
Re: 100124

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Fri 2026-06-26 3:44 PM

To GGC - SAR Team Mail Hub <ggc.sarteam.mailhub@nhs.scot>

Good afternoon

Many thanks for your email.

I note the contents; however, a cover sheet is not a requisite aspect of a Data Subject Access Request. For the avoidance of doubt, we will not be providing a cover sheet.

We have received Medical Records on numerous occasions from your organization without any cover letter being provided.

We note that the relevant period for you to provide the records expired on 21st May 2026, therefore you are currently in breach of your obligations.

Please provide the records without further delay, and in any event within the next 7 days, failing which we will have no option but to submit a complaint to the ICO - which we hope will not be necessary.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



MMA Legal Limited is a company registered in England & Wales (registered number: 13900519). MMA Legal Limited is authorised and regulated by the Solicitors Regulation Authority, SRA Number: 8000579. A list of directors is available at the Registered office address STOK, 43-59 Princes., Stockport, SK1 1RY.

Cyber Crime Alert Please be aware that there is a risk posed by cyber fraud, especially in relation to bank account details. Please check with us before transferring any funds across if you are unsure and would like to confirm

our bank details. MMA Legal Limited will not accept responsibility if you transfer money into an incorrect bank account. If you are not the intended recipient of this email please contact us immediately.

From: GGC - SAR Team Mail Hub <ggc.sarteam.mailhub@nhs.scot>
Sent: 24 June 2026 12:21 PM
To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Subject: Re: 100124

Good Afternoon

Thank you for your email for medical records for patient, Ms J A Good.

I have noticed there is no covering sheet attached to the mandate. Can this kindly be sent to allow us to proceed with your request.

Kind Regards
Karen

Mail Hub
SAR Team
Digital Services
NHS Greater Glasgow & Clyde

Admin Building, Gartnavel Royal Campus
Glasgow, G12 0XH
E-Mail: ggc.sarteam.mailhub@nhs.scot
Office: 0141 211 3855



From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Sent: 17 June 2026 14:25
To: GGC - SAR Team Mail Hub <ggc.sarteam.mailhub@nhs.scot>
Subject: Re: 100124

Good afternoon,

Please see our clients signed mandate above.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



MMA Legal Limited is a company registered in England & Wales (registered number: 13900519). MMA Legal Limited is authorised and regulated by the Solicitors Regulation Authority, SRA Number: 8000579. A list of directors is available at the Registered office address STOK, 43-59 Princes., Stockport, SK1 1RY.

Cyber Crime Alert Please be aware that there is a risk posed by cyber fraud, especially in relation to bank account details. Please check with us before transferring any funds across if you are unsure and would like to confirm our bank details. MMA Legal Limited will not accept responsibility if you transfer money into an incorrect bank account. If you are not the intended recipient of this email please contact us immediately.

From: GGC - SAR Team Mail Hub <ggc.sarteam.mailhub@nhs.scot>
Sent: 17 June 2026 2:23 PM
To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Subject: Re: 100124

Good Afternoon

We have received a request for your client Ms J A Good.

On review of our systems we have not previously received this request. In order to proceed can you kindly provide a signed mandate by your client.

Kindest Regards

Karen

Mail Hub
SAR Team
Digital Services
NHS Greater Glasgow & Clyde

Admin Building, Gartnavel Royal Campus
Glasgow, G12 0XH
E-Mail: ggc.sarteam.mailhub@nhs.scot
Office: 0141 211 3855



This email is intended for the named recipient only. If you have received it by mistake, please (i) contact the sender by email reply; (ii) delete the email from your system; and (iii) do not copy the email or disclose its contents to anyone.

This email is intended for the named recipient only. If you have received it by mistake,
please (i) contact the sender by email reply; (ii) delete the email from your system; .
and (iii) do not copy the email or disclose its contents to anyone.

