who is requesting breast reduction surgery, for a psychological assessment on 13.06.03 and again on 30.06.03. She said that her breast have gradually increased in size so that she now using a 34DD cup bra. Her breast were not particularly noticeable when clothed.

There were no physical reasons given in the exceptional referral letter from her general practitioner. Ms Donald initially said she had pain in her shoulders and back which she associated with her breasts. However when asked if she had had any treatment for the pain she then denied it was a problem and that her reason for seeking surgery was for embarrassment.

She said that she had always hated her breasts and felt embarrassed by their size. There were no particular associated functional problems. She is not in a relationship currently and has not had children.

She reported being depressed six months ago but this appears to have been mild and her reaction to family problems. It was not associated with concerns about her breasts. She was reporting some depressive features at assessment but not biological symptoms of depression.

Ms Donald was not reporting significant psychological distress or impairment functioning associated with her breasts size. She would not therefore meet the criteria for surgery on psychological grounds. I have therefore now discharged her.

Yours sincerely

Lyndia Green

Dr Lyndia M Green
Consultant Clinical Psychologist
c.c. Dr Petrie, Clydebank Health Centre

*Take off waiting list
no opp appt.
Ellie
30/7/03*

Canniesburn Plastic Surgery Unit
Jubilee Building
Glasgow Royal Infirmary
84 Castle Street
GLASGOW G4 0SF

Switchboard: 0141 2114000
Fax: 0141 211 5651

Dept of Clinical Psychology
Direct Line: 0141 211 5639

PLASTIC SURGERY UNIT

16th June 2003

Confidential

Ms Diane Donald
28 Glendevon Place
Dalmuir
CLYDEBANK
G81 4SG

Dear Ms Donald

I would be grateful if you could attend an appointment with Dr Lyndia Green on:-

Monday 30th June 2003 at 1.30 pm.

In the Canniesburn Plastic Surgery Unit, Jubilee Building, **Glasgow Royal Infirmary.**
If this time is not suitable for you, please contact me at the above number to arrange an alternative.

Yours sincerely

Rita Campbell

Rita Campbell
Secretary

North Glasgow University Hospitals

NHS Trust
Canniesburn Hospital
Switchback Road
Bearsden
GLASGOW G61 1QL

Switchboard: 0141 211 5600
Fax: 0141 211 5652

12 APR 2003



CLINICAL PSYCHOLOGY
Direct Line: 0141 211 5639

PLASTIC SURGERY UNIT

KK/CM/30243679

27th March 2003

Confidential

Mrs E Weiler-Mithoff
Consultant Plastic Surgeon
Canniesburn Hospital

Dear Mrs Mithoff

Diane Donald DOB 16 12 83
62 Stewart Drive Clydebank G81 6AG

The above patient, who was referred for breast reduction has failed to attend for an appointment on 13th of February 2003. I have not offered her a further appointment given the level of demand on the service currently and I have therefore now discharged her.

Yours sincerely

A handwritten signature in cursive script that reads 'Kim Kirkwood'.

Dr Kim Kirkwood
Clinical Psychologist

Cc Dr G Rogerson The Health Centre Kilbowie Road Clydebank G81 2TQ

Take off Wendy list.
no OPD appt
ellu
24/4/03

EXCEPTIONAL REFERRAL LETTER TO PLASTIC SURGERY

Hospital Use only		Clinic	Day/Date	Time	Hospital No.:																				
Date: Please arrange for this patient to attend the Plastic Surgery Clinic of Mr. <u>ANY SURGEON</u>			Appointment Category Routine ☒ Soon ☐ Urgent ☐																						
Patient's Surname: <u>DONALD</u> First Names: <u>DIANE</u> Address: <u>HILL PARK</u> <u>62 STEWART DR</u> <u>CLYDEBANK</u> Post Code: <u>G81 6AG</u> Contact Telephone No.: <u>0775 29 30651</u>			Date of Birth <u>16.12.83</u> CHI Suffix <u>6909</u> Maiden Name: Single/Married/Widowed/Other																						
Has the patient attended this hospital before? Yes /No If yes, please state: 1. Year of Attendance..... 2. Hospital Number			Practice Stamp DR. G. G. ROGERSON DR. J. K. THOMSON DR. A. G. McDEVITT DR. C. A. LENNOX DR. J. McDEVITT CLYDEBANK HEALTH CENTRE 40224 TEL: 0141 531 6425																						
PROBLEM: Requesting referral for breast reduction, she is embarrassed about her size and feels it is making her develop bad posture.																									
Other significant medical illness		<table border="1"> <tr> <td>DATE REF. REGD.</td> <td colspan="3">16 FEB 2001</td> </tr> <tr> <td>PRIORITY</td> <td>U</td> <td>S</td> <td>(R)</td> </tr> <tr> <td>LENGTH OF L.</td> <td colspan="3">20mm</td> </tr> <tr> <td>SIGNED</td> <td colspan="3">Elli</td> </tr> <tr> <td>28/2/01</td> <td colspan="3"></td> </tr> </table>				DATE REF. REGD.	16 FEB 2001			PRIORITY	U	S	(R)	LENGTH OF L.	20mm			SIGNED	Elli			28/2/01			
DATE REF. REGD.	16 FEB 2001																								
PRIORITY	U	S	(R)																						
LENGTH OF L.	20mm																								
SIGNED	Elli																								
28/2/01																									
Smoker: Yes/No		If yes, how many per day: <u>5 per day</u>																							
For Breast and Abdominal Surgery: Height: <u>5'2</u> Weight: <u>68kg</u> Body Mass Index = $\frac{\text{Weight (kg)}}{\text{Height}^2 (\text{m}^2)}$ <u>27.4</u>		Present drug treatment & potential hazards: (including low dose aspirin & contraceptive pill)																							
I am referring the patient referred to above despite appearing to lie outside the agreed criteria for NHS plastic surgery referral.																									
a. There are no special criteria apparent but the patient has insisted on my referral b. <u>The following exceptional factors apply</u> <u>All patients referred will receive psychological assessment</u>																									
Signature: <u>[Signature]</u>																									
N.B. TO ENSURE ADEQUATE ASSESSMENT, FULL COMPLETION IS VERY IMPORTANT, THEREFORE, INCOMPLETE FORMS WILL BE RETURNED.																									

To see psychologist first.

7 MAR 2001

ELECTRONIC PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC	☐		
ACS	☐		
BEATSON HOSPITAL	☐		
CANNIESBURN HOSPITAL	☐		
DENTAL HOSPITAL	☐		
GARTNAVEL GENERAL HOSPITAL	☐		
GLASGOW ROYAL INFIRMARY	☒		
INVERCLYDE ROYAL HOSPITAL	☐	MATERNITY	☐
NEW VICTORIA ACH	☐		
PRINCESS ROYAL MATERNITY	☐		
QUEEN ELIZABETH UNIVERSITY HOSPITAL	☐	MATERNITY	☐
ROYAL ALEXANDRA HOSPITAL	☐	MATERNITY	☐
ROYAL HOSPITAL FOR CHILDREN	☐		
STOBHILL HOSPITAL	☐		
VALE OF LEVEN	☐	MATERNITY	☐
WEST CARE AMBULATORY HOSPITAL	☐		
WESTERN INFIRMARY RECORDS	☐		
<u>Including:</u>			
BADGERNET	☐		
CAREVUE	☐		
MEDICAL ILLUSTRATION	☐		
METAVISION	☐		
PHYSIOTHERAPY	☐		
RADIOLOGY	☐		
WEST MARC	☐		

Acute Services Division

Canniesburn Plastic Surgery Unit

Referral Management

Modular Building
The Royal Infirmary
84 Castle Street
GLASGOW G4 0SF
Switchboard : 0141 211 4000
Direct Line: 0141 211 5732
E-mail address:
Marion.mcaneny@ggc.scot.nhs.uk



Date Dictated: 20/05/2013

Date Typed: 20/05/2013

Our Ref

Dr Joyce McDevitt
The Green Medical Practice
Clydebank Health Centre, Kilbowie Road, Clydebank
G81 2TQ

Dear Dr McDevitt

Diane Donald - 16/12/1983 - CHI: 1612836909 - CRN: 10631776W
43 Longden Street, Clydebank, Dunbartonshire, G81 1AG

You recently referred this patient to the Plastic Surgery Department at the Canniesburn Unit Glasgow Royal Infirmary.

The Exceptional Referral Protocol for Plastic Surgery and in accordance with this system the referral has been assessed by a Referral Panel consisting of a Consultant Plastic Surgeon, a Consultant Clinical Psychologist, a Senior GP and a Senior Nurse. All aspects of the referral have been discussed.

The panel considers that your patient is outwith the accepted criteria for the requested procedure as Ms Donald must be at least 1 year post pregnancy prior to referral.

Yours sincerely

Marion McAneny
Referral Manager
On behalf of the Referral Management Panel

Hospital use only	Clinic	Day Date	Time	Hospital No.
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REFERRAL LETTER MEDICAL IN CONFIDENCE	Attachments Plastic Surgery - 27022013 Referral Letter 285534
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Additional Support Needs:
No known ASN requirements

REFERRAL TO	
Plastic Surgery GGC Plastics	Consultant / receiving practitioner and/or specialty clinic
Glasgow Royal Infirmary 84 Castle Street Glasgow G4 0SF	Hospital and hospital address Hospital location code: G107H Email address:
Urgency of referral ROUTINE Date of referral 12-Apr-2013	Date sent 15-Apr-2013

PATIENT DETAILS	Patient's address																	
<table border="1"> <tr><td>Surname</td><td>Donald</td></tr> <tr><td>Forename(s)</td><td>Diane</td></tr> <tr><td>Title</td><td>Miss</td></tr> <tr><td>Sex</td><td>Female</td></tr> <tr><td>Date of birth</td><td>16-Dec-1983</td></tr> <tr><td>CHI no.</td><td>1612836909</td></tr> <tr><td>Area of Residence</td><td></td></tr> </table>	Surname	Donald	Forename(s)	Diane	Title	Miss	Sex	Female	Date of birth	16-Dec-1983	CHI no.	1612836909	Area of Residence		<table border="1"> <tr><td>FI 2 18 Onslow Rd Drumry CLYDEBANK G81 2NE</td></tr> <tr><td>Contact number(s)</td></tr> <tr><td>Voice: 07867 418252 Voice: 07867418252</td></tr> </table>	FI 2 18 Onslow Rd Drumry CLYDEBANK G81 2NE	Contact number(s)	Voice: 07867 418252 Voice: 07867418252
Surname	Donald																	
Forename(s)	Diane																	
Title	Miss																	
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CHI no.	1612836909																	
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Contact number(s)																		
Voice: 07867 418252 Voice: 07867418252																		

1010051828469	Unique Care Pathway Number: 1010051828469
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REGISTERED GP DETAILS	Practice address																	
<table border="1"> <tr><td>Name</td><td>Dr. Joyce McDevitt</td></tr> <tr><td>GMC code</td><td>3205286</td><td>GP code</td><td>03239</td></tr> <tr><td>Practice name</td><td colspan="3">The Green Medical Practice (18818)</td></tr> <tr><td>Practice code</td><td colspan="3">40224</td></tr> </table>	Name	Dr. Joyce McDevitt	GMC code	3205286	GP code	03239	Practice name	The Green Medical Practice (18818)			Practice code	40224			<table border="1"> <tr><td>Clydebank Health Centre Kilbowie Road Clydebank G81 2TQ</td></tr> <tr><td>Contact number(s)</td></tr> <tr><td>Voice: 0141 531 6425 Facsimile: 0141 531 6433</td></tr> </table>	Clydebank Health Centre Kilbowie Road Clydebank G81 2TQ	Contact number(s)	Voice: 0141 531 6425 Facsimile: 0141 531 6433
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REFERRING GP DETAILS	Practice address																	
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Clydebank Health Centre Kilbowie Road Clydebank G81 2TQ																		
Contact number(s)																		
Voice: 0141 531 6425																		



CLINICAL INFORMATION**History of presenting complaint****Presenting complaint**Description: ****CONSIDERATION OF BREAST REDUCTION****

Comment: Dear Doctor

Thank you for your recent letter. Diane has a bra size of 34GG. She is keen to consider a breast reduction mainly of because of the size of her breasts rather than any discrepancy in size and I would therefore be grateful if you would consider whether an appointment would be suitable.

I enclose the original referral with further details.

Yours sincerely

Dr. J McDevitt

Reason for referral

Care type requested: Out Patient

Expected outcome: Investigate

Past medical history**Pre-existing conditions** (High & medium priority - all)

<u>Description</u>	<u>Comment</u>	<u>Date of onset</u>	<u>Date recorded</u>
Thyroid nodule	27x22mm left lobe	09-Jun-2010	09-Jun-2010
Psoriasis NOS	-	02-Oct-2008	02-Oct-2008
Overdose of drug	-	06-Jan-2003	06-Jan-2003
Chlamydial infection, unspecified	trachomatis	19-Sep-2002	19-Sep-2002
Congenital nasal septum deviation	-	04-Sep-2001	04-Sep-2001
Vasomotor rhinitis	-	04-Sep-2001	04-Sep-2001
[X]Overdose - paracetamol	-	26-Dec-1998	26-Dec-1998
[X]Overdose - ibuprofen	-	20-Feb-1998	20-Feb-1998
Closed fracture of bones, unspecified	minimally displaced	22-Jun-1995	22-Jun-1995

Past procedures (High and medium priority - all)

<u>Description</u>	<u>Comment</u>	<u>Date performed</u>	<u>Date recorded</u>
Lobectomy of thyroid gland NEC	-	22-Feb-2013	22-Feb-2013
Patient pregnant NOS	-	15-Oct-2012	15-Oct-2012
Fine needle aspiration NOC	the tissue sample was blood stained and therefore not suitable for full analysis	09-Jun-2010	09-Jun-2010
Ultrasound scan	report stated that there was some internal hypervascularity with some peripheral calcification	09-Jun-2010	09-Jun-2010
Ultrasound scan NEC	there is a 3x2x1.25 cm lesion in the left lobe of thyroid. This contains some peripheral calcification with some areas of cystic degeneration but is largely solid	17-Mar-2010	17-Mar-2010
Termination of pregnancy NEC	at 22 weeks	20-Feb-2010	20-Feb-2010
Blood grouping	Rh(D) positive	20-Feb-2010	20-Feb-2010
Patient pregnant NOS	-	30-Dec-2009	30-Dec-2009
LLETZ - Large loop excision of transformation zone	CIN3	18-May-2009	18-May-2009
Meningitis vaccination	C	16-Nov-1999	16-Nov-1999

Current medication (Active Repeat medication issued within the last 12 months)

No current medications recorded

Recent medication (Any medication issued within last 90 days not shown above)

<u>Drug name</u>	<u>Quantity</u>	<u>Formulation</u>	<u>Dosage</u>	<u>Frequency</u>	<u>Date started</u>	<u>Date last issued</u>
Instillagel Gel (11 MI Syringe)	3	3 pre-filled disposable injection	1	-	17-Dec-2012	17-Dec-2012
Paracetamol Tablets 500 mg	200	200 tablet	TWO TO BE TAKEN EVERY FOUR TO SIX HOURS WHEN REQUIRED. (MAXIMUM OF 8 IN 24 HOURS)	-	29-Nov-2012	29-Nov-2012
Ferrous Sulphate Tablets 200 mg	100	100 tablet	ONE TO BE TAKEN TWO OR THREE TIMES DAILY (OR ONE TO BE TAKEN DAILY FOR PROPHYLAXIS)	-	08-Nov-2012	08-Nov-2012
Ferrous Fumarate Tablets-210 mg	168	168 TABLET	ONE TO BE TAKEN THREE TIMES A DAY	-	02-Nov-2012	02-Nov-2012

Blood Pressure

No Blood Pressures Recorded

Body Measurements

No Body Measurements Recorded

Lifestyle Risks and Alerts / Examinations and Investigations

<u>Description/Question</u>	<u>Result/Comment</u>	<u>Date</u>
Height (m):	160	-
Weight (kg):	58	-
Current smoker:		27-Feb-2013
Current smoker:	Attended for flu vaccine and repevax. Repevax BN H0353-2 Exp 04/14 given IM (L) deltoid. Imuvac BN A03 Exp 05/13 given IM (R) deltoid. Consent forms completed for both vaccines.	15-Oct-2012
Current smoker, 0 per day:		15-Oct-2012
Current smoker:		20-Apr-2012
Ex smoker:	Recorded through Combined Vaccination priority=2	07-Jan-2010

Clinical warnings**Additional Support Needs**

No known ASN requirements

Additional relevant information**Administrative information**

OK to send correspondence to home address?:Yes

Patient will accept any site:Yes

Patient will accept cancellation or short notice appointment (within 1-6 days):Yes

Patient has disability or requires wheelchair access:No

Referred By:Referring GP

Electronic Attachment Present:Yes

Plastic Surgery - 27022013 Referral
Letter 285534

Signature of referring doctor (or other professional)	Date
--	-------------

Acute Services Division

Canniesburn Plastic Surgery Unit

Referral Management

Modular Building
The Royal Infirmary
84 Castle Street
GLASGOW G4 0SF
Switchboard : 0141 211 4000
Direct Line: 0141 211 5732
E-mail address:
Marion.mcaneny@ggc.scot.nhs.uk



Date Dictated: 14/03/2013

Date Typed: 14/03/2013

Our Ref

Dr Joyce McDevitt
The Green Medical Practice
Clydebank Health Centre, Kilbowie Road, Clydebank
G81 2TQ

Dear Dr McDevitt

Diane Donald - 16/12/1983 - CHI: 1612836909 - CRN: 10631776W
Flat 2, 18 Onslow Road, Clydebank, G81 2NE

Your recently referred this patient to the Plastic Surgery Department at the Canniesburn Unit, Glasgow Royal Infirmary.

The Exceptional Referral Protocol for Plastic Surgery came into effect on 1st May 2005, and in accordance with this system the referral has been assessed by a Consultant Plastic Surgeon, a Consultant Clinical Psychologist, a Senior GP and a senior nurse. All aspects of the referral have been discussed.

This referral is being returned to you for the following reason:-

Not enough information has been provided in order for the Panel to assess this referral.

The information required for this patient is:-

2. Bra and Cup size & Difference in Cup Size

Yours sincerely

Marion McAneny
Referral Manager
On behalf of the Referral Management Panel

Plastic Surgery

Glasgow Royal Infirmary
84 Castle Street
Glasgow
G4 0SF



Dr. Joyce McDevitt
The Green Medical Practice (40224)
Clydebank Health Centre
Kilbowie Road
Clydebank
G81 2TQ

07/03/2013

Dear Dr. Joyce McDevitt

Patient Name: Diane Donald
Patient CHI number: 1612836909
Date of referral: 06/03/2013

Thank you for your referral.

On this occasion I am unable to offer a consultation to your patient.

Please see the following reason:

Insufficient clinical information to allow specialty to triage referral.

Bra cup size and cup size discrepancy

Yours Sincerely

Lorraine Brown

Hospital use only	Clinic	Day Date	Time	Hospital No.
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	REFERRAL LETTER MEDICAL IN CONFIDENCE	Attachments Plastic Surgery - 27022013 Referral Letter 285534
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Additional Support Needs:
No known ASN requirements

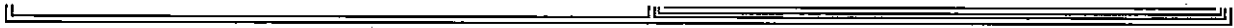
REFERRAL TO	
Plastic Surgery GGC Plastics	Consultant / receiving practitioner and/or specialty clinic
Glasgow Royal Infirmary 84 Castle Street Glasgow G4 0SF	Hospital and hospital address Hospital location code: G107H Email address:
Urgency of referral ROUTINE Date of referral 04-Mar-2013	Date sent 06-Mar-2013

PATIENT DETAILS	Patient's address																	
<table border="1"> <tr><td>Surname</td><td>Donald</td></tr> <tr><td>Forename(s)</td><td>Diane</td></tr> <tr><td>Title</td><td>Miss</td></tr> <tr><td>Sex</td><td>Female</td></tr> <tr><td>Date of birth</td><td>16-Dec-1983</td></tr> <tr><td>CHI no.</td><td>1612836909</td></tr> <tr><td>Area of Residence</td><td></td></tr> </table>	Surname	Donald	Forename(s)	Diane	Title	Miss	Sex	Female	Date of birth	16-Dec-1983	CHI no.	1612836909	Area of Residence		<table border="1"> <tr><td>Fl 2 18 Onslow Rd Drumry CLYDEBANK G81 2NE</td></tr> <tr><td>Contact number(s)</td></tr> <tr><td>Voice: 07867 418252 Voice: 07867418252</td></tr> </table>	Fl 2 18 Onslow Rd Drumry CLYDEBANK G81 2NE	Contact number(s)	Voice: 07867 418252 Voice: 07867418252
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Forename(s)	Diane																	
Title	Miss																	
Sex	Female																	
Date of birth	16-Dec-1983																	
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Area of Residence																		
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Contact number(s)																		
Voice: 07867 418252 Voice: 07867418252																		

101004987281G	Unique Care Pathway Number: 101004987281G
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REGISTERED GP DETAILS	Practice address																	
<table border="1"> <tr><td>Name</td><td>Dr Joyce McDevitt</td></tr> <tr><td>GMC code</td><td>3205286</td><td>GP code</td><td>03239</td></tr> <tr><td>Practice name</td><td colspan="3">The Green Medical Practice (18818)</td></tr> <tr><td>Practice code</td><td colspan="3">40224</td></tr> </table>	Name	Dr Joyce McDevitt	GMC code	3205286	GP code	03239	Practice name	The Green Medical Practice (18818)			Practice code	40224			<table border="1"> <tr><td>Clydebank Health Centre Kilbowie Road Clydebank G81 2TQ</td></tr> <tr><td>Contact number(s)</td></tr> <tr><td>Voice: 0141 531 6425 Facsimile: 0141 531 6433</td></tr> </table>	Clydebank Health Centre Kilbowie Road Clydebank G81 2TQ	Contact number(s)	Voice: 0141 531 6425 Facsimile: 0141 531 6433
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REFERRING GP DETAILS	Practice address																	
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Practice code	40224																	
Clydebank Health Centre Kilbowie Road Clydebank G81 2TQ																		
Contact number(s)																		
Voice: 0141 531 6425																		



CLINICAL INFORMATION**History of presenting complaint****Presenting complaint**

Description: ** BREAST REDUCTION **

Reason for referral

Care type requested: Out Patient

Expected outcome: Investigate

Past medical history**Pre-existing conditions** (High & medium priority - all)

<u>Description</u>	<u>Comment</u>	<u>Date of onset</u>	<u>Date recorded</u>
Thyroid nodule	27x22mm left lobe	09-Jun-2010	09-Jun-2010
Psoriasis NOS	-	02-Oct-2008	02-Oct-2008
Overdose of drug	-	06-Jan-2003	06-Jan-2003
Chlamydial infection, unspecified	trachomatis	19-Sep-2002	19-Sep-2002
Congenital nasal septum deviation	-	04-Sep-2001	04-Sep-2001
Vasomotor rhinitis	-	04-Sep-2001	04-Sep-2001
[X]Overdose - paracetamol	-	26-Dec-1998	26-Dec-1998
[X]Overdose - ibuprofen	-	20-Feb-1998	20-Feb-1998
Closed fracture of bones, unspecified	minimally displaced	22-Jun-1995	22-Jun-1995

Past procedures (High and medium priority - all)

<u>Description</u>	<u>Comment</u>	<u>Date performed</u>	<u>Date recorded</u>
Patient pregnant NOS	-	15-Oct-2012	15-Oct-2012
Ultrasound scan	report stated that there was some internal hypervascularity with some peripheral calcification	09-Jun-2010	09-Jun-2010
Fine needle aspiration NOC	the tissue sample was blood stained and therefore not suitable for full analysis	09-Jun-2010	09-Jun-2010
Ultrasound scan NEC	there is a 3x2x1.25 cm lesion in the left lobe of thyroid. This contains some peripheral calcification with some areas of cystic degeneration but is largely solid	17-Mar-2010	17-Mar-2010
Blood grouping	Rh(D) positive	20-Feb-2010	20-Feb-2010
Termination of pregnancy NEC	at 22 weeks	20-Feb-2010	20-Feb-2010
Patient pregnant NOS	-	30-Dec-2009	30-Dec-2009
LLETZ - Large loop excision of transformation zone	CIN3	18-May-2009	18-May-2009
Meningitis vaccination	C	16-Nov-1999	16-Nov-1999

Current medication (Active Repeat medication issued within the last 12 months)

No current medications recorded

Recent medication (Any medication issued within last 90 days not shown above)

<u>Drug name</u>	<u>Quantity</u>	<u>Formulation</u>	<u>Dosage</u>	<u>Frequency</u>	<u>Date started</u>	<u>Date last issued</u>
Instillagel Gel (11 MI Syringe)	3	3 pre-filled disposable Injection	1	-	17-Dec-2012	17-Dec-2012
Paracetamol Tablets 500 mg	200	200 tablet	TWO TO BE TAKEN EVERY FOUR TO SIX HOURS WHEN REQUIRED (MAXIMUM OF 8 IN 24 HOURS)		29-Nov-2012	29-Nov-2012

Ferrous Sulphate Tablets 200 mg	100	100 tablet	ONE TO BE TAKEN TWO OR THREE TIMES DAILY (OR ONE TO BE TAKEN DAILY FOR PROPHYLAXIS)	-	08-Nov-2012	08-Nov-2012
Ferrous Fumarate Tablets 210 mg	168	168 TABLET	ONE TO BE TAKEN THREE TIMES A DAY	-	02-Nov-2012	02-Nov-2012
Peptac Liquid (peppermint)	500	500 ML	10-20ML TO BE TAKEN AFTER MEALS AND AT BEDTIME	-	01-Oct-2012	01-Oct-2012

Blood Pressure
No Blood Pressures Recorded

Body Measurements
No Body Measurements Recorded

Lifestyle Risks and Alerts / Examinations and Investigations

Description/Question	Result/Comment	Date
Height (m):	160	-
Weight (kg):	58	-
Current smoker:		27-Feb-2013
Current smoker:	Attended for flu vaccine and reprevax. Reprevax BN H0353-2 Exp 04/14 given IM (L) deltoid. Imuvac BN A03 Exp 05/13 given IM (R) deltoid. Consent forms completed for both vaccines.	15-Oct-2012
Current smoker, 0 per day:		15-Oct-2012
Current smoker:		20-Apr-2012
Ex smoker:	Recorded through Combined Vaccination priority=2	07-Jan-2010

Clinical warnings

Additional Support Needs
No known ASN requirements

Additional relevant information
Administrative information
OK to send correspondence to home address?:Yes
Patient will accept any site:Yes
Patient will accept cancellation or short notice appointment (within 1-6 days):Yes
Patient has disability or requires wheelchair access:No
Referred By:Referring GP
Electronic Attachment Present:Yes

Plastic Surgery - 27022013 Referral
Letter 285534

Signature of referring doctor (or other professional) Date

EMERGENCY DEPARTMENT
GLASGOW ROYAL INFIRMARY
84 CASTLE STREET
GLASGOW
G4 0SF



Dr NEIL MURRAY
CLYDEBANK HEALTH CENTRE
KILBOWIE ROAD CLYDEBANK
G81 2TQ

Date: 14 May 2012

Dear Dr NEIL MURRAY,

Re: DIANE DONALD, 17/7 ASHTREE COURT, OLD KILPATRICK, GLASGOW, G60 5JD
Date of Birth: 16/12/1983 CHI number: 1612836909

Your patient attended Glasgow Royal Infirmary on the 14 May 2012.

The presenting complaint was: **PREGNENCY CONDITION**

Triage information: **PT HAS BEEN HAVING ABDO PAIN FOR 3/7, STATES 8/40 GEST AT PRESENT. NO VOMITING. NO PAIN WHEN PASSING URINE, NO BOWEL COMPLAINTS**

The following investigations were carried out: **None**

The A&E diagnosis was: **NO ABNORMALITY DETECTED**

The following treatment was given: **None**

At the conclusion of treatment the patient was: **DISCHARGED**

Follow-up: **DISCHARGED**

Additional information: **Diane presented with abdominal pain since Saturday, felt for a few seconds on the R side of her abdomen as a sharp pain and increasing in frequency. There were no other associated symptoms, no bleeding, and a normal urinalysis. Abdomen was soft and non tender. She has been discharged with advice to return if the pain worsens or she develops any bleeding. Otherwise, she should attend her appointment at SGH tomorrow as planned.**

Yours sincerely,

LOUISE MCINROY
EMERGENCY DEPARTMENT DOCTOR

Canniesburn Plastic Surgery Unit
CLINICAL PSYCHOLOGY DEPARTMENT

*The Jubilee Building
The Royal Infirmary
16 Alexandra Parade
GLASGOW G31 2ER
Switchboard : 0141 211 4000
Direct Line: 0141 211 5639*

Typed 26th June 2009
Our Ref LMG/JR

CONFIDENTIAL

Ms Diane Donald
Flat 5
4 Darwin Place
Dalmuir
CLYDEBANK
G81 4LE

Dear Ms Donald

You were referred by your General Practitioner for possible cosmetic surgery.

We would be grateful if you would let us know :-

1. Do you still wish to proceed with your request for the procedure?
2. If so, would you be willing to attend at short notice?

***It is essential you telephone the above number on immediate receipt of this letter to let us know.**

If we do not hear from you within the next two weeks you will be discharged from our service.

Yours sincerely

Jackie Riddock

Mrs J Riddock
Secretary

Hospital use only	Clinic	Day Date	Time	Hospital No.
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	REFERRAL LETTER MEDICAL IN CONFIDENCE	Attachments Plastic Surgery - 14012009 Referral Letter 31388
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Additional Support Needs:
No known ASN requirements

REFERRAL TO	
Plastic Surgery G General Referral	Consultant / receiving practitioner and/or specialty clinic
Glasgow Royal Infirmary	Hospital and hospital address Hospital location code: G107H Email address:
Urgency of referral ROUTINE Date of referral 14-Jan-2009	Date sent 15-Jan-2009

PATIENT DETAILS	Patient's address
Surname: Donald	192 Montrose St CLYDEBANK G81 2PG
Forename(s): Diane	Contact number(s):
Title: Miss	Voice: 07791041354
Sex: Female	
Date of birth: 16-Dec-1983	
CHI no.: 1612836909	
Area of Residence:	

**	Unique Care Pathway Number:
----	-----------------------------

REGISTERED GP DETAILS	Practice address
Name: Dr CA Lennox	Clydebank Health Centre Kilbowie Road Clydebank G81 2TQ
GMC code: 3317044 GP code: G05517	Contact number(s):
Practice name: The Green Medical Practice	Voice: 0141 531 6425 Facsimile: 0141 531 6433
Practice code: 40224	

REFERRING GP DETAILS	Practice address
Name: Dr. Craig Lennox	KILBOWIE ROAD CLYDEBANK
GMC code: 3317044 GP code: 05517	Contact number(s):
Practice name: CLYDEBANK HEALTH CENTRE (40224)	Voice: 0141-531-6425
Practice code: 40224	

CLINICAL INFORMATION**History of presenting complaint****Presenting complaint**

Description:

Comment: Dear doctor

I would be grateful if you could see and discuss breast reduction with this 25 year old woman. She previously applied in 2003 for breast reduction and was rejected through age as she was told at that time. I have enclosed the completed exceptional referral letter and I hope it meets your satisfaction.

I have forewarned her that in my experience with other similar cases it is likely that she will be rejected and for her not to overly build her hopes up.

Many thanks indeed.

Reason for referral

Care type requested: Out Patient

Expected outcome: Investigate

Past medical history**Pre-existing conditions** (High & medium priority - all)

<u>Description</u>	<u>Comment</u>	<u>Date of onset</u>
Psoriasis NOS	-	02-Oct-2008
Overdose of drug	-	06-Jan-2003
Chlamydial infection, unspecified	trachomatis	19-Sep-2002
Vasomotor rhinitis	-	04-Sep-2001
Congenital nasal septum deviation	-	04-Sep-2001
[X]Overdose - paracetamol	-	26-Dec-1998
[X]Overdose - ibuprofen	-	20-Feb-1998
Closed fracture of bones, unspecified	minimally displaced	22-Jun-1995

Past procedures (High and medium priority - all)

<u>Description</u>	<u>Comment</u>	<u>Date performed</u>
1st hepatitis A vaccination	ATYAB02OAJ exp 10-2009	14-Nov-2008
Meningitis vaccination	C	16-Nov-1999
Tuberculosis (BCG) vaccination	-	20-Sep-1996

Current medication (Active Repeat medication issued within the last 12 months)

No current medications recorded

Recent medication (Any medication issued within last 90 days not shown above)

<u>Drug name</u>	<u>Quantity</u>	<u>Formulation</u>	<u>Dosage</u>	<u>Frequency</u>	<u>Date started</u>	<u>Date last issued</u>
Dovobet	60x2	OINT	Apply BD 4 weeks max	-	07-Jan-2009	-
Calcipotriol	120	OINT 50MCG/G	Apply sparingly	Twice daily	07-Jan-2009	-
Penicillin V	80	TABS 250MG	2 Tabs	4 times daily	03-Nov-2008	-
Ibuprofen	56	TABS 600MG	1 Tab	3 times daily	22-Oct-2008	-
Dovobet	60	OINT	Apply	morning and night	02-Oct-2008	-

Blood Pressure

No Blood Pressures Recorded

Body Measurements

No Body Measurements Recorded

Lifestyle Risks and Alerts / Examinations and Investigations

Description/Question	Result/Comment	Date
Current smoker:		22-Oct-2008
Current smoker:		22-Oct-2008
Current smoker:		23-Mar-2006
Current smoker:		20-Mar-2003

Clinical warnings**Additional Support Needs**

No known ASN requirements

Additional relevant information**Administrative information**

OK to send correspondence to home address?:Yes

Patient will accept any site:Yes

Patient will accept cancellation or short notice appointment (within 1-21 days):Yes

Patient has disability or requires wheelchair access:No

Referred By:Referring GP

Electronic Attachment Present:No

Plastic Surgery - 14012009 Referral
Letter 31388

 Signature of referring doctor (or other professional) Date

Canniesburn Plastic Surgery Unit
Jubilee Building
Glasgow Royal Infirmary
GLASGOW
G4 0SF

Fax: 0141 211 5651

CLINICAL PSYCHOLOGY
Direct Line: 0141 211 5639

PLASTIC SURGERY UNIT

LMG/LM

23rd July 2003

Confidential

Mrs E Weiler-Mithoff
Consultant Plastic Surgeon
Canniesburn Plastic Surgery Unit

Dear Mrs Mithoff

DIANE DONALD DOB 16.12.83 UNIT NO: 30243679
28 GLENDEVON PLACE, DALMUIR, CLYDEBANK, G81 4SG

I saw the above patient, who is requesting breast reduction surgery, for a psychological assessment on 13.06.03 and again on 30.06.03. She said that her breast have gradually increased in size so that she now using a 34DD cup bra. Her breast were not particularly noticeable when clothed.

There were no physical reasons given in the exceptional referral letter from her general practitioner. Ms Donald initially said she had pain in her shoulders and back which she associated with her breasts. However when asked if she had had any treatment for the pain she then denied it was a problem and that her reason for seeking surgery was for embarrassment.

She said that she had always hated her breasts and felt embarrassed by their size. There were no particular associated functional problems. She is not in a relationship currently and has not had children.

She reported being depressed six months ago but this appears to have been mild and her reaction to family problems. It was not associated with concerns about her breasts. She was reporting some depressive features at assessment but not biological symptoms of depression.

Ms Donald was not reporting significant psychological distress or impairment functioning associated with her breasts size. She would not therefore meet the criteria for surgery on psychological grounds. I have therefore now discharged her.

Yours sincerely

Dr Lyndia M Green
Consultant Clinical Psychologist
c.c. Dr Petrie, Clydebank Health Centre

243679

EXCEPTIONAL REFERRAL LETTER TO PLASTIC SURGERY

Hospital Use only	Clinic	Day/Date	Time	Hospital No.:																				
Date: Please arrange for this patient to attend the Plastic Surgery Clinic of Mr. <u>ANY SURGEON</u>		Appointment Category Routine ☒ Soon ☐ Urgent ☐																						
Patient's Surname: <u>DONALD</u> First Names: <u>DIANE</u> Address: <u>28 Glendevon Place, Dalmeir, 981 459.</u> Post Code: <u>Q81 6A9</u> Contact Telephone No.: <u>0775 29 30651</u> <u>07763732345</u>		Date of Birth <u>16.12.83</u> CHI Suffix <u>6909</u> Maiden Name: Single/Married/Widowed/Other Practice Stamp DR. G. G. ROGERSON DR. J. K. THOMSON DR. A. G. McDEVITT DR. C. A. LENNOX DR. J. McDEVITT CLYDEBANK HEALTH CENTRE 40224 TEL: 0141 531 6425																						
Has the patient attended this hospital before? <u>Yes</u> /No If yes, please state: 1. Year of Attendance..... 2. Hospital Number																								
PROBLEM: Requesting referral for <u>breast reduction</u>, She is embarrassed about her size and feels it is making her develop bad posture.																								
Other significant medical illness -		<table border="1"> <tr> <td>DATE REF. RECD.</td> <td colspan="3">16 FEB 2001</td> </tr> <tr> <td>PRIORITY</td> <td>U</td> <td>S</td> <td>(R)</td> </tr> <tr> <td>LENGTH OF CASE</td> <td colspan="3">20mm</td> </tr> <tr> <td>SIGNED</td> <td colspan="3">Elli</td> </tr> <tr> <td>DATE</td> <td colspan="3">28/2/01</td> </tr> </table>			DATE REF. RECD.	16 FEB 2001			PRIORITY	U	S	(R)	LENGTH OF CASE	20mm			SIGNED	Elli			DATE	28/2/01		
DATE REF. RECD.	16 FEB 2001																							
PRIORITY	U	S	(R)																					
LENGTH OF CASE	20mm																							
SIGNED	Elli																							
DATE	28/2/01																							
Smoker: Yes/ No If yes, how many per day: <u>5 per day</u>		Present drug treatment & potential hazards: (including low dose aspirin & contraceptive pill)																						
For Breast and Abdominal Surgery: Height: <u>5'2"</u> Weight: <u>68kg</u> Body Mass Index = $\frac{\text{Weight (kg)}}{\text{Height}^2 (\text{m}^2)}$ <u>27.4</u>																								
I am referring the patient referred to above despite appearing to lie outside the agreed criteria for NHS plastic surgery referral.																								
a. There are no special criteria apparent but the patient has insisted on my referral b. The following exceptional factors apply All patients referred will receive psychological assessment																								
Signature: <u>[Signature]</u> N.B. TO ENSURE ADEQUATE ASSESSMENT, FULL COMPLETION IS VERY IMPORTANT, THEREFORE, INCOMPLETE FORMS WILL BE RETURNED.																								

To see psychologist first.

1 MAR 2001.