

patient- consumes in small quantities. Taking omeprazole and lansoprazole as prescribed.

- Once weekly "brings up undigested food" from evening meal eaten the night before.
- When swallowing meat and bread, experiences "choking" ~ 3 times weekly. Rafael stated he does not seem to cough when this occurs. He reports cutting up meat into "very small" has helped him to manage this. He reports "glands are always swollen" and is unsure if this may be contributing to the sensation described. Consented for Dietitian to refer to Speech and Language Therapy for swallow.

Assessment:

Weight	Unable to obtain weigh on this visit. Patient is a wheelchair user. 06-07-26: Mid Upper Arm Circumference (MUAC): 27.5cm
Height	1.72cm
Body Mass Index	20-30kg/m2 based on estimate from MUAC. BMI visibly <20kg/m2.
Recent Weight Change	No recent weight. Latest available: 62kg-Sept 2024; BMI 21 (5.5kg loss from 2022). Patient reports arms and legs thinner over the last ~2 years. On visual assessment 06-07-26: thin appearance of arms and legs, likely element of muscle wasting; loose skin to arms.

Review: This patient will be reviewed by the dietitian (aim to obtain weight upon review using appropriate scales). We will keep you informed of the patient's progress and whether any changes to the oral nutritional supplement prescription are required.

If you have any queries regarding this request, please contact us on the above number.

Authorised but not signed

BOLTON, [REDACTED] (Dietitian [REDACTED])

DTClinical2

Referral to community dietician
07-May-2026 Dr ***** Smith *****

Additional: Referral to community dietician
V1 PCN Dietitian referral form

Filename: Referral to community dietician VIOLA, Rafael (Mr) 1205 07-May-2026.rtf

Extension:.tif

Pages:

Dietetic Referral Form

NHS Number (auto populated) 400 147 5723	
Title: Mr	Language (if not English): Main spoken language English
Surname: Viola	Interpreter required: Yes No
First Name: Rafael	D.O.B: 21-Jul-1959 (adults only)
Is the patient / carer aware of the reason for referral and diagnosis: Yes No	
Reason for referral: Please see next page and select relevant box	

Current Weight:	Height:	BMI:	Weight History/change:
16-Aug-2022 67. kg 5	30-Jan-2018 16 cm 3	16-Aug-2022 25.4	16-Aug-2022 67. kg 5 30-Jan-2018 62. kg 4 03-Aug-2017 61. kg 4 25-Jul-2017 62 kg 20-Jul-2017 62 kg 12-Dec-2016 64 kg

MUST score: (auto calculated)

No events found.

Unable to weigh as wheelchair dependent. Lost a lot of muscle bulk. Very poor nutritional intake due to motivation and appetite being poor. Known osteoporosis. Refused Adcal. Has Hep C and HIV, COPD. Very frail. Has previously been given fortisips but refuses them due to taste. For nutritional support please

Referral name & Job role: Dr ■ Smith 6160453 GP	Practice email: The Chaucers
Date of referral: 07-May-2026	Contact Tel No: 0247 6383784

--

REASON FOR REFERRAL	
DIABETES	❑ High risk of diabetes (HbA1c 42 – 47mmol) → PCN Dietitian ❑ Impaired Fasting Glycaemia (IFG) or Impaired Glucose Tolerance (IGT) → PCN Dietitian ❑ Reactive hypo glycaemia → PCN Dietitian ❑ Newly diagnosed type 2 for whom Desmond Group Education Sessions are not appropriate → PCN Dietitian ❑ Very Low Calorie / Low carbohydrate diets for individuals motivated to address obesity to prevent or reverse diagnosis of type 2 diabetes → PCN Dietitian ❑ Type 2 diabetes with co-morbidities that would benefit from diet and or lifestyle changes → PCN Dietitian ❑ Post Gestational diabetes → PCN Dietitian
WEIGHT MANAGEMENT	BMI $\geq 30\text{kg/m}^2$ or BMI $\geq 28\text{kg/m}^2$ with one of the following co-morbidities* or a requirement to lose weight prior to surgery T1DM, T2DM, CVD (10% risk of CVD in next 10 years), Hypertension, PCOS → PCN Dietitian or BMI $\geq 28\text{kg/m}^2$ for people for whom group education is not suitable e.g. learning disabilities, mental health problems, brain injury, first language is not English, group sessions have been previously unsuccessful → PCN Dietitian <i>* If obesity is the primary issue consider a referral to <u>Fitter Futures Warwickshire</u> prior to referring to a PCN Dietitian</i>
CARDIOVASCULAR DISEASE	❑ Total Cholesterol → $>5.5\text{ mmol/L}$ → PCN Dietitian ❑ TG → >2 (check HbA1c) → PCN Dietitian ❑ Hypertension → PCN Dietitian ❑ Q-risk → 2/3 $>20\%$ ❑ Cardiac Rehab Groups → TBC ❑ MI or Cardiac Surgery or stroke in last 4 months → PCN Dietitian ❑ Diagnosed Metabolic Syndrome → PCN Dietitian
GASTROENTEROLOGY	IBS → Only if diagnosis confirmed by the GP → PCN Dietitian (for 1st line advice only) If under SWFT Gastro → SWFT Dietetics Service IBD → (confirmed) During remission and not under consultant if nutritional deficiencies or inadequate diet are suspected → PCN Dietitian. If patient is under consultant → SWFT Dietetics Service

- | | |
|--|---|
| | <ul style="list-style-type: none">❑ Coeliac Disease → Newly diagnosed → SWFT Group session
For annual review or if nutritional deficiencies are suspected or if group education is not suitable → PCN Dietitian❑ Chronic Pancreatic Disease → Chronic condition where there are concerns regarding the nutritional adequacy of the patient's diet → PCN Dietitian
If under consultant → SWFT Dietetics Service❑ Diverticulitis → PCN Dietitian❑ Liver / Biliary Disease → SWFT Dietetics Service |
|--|---|

THIRD PARTY COPY

MALNUTRITION	❑ BMI OF <20KG/M2 AND UNINTENTIONAL WEIGHT LOSS GREATER THAN 5% WITHIN THE LAST 3-6 MONTHS.AND NOT HOUSEBOUND → PCN DIETITIAN IF HOUSEBOUND → SWFT COMMUNITY DIETITIANS ❑ NUTRITIONAL DEFICIENCIES → THAT WOULD BENEFIT FROM DIETITIAN'S INPUT → PCN DIETITIAN ❑ ON ONS (ORAL NUTRITIONAL SUPPLEMENTS) → NOT HOUSEBOUND AND NOT UNDER THE CARE OF A DIETITIAN → PCN DIETITIAN ❑ CARE HOME PATIENTS ON NUTRITIONAL SUPPLEMENTS → SWFT COMMUNITY DIETITIANS ❑ SUSPECTED EATING DISORDER → MENTAL HEALTH TEAM CATCHMENT CONSULTANT OR COVENTRY & WARWICKSHIRE PARTNERSHIP TRUST EATING DISORDERS SERVICE ON 0300 200 0011
OTHER	❑ Food intolerances → Elimination of major groups for clinical benefit or nutritional risk from an unbalanced diet → PCN Dietitian

message
27-Apr-2026 Mr Rapid Health (RapidHealth)
Additional:message

Filename: message.html
Extension:.tif
Pages:

This email is for Rafael Viola. It is about your request on 27 April 2026.

If you share this email address, please check the name above as this message is for them.

Dear Rafael

This is a standard reply to say we have got your request.

We expect to reply within one working day, Monday to Friday (except for public holidays). If we can see it's urgent, we will try to help as fast as we can.

Please answer your phone if you're expecting a call from the practice and remember that this may be from a withheld number.

When it is urgent or you are not well

If you think it is urgent or your health gets worse before you hear from the practice, please take action:

- For emergencies, call 999 or go to A&E, or where to get urgent help for a mental health crisis. 999 is free.
- During opening hours, call the practice.
- If you're not sure, read when to use the 111 service and when to go to A&E. 111 is free.
- If the practice is closed or you can't get through, call 111 or use the NHS 111 Website.

Please do not reply to this message. If you need to discuss it, please contact the practice.

Kind regards,
Chaucer Surgery

024 7638 3784
cwicb.chaucersurgery@nhs.net
<https://www.chaucersurgery.nhs.uk/>
School Walk, Nuneaton CV11 4UZ

message
27-Apr-2026 Mr Rapid Health (RapidHealth)
Additional:message

Filename: message.html
Extension:.tif
Pages:

This email is for Rafael Viola. It is about your request on 27 April 2026.

If you share this email address, please check the name above as this message is for them.

Dear Rafael

This is a standard security check message to let you know that we had a request from you using different contact details from your patient record.

Please ignore this message if you know about the request but we ask you to call 024 7638 3784 or e-mail cwibc.chaucersurgery@nhs.net if you don't.

If you would like to update the contact details on your record, we will be happy to do this for you.

Please do not reply to this message. If you need to discuss it, please contact the practice.

Kind regards,
Chaucer Surgery

024 7638 3784
cwibc.chaucersurgery@nhs.net
<https://www.chaucersurgery.nhs.uk/>
School Walk, Nuneaton CV11 4UZ

THIRD PARTY COPY

message
02-Apr-2026 Mr Rapid Health (RapidHealth)
Additional:message

Filename: message.html
Extension:.tif
Pages:

This email is for Rafael Viola. It is about your request on 02 April 2026.

If you share this email address, please check the name above as this message is for them.

Dear Rafael

This is a standard reply to say we have got your request.

We expect to reply within one working day, Monday to Friday (except for public holidays). If we can see it's urgent, we will try to help as fast as we can.

Please answer your phone if you're expecting a call from the practice and remember that this may be from a withheld number.

When it is urgent or you are not well

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- For emergencies, call 999 or go to A&E, or where to get urgent help for a mental health crisis. 999 is free.
- During opening hours, call the practice.
- If you're not sure, read when to use the 111 service and when to go to A&E. 111 is free.
- If the practice is closed or you can't get through, call 111 or use the NHS 111 Website.

Please do not reply to this message. If you need to discuss it, please contact the practice.

Kind regards,
Chaucer Surgery

024 7638 3784
cwicb.chaucersurgery@nhs.net
<https://www.chaucersurgery.nhs.uk/>
School Walk, Nuneaton CV11 4UZ

Attachment

10-Mar-2026 Mr pcti domman1 (dme6453a)

Additional: Attachment

DNA Letter Hospital St ***** Bowel Cancer Screening

Filename: D10_M84057_501047_23fe4d80-893a-4f56-a36f-c3f0c848f431.TIF.XX2

Extension: .tif

Pages:



NHS No: 400 147 5723



10 March 2026

Chaucer Surgery
Off School Walk
Attleborough
Nuneaton
Warwickshire
CV11 4UZ

**Bowel Cancer Screening Programme**

Midlands and North West Bowel Cancer Screening Programme Hub
Hospital of St Cross
Barby Road
Rugby
Warwickshire
CV22 5PX

Freephone Helpline: 0800 707 60 60**Please quote your NHS number**

Open: Mon to Fri 9:00am to 5:00pm

Email: bowelscreening@nhs.net

S19# 4013980/2/34

Dear Chaucer Surgery

NHS Number: 400 147 5723 Patient name: MR RAFAEL VIOLA, at 101 BRADESTONE ROAD,
NUNEATON CV11 4QS

The patient named above has been discharged from their current round of bowel cancer screening because they have failed to return their first screening kit and have failed to respond to a reminder.

They were notified in their reminder that they would be discharged from this round of screening if they failed to return the test kit.

If the patient is still within the screening age range in two years' time then they will receive another invitation to participate.

Yours sincerely


Kamalji
Hub Director

Attachment

25-Nov-2025 *****

Additional: Attachment

Viola_21_07_1959_bcefd6de.pdf

Reference ID: BCEFD6DE

Submitted: 25/11/2025, 08:10

eConsult Patient identifier

Date of birth
21/07/1959 (Age 66)

Phone Number
07944296190

NHS Number
Not provided

Email Address
violarafael1@gmail.com

Gender
Male

Address
101 Bradestone Road, Nuneaton, CV114QS

Submitted by

Submitter's name
Kayleigh Summers

Submitter's relationship to patient
Daughter

Submitter's phone number
07944296190

Submitter's email address
cwicb.chaucersurgery@nhs.net

Preferred contact (submitter or patient)
Submitter

eConsult lite**Rafael Viola (Male, 66)**

Submitted by Kayleigh Summers (Daughter)

i A response is expected by 18:30 on Wednesday 26th November. A same day response is best.

Respond to this patient. Your consultation PIN is JZZ65G (expires on Friday, 12th of December)

🚩 Possible serious symptom

Ideas, concerns & expectations

Would you like help from a particular clinician?



Which clinician is preferred?

A GP

Clinical questions

Can you tell us why you were unable to complete an eConsult?

No access to eConsult



How can we help?

pt Discharged 2 months ago from Cardiology having to use GTN a bit more often worried about his vascular Condition Daughter concerned about fathers Weight & Nutrition



When did the problem start?

Ongoing



What have they tried for this already?

GTN spray + Regular prescribed medication

Is there any particular help they would like?

Yes



What help would they like?

A F2F appt if poss but needs to be after 4.30 due to work commitments



STAFF ONLY: Flag this request as urgent to your practice triage team?

Yes



STAFF ONLY: The call is complete. Please enter your name and click 'Next step' to submit

Annette Brindley

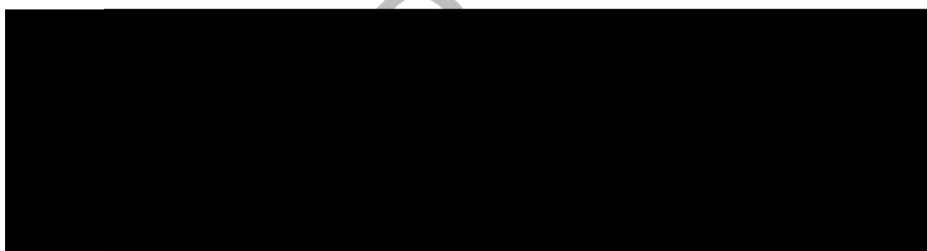
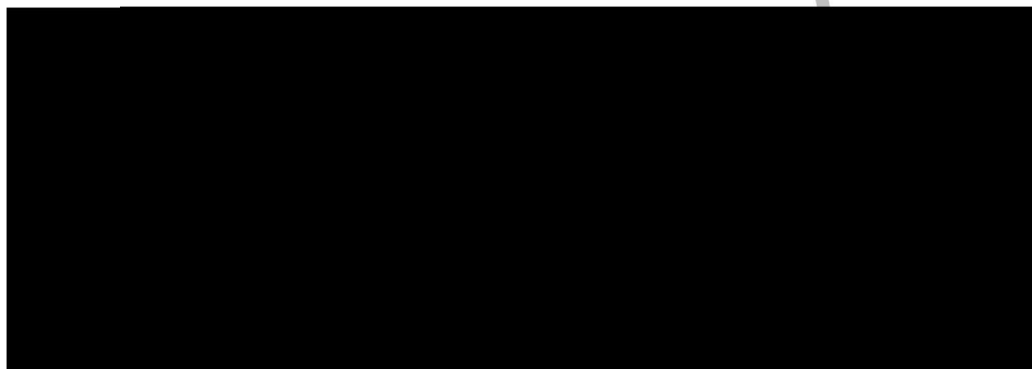
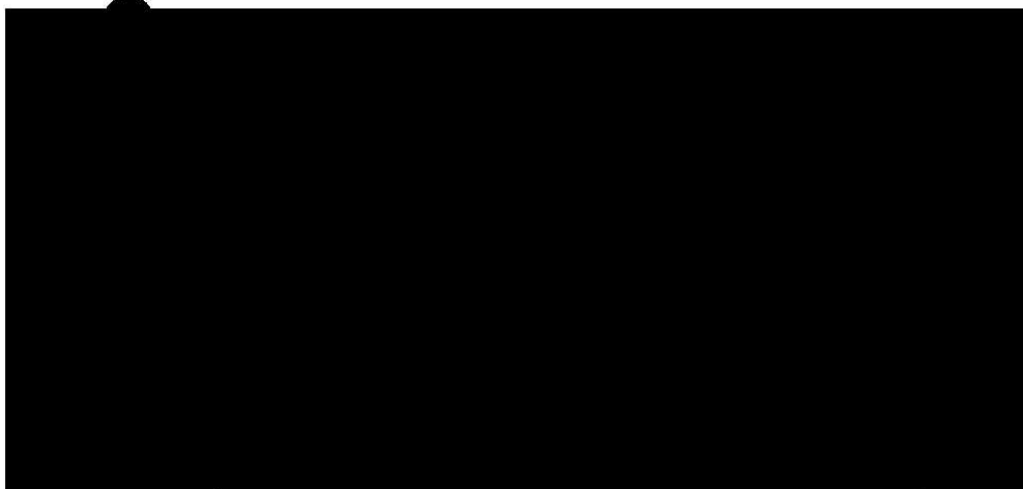
Photos

No photos have been provided.

Messages

No messages against this record

Activity & comments



Attachment

29-Sept-2025 Mr pcti domman1 (dme6453a)

Additional: Attachment

*Clinic Letter ***** Eliot Hospital Cardiology Department If you have received this document in error or this is no longer your patient, please contact GEH NHS Trust 'Docman Patient Letter', the patient's NHS Number and the Event Date on the letter.*

Filename: D10_M84057_501047_2aa8ee08-45ba-4c50-b91a-20b6434f51e4.TIF.XX2

Extension:.tif

Pages:

CONSULTANT: Dr [REDACTED] Wijayagoonawardana



George Eliot Hospital

NHS Trust

Cardiology Department

College Street

Nuneaton

CV10 7DJ

Outpatient Clinic Letter

Tel: 02476 351351

www.geh.nhs.uk

Y04882 CHAUCER SURGERY [E-SEND]
 OFF SCHOOL WALK
 ATTLEBOROUGH
 NUNEATON
 WARWICKSHIRE
 CV11 4UZ

Document ID: 36443500
 Date of Letter: 29/09/2025
 Our Ref: PW / PW/ 36443500

PATIENT DETAILS		ATTENDANCE DETAILS	
Name:	VIOLA, RAFAEL	Date of appointment/ contact:	29/09/2025
Date of birth:	21/07/1959	Consultation method:	F2F
NHS No:	4001475723	Seen by:	Dr [REDACTED] Wijayagoonawardana
Hospital No:	RLTN7030381		
ALLERGIES AND ADVERSE REACTIONS		GP PRACTICE	
NKDA		GP practice identifier:	Y04882
		GP practice name:	Chaucer Surgery

Dear Dr.hassan

Diagnoses

- Ischaemic Cardiomyopathy with impaired LV function (45%) - June 2024.

Background

- ACS June 2024 (UHCW, Medically managed).
- Prior CABG with LIMA and LAD – 2008.
- Significant peripheral vascular disease.
- HIV positive with prior treatment.
- HCV antibody positive, PCR negative.
- COPD.
- Active heavy smoker (40/d) and marijuana user with prior alcohol excess.
- Hip arthritis and lower limb mobility issues (? Due to neurological injury from previous surgery).

Plan

- Continue current medical management.

GP-Action/s

- Continue current medications.

Medications: Adcal-D3 750mg/200u – 2 BD; Aspirin 75mg – OD; Bendroflumethiazide 2.5mg – OM;
 Bisoprolol 5mg – OD; Dapagliflozin 10mg – OD; Diazepam 2mg – 2 TDS; E45 cream – apply PRN;
 Famotidine 20mg – ON; Fluoxetine 60mg – OD; Folic acid 5mg – OD; Glyceryl trinitrate 400mcg spray
 – 1–2 doses sublingually as directed; Lansoprazole 30mg gastro-resistant – OM; Omeprazole 20mg

This letter has been transcribed using speech recognition software.

gastro-resistant – BD; Paracetamol 500mg – 1–2 QDS PRN; Pravastatin 40mg – ON; Ramipril 1.25mg – ON; Ranolazine 375mg modified release – BD. Retroviral medications.

Mr Viola was reviewed in the cardiology clinic today following his presentation with angina to the Emergency Department in August. He has a complex cardiac history, and I understand that his medications were increased at that time. He is now free of regular angina, though he does occasionally experience brief episodes of chest pain. He is satisfied with his current treatment regimen.

On examination, his blood pressure was 130/57 mmHg with a pulse rate of 68 bpm, and he appeared clinically euvoalaemic. He continues to smoke, explaining that it provides psychological comfort due to long-standing PTSD from childhood experiences, though he acknowledges the associated health risks. He also confirmed good adherence to his antiretroviral therapy.

As he spends most of his time in Spain, I have arranged a patient-initiated follow-up pathway for the next 24 months, allowing him to contact us if required.

Yours sincerely

Electronically signed

Dr [REDACTED] Wijayagoonawardana
Consultant Cardiologist
[REDACTED]

Person completing the record: Dr Pradeep Wijayagoonawardana, Date:30/09/2025

Distribution List

MR RAFAEL VIOLA
101 BRADESTONE ROAD
NUNEATON
CV11 4QS

This letter has been transcribed using speech recognition software.

Attachment

04-Aug-2025 Mr pcti domman1 (dme6453a)

Additional: Attachment

case summary West Midlands Ambulance Service Ambulance Service

Filename: D10_M84057_501047_1ec637fa-8be9-4f88-ad1a-7fb0338d906d.TIF.XX2

Extension:.tif

Pages:

ePCR Full Case Summary

Included In Case Data

Incident ✓	Patient ✓	Event History ✓	Consent and Capacity ✓	Primary Survey ✓	Observations ✓
Secondary Survey ✓	Impressions ✓	Interventions ✗	Drugs Administered ✗	Clinical Outcome Indicators ✗	Disposition/Outcome ✓

Incident

Crew

Clinician 1	Clinician 2	Clinician 3	Clinician 4
ID 33059090	29302436	-	-
Role Paramedic	Student Paramedic	-	-

Incident Details

Case Label MDWQ12UF0688 (0688)	Vehicle ID 4184	Location Mcdonalds Restaurants Ltd 20
Case Reference MDWQ12UF0688	CAD Call Sign CY4184	Road Queens Road
CAD Daily ID 0688	Alerts -	District -
CAD ID 40356498	Post-Dispatch Instructions -	Town Nuneaton
Handover PIN 6523	Priority C2	Postcode CV11 5JW
Type -	Reported Condition Ill-heart attack	Scene Contact Number [REDACTED]

Incident Timings

Case Start 07:20:18 04-AUGUST-2025	Mobile 06:59:55 04-AUGUST-2025	Leave Scene 07:39:44 04-AUGUST-2025	Hospital Handover 08:05:15 04-AUGUST-2025
Incident Time -	At Scene 07:09:10 04-AUGUST-2025	At Destination 07:44:59 04-AUGUST-2025	Clear 08:19:18 04-AUGUST-2025
Call Time 06:57:12 04-AUGUST-2025	At Patient -	End Treatment -	Case End 08:52:39 04-AUGUST-2025
Assigned 06:59:50 04-AUGUST-2025	Start Treatment -	Verbal Handover -	

Patient Details

ALLERGIES

NONE (NKDA)

ePCR Full Case Summary

Page 1 of 8

Patient: rafael Viola DOB: 21-JULY-1959

Patient Details

Title MR
Forename rafael
Surname Viola
Preferred Name -
NHS Number 400 147 5723

Gender Identity Male
Telephone Number [REDACTED]
Date of Birth 21-JULY-1959
Age 66 YEARS
Weight -

Location 101
Road Bradestone Road
District -
Town Nuneaton
Postcode CV11 4QS

GP Surgery

Surgery Name CHAUCER SURGERY
Registered GP
Telephone Number 024 76383784
National ID Y04882

Address Line 1 OFF SCHOOL WALK
Address Line 2 ATTLEBOROUGH
Address Line 3 -
Address Line 4 NUNEATON
Address Line 5 WARWICKSHIRE
Post code CV11 4UZ

Social History

Home Circumstances PATIENTS OWN
Needs ACCOMMODATION
Support MOBILITY
Package of Care/Level of Support -
Disability -
Safeguarding Concerns -

Mobility WHEELCHAIR
Employment RETIRED
Marital Status UNKNOWN
Sexual Orientation -
Primary Carer -
Safeguarding Referral Completed -

Religious Affiliation -
Ethnicity A - WHITE BRITISH
Interpreter -
Language -
Frailty -

Clinical Guidance

NONE

Persons With Patient

Title	Forename	Surname	Relationship	Building	Road	District	Town	Postcode	Phone	Language	Interpreter
-	-	[REDACTED]	Non Family Member	-	-	-	-	-	[REDACTED]	-	-

Next Of Kin

Title	Forename	Surname	Relationship	Building	Road	District	Town	Postcode	Phone	Language	Interpreter
-	-	-	-	-	-	-	-	-	-	-	-

ePCR Full Case Summary

Page 2 of 8

Patient: rafael Viola DOB: 21-JULY-1959



Event History

Presenting Complaint Chest pain

Symptom Onset Time -

History of Presenting Complaint

Patient experienced an episode of central chest pain at ~06:55 lasting ~2-3 minutes. During this time the patient was having an argument with a passer-by in the street. Patient states he has been experiencing intermittent episodes of chest pain for ~6 weeks on exertion. Patient was pain free when crew arrived on scene.

History

Allergies	Medication	Medical Conditions/PMHx	Risk Factors	Previous Falls	None - Normally Fit	Request Medication Review	Non-Compliant With Medications
NONE (NKDA)	Bendroflumethiazide Prasugrel Lansoprazole Dapagliflozin Ramipril Folic acid Famotidine Fluoxetine GTN Omeprazole Diazepam Aspirin Bisoprolol Pravastatin Paracetamol	Viral hepatitis C NSTEMI Depression Osteopenia Osteoporosis Ischaemic heart disease COPD	-	-	-	-	-

Consent and Capacity

Consent And Capacity - 07:20:00 04-AUGUST-2025

Consent

Decision Relates To:-	Assessment	Yes	Relevant information	-
	Treatment	Yes	Relevant information	-
	Data Storage	Yes		
Share Within:-	NHS Trusts	Yes	GP	Yes
	Age group	Adult 16+	Research	Yes
			Local Authority	Yes

Adult

Is there a reason to doubt the presumption of capacity? No

Consent given Yes

TREAT WITH CONSENT

ePCR Full Case Summary

Page 3 of 8

Patient: rafael Viola DOB: 21-JULY-1959



Primary Survey

All Normal

Catastrophic Haemorrhage	Not Present	-
Cervical Spine	Normal	-
Airway	Normal	-
Breathing	Normal	-
Circulation	Normal	-
Disability	Alert	-
Exposure/Environment	Normal	-

Primary Survey Notes

On arrival to scene the patient was sat upright in his wheelchair outside a McDonald's restaurant in Nuneaton Town Centre. The patient was arguing with a passer-by, crew diffused the situation along with McDonald's staff and wheeled the patient onto the back of the ambulance for assessment. Patient was alert, oriented, tracking movements, able to verbally communicate with crew without difficulty. GCS 15. No ABCDE concerns identified.

Observations

Date/Time	RR (/min)	SpO2 (%)	ETCO2 (kPa)	PEFR (l/min)	HR (/min)	Pulse Rhythm/Char acter	BP (mmHg)	Temp (°C)	Glucose / Ketone (mmol/L)	Pupils (mm)	AcVPU	GCS (E/V/M)	Pain	NEWS2	Image
07:30:00 04-AUGUST-2025	17	97	-	-	92	-	-	36.7	8.2 (Bm)	-	A	15 (4/5/6)	0	-	ID3
07:31:29 04-AUGUST-2025	-	96	-	-	87	-	124 / 83	-	-	-	A	15 (4/5/6)	-	-	ID2
07:47:24 04-AUGUST-2025	17	94	-	-	82	-	106 / 70	-	-	-	A	15 (4/5/6)	0	2	ID1

ePCR Full Case Summary

Page 4 of 8

Patient: rafael Viola DOB: 21-JULY-1959

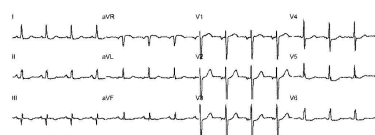
Images

Image: ID3

Normal tracing (ID3) - 12-lead
ECG (12-lead)
Recording date: 07/30/2025 07:30:10 (UTC+01:00)
Recording time: 07:30:10 (UTC+01:00)
Patient ID: 123456789

Lead	PR (ms)	QT (ms)	QTc (ms)
I	120	380	40
II	120	380	40
III	120	380	40
aVR	120	380	40
aVL	120	380	40
aVF	120	380	40
V1	120	380	40
V2	120	380	40
V3	120	380	40
V4	120	380	40
V5	120	380	40
V6	120	380	40

Image: ID3



07/30/2025 07:30:10 (UTC+01:00)

Image: ID2



Image: ID2

SpO2 %: 95.0



07/31/2025 07:30:10 (UTC+01:00)

Image: ID1

SpO2 %: 95.0



07/31/2025 07:30:10 (UTC+01:00)

Secondary Survey

Urinary

Urinary Notes

No urinary complaints reported by the patient.

ePCR Full Case Summary

Page 5 of 8

Patient: rafael Viola DOB: 21-JULY-1959

Neurological Notes

BEFAST neg.
AVV neg.
No LOC.
No seizures.
No headaches.
No blurred vision.
No altered sensation in limbs or face.
No weakness in limbs.
No dizziness.
No new hearing loss.

Cardiac Notes

12-lead ECG finding: sinus rhythm with evidence of LVH.
Patient experienced an episode of central chest pain at ~06:55 lasting ~2-3 minutes. During this time the patient was having an argument with a passer-by in the street. Patient states he has been experiencing intermittent episodes of chest pain for ~6 weeks on exertion.
No palpitations.
No lower limb oedema.
No dizziness.
No pins and needles.
No syncope/LOC.
No signs on DVT.
No clamminess or diaphoresis.

Gastrointestinal Notes

No abdominal pain.
No guarding.
No nausea.
No vomiting.
No haematemesis.
No indigestion.
No heart burn.
No acid reflux.
No diarrhoea or change of frequency of bowel movements.
No pulsating masses.
No abnormal stomach distension.

Respiratory Notes

Airway patent and self maintained.
No SOB.
No DiB.
No cyanosis.
No use of accessory muscles on inhalation.
Equal rise and fall of the chest.
No tracheal tug.
No intercostal recession.
No productive cough.
No sputum.
No haemoptysis.

ePCR Full Case Summary

Page 6 of 8

Patient: rafael Viola DOB: 21-JULY-1959



Impressions

Name	Notifiable	Ordinal
Chest pain	-	-

Care Plan

Care Plan

Patient was placed onto the back of the ambulance for assessment patient's chest.
Primary survey conducted no ABCDE concerns.
History obtained by the patient.
12-lead ECG conducted- sinus rhythm with LVH
Observations obtained - all vitals within normal range
During assessment patient's chest pain subsided to 0/10 pain score.
Crew offered the patient GTN and Aspirin but patient refused.
Patient was conveyed to George Eliot Hospital.
Patient handed over to Sister who advised crew to place the patient into the waiting room.

Disposition

Treatment Status

Treatment complete

Conveyed

Type	Name	ETA	Pre-alert passed	Pre-alert time	Accompanied by - name	Relationship to patient
EMERGENCY DEPARTMENT	GEORGE ELIOT	-	No	-	-	-

Handover

Verbal Handover	Offload Delayed Time	Hospital handover	Late reason	Receiving name	Handover PIN
-	-	08:04:45 04-AUGUST-2025	-	Anju	6523
Role	Grade	Speciality	Contact Details		
Sister	-	-	-		

ePCR Full Case Summary

Page 7 of 8

Patient: rafael Viola DOB: 21-JULY-1959

Handover Signature

Clinician Sign Off

Clinician	Signature	Clinician	Signature
-----------	-----------	-----------	-----------

33059090 - []
Paramedic

29302436 - []
Student Paramedic

ePCR Full Case Summary

Page 8 of 8

Patient: rafael Viola DOB: 21-JULY-1959

Attachment

04-Aug-2025 Mr pcti domman1 (dme6453a)

Additional:Attachment

ED Discharge Summary ***** Eliot Hospital General Correspondence

Filename: D10_M84057_501047_d9a69d70-2a94-471f-952a-52ea2647fa09.TIF.XX2

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Pages:

ED Discharge Summary

Acute medicine on call

George Eliot Hospital NHS Trust | Eliot Way | Nuneaton | Warwickshire | CV10 7DJ

MR Rafael VIOLA 101 Bradestone Road NUNEATON UK CV11 4QS DOB: 21/07/1959 (66 yr) Telephone Number: 07494497913 Mobile Number: 07494497913	GP Details: PMS THE CHAUCERS (G6661409) THE CHAUCERS SURGERY THE CHAUCERS OFF SCHOOL WALK ATTLEBOROUGH CV11 4UZ NHS Number: 400 147 5723 Hospital Number: RLTN7030381
---	--

Patient assessed by	Yogamoorthy [REDACTED]	Location	AE Majors
Designation	PA	Arrival Date	04/08/2025 07:54
GMC/NMC Number	A8129791	Date typed	04/08/2025 19:58:32

Responsible Consultant	Dr Huma		
Diagnosis	Coronary artery disease, LRTI		
Presentation and findings	66 year old gentleman, presented with 2 weeks history of intermittent chest pain was originally on exertion for a week then been occurring at rest. Describes it as squeezing pain (similar to the pain when he had MI prior), non radiating, associated with sweaty clammy feeling, lasts few mins and ease off with GTN. Been occurring few times a day, no LOC or SOB. He also reported one week of chesty cough - he is a current smoker of 40 cig day and cannabis daily. BG: had CABG to LAD 2009. Presented to UHCW in April 2024 with chest pain, noted to have Trop >25000, underwent angiogram which showed patent LAD and therefore medically managed. Bloods: Trop 197 >283, ECG: ST depression in lateral leads. Patient has been pain free in ED. Patient discussed with cons cardiologist, Kindly advised to optimise medical management of his underlying coronary artery disease. We have therefore increased bisoprolol to 5mg OD and started Ranolazine 375mg BD. I note patient missed his cardiology appt previously, says this is because he frequently fly out to Spain. I strongly recommended that he attends his appointments in future, also advised to reduce smoking and ensure good compliance with medications which patient says he does.		
Management plan and medication changes	Started Ranolazine 375mg BD Doxycycline course for LRTI		
Follow up	OP cardiology review		
Did the patient have a Blood Transfusion and/or Blood Products on this hospital admission	No.		
Did the patient have a Transfusion related reaction and/or adverse event	.		
Recommendation for GP	Dear GP, please kindly review, if his symptoms persist, ranolazine dose can be increased to 500mg BD in 4 weeks time. Many thanks		

Attachment

04-Aug-2025 Mr pcti domman1 (dme6453a)

Additional:Attachment

Unscheduled Care ***** Eliot Hospital Accident & Emergency

Filename: D10_M84057_501047_f4b62fc2-affa-4a51-bcbb-f9486c72ff07.TIF.XX2

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Hospital Number	RLTN7030381
Case Number	2025L0487415
Arrival Date and Time	04/08/2025-07:54
NHS Number	400 147 5723
Number of Previous Visits	15
Consultant	Dr Mohammed

VIOLA Rafael

Case No: 2025L0487415 Hospital No: RLTN7030381 NHS No: 400 147 5723

PMH
MI
CABG

Lived in Spain

PTO

A&E History, Examination and Management Sheet

Date & Time of Attendance:
04/08/2025 07:54

Doctor/Nurse: ALP

Name: Travers

66
ya
male

Hospital Number: RLTN7030381

NHS Number: 400 147 5723

Rafael Viola

101 Bradestone Road

Nuneaton

CV11 4QS

DOB: 21/07/1959

Case No: 2025L0487415

Do you suspect the patient may have:

Sepsis	Yes	No
AKI	Yes	No
STEMI	Yes	No
ACS	Yes	No
CCF	Yes	No
CAP	Yes	No
IE-COPD	Yes	No

If yes - follow linked Bundle

PC chest pain

hpc ongoing chest pain for
2 hrs. Feels like
previous MI
continues to be so.

OK ALP

Sent in chain.
Asd as received.
have no
ECG T wave inversion
chest sounds clear
CXR.

Abdo soft non tender, bowel
sounds heard.
urine +

No pedal edema.

Impression ? ACS
? IECOPD

Ph Bloods

CXR.

Review

pt rehd

to admit to hospital
Travers
ALP
Gavin.

pmx
left ventricle
Systolic dysfunction
viral hepatitis
Coronary artery
bypass graft
MI
depression
OP
peripheral vascular
disease
IHD
COPD
previous drug
abuse.

Bloods

Ure urea 8.5
LFTs normal
CRP 35
A-Trop 197

Needs

Send for further tests
prasugrel
Eus
Iasopride
Rasaglin
Rasaglin
Folic acid
Furosemide
Amlodipine
GTN
Oreopride
Aspirin
Diazepam
Aspirin
Bisoprolol
prazosin
paracetamol.

e-RS Letter (04-Aug-2025)

04-Aug-2025 *****

Additional: e-RS Letter (04-Aug-2025)

NHS e-Referral UBRN 000459614986 for Referral to cardiology service

Filename: 2508041100_NHS e-RS Letter.rtf

Extension: .tif

Pages:

Clinical Information Summary

Patient: **Viola, Mr Rafael**
 UBRN: **000459614986**
 NHS: **400 147 5723**

Date of Birth: **21-Jul-1959**
 Age: **66y**
 Gender: **M**

UBRN Information

Date: **04-Aug-2025** UBRN Created
 Priority: **Routine** Referral letter created
 Referred by: **HASSAN, [REDACTED] (Dr)** Letter last modified **04-Aug-2025**
 Referring org: Named clinician
 Address: **Off School Walk** Allocated clinician
Attleborough
Nuneaton
Warwickshire
CV11 4UZ
 Clinical Context: **NHS e-Referral Service**
 Location:
 Problem:
 Requested procedure: **-**

Patient Information

Patient Address **101 Bradestone Road** Registered practice: **The Chaucer Surgery**
Nuneaton Address **Off School Walk**
CV11 4QS **Attleborough**
Nuneaton
Warwickshire
CV11 4UZ
 Contact Information Contact details available when reviewing online

Risk to others

Risk to others

No risk to others recorded / selected.

Problem being referred

See attached referral letter

Requested action

Requested action **Management Advice**
 Request action Comments

Medication**Medication****Repeat**

Drug	Dosage	Quantity	Last Issued On
Bendroflumethiazide 2.5mg tablets	One To Be Taken Each Morning	28 tablet	15-Jul-2025
Prasugrel 10mg tablets	One to be taken daily until April 2025 as per specialist	28 tablet	15-Jul-2025
E45 cream (Karo Healthcare UK Ltd)	Apply When Required	500 gram	15-Jul-2025
Lansoprazole 30mg gastro-resistant capsules	One To Be Taken Each Morning	28 capsule	15-Jul-2025
Ramipril 1.25mg capsules	One To Be Taken At Night	28 capsule	15-Jul-2025
Dapagliflozin 10mg tablets	One To Be Taken Daily	28 tablet	15-Jul-2025
Folic acid 5mg tablets	One To Be Taken Each Day for 3 months	28 tablet	15-Jul-2025
Famotidine 20mg tablets	One To Be Taken At Night	28 tablet	15-Jul-2025
Fluoxetine 60mg capsules	One To Be Taken Each Day	28 capsule	15-Jul-2025
Glyceryl trinitrate 400micrograms/dose pump sublingual spray	Spray One Or Two Doses Under Tongue And Then Close Mouth As Directed	1 x 180 dose	15-Jul-2025
Omeprazole 20mg gastro-resistant capsules	One To Be Taken Twice A Day	56 capsule	15-Jul-2025
Adcal-D3 750mg/200unit caplets (Kyowa Kirin International UK NewCo Ltd)	Two To Be Taken Twice A Day	112 tablet	15-Jul-2025
Paracetamol 500mg tablets	ONE OR TWO TO BE TAKEN FOUR TIMES DAILY AS REQUIRED	224 tablet	15-Jul-2025
Pravastatin 40mg tablets	One To Be Taken At Night	28 tablet	15-Jul-2025
Bisoprolol 2.5mg tablets	One To Be Taken Twice A Day asper	56 tablet	15-Jul-2025

Aspirin 75mg dispersible tablets	hospital 29.04.24 One To Be Taken Each Day lifelong	28 tablet	15-Jul-2025
Diazepam 2mg tablets	Two To Be Taken Three Times A Day	168 tablet	15-Jul-2025

Clinical record details

Consultations

Problems

Active

Date	Problem	Associated Text	Date Ended
09-Jul-2024	Left ventricular systolic dysfunction		
29-Apr-2024	Viral hepatitis C	taken from letter	
29-Apr-2024	Coronary artery bypass graft	Patent LIMA -LAD graft	
29-Apr-2024	Acute non-ST segment elevation myocardial infarction		
13-Jan-2022	Pressure area care		
25-Mar-2021	Depressive disorder		
11-Jan-2018	[X]Osteopenia		
10-Apr-2014	Osteoporosis		
10-Apr-2014	Peripheral vascular disease NOS		
10-Apr-2014	IHD - Ischaemic heart disease		
10-Apr-2014	Chronic obstructive airways disease		
2006	HIV infection		

Allergies and intolerances

Allergies

Findings**All Patient Observations****Investigations And Values**

Date	Description	Value	Units	Range
24-Apr-2024	O/E - blood pressure reading	109/75	mmHg	

Family History**Family History****Social Context****Alcohol Consumption**

Date	Description	Value	Units	Range
25-Jul-2017	Alcohol consumption	0	U/week	

Smoking

Date	Description
03-May-2023	Cigarette smoker as recorded by Kayleigh.

Non-Therapeutic Drug Use**Employment**

Date	Description
25-Jul-2017	Unfit for work

2508041100_Referral Letter.rtf

THIRD PARTY COPY

Referral Letter (04-Aug-2025)

04-Aug-2025 *****

Additional:Referral Letter (04-Aug-2025)

NHS e-Referral UBRN 000459614986 for Referral to cardiology service

Filename: 2508041100_Referral Letter.rtf

Extension:.tif

Pages:

SPIR!T
HEALTH
Nuneaton
Warwickshire
CV11 4UZ

T: 024 7638 3784
E: chaucer.surgery@nhs.net
W: www.chaucersurgery.nhs.uk

04-Aug-2025

Routine

Re: VIOLA, Rafael (Mr)
101 Bradestone Road
Nuneaton
CV11 4QS

NHS No: 400 147 5723

Dear Colleague,

This patient was under your care for LVSD and MI with triple bypass 18 months ago. He was discharged this year for missing an appointment in February when he was abroad. He has asked to see his cardiologist again for ongoing anginal pain; states that he was told he needs another stent but I am not sure what the plan is for him. He has trialled bumetanide and spironolactone with no improvement.

I would be grateful if you can arrange to see him again.

Yours faithfully,

Dr ■ Hassan

The Chaucer Surgery is provided by Spirit Health.
Spirit Health is a trading name of Spirit Healthcare Ltd, registered in England and Wales (number 06259954).
REF: CL13734MAR21

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Allergies

eConsultation via online application

01-Aug-2025 *****

Additional: eConsultation via online application

eConsultation via online application (01-Aug-2025)

Filename: Viola_21_07_1959_4f75ace6.pdf

Extension: .tif

Pages:

Reference ID: 4F75ACE6

Submitted: 01/08/2025, 08:41

eConsult Patient identifier

Date of birth
21/07/1959 (Age 66)

Phone Number
(07494) 497913

NHS Number
Not provided

Email Address
violarafael1@gmail.com

Gender
Male

Address
101 Bradestone Road, Nuneaton, CV114QS

eConsult lite

Rafael Viola (Male, 66)

i A response is expected by 18:30 on Monday 4th August. A same day response is best.

Respond to this patient. Your consultation PIN is RGDPHX (expires on Friday, 15th of August)

Ideas, concerns & expectations

Would you like help from a particular clinician?

Yes



Which clinician is preferred?

A GP

Clinical questions

Can you tell us why you were unable to complete an eConsult?

No access to eConsult



How can we help?

pt req a new referral to Cardiology UHCW says been away & missed appts pt had a heart Attack 16 mths ago



When did the problem start?

some time ago



What have you tried for this already?

N/A

Is there any particular help you would like?

Yes



What help would you like?

Advice from a Clinician please

STAFF ONLY: Flag this request as urgent to your practice triage team?

No



STAFF ONLY: The call is complete. Please enter your name and click 'Next step' to submit

Annette Brindley

Photos

No photos have been provided.

Messages

No messages against this record

Activity & comments