

Investigations Team
MMA Legal
evidence@mmalegal.co.uk

Records & Information Governance Team
Stirling Council
Viewforth, Stirling FK8 2ET

Tel: 01786 233988
Email: dprequests@stirling.gov.uk
Ref: DP/202600978
Date: 30 June 2026

Dear Investigations Team,

Your request for information – DP/202600978

I refer to your request for information, logged by us as DP/202600978 which has been dealt with as a Subject Access Request under Article 15 of the UK General Data Protection Regulation.

We have conducted and completed extensive and thorough searches of all of our databases and other related records, however, I confirm that we have been unable to trace any social work records held by Stirling Council in relation to Veronica Glancy. Our extensive searches included, but were not limited to, electronic records; all inventories of hard copy records; each entry in all other relevant historic records held.

I am sorry that we have been unable to help you locate relevant records in this case. If you need any further information, please let us know.

If you are not satisfied with the Council's response to your Subject Access Request, you can ask us to undertake a review by contacting the Council either by telephone at the number at the top of this letter.

Alternatively, you can request a review by email at dprequests@stirling.gov.uk or write to us at: Stirling Council, Old Viewforth, Stirling FK8 2ET. Please make sure you include the reference number of your request in any correspondence.

If you are still unhappy with how the council have handled your complaint, you may contact the UK Information Commissioner's Office at: **The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF**. The ICO can also be contacted by telephone: 0303 123 1113. Further information can be found at: www.ico.org.uk.

Please note that the Information Commissioner is likely to ask you to contact us first before they take on a complaint, to see if the complaint can be put right.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Fiona McCallum".

Fiona McCallum
Records & Information Governance Team