

Letter sent to patient

30-Sept-2013 *****

Additional:Letter sent to patient

Lt to pt implant

File name: 20DB6A2C-108D-4E09-8C02-099073A6EE2C_Letter sent to patient HARRIS, Yvette (Miss) 0948 30-Sep-2013.rtf

Extension:.tif

Pages:

Mansion House Surgery
Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

30 September 2013

Our ref: JE/MM

Miss Y Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

Dear Miss Harris

I have been reviewing our records and note that you had a contraceptive implant inserted on the 7th October 2010. As the implant only lasts for three years you will need to have the implant removed and a new one inserted if you wish in the near future.

If you wish to have this done at the surgery please arrange a telephone consultation with myself.

Best wishes,
Yours sincerely

Dr J Eames

Dr Janet Eames MBBS DRCOG DFS RHC MRCGP PG Cert Med Ed

Dr Anthony J Stafford MBChB BmedSci DRCOG MRCGP

Dr Jonathan P Ballinger MBBS MRCGP

Dr Kate Millward MBChB DRCOG DFFP MRCGP PG Cert Med Ed

Dr Souvik Chakraborty MBChB MRCP(UK) DFS RHC MRCGP - Dr Olusola Adeyemo MBBS Msc MRCGP -

Dr James D Archer BSc(hons) MBBS - Dr Emma Wood MBBS BSc PhD DCH MRCGP

Dr Simon Ceresa MBChB MRCGP DGM

Attachment

10-Jun-2013 *****

Additional:Attachment

Admin Letter Benefits Agency

Scan file

ESA113

Client Name:

Mrs Yvette Potts

Client NINO:

JN068644A

Client Date of Birth:

23.08.1979

Your reply

Please answer the following questions from the information which is currently available to you.

If you need more space for any of your answers, please continue at Part 7.

1 When did your patient last see a GP?

21/5/13

2 Current conditions affecting ability to work:

Please give us details of those conditions which may have significant effect on the person's capacity to work. Include:

- Relevant symptoms and signs, including side effects of medication, with dates. For mental health conditions, please provide brief mental state examination findings, if available.
- Past, present and planned investigations and management, including medication, where relevant.

If you are sending a computerised printout of current medication you do not need to list this here.

Please complete **both sides** of this form, and return the completed form in the supplied envelope - with the above address showing in the window

Condition and date of diagnosis	Symptoms and signs	Investigations, management & medication
Depression 2006	- Weepy + v. low moods seen 21/5/13 NOT sleeping. Thoughts better off dead, but not actually suicidal. Son is unwell + can't stop + exhausted + unable to relax Rx citalopram 20mg OD + referred for CBT.	
low back pain 2004	Chronic problem - while of back worse at Hemico - lumbosacral Rx tramadol 50-100mg QDS PRN. Seen also + no surgical treatment available + not suitable for spinal or facet joint injections + advice suggested by morphine 200mg 4ly analgesia + piro. Co-dydol 100mg Dihydrocodeine 60mg 4ly Co-proxamol Diclofenac 50mg tds PRN Gabapentin 100 600mg tds Pregabalin 75 75mg tds Remedial Prolo	Amikiclyb 100mg Bakamix 1000mg ptds 10mg/PRN Tegaserod 1mg 200-400mcg tds PRN Co-codol 30/100 1-10 PRN



MEDICAL SERVICES Provided on behalf of the Department for Work and Pensions

RESTRICTED - MEDICAL

Version 01/11

About your patient - continued**3 Current conditions not affecting ability to work**

Please list any other relevant conditions that do not affect the ability to work.

.....

.....

.....

4 If known from your knowledge of the patient, please tick the boxes that apply and provide a brief explanation if your patient has difficulties with any of the following activities

Walking or moving

☒

Transferring between seats

☒

Reaching

☐

Picking up objects

☐

Manual dexterity

☐

Communicating with others

☐

Continence

☐

Learning simple tasks

☐

Awareness of hazards

☐

Initiating and completing personal actions

☐

Coping with changes or social engagement

☐

Appropriateness of behaviour

☐

Eating or drinking

☐**5 Does the patient have a history of threatening or violent behaviour?**

No

☒

Yes

☐

Tell us about their behaviour within the last 5 years, and whether they have been identified by the Zero Tolerance (Violent Behaviour) Initiative. Use the space below at Part 7

6 Could your patient travel to an examination centre by public transport or taxi?

No

☐

Yes

☒

Please tell us why at Part 7

7 Additional information

Please continue on a separate sheet if necessary.

.....

.....

.....

.....

.....

.....

The information you have given us may be copied to the patient, their legal representative or the Tribunal Service.

Your Signature

Signature

Anthony Stiffen

Name IN CAPITALS

Dr STIFFEN

Date

10 / 6 / 13

Practice stamp

Dr A. STIFFEN

Mentioned in the

Advisory

Staff

Staff: 01753 911155

Tel: 01753 911155

MEDICAL SERVICES Provided on behalf of the Department for Work and Pensions

RESTRICTED - MEDICAL

Version 01/11

Letter sent to patient

29-May-2013 *****

Additional: Letter sent to patient

Lt to pt enc PHQ9 for ewiss ref to be sent

File name: EC0E8CC5-7CF6-4656-9CCC-A468EB17F5E6_Letter sent to patient HARRIS, Yvette (Miss) 1200 29-May-2013.rtf

Extension: .tif

Pages:

Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE

Telephone (01785) 815555 Fax (01785) 815541

29 May 2013

Our ref: AJS/JMB

Miss Y Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

Dear Miss Harris

Further to your consultation with Dr. Stafford on the 2nd May he arranged to refer you to the Emotional Wellbeing counselling service. A criteria of this referral is that a questionnaire has to be completed and sent with the referral form. Dr. Stafford gave you this questionnaire to complete and return to the surgery so we could forward the referral but to date we don't seem to have received the completed questionnaire.

The referral therefore has not been sent. I enclose a further PHQ9 questionnaire for you to complete and should be grateful if you could return it to the surgery for my attention.

Many thanks.

Yours sincerely,

Mrs. J. Bull
Secretary to Dr. Stafford

Dr Janet Eames MBBS DRCOG DFS RHC MRCGP PG Cert Med Ed

Dr Anthony J Stafford MBChB BmedSci DRCOG MRCGP

Dr Jonathan P Ballinger MBBS MRCGP

Dr Kate Millward MBChB DRCOG DFFP MRCGP PG Cert Med Ed

Dr Souvik Chakraborty MBChB MRCP(UK) DFS RHC MRCGP - Dr Olusola Adeyemo MBBS Msc MRCGP -

Dr James D Archer BSc(hons) MBBS - Dr Emma Wood MBBS BSc PhD DCH MRCGP

Dr Simon Ceresa MBChB MRCGP DGM

Cervical smear - 3rd call

13-Jun-2012 *****

Additional: Cervical smear - 3rd call

Imported item.

Filename: 3475AF15-F69B-42F8-8E47-871753EC4040_Imported item.test.rtf

Extension: .tif

Pages:

Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

13 June 2012

Miss Yvette Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

Dear Miss Harris

According to our records you have recently been contacted on two occasions by the Health Authority as you are overdue for your smear test. Please telephone the surgery to arrange an appointment with the Practice Nurse or Doctor at your earliest convenience in order that we may continue to assist with your further cervical cancer screening.

If you **do not wish** to be invited for any future cervical smears for which you are eligible as part of the NHS Cervical Screening Programme, please complete the slip attached to the letter and return to us as soon as possible for our records. Women aged 25-64 are invited for cervical screening examinations every three to five years. Cervical cancer can be detected at an early stage.

Could you please complete and return the attached reply slip to confirm your wishes if you do not wish to be recalled.

We would be pleased to restore your name to the list at any time should you wish, and you may also be screened at any time on request by contacting us directly. We are contractually obliged to contact you again in five years time.

Thanking you in anticipation.

Yours sincerely,

Practice Nurse

I confirm that I do not wish to be invited for any future
cervical smear. For Office Use only:

Signed:

18075

Date Received:

Dated:

Scanned:

Dr Janet Eames MBBS DRCOG DFS RHC MRCGP - Dr Anthony J Stafford MBChB BmedSci DRCOG MRCGP
Dr Johnathan P Ballinger MBBS MRCGP - Dr Kate Millward MBChB DRCOG DFS RHC MRCGP
Dr Souvik Chakraborty MBChB MRCP(UK) DFS RHC MRCGP - Dr Olusola Adeyemo MBBS Msc MRCGP -
Dr James D Archer BSc(hons) MBBS - Dr Emma Wood MBBS BSc PhD DCH MRCGP
Dr Simon Ceresa MBChB MRCGP DGM

Attachment

26-Oct-2011 *****

Additional: Attachment

Admin Letter DWP Benefits Agency DBD370 form

Scanned file -

Disability and Carers Service

Department for
Work and Pensions

Website: www.direct.gov.uk/disability

Doctor Stafford
Mansion House Surgery
Abbey Street
Stone, Staffordshire
ST15 8YE

If you get in touch with us tell us this
reference number **JN068644A**
MU: 60

5.1.4
Warbreck House
Warbreck Hill Road
Blackpool
FY2 0YE

Our phone number **08457 123456**

If you have a
textphone **08457 224433**

07:30 - 18:30 Monday - Friday

Date 13 October 2011

Dear Doctor Stafford

Factual Report for Disability Living Allowance

I am writing to you about Mrs Yvette Elizabeth Potts

Date of Birth 23/08/1979

Note. If the person has died or recently moved to another area please still complete the report if you can.

Your patient (or person appointed to handle their affairs) has made a claim for Disability Living Allowance. This is a benefit for people with severe disability. Entitlement is based on the amount of personal care or supervision needed or difficulty with getting around as a result of this disability. In order to decide this claim we need further information about their medical condition(s).

We hold your patient's (or a person appointed to handle their affairs) written consent to allow us to approach you for this information.

We would be grateful if you would answer the questions on this factual report based on your knowledge of the patient and their records. A special examination is not required.

For further guidance on completing the Disability Living Allowance and Attendance Allowance factual report please refer to the DWP Website, Healthcare Professional Guidance, Desk Aid at <http://www.dwp.gov.uk/healthcare-professional/guidance/>

**Disability and
Carers Service****Customer Name: Yvette Elizabeth Potts
NINO: JN068644A
MU: 60**

Please send us back the report as soon as possible. A reply by would be appreciated. You can use the envelope we sent you. It does not require a stamp.

The person making the claim may, at any time, request a copy of any information that you send to us.

If there is any information you think would be harmful to their health, for example an adverse diagnosis or prognosis unknown to them, please provide details on the appropriate section of the enclosed report, marked "**Harmful Information**".

Please include in your report any relevant information contained in letters or reports from hospitals or consultants. If you think it is essential to send us originals or any copies of any letters from consultants, please obtain the author's consent for the correspondence to be used in connection with your patient's claim.

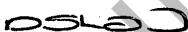
To ensure compliance with 'Rehabilitation of Offenders Act 1974', your report should not contain any reference to criminal convictions, whether spent or not, unless the information is directly relevant to the customer's condition or disability.

This report is not subject to the Access to Medical Reports Act 1998. The patient does not need to read it before it is returned.

The Disability Living Allowance and Attendance Allowance Helpline is set up to answer enquiries. Please get in touch with them if you want to ask about anything in this letter. To make sure you receive a good standard of service from the Disability Living Allowance and Attendance Allowance Helpline, our Managers may monitor or record telephone calls without warning.

Thank you for your help.

Yours sincerely



Deborah Shaw

On behalf of the Department for Work and Pensions

**Disability and
Carers Service****Customer Name: Yvette Elizabeth Potts**
NINO: JN068644A
MU: 60**Customer's Details****Full Name** Mrs Yvette Elizabeth Potts**Date of Birth** 23/08/1979**Address** 3 Coppice Gdns
Stone
Staffs
ST15 8BL**Information from your patient's claim shows that they have the following
medical condition/disabilities.****1 Depression****2 Fibromyalgia****For the attention of the General Practitioner****In the section headed YOUR REPORT please consider and comment in your REPORT please
response on the following;**

Please describe your patient's present mental state including details, where relevant, of confusion, memory loss, impaired judgement, self neglect, history of self harm and dangerous behaviour. Please include details of any fluctuations or relapses of the condition.

We would be grateful if you could respond to questions within the body of your report in relation to the above medical conditions/disabilities.

**Disability and
Carers Service****Customer Name: Yvette Elizabeth Potts
NINO: JN068644A
MU: 60****Your Report****Date when patient last seen**

24 / 11 / 2010

1. Diagnosis of the disabling conditions (do not include minor transient conditions).

Depression

2. Please give brief details of history of condition(s) stating whether they are mild, moderate, or severe, in your answer. Include details of any relevant special investigations.

13/10/2006 presented with 2 year history of low mood, weepy, poor sleep and feeling better off dead. Was referred to community mental health nurse and has input from psychology has a long h/o low back pain and orthopaedic input

3. Day to day variation in the conditions(s) (if any) including frequency and duration of exacerbations.

Not known

**Disability and
Carers Service**

**Customer Name: Yvette Elizabeth Potts
NINO: JN068644A
MU: 60**

4. Relevant clinical findings - for example, visual acuities, hearing, auscultatory findings, peak flow, range of joint movement, muscle wasting, SLR, reflexes, extent of breathlessness.

None relevant

5. Treatment - Current treatment including medication and dosage, response to treatment including control of condition and prognosis.

None regular

6. Please give details, IF KNOWN, of the effects of the disabling condition(s) on day to day life;

- (a) Self care - for example, washing, dressing, feeding, using the toilet, continence, ability to rise from a chair and ability to communicate.

Not known to be problematic

- (b) Insight and awareness of danger.

Not known to be problematic

- (c) Ability to get around including pain, gait, balance, breathlessness, visual loss and communication difficulties.

Not known to be problematic

**Disability and
Carers Service****Customer Name: Yvette Elizabeth Potts**
NINO: JN068644A
MU: 60

Please add any further details you think would be helpful to the Department
when deciding on this claim

Thank you

Now please sign and date your report.

I understand that, in certain circumstances, this report will be released to my patient, their legal representative and any authority deciding an appeal in relation to their entitlement to benefit. I also understand that the only information that can be withheld is medical evidence that would be harmful to the person's health.

Signature

O Adeyemo.

Date

26 ' 10 ' 2011

Name in capital letters

O ADEYEMO.

Surgery Stamp

DR O. ADEYEMO
MANSION HOUSE SURGERY
ABBAY STREET
STONE, STAFFS ST15 6YE
TEL 01785 815555

**Disability and
Carers Service**

Customer Name: Yvette Elizabeth Potts
NINO: JN068644A
MU: 60

Harmful Information – do not copy

We may have to send a copy of the report to your patient. Certain information may be withheld if it appears to the Decision Maker or Appeal Tribunal that its disclosure would be **harmful to your patient's health**. An example of what may be harmful information is a diagnosis or prognosis that is **not** known to your patient, such as malignancy, progressive neurological conditions or **major** mental illness.

Please note that we cannot withhold information on any other grounds.

For example, information relating to comments or remarks likely to cause embarrassment to the customer, carer, the author or a professional colleague.

Please only write about harmful information on this page

THIRD PARTY COPY

Disability and
Carers Service

Disability Living Allowance
Claim for a medical report fee

A About the person with the illness or disability

Surname	Potts	
Other Names	Yvette	Elizabeth
National Insurance Number	JN068644A	
Date of Birth	23/08/1979	

B Declaration

Please complete **all** the boxes on this page to assist payment.

To claim £33.50 for completion of the report, please return the completed form together with the report so that payment can be made. **PLEASE COMPLETE IN BLOCK CAPITALS USING BLACK INK** and return in the envelope provided, it does not need a stamp.

B1 Is this your first claim? (Please tick appropriate box) ☐ Yes ☒ No

If you have ticked **Yes** please also complete **Section C** on page 2 and move directly to Question **B3** below.

B2 Please provide your Payee Reference Number. This can be found on your last Remittance Advice Slip.

2	1	6	8	3	4	5
---	---	---	---	---	---	---

B3 Please provide your GMC number. This will help us to maintain more accurate records.

4	3	8	8	1	8
---	---	---	---	---	---

B4 ☒ I am claiming the fee for completing the report (please tick appropriate box)

☐ I am not claiming the fee for completing the report

Are you registered for VAT? ☒ No ☐ Yes Please provide your VAT No.

--	--	--	--	--	--	--	--	--	--

B5 Your Name

Title		Initials		Surname	
DR		O		ADEYEMO	

(e.g. Dr, Mr, Mrs)

B6 Name and daytime phone number (including STD code) of a person to contact if we have a query with this form.

Name (in full)

Mandy Mitchell

Daytime phone number (incl STD code)

01785 815555

Surgery address

If the information shown is incorrect, please complete **Section C** on page 2.

Mansion House Surgery

Abbey Street

Stone, Staffordshire

ST15 8YE

B7 Do you want to change your existing payment details? (Please tick appropriate box)

☐ Yes (please complete page 2)

☒ No

B8

Taxable
Date

D	D	M	M	Y	Y	Y	Y
2	8	1	1	0	1	2	0

Disability and
Carers Service

Customer Name: Yvette Elizabeth Potts
NINO: JN068644A

C Telling us about your details

Complete this section if it is your **first claim** or you wish to **change** existing details.

C1 Notification/Changes to your Remittance Advice address

Please provide the full
address of where you
wish the Remittance
Advice slip to be sent.

Postcode

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

C2 Notification/Changes to your payment details

Please provide details of the account you want this claim paid into. This will also be the
account we will send any future payments to.

(We can only make payment directly into a bank or building society account)

Name of bank/building society

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Branch name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Account name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Bank Sort Code number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Account Number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Roll number (Building Society only)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

We will write to you with details of when payment will be made. When you receive this
information, keep it safe as you need to use your **payee reference number** for future claims.

D FOR OFFICIAL DWP USE ONLY

D1 Authorisation of fees

The claim has been examined. Payment of

£	3	3	.	5	0
---	---	---	---	---	---

 (net) is approved.

D2 Charge to:

BU

0	7
---	---

C/C

1	1	8	3	8	2
---	---	---	---	---	---

A/C code

3	2	5	9	1
---	---	---	---	---

D3 Signature

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Date

Office address stamp/"examined" stamp

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Cervical smear - 3rd call

08-Jun-2011 *****

Additional: Cervical smear - 3rd call

Smear 3rd Recall

File name: 8B3CC0C2-6D52-4171-A21B-AEF14B20EDDB_Cervical Smear 3rd Invite Letter.doc

Extension: .tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Wednesday, 08 June 2011

Miss Yvette Elizabeth Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

Dear Miss Harris

According to our records you have recently been contacted on two occasions by the Health Authority as you are overdue for your smear test. Please telephone the surgery to arrange an appointment with the Practice Nurse or Doctor at your earliest convenience in order that we may continue to assist with your further cervical cancer screening.

If you **do not wish** to be invited for any future cervical smears for which you are eligible as part of the NHS Cervical Screening Programme, please complete the slip attached to the letter and return to us as soon as possible for our records. Women aged 25-64 are invited for cervical screening examinations every three to five years. Cervical cancer can be detected at an early stage.

Could you please complete and return the attached reply slip to confirm your wishes if you do not wish to be recalled.

We would be pleased to restore your name to the list at any time should you wish, and you may also be screened at any time on request by contacting us directly. We are contractually obliged to contact you again in five years time.

Thanking you in anticipation.

Yours sincerely,

Practice Nurse

I DOB..... confirm that I do not wish to be invited for any future cervical smear.

For Office Use only:

Signed:

18075

Date Received:

Dated:

Scanned:

Dr Janet Eames MBBS DRCOG DFS RHC MRCGP - Dr Anthony J Stafford MBChB BmedSci DRCOG MRCGP
Dr Johnathan P Ballinger MBBS MRCGP - Dr Kate Millward MBChB DRCOG DFS RHC MRCGP
Dr Souvik Chakraborty MBChB MRCP(UK) DFS RHC MRCGP - Dr Olusola Adeyemo MBBS Msc MRCGP -
Dr James D Archer BSc(hons) MBBS - Dr Emma Wood MBBS BSc PhD DCH MRCGP

Attachment

17-Nov-2010 *****

Additional: Attachment

DNA Letter Emotional Wellbeing Mental Health

File name: FBD09814-D659-4409-AE42-0AAD25E873CB_D7_00036325.TIF

Extension: TIF

Pages:

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Emotional Wellbeing in Stafford and Surrounds
11a Princes Street
Stafford
ST16 2BN

Tel- 01785 243002
Fax- 01785 223602

17 November 2010

Dr Stafford
Mansion House Surgery
Abbey Street
Stone
ST15 8YE

Dear Dr Stafford

Re: Yvette Harris. 3 Coppice Gardens, Stone, ST15 8BL
Date of Birth: 23/08/1979

I write to inform you that, following a referral to our team on 5th July 2010, the above named client was booked in for two Initial Assessments with the service, but failed to attend these appointments. A letter was sent to the client on 14th October 2010, asking her to contact our service within 14 days if she wanted to book another appointment for Initial Assessment, however the client failed to contact us.

Therefore the referral has now been closed on our system. Please do not hesitate to refer the client again if you feel it would be appropriate.

Yours Sincerely

Rebecca Evans
Administrator

Cervical smear defaulter

22-Sept-2010 *****

Additional: Cervical smear defaulter

c/s fnl non respond 13/09/10

Filename: 0776A112-92D0-4599-9E47-EF8D977A76B1_Save220910145154.tif

Extension:.tif

Pages:

***** CERVICAL SCREENING - FINAL NON-RESPONDER ***** Printed on: 13.09.2010
HARRIS YVETTE MISS NHS No. : 633 675 4146
3 COPPICE GARDENS Date of Birth : 23.08.1979
STONE GP : 3874 J P Ballinger
STAFFS HAs : STAFFORDSHIRE ST
ST15 8BL Partnership : 3424 J K Eames

Test Due On : 08.11.2009

Recall Type : Inadequate

Previous Two Tests :-

Result	(Code)	Date	Sender
Inadequate	(1)	23.01.2002	J P Ballinger

GP's RESPONSE

CEASE ALL RECALL DUE TO :-

POSTPONE INVITATION UNTIL
(date)

Signature of Doctor

If either action is required, please strike out as appropriate, sign and
return this card to the HAs, otherwise retain card as a reminder.

Attachment

30-Jun-2010 *****

Additional: Attachment

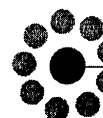
Referral Letter Mansion House Surgery Emotional Wellbeing

File name: AC74F22C-CAB0-4F5A-A357-C8A27BA7DA0D_D7_00019886.TIF

Extension: .TIF

Pages:

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Stafford & Surrounds
Locality Commissioning Group

Emotional Wellbeing In Stafford & Surrounds

11a Princess Street, Stafford

Telephone: 01785 243002 Fax: 01785 223602

PRIVATE AND CONFIDENTIAL

REFERRER:

Name		Practice Number	M83069
------	--	-----------------	--------

DATE	30/6/10
------	---------

POSITION	GP
----------	----

ADDRESS	
---------	--

CLIENT DETAILS

NHS NUMBER	
------------	--

NAME	
------	--

DATE OF BIRTH	 HARRIS, Yvette Elizabeth
---------------	---

ADDRESS	3 Coppice Gardens Stone ST15 8BL DOB 23/08/1979 NHS# 6336754146 Dr. A Stafford (3195750) Mansion House Surgery (M83069)
---------	--

TELEPHONE NO & MOBILE	07584121084
-----------------------	-------------

BRIEF DESCRIPTION OF PRESENTING CONCERN	low mood, anorexia some paranoid thoughts
---	--

ATTACHED MINIMUM DATA SET PHQ 9 & GAD 7 or HADS	
---	--

Attachment

30-Jun-2010 *****

Additional: Attachment

PHQ 9 + GAD 7 Mansion House Surgery

File name: 0BF721E7-EF42-4184-BFC1-E4B6494E86E7_D7_00019887.TIF

Extension: .TIF

Pages:

Name Yvette Harris

DOB 23/8/79

Date 30/6/10

3 Copple Gardens

PHQ-9

Over the last 2 weeks, how often have you been bothered by any of the following problems?

	Not at all	Several days	More than half the days	Nearly every day
1 Little interest or pleasure in doing things	0	1	(2)	3
2 Feeling down, depressed, or hopeless	0	1	(2)	3
3 Trouble falling or staying asleep, or sleeping too much	0	1	(2)	3
4 Feeling tired or having little energy	0	1	(2)	3
5 Poor appetite or overeating	0	1	2	(3)
6 Feeling bad about yourself — or that you are a failure or have let yourself or your family down	0	1	2	(3)
7 Trouble concentrating on things, such as reading the newspaper or watching television	0	1	(2)	3
Moving or speaking so slowly that other people could have noticed?				
8 Or the opposite — being so fidgety or restless that you have been moving around a lot more than usual	0	1	(2)	3
9 Thoughts that you would be better off dead or of hurting yourself in some way	(0)	1	2	3
PHQ9 total score				18

GAD-7

Over the last 2 weeks, how often have you been bothered by any of the following problems?

	Not at all	Several days	More than half the days	Nearly every day
1 Feeling nervous, anxious or on edge	0	1	2	(3)
2 Not being able to stop or control worrying	0	1	(2)	3
3 Worrying too much about different things	0	1	(2)	3
4 Trouble relaxing	0	1	(2)	3
5 Being so restless that it is hard to sit still	0	1	(2)	3
6 Becoming easily annoyed or irritable	0	1	2	(3)
7 Feeling afraid as if something awful might happen	0	1	(2)	3
GAD7 total score				16

How difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?

Not difficult at all _____
 Somewhat difficult _____
 Very difficult ☒ _____
 Extremely difficult _____

EMIS attachment reference code

04-Jun-2010 *****

Additional:EMIS attachment reference code

c/s frst non respond 18/05/10

Filename: 14581B41-ECAE-4177-8851-12F50F40707C_Save040610174839.tif

Extension:.tif

Pages:

***** CERVICAL SCREENING - FIRST NON-RESPONDER ***** Printed on: 18.05.2010
 HARRIS YVETTE MISS MMS No. : 633 675 4146
 3 COPPICE GARDENS Date of Birth : 23.08.1979
 STONE GP : 3874 J F Ballinger
 STAFFS HAs : STAFFORDSHIRE ST
 ST15 8BL Partnership : 3424 J K Eames

Test Due On : 08.11.2009

Recall Type : Inadequate

Previous Two Tests :-

Result	(Code)	Date	Sender
Inadequate	(1)	23.01.2002	J F Ballinger

Letter
Sent
1.6.10

GP's RESPONSE

CEASE ALL RECALL DUE TO :-

 POSTPONE INVITATION UNTIL
 (date)

Signature of Doctor

If either action is required, please strike out as appropriate, sign and return this card to the HAs, otherwise retain card as a reminder.

Cervical smear - 3rd call

01-Jun-2010 *****

Additional:Cervical smear - 3rd call

smear 3rd recall ltr 01 june 2010

Filename: 5FF9B60B-BE4C-410D-BACF-A9F5F4298720_Cervical Smear 3rd Invite Letter.doc

Extension:.tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Tuesday, 01 June 2010

Miss Yvette Elizabeth Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

Dear Miss Harris

According to our records you have recently been contacted on two occasions by the Health Authority as you are overdue for your smear test. Please telephone the surgery to arrange an appointment with the Practice Nurse or Doctor at your earliest convenience in order that we may continue to assist with your further cervical cancer screening.

If you **do not wish** to be invited for any future cervical smears for which you are eligible as part of the NHS Cervical Screening Programme, please complete the slip attached to the letter and return to us as soon as possible for our records. Women aged 25-64 are invited for cervical screening examinations every three to five years. Cervical cancer can be detected at an early stage.

Could you please complete and return the attached reply slip to confirm your wishes if you do not wish to be recalled.

We would be pleased to restore your name to the list at any time should you wish, and you may also be screened at any time on request by contacting us directly. We are contractually obliged to contact you again in five years time.

Thanking you in anticipation.

Yours sincerely,

Practice Nurse

I DOB..... confirm that I do not wish to be invited for any future cervical smear.

For Office Use only:

Signed:

Date Received:

Dated:

Scanned:

Dr Janet Eames MBBS DRCOG DFFP MRCGP • Dr AJ Stafford MBChB BmedSci DRCOG MRCGP
Dr JP Ballinger MBBS MRCGP • Dr Kate Millward MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed
Dr Olusola Adeyemo MBBS MSc MRCGP • Dr James Archer BSc(Hons) MBBS



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Dr Emma Wood MBBS BSc PhD DCH MRCP

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Scanned document

16-Jan-2010

Additional: Scanned document

Clinical Letter Cannock Chase Hospital bpas

Filename: 06C23720-370C-43C1-9EBD-789936C20780_D7_00001063.TIF

Extension: TIF

Pages:



Our Ref SW/MW

16th January 2010

Lea Hall Day Care Unit
Cannock Chase Hospital
Brunswick Road
CANNOCK
WS11 5XY

Private & Confidential

To Dr Ballinger
Mansion House Surgery
Abbey Street
Stone
Staffs
ST15 8YE

Dear Dr Ballinger

RE: Yvette Harris D.O.B: 23/08/79 Index No. 612869

This woman consulted bpas requesting an abortion. Two Doctors agreed that this was justified in her case under the terms of the Abortion Act.

Gestation was estimated to be 10 weeks

Pre-procedure investigations carried out were as follows:

Rh (D) Group	Positive
Haemoglobin	12.0
ABO Group	O
Atypical antibodies	Negative
Sickle Cell Screen	N/A
Type of Treatment:	Vacuum Aspiration
Anti-D immunoglobulin	N/A
Intended contraceptive method	Sterilisation
Contraception supplied by us	Condoms
Prescribed antibiotics	100mg Doxycycline (x14)
She was discharged on	16 th January 2010
Immediate complications	NONE
Follow up advised	

We would be grateful if you could advise us of any post-treatment complications if this client consults you: this enables us to complete our records and monitor effectiveness of our practice.

Please do not hesitate to contact us if we can be of any further help with this client.

Yours Sincerely
For bpas

PP M
This letter is confidential: the contents should not be disclosed without the client's specific consent.

www.bpas.org

bpas Head Office
20 Timothys Bridge Road Stratford Enterprise Park
Stratford-upon-Avon Warwickshire CV37 9BP
T: 0845 365 5050 F: 0845 365 5031
Text phone: 0845 365 1450

All bpas centres are registered with the
care quality commission (or equivalent in Wales)

Company limited by Guarantee 1801160 Registered Charity 289115 Not for Profit Pregnancy Advisory Service

EMIS attachment reference code

30-Dec-2009 *****

Additional: EMIS attachment reference code

C+B booking lt



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

30 12 2009

Miss Yvette Elizabeth Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

Dear Miss Harris

When you recently attended the surgery and saw Dr Ballinger he arranged to refer you on for specialist advice. I enclose a letter relating to the Choose and Book System whereby you can book your own appointment and lists a choice of four hospitals you can be referred to. Please contact the main Choose and Book telephone number, 0845 60 88 88 8 and they will inform you of appointment dates convenient to yourself at a hospital of your choosing out of the selected list on the letter. They will ask for your password and reference number, both of which are highlighted. You can also look up details and book your appointment on the Internet, the website detailed in the letter enclosed.

Your referral letter will be sent on electronically and be at the hospital ready for your appointment. If you have any queries please do not hesitate to contact the surgery.

If you find at a later date you do not wish to go through the Choose and Book System for your referral and wish to cancel your appointment please can you contact them on the number you originally phoned to cancel it.

Yours sincerely

Secretary to Dr Ballinger

Dr IA Taylor MBChB DCH DRCOG - **Dr Janet Eame** MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP - **Dr JP Ballinger** MBBS MRCGP
Dr Kate Millward MBChB DRCOG DFFP MRCGP - **Dr S Chakraborty** MBChB MRCP(UK) DFFP MRCGP
Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed - **Dr OA Adeyemo** MSc. MRCGP
Dr JD Archer BSc.(Hons) MBBS



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
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Dr IA Taylor MBChB DCH DRCOG - **Dr Janet Eame** MBBS DRCOG DFFP MRCGP
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Dr Kate Millward MBChB DRCOG DFFP MRCGP - **Dr S Chakraborty** MBChB MRCP(UK) DFFP MRCGP
Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed - **Dr OA Adeyemo** Msc. MRCGP
Dr JD Archer Bsc.(Hons) MBBS

Attachment

30-Dec-2009 *****

Additional:Attachment

Referral letter - Gynaecological referral, Outpatient (NHS) (), Routine c&b JPB

Filename: 2D917B4A-897E-4749-8D76-DA2C57C370F8_ref gynaecology c&b.doc

Extension:.tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Our ref: JPB/WAH
Referral date: 30/12/2009
Unit number:
Referring GP: Dr. J.P. Ballinger G960963
Practice code: M83069 (SW Staffs PCT)

NHS Referral for **Routine** appointment at Gynaecology clinic at CHOOSE & BOOK

NOTE: PLEASE REPLY TO REFERRING G.P.

Dear Consultant

Miss Yvette Elizabeth Harris DOB 23/08/1979 Age 30 NHS No. 6336754146
3 Coppice Gardens, Stone, Staffs, ST15 8BL Telephone No.

I am grateful to you for your consideration of a female sterilization for this pleasant 30 year old lady who has a completed family of two children, the youngest being 4 months old. She, unfortunately, finds herself 13 weeks pregnant at the moment and a separate referral has been made to the BPAS for a termination. After this termination she would like to be considered for sterilization having considered all of her options.

I am, therefore, grateful to you for your review. Many thanks for your assistance.

Yours sincerely

Dr J P Ballinger

Current medications with date of last issue are :

Medication - All

	Details	Dosage/Quantity
Current Repeat		
02/12/2009P	Citalopram Hydrobromide Tablets 20 mg	1 ONCE DAILY, 28 tablet
02/12/2009P	Citalopram Hydrobromide Tablets 10 mg	1 TABLET A DAY, 1*28 tablet
02/12/2009P	Dihydrocodeine Tablets 30 mg	1 OR 2 FOUR TIMES DAILY AS REQUIRED, 200 tablet

Dr Janet Eames MBBS DRCOG DFFP MRCGP - **Dr AJ Stafford** MBChB BmedSci DRCOG MRCGP

Dr JP Ballinger MBBS MRCGP - **Dr Kate Millward** MBChB DRCOG DFFP MRCGP

Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP - **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

Dr AO Adeyemo MBBS MSc MRCGP - **Dr JD Archer** BSc(Hons) MBBS

Dr Emma Wood MBBS PhD MRCGP DCH

Problem - All

	Details
Active	
20/09/2006	Depressed
20/07/2004	Ovarian cyst NOS
Significant Past	
29/01/2005	Surgical procedures
20/07/2004	C/O p.v. bleeding

THIRD PARTY COPY

THIRD PARTY COPY

Influenza vaccination telephone invite

11-Nov-2009 *****

Additional:Influenza vaccination telephone invite
Swine Flu Invite Letter

Filename: AFBC6A69-7D30-4268-B0A5-7E0B5EFBBE5D_Swine Flu Update Letter.doc

Extension:.tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Date as Postmark

Miss Yvette Elizabeth Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

Dear Miss Harris

Re SWINE flu vaccination

As you may be aware, there is a worldwide pandemic of swine flu. To help reduce the impact on health, the government has recommended that everyone, in the following 'at risk' groups receive the swine flu vaccination. This is because they are at higher risk of severe illness, should they come into contact with the swine flu virus or at increased risk of infection and transmitting that infection.

The swine flu vaccine is now being offered to all people in the following recognised 'at risk' groups:

1. People aged over 6 months – 65 years, who have any of the following conditions:- chronic respiratory, heart, kidney, liver or neurological disease, diabetes & immunosuppression
2. Pregnant women
3. Household contacts of immuno-compromised patients
4. Persons aged 65 years and over, who have any of the conditions noted in group 1

According to our records, you fall into one of the above groups and are therefore encouraged to attend for vaccination at the doctor's surgery. The swine flu vaccination course consists of one to two injections, at least three weeks apart. Not everyone will require two doses. The vaccines are now available and special swine flu clinics are now set up.

What you need to do now:

1. Decide if you want the vaccination. You may wish to look at www.nhs.uk for more information.
2. Contact the surgery between 10.30 am and 2.30pm so as not to overload the telephone network first thing in the morning, to arrange your vaccination appointments.
3. Attend the surgery bringing this letter with you.

Dr Janet Eames MBBS DRCOG DFFP MRCGP • **Dr AJ Stafford** MBChB BmedSci DRCOG MRCGP

Dr JP Ballinger MBBS MRCGP • **Dr Kate Millward** MBChB DRCOG DFFP MRCGP

Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

Dr Olusola Adeyemo MBBS MSc MRCGP • **Dr James Archer** BSc(Hons) MBBS

Dr Emma Wood MBBS BSc PhD DCH MRCGP

4. When you attend the surgery, please wear loose clothing e.g. short sleeved shirt, as the vaccine will be given into your upper arm

It is important that when you attend the surgery, you have decided that you wish to receive the swine flu vaccination. If English is not your first language, please bring an interpreter with you to the surgery.

Yours sincerely,
[Senior Partner]

THIRD PARTY COPY



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

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Dr Janet Eames MBBS DRCOG DFFP MRCGP • **Dr AJ Stafford** MBChB BmedSci DRCOG MRCGP

Dr JP Ballinger MBBS MRCGP • **Dr Kate Millward** MBChB DRCOG DFFP MRCGP

Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

Dr Olusola Adeyemo MBBS MSc MRCGP • **Dr James Archer** BSc(Hons) MBBS

Dr Emma Wood MBBS BSc PhD DCH MRCGP

EMIS attachment reference code

02-Sept-2009 *****

Additional: EMIS attachment reference code

chs app

Filename: 70CD23B8-5F65-4367-BB9A-D70C49DCD213_Document1.doc

Extension: .tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Miss Yvette Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

02 09 2009

Dear Miss Yvette Harris

We have made an appointment for you and your baby to attend the surgery on:

Thursday October 8th 2009 at 9.00am

This is for your postnatal and your baby's eight-week check. Please allow at least 45 minutes for this appointment as you will see the health visitor and a doctor, and your baby will also have his/her first immunisations with the nurse. If you have not already done so, would you kindly register your baby with the practice before your appointment so that we have all the necessary paperwork available on the day. Many thanks.

If you are unable to make this appointment, please contact the surgery so that we can make alternative arrangements.

Yours sincerely,

On behalf of the doctors

Dr IA Taylor MBChB DCH DRCOG • **Dr Janet Eames** MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • **Dr JP Ballinger** MBBS MRCGP
Dr Laura Day DFFP MBBCh DRCOG • **Dr Kate Millward** MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

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Dr IA Taylor MBChB DCH DRCOG • **Dr Janet Eames** MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • **Dr JP Ballinger** MBBS MRCGP
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Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

EMIS attachment reference code

25-Aug-2009 *****

Additional: EMIS attachment reference code

dclt new ***** boy 08/08/09

Filename: 2B6349A0-4449-4401-9FEF-3B08B2168FDE_Save250809091650.tif

Extension: .tif

Pages:

ADMIN NOTED
10-8-09Mid Staffordshire **NHS**

NHS Foundation Trust

Copy to:	General Practitioner	Midwife	Community Health	Patient's Notes
HOSPITAL STAFF SECTION				
Patient Name:	Miss Yvette Elizabeth Harris		Patient ID:	390437
Address:	3 Coppice Gardens, Stone, Staffs, ST15 8BL		NHS Number:	6336754146
Telephone:	0750 799 0504		Ethnic Group:	Any Other Mixed Background
Address Discharged to (checked):	Same address		Admission Date:	07/08/09
GP / Doctor:	Dr. JP Ballinger		Delivery Date:	08/08/09
GP Address:	MANSON HOUSE SURGERY, ABBEY STREET, STONE, STAFFORDSHIRE, ST15 8YE			
MOTHER			BABY	
EDC:	18/08/09		BABY - NHS Number:	701 969 1447
Antenatal Info:	Midwife led care		Baby Boy	☒
Feeding Intention at Delivery:	Breast milk ☐ Artificial ☒ Unknown ☐		Baby Girl	☐
Blood Group: O positive			Baby Weight 2885:	Correct
Labour:	Spontaneous ☒ Induced ☐		Birth Length:	48
Type of Delivery:	Sutures: ☐ Medically Induced: ☐		Head Circumference:	
Normal ☒ Breech ☐ Ventouse ☐ Forceps ☐ L.S.C.S. ☐	Number ☐ Date: ☐ Dexon ☐ Nylon ☐ Catgut ☐ Silk ☐ Removed ☐		Discharge Weight:	bw
			Gestation (in weeks):	38
			Gestation by Assessment:	38
			Live Birth:	☒
			Still Birth:	☐
			N.N. Death:	☐
			Feeding at Delivery:	
			Breast milk within 1 hour ☐ Artificial ☒	Breast milk after 1 hour ☐ Unknown ☐
			Detained in S.C.B.U.	Yes: ☐ No: ☒
			(Reasons explained to Mother)	
			Detained in Transition Care	Yes: ☐ No: ☒
			(Reasons explained to Mother)	
			Congenital Abnormality: nil apparent	
Blood loss: (amount in mls)	100mls		Apgar Score:	1 min: 9 5 min: 9
Smoking at the time of Delivery:	Yes: ☐ No: ☒		Feeding at Transfer Home / Other Hospital:	
Post natal Hb and treatment:			Breast feeding ☐ Artificial ☒	Breast milk ☐ Mixed ☐
Drugs (postnatal):			Type of Milk: cow + gate	
Other Information:			Latest Plasma Bilirubin:	
Hepatitis B Antigen	PRESENT: ☐ NOT PRESENT: ☒ NOT TESTED: ☐		Cord	ON: ☒ OFF: ☐
Post Natal Appointment	GP: ☒ Consultant Unit: ☐		Hips Stable	Yes: ☐ No: ☐
MMR	Required: ☐ Not Required: ☒ Immune: ☒ Not Immune: ☐ Vaccination Give (DATE): ☐		Neonatal Examination Performed	Yes: ☐ No: ☒
Vaccination			PKU Done	Yes: ☐ No: ☒
			PKU Number:	
			Red Book given	Yes: ☐ No / Out of area: ☒
			Follow-up Appointment	Yes: ☐ No: ☒
Contraceptive Advice Given	Yes: ☐ No: ☒		Other Information:	
Anti D Required	Yes: ☐ No: ☒		Signed / Designation:	A. Csonka RM
	Given if required: ☐		Date:	
Medical Report:				

EMIS attachment reference code

28-July-2009 *****

Additional:EMIS attachment reference code

ltr 14/07/09 perinatal psych

Filename: E43C85FE-392B-4A9D-966D-80EA6138AD6E_Save280709155627.tif

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Pages:

South Staffordshire and Shropshire Healthcare **NHS**
NHS Foundation Trust

NHS Foundation Trust of the Year

*Copy to patient + ask to contact surgery
if still a problem*

Perinatal Psychiatry
The Brockington Mother & Baby Unit
St George's Hospital
Corporation St
Stafford ST16 3AG

Tel: 01785 221554

Our Ref: RRE0897681
NHS No: 633 675 4146

14 July, 2009

PRIVATE & CONFIDENTIAL

Mrs Yvette Harris
3 Coppice Gardens
Stone
Staffordshire
ST15 8BL

15 JUL 2009			
INITIALS	JA		
Tell pt	Normal	OK	
Make appt	Urg?	Dr	N
Notes please			
To Collect prescription			
Repeat test			
Computer date entered			
Amend repeat drugs			
File			

(address correct)

Dear Mrs Harris

Following a referral from your GP, Dr Archer we have sent you two outpatient appointments to meet with a member of the Perinatal Psychiatry Team, both of which you have failed to attend. If you would like to meet with Dr Kristina Hofberg, Consultant Psychiatrist or a member of the Perinatal Team we would be grateful if you could contact the Team Secretary on 01785 221554 between 9.00am and 4.00pm to arrange a mutually agreeable date and time.

If we do not hear from you within two weeks from the date of this letter you will be discharged back to the care of your GP.

Yours sincerely

S. E. Ainslie

Perinatal Team Secretary

CC Dr J D Archer, Mansion House Surgery

South Staffordshire and Shropshire Healthcare NHS Foundation Trust
Foundation Trust of the Year



EMIS attachment reference code

27-July-2009 *****

Additional:EMIS attachment reference code

Lt to patient dna jda

Filename: 6356E34F-87B5-4F74-B93A-58E707F2851D_Lt to patient dna.doc

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Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

27 07 2009

Miss Yvette Elizabeth Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

Dear Miss

I am sorry to hear from Perinatal Psychiatry Team that you failed to keep your recent appointment at Dr Hofberf.

Unless we contact them to say otherwise, the hospital will assume that you no longer want or need to be seen again.

In the interest of reducing waiting lists, all the local hospitals ask that you contact them, even at short notice, if you are unable to attend an appointment for whatever reason, or if you no longer wish to be seen again. Another patient may then be offered your slot or a new appointment made for you if required.

If you would still like to see the consultant or his team, perhaps you could contact my secretary at the surgery to give us the details, and we would be pleased to arrange another appointment for you.

Yours sincerely

Dr J D Archer

Dr IA Taylor MBChB DCH DRCOG • Dr Janet Eames MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • Dr JP Ballinger MBBS MRCGP
Dr Laura Day DFFP MBChB DRCOG • Dr Kate Millward MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed



Mansion House Surgery

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Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

EMIS attachment reference code

17-Mar-2009 *****

Additional: EMIS attachment reference code

opa 4 3 09 gynae

Filename: B6937C06-C2DB-4BE0-ADC7-47D9E535DBDD_Save170309105956.tif

Extension: .tif

Pages:

Mid Staffordshire **NHS**

NHS Foundation Trust

Stafford Hospital
Weston Road
Stafford
ST16 3SA

Tel: 01785 257731

www.midstaffs.nhs.uk

05/03/09

Reference: 390437/LAC
Clinic Date: 04/03/09

Dr. JP Ballinger
MANSION HOUSE SURGERY
ABBEY STREET
STONE
STAFFORDSHIRE
ST15 8YE

10 MAR 2009			
INITIALS	JL		
Expt	Normal	OK	
Urgt	Urg?	Dr	N
Expt please			
Expt prescription			
Repeat rxn			
Computer date entered			
Amend repeat drugs			
File			

Dear Dr Ballinger

**Yvette Elizabeth Harris, Date of Birth 23/08/1979, NHS Number 6336754146, 3
Coppice Gardens, Stone, Staffs, ST15 8BL.**

This lass is now sixteen weeks advanced in her second pregnancy with an EDD given as 12.08.2009.

I gather she is on CITALOPRAM for depression but feels that she is coping well and does not wish to have a referral to our specialist unit under the care of Dr. Hoffburg.

Under these circumstances I am happy for her to be community midwifery care but of course we will see her at any time if you are worried.

Yours sincerely,



Miss J. E. Dixon
Consultant Obstetrician & Gynaecologist

Attachment

12-Mar-2009 *****

Additional: Attachment

Referral letter - Psychiatric referral, Outpatient (NHS) St George's Hospit... Dr Hofberg JDA

Filename: D4C47E15-D232-4FD9-8697-E61BB5E45771_ref Dr K Hofberg, psychiatric, St Georges Hospital.doc

Extension: .tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Our ref: JDA/WAH
Referral date: 12/03/2009
Unit number:
Referring GP: Dr. J.D. Archer
Practice code: M83069 (SW Staffs PCT)

NHS Referral for **Soon** appointment at Dr K Hofberg, Consultant Psychiatrist, Mother & Baby clinic at Brockington Unit, St George's Hospital

NOTE: PLEASE REPLY TO REFERRING G.P.

Dear Dr Hofberg

Miss Yvette Elizabeth Harris DOB 23/08/1979 Age 29 NHS No. 6336754146
3 Coppice Gardens, Stone, Staffs, ST15 8BL Telephone No.

I would be most grateful if you could see this 29 year old lady please on a soon basis if at all possible. She has a history of depression dating back to 2005 and she has previously been managed on Fluoxetine and Citalopram and was stable on Citalopram. She came off this medication recently as she found that she was pregnant. She slowly reduced from 20 mg to 10 mg and then stopped. She is currently 17 weeks pregnant but requested an urgent home visit yesterday because she feels she can longer cope off the medication. She has requested to go back on to the medication and agreed to return on a dose of 10 mg daily as she even felt benefit from this dose. We have provided her with the usual counselling regarding the potential dangers of this medication during pregnancy and the risk of neonatal withdrawal and basically all the advice in the BNF but she is adamant that she cannot cope without the medication and needs it and is prepared to take the risk. Off the tablets she has been more depressed and very anxious and has become agoraphobic being unable to leave the house at all. She denies any thoughts of harm to herself or others. She is trying to still eat and drink although this is proving difficult not from a mental health prospective but from hyperemesis of pregnancy.

On examination her house appeared rather untidy and the air was filled with tobacco smoke. She appeared clean but rather unkempt. There was good eye contact and rapport. She was tearful at times and smiling at others. She appeared rational and her insight was retained.

She is requesting specialist referral for your expert input and I would agree with this and many thanks for seeing her.

Yours sincerely

Dr Janet Eames MBBS DRCOG DFFP MRCGP - **Dr AJ Stafford** MBChB BmedSci DRCOG MRCGP
Dr JP Ballinger MBBS MRCGP - **Dr Kate Millward** MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP - **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed
Dr OA Adeyemo MBBS MSc MRCGP - **Dr JD Archer** BSc(Hons) MBBS
Dr Emma Wood MBBS PhD MRCGP DCH

Dr J D Archer

Current medications with date of last issue are :

Medication - All

	Details	Dosage/Quantity
Current Repeat		
17/02/2009P	Dihydrocodeine Tablets 30 mg	1 OR 2 FOUR TIMES DAILY AS REQUIRED, 200 tablet
11/03/2009H	Citalopram Hydrobromide Tablets 10 mg	1 TABLET A DAY, 1*28 tablet

Problem - All

	Details
Active	
20/09/2006	Depressed
20/07/2004	Ovarian cyst NOS
Significant Past	
29/01/2005	Surgical procedures
20/07/2004	C/O p.v. bleeding

Allergies - All

THIRD PARTY COPY

Cervical smear - 1st call

24-Feb-2009 *****

Additional: Cervical smear - 1st call

Cervical Smear Invite Letter

Filename: 92204BD4-4259-4AD1-8060-236623EE31CC_Cervical Smear Invite Letter.doc

Extension:.tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
 Telephone (01785) 815555 Fax (01785) 815541
www.mansionhousesurgery.nhs.uk

Tuesday, 24 February 2009

Miss Yvette Elizabeth Harris
 3 Coppice Gardens
 Stone
 Staffs
 ST15 8BL

Dear Miss Harris

According to our records you are overdue for your smear test. Please telephone the surgery to arrange an appointment with the Practice Nurse or Doctor at your earliest convenience in order that we may continue to assist with your further cervical cancer screening.

If you **do not wish** to be invited for any future cervical smears for which you are eligible as part of the NHS Cervical Screening Programme, please complete the slip attached to the letter and return to us as soon as possible for our records. Women aged 25-64 are invited for cervical screening examinations every three to five years. Cervical cancer can be detected at an early stage.

Could you please complete and return the attached reply slip to confirm your wishes if you do not wish to be recalled.

We would be pleased to restore your name to the list at any time should you wish, and you may also be screened at any time on request by contacting us directly. We are contractually obliged to contact you again in five years time.

Thanking you in anticipation.

Yours sincerely,

Practice Nurse

I confirm that I do not wish to be invited for any future cervical smear.

Signed:

Dated:

For Office Use only:

Date Received:

Scanned:

Dr Janet Eames MBBS DRCOG DFS RHC MRCGP • Dr AJ Stafford MBChB BmedSci DRCOG MRCGP
 Dr JP Ballinger MBBS MRCGP • Dr Kate Millward MBChB DRCOG DFS RHC MRCGP –
 Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed • Dr
 OA Adeyemo MBBs MSc MRCGO • Dr JD Archer BSc(Hons) MBBS
 • Dr E Wood MBBS BSc PhD DCH MRCGP

EMIS attachment reference code

11-Feb-2009 *****

Additional:EMIS attachment reference code

nat-blood service a/n 04/02/09

Filename: 9563BB6C-B149-4F92-8514-94D5033C8803_Save110209120646.tif

Extension:.tif

Pages:



National Blood Service – Red Cell Immunohaematology



MANSION HOUSE SURGERY
ABBEY STREET
STONE
STAFFORDSHIRE
ST15 8YE

Patient: HARRIS, YVETTE

Sample No: 099 03 09 010916 O

DoB: 23-Aug-1979

NBS No: 5514416322

NHS No: 633 675 4146

Taken: 04-Feb-2009

Hospital No:

Received: 06-Feb-09 08:24:50

Address:

Reported: 09-Feb-2009

3 MANOR HEIGHTS

Hosp Sample ID:

MANOR RISE

STONE

STAFFORDSHIRE

STONE

ST15 8RI

Primary Requesting Clinician:
X0000012 COMMUNITY MIDWIFE

EDD: 12-Mar-2009

Gestation 35 weeks

O RhD positive

Red Cell Antibody Screen

Negative

Syphilis screen

Negative

Hepatitis B surface antigen screen

Negative

Anti-HIV screen

Negative

Rubella screen

Immune: >10iu/ml. Vaccination not needed

10 FEB 2009		
NAME	DATE	TIME
HARRIS, YVETTE	04 FEB 2009	08:24
TEST	RESULT	COMMENT
Red Cell Antibody Screen	Negative	
Syphilis screen	Negative	
Hepatitis B surface antigen screen	Negative	
Anti-HIV screen	Negative	
Rubella screen	Negative	
EDD	12 MAR 2009	
Gestation	35 weeks	
Signature		

Page 1 of 1

National Blood Service – Birmingham, B15 2SG. Tel: 0121 253 4063

Consultant Haematologist: Rekha Anand

Head of Laboratory: Paul Fleetwood

REPEAT ANTENATAL TESTING

If microbiology testing is required please use the antenatal booking form

National Blood Service – Birmingham, B15 2SG. Tel: 0121 253 4063

Consultant Haematologist: Rekha Anand

Head of Laboratory: Paul Fleetwood

MANSION HOUSE SURGERY
ABBEY STREET
STONE
STAFFORDSHIRE
ST15 8YE

Patient: HARRIS, YVETTE

DoB: 23-Aug-1979

Hosp No:

3 MANOR HEIGHTS

MANOR RISE

STONE

STAFFORDSHIRE

STONE

ST15 8BL



NBS No: 5514416322

NHS No: 633 675 4146

EDD: 12-Mar-2009

Amendments / additional information:

Anti-D Immunoglobulin given on:

Address for additional report:

Patient details checked and samples taken by (name):

Signature:

Date bled:

EMIS attachment reference code

06-Feb-2009 *****

Additional:EMIS attachment reference code

dclt ssu 18/01/09

Filename: C082BE72-F1D5-48D1-96B5-901A01AEFBFC_Save060209091510.tif

Extension:.tif

Pages:

Mid Staffordshire **NHS**

NHS Foundation Trust

REF NO

GP:	Dr. JP Ballinger
GP Address:	MANSION HOUSE SURGERY ABBEY STREET STONE STAFFORDSHIRE ST15 8YE

Stafford Hospital
Weston Road
Stafford
ST16 3SA
www.midstaffs.nhs.uk

Tel: 01785 257731

Fax: 01785 230538

Name:	Miss Yvette Elizabeth Harris
Address:	3 Coppice Gardens, STONE, Staffordshire, , ST15 8BL
D.o.B.:	23/08/1979
Patient ID:	390437
NHS No.:	6336754146
Patient tel No.:	07507990504

Admitted: 16.1.09	Discharged: 18.01.09	Hospital: Stafford Hospital
Ward: SSU	Consultant: VED	

DIAGNOSIS

1. gestation 6/40 +6	2. pv bleeding,abd.pain
3.	4.

CO-MORBIDITIES

1.	2.
3.	4.

INVESTIGATIONS / RESULTS / KEY PROCEDURES

1.	2.
3.	4.
5.	6.

SUMMARY OF ADMISSION

Please give GP some useful detail about admission (especially non-elective admissions)

This lady was admitted with lower abd.pain and pv bleeding,during her stay her pain settled,she was discharged with analgesia,with advise to contact GEAU if bleeds again or to come back.she is due in 2/52 to have a furthur scan.

OUT-PATIENT INVESTIGATIONS / FOLLOW-UP APPOINTMENT MADE

Investigations:		
Follow up:	No (delete as applicable)	OPD in:

SICK NOTE ISSUED

Yes / No (delete as applicable)	Period covered:	From: 18/01/09	Until:
------------------------------------	-----------------	----------------	--------

Drug Sensitivities:	Weight (If <12 years)	Kg
---------------------	-----------------------	----

DRUGS ON DISCHARGE *MANDATORY* Your patient will receive only the treatment you prescribe – make sure it is correct – you are responsible for it

[illegible]

Key: (for Pharmacy use) **Drugs to dispense, marked *** (asterisk) **Drugs in locker, marked PL, LM, or PS**
Drugs at home, marked PH

Clinically checked by Pharmacist: Name	Discharge checked by: Name	Dispensed by: Name	Accuracy checked by: Name
---	-------------------------------	-----------------------	------------------------------

Have any key drugs been deliberately stopped? – Please give details

Have any key drugs been deliberately stopped? – Please give details			
Medication Stopped	Reason	Medication Stopped	Reason

COMPLIANCE AID FOR MEDICINE BEING USED?	Yes / No (delete as applicable)
---	------------------------------------

WOULD THE GP PLEASE (e.g. full blood count):

WOULD THE PATIENT PLEASE (e.g. book an appointment):

SIGNATURE: _____ **BLEEP NUMBER:** 4063

Date: 18/01/09

Cc: Casenotes (attach to front cover), **Patient, GP** (pharmacy to send), **Pharmacy** (to retain 1 copy)

****Please note the medication list was transcribed from the original prescription.****

EMIS attachment reference code

04-Feb-2009 *****

Additional: EMIS attachment reference code

dna-obs& gynae 21/01/09

File name: FEC3FF04-55E5-44F3-AD8D-3893F9AE056F_Save040209115719.tif

Extension: .tif

Pages:

Mid Staffordshire **NHS**

NHS Foundation Trust

Stafford Hospital
Weston Road
Stafford
ST16 3SA

Tel: 01785 257731

www.midstaffs.nhs.uk

26/01/09

Reference: 390437/LAC
Clinic Date: 21/01/09

Dr. JP Ballinger
MANSION HOUSE SURGERY
ABBAY STREET
STONE
STAFFORDSHIRE
ST15 8YE

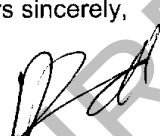
29 JAN 2009	
INITIALS	JHS
Tell pt	Normal
Make appt	Yes
Notes please	
To Collect prescriptions	
Repeat test	
Computer date of test	X
Amend test	
File	

Dear Dr Ballinger

Yvette Elizabeth Harris, Date of Birth 23/02/1979, NHS Number 6336754146, 3 Coppice Gardens, STONE, Staffordshire, ST15 8BL.

This lady failed to attend her appointment in my antenatal clinic today. If you would like her to be offered another appointment please would you contact me via my secretary.

Yours sincerely,


Miss K. Powell
Consultant Obstetrician & Gynaecologist

→ In Reply;

I would be grateful if
a further appointment could
be re-arranged

Dr. J. Ballinger

31/1/09.

100%
for 31/1/09.

EMIS attachment reference code

20-Jan-2009 *****

Additional: EMIS attachment reference code

ltr no date obstet & gynae

Filename: F159779D-1953-46EE-89BC-AE3D09A79E19_Save200109152459.tif

Extension: .tif

Pages:

Mid Staffordshire **NHS**

NHS Foundation Trust

Stafford Hospital

Weston Road

Stafford

ST16 3SA

Tel: 01785 257731

www.midstaffs.nhs.uk

Reference: 390437/CMD
NHS Number: 6336754146

Dr Stafford
Mansion House Surgery
Abbey Street
Stone
ST15 8YE

Dear Dr Stafford

Re: Yvette Elizabeth Harris Date of Birth 23/08/1979
3 Coppice Gardens STONE Staffordshire ST15 8BL

Thank you for your letter about this lady who is struggling to control her back pain now that she is pregnant.

I have asked for her to have an antenatal clinic appointment with me soon.

In the meanwhile I have discussed her pain management with Dr Haque, who is currently our Obstetric Anaesthetic Lead clinician, he has suggested that it may at some point be necessary to try some Fentanyl patches however the patient would need to understand that regular use will lead to fetal dependence and that the body might need at detox subsequently either on transitional care or even special care. Other options would include Tens or acupuncture which we find relatively effective and he has suggested that if none of these are rewarding your other option might be to consider a referral to a pain management specialist such as Dr Secker or Dr Johns.

Hoping that this is useful.

Yours sincerely

Dictated but not signed.

Miss K Powell, MRCOG
Consultant Obstetrician & Gynaecologist

13 JAN 2009

INITIALS	
Tell pt	
Make appt	
Notes pt	
To Cont.	
Repeat test	
Complete date	
Amend repeat	
File	

letter sent 20/1/09

EMIS attachment reference code

20-Jan-2009 *****

Additional: EMIS attachment reference code

appt dr re ltr no date obstet & gynae

Filename: 4D6283B8-EFDC-487B-B4A0-78BFB85567F5_Document1.doc

Extension: .tif

Pages:

**Mansion House Surgery**Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Tuesday, 20 January 2009

Miss Yvette Elizabeth Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

Dear Miss Harris

Following a letter we have received from Miss Powell at Stafford Hospital, please make a routine appointment with the Doctor at your convenience.

Yours sincerely,

Practice Nurse

Dr IA Taylor MBChB DCH DRCOG • **Dr Janet Eames** MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • **Dr JP Ballinger** MBBS MRCGP
Dr Kate Millward MBChB DRCOG DFFP MRCGP • **Dr S Chakraborty** MBChB MRCP(UK) DFFP MRCGP •
Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed – **Dr AO Adeyemo** MBBS MSc MRCGP
Dr JD Archer BSc(hons) MBBS

EMIS attachment reference code

14-Jan-2009 *****

Additional:EMIS attachment reference code

dclt 6 1 09 GAC

Filename: 5405C076-6BA9-4B6E-9282-2F6FC5DCD934_Save140109154029.tif

Extension:.tif

Pages:

Mid Staffordshire **NHS**

NHS Foundation Trust

REF NO

GP:	Dr I. Taylor
GP Address:	Mansion House Surgery Abbey Street Stone

Stafford Hospital
Weston Road
Stafford
ST16 3SA
www.midstaffs.nhs.uk

Tel: 01785 257731
Fax: 01785 230538

Name:	Miss Yvette Elizabeth Harris
Address:	3 Coppice Gardens, STONE, Staffordshire, , ST15 8BL
D.o.B.:	23/08/1979
Patient ID:	390437
NHS No.:	6336754146
Patient tel No.:	07507990504

Admitted: 6/1/09	Discharged: 6/1/09	Hospital: SGH
Ward: GAC	Consultant: KP	

DIAGNOSIS

1. Viable IUP	2.
3.	4.

CO-MORBIDITIES

1.	2.
3.	4.

INVESTIGATIONS / RESULTS / KEY PROCEDURES

1. USS = Viable IUP. CRL 7.2mm = 6+4 weeks. Haemorrhage around the sac, 21 x 6mm. Cyst right ovary 27.4mm. Left ovary NAD. Adnexae NAD.	2. Triple swabs obtained
3.	4.
5.	6.

SUMMARY OF ADMISSION

Please give GP some useful detail about admission (especially non-elective admissions)

Referred via A/E with history of PV bleeding in early pregnancy. Scan result as above. Advised appropriately. Swab results awaited. Discharged to GP / ANC.

13 JAN 2009

INITIALS:		
Temp	Normal	OK
HR	Normal	OK
BP	Normal	OK
SpO2	Normal	OK
Urine	Normal	OK
ECG	Normal	OK
Other	Normal	OK

SIGNATURE: A. Terry RGN

BLEEP NUMBER: 1234

EMIS attachment reference code

31-Dec-2008 *****

Additional:EMIS attachment reference code

Lt Miss ***** obstetrician for urg pain control advice faxed AJS

Filename: 64374D81-3F7E-4C4D-BA31-C8D2D63FF44D_Lt obstetrician for urg advice.doc



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

NOTE: PLEASE REPLY TO REFERRING G.P.

Wednesday, 31 December 2008

Our ref: AJS/JMB

Unit No. 390437 **faxed**

Miss K Powell
Consultant Obstetrician & Gynaecologist
Stafford General Hospital
Weston Road
STAFFORD

Dear Miss Powell

Miss Yvette Elizabeth Harris DOB 23/08/1979 Age 29 NHS No. 6336754146
3 Coppice Gardens, Stone, Staffs, ST15 8BL Telephone No. 07900280011

This young lady has a long history of low back pain which has been managed with Dihydrocodeine 60 mg four times a day and Gabapentin 600 mg three times a day. She has recently found herself pregnant and has stopped the Gabapentin and finds the Dihydrocodeine by itself and Co-Codamol 30/500 do not control her pain and she was keen to try a Fentanyl patch. She has also stopped her Citalopram.

I was unkeen to give her a Fentanyl patch during pregnancy and encouraged her to continue with Dihydrocodeine and Paracetamol or Co-Codamol but not both together.

I am grateful for your expert advice about pain management during this pregnancy. Many thanks.

Yours sincerely,

Dr. A.J. Stafford

Current medications with date of last issue are :

Medication - All

	Details	Dosage/Quantity
Current Acute		
23/12/2008P	Co-Codamol 30/500 Tablets	TWO TO BE TAKEN FOUR TIMES A DAY AS REQUIRED, 100 tablet
Current Repeat		
23/12/2008P	Citalopram Hydrobromide Tablets 20 mg	OD, 28 tablet
23/12/2008P	Citalopram Hydrobromide Tablets 10 mg	OD, 28 tablet
04/12/2008P	Dihydrocodeine Tablets 30 mg	1 OR 2 FOUR TIMES DAILY AS REQUIRED, 200 tablet

Dr Janet Eames MBBS DRCOG DFFP MRCGP - **Dr AJ Stafford** MBChB BmedSci DRCOG MRCGP

Dr JP Ballinger MBBS MRCGP - **Dr Kate Millward** MBChB DRCOG DFFP MRCGP

Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP - **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

Dr OA Adeyemo MBBS MSc MRCGP - **Dr JD Archer** BSc(Hons) MBBS

Dr Emma Wood MBBS BSc PhD DCH MRCGP

Problem - All

	Details
Active	
20/09/2006	Depressed
20/07/2004	Ovarian cyst NOS
Significant Past	
29/01/2005	Surgical procedures
20/07/2004	C/O p.v. bleeding

THIRD PARTY COPY

EMIS attachment reference code

26-Aug-2008

Additional: EMIS attachment reference code

final n/r smear 16 6 08

Filename: 74A33B35-BD0A-4C79-8AF1-CDAD1A4CA096_Save260808171415.tif

Extension:.tif

Pages:

***** CERVICAL SCREENING - FINAL NON-RESPONDER ***** Printed on: 16.06.2008
 HARRIS YVETTE MISS NHS No. : 633 675 4146
 3 COFFICE GARDENS Date of Birth : 23.08.1979
 STONE GP : 3874 J P Ballinger
 STAFFS HAs : STAFFORDSHIRE ST
 ST15 5BL Partnership : 3424 J K Eares

Test Due On : 23.03.2006

Recall Type : Inadequate

Previous Two Tests :-

Result	(Code)	Date	Sender
Inadequate	(1)	23.01.2002	J P Ballinger

GP's RESPONSE

CEASE ALL RECALL DUE TO :-

POSTPONE INVITATION UNTIL

(date)

Signature of Doctor

If either action is required, please strike out as appropriate, sign and return this card to the HAs, otherwise retain card as a reminder.

EMIS attachment reference code

17-Apr-2008 *****

Additional: EMIS attachment reference code

csnr 25/02/08

Filename: C1441AB4-158D-49E3-BB23-3F76642DCB8D_Save170408095608.tif

Extension: .tif

Pages:

***** CERVICAL SCREENING - FIRST NON-REFUNDER ***** Printed on: 25.02.2008
 HARRIS YVETTE MISS MVA No. : A33 675 9145
 2 OFFICE GARDENS Date of Birth : 03.08.1979
 STGE- GP : 0074 J J Bollinger
 STAFFS HAs : STAFFORDSHIRE ST
 ST15 2EL Partnership : 0076 I A Taylor

Test Due On : 23.03.2006

Recall Type : Inadequate

Previous Two Tests :-

Result	(Code)	Date	Sender
Inadequate	(1)	23.01.2002	J J Bollinger

GP's RESPONSE

CEASE ALL RECALL DUE TO :-

 POSTPONE INVITATION UNTIL
 (date)

Signature of Doctor

If either action is required, please strike out as appropriate, sign and return this card to the HAs otherwise retain card as a reminder.

EMIS attachment reference code

09-Apr-2008 *****

Additional: EMIS attachment reference code

Out of area letter

File name: 038F2513-4DF5-4E21-B577-743DA9C65B56_Document1.doc

Extension: .tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Mrs Yvette Elizabeth Potts
32 Recreation Road
Normacott
Meir
ST3 5LN

Wednesday, 09 April 2008

Dear Mrs Potts (nee Harris)

Re: Registration with Mansion House Surgery/Walton Surgery

I am sorry to inform you that your address is now outside our practice boundary. This may have occurred during a recent house move and was not picked up when you informed us of the change, or you may be living in one of our more peripheral areas which used to be within our practice boundary.

We regret that we have to be strict on our boundary line and have now had to draw it closer to the practice. This is due to the increase in Stone's population, causing a growth of the practice list size beyond that manageable by the practice.

We are therefore asking you to register with another practice closer to your address.

We understand that many people affected by our enforcing this policy have long established doctor/patient relationships with us, but it is only fair that we apply this policy consistently and without exceptions.

We are sorry to have to ask you to register with a different practice but hope you understand our reasons. Should you move back within the practice area in the future, we would be pleased to welcome you back to the list.

Yours sincerely,

Dr A J Stafford
On behalf of all the doctors

Dr IA Taylor MBChB DCH DRCOG - Dr Janet Eames MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP - Dr JP Ballinger MBBS MRCGP
• Dr Kate Millward MBChB DRCOG DFFP MRCGP - Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP
Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed - Dr OA Adeyemo MBBS MSc MRCGP
Dr JD Archer BSc(Hons) MBBS

EMIS attachment reference code

14-Jan-2008 *****

Additional: EMIS attachment reference code

d/c ltr psych-no pt contact 7 1 08

Filename: 886E3B1D-98E1-4B0C-819A-50E20BD64C07_Save140108162956.tif

Extension: .tif

Pages:

South Staffordshire and Shropshire Healthcare **NHS**

NHS Foundation Trust of the Year

NHS Foundation Trust of the Year

Dr M. Kumar
Consultant Psychiatrist
Foundation House
Stafford ST16 3AG
Direct Line: 01785 221568
Fax: 01785 221543

Our Ref: MK/AC/P0897681
NHS No: 6336754146
7 January 2008

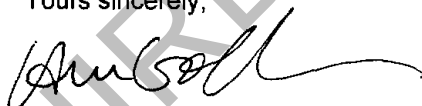
Dr A.J. Stafford
Mansion House Surgery
Abbey Street
Stone
Staffordshire ST15 8YE

Dear Dr Stafford,

Re: Yvette Elizabeth Harris (DoB 23.08.79)
3 Coppice Gardens, Stone ST15 8BL

You will know that Miss Harris has not been seen since May 2007. Several appointments have been offered and she was eventually contacted in August 2007 informing her that she would be discharged if she made no contact within a reasonable period of time. We have heard nothing from Miss Harris and she has today been formally discharged back to your care.

Yours sincerely,



Senior Medical Secretary to
Dr M. Kumar
Consultant Psychiatrist

EMIS attachment reference code

03-Jan-2008 *****

Additional: EMIS attachment reference code

smear non-responder 23 3 05

Filename: D710197B-CF26-4A04-A910-C38443413C8B_Save030108173327.tif

Extension: .tif

Pages:

***** CERVICAL SCREENING - FINAL NON-RESPONDER ***** Printed on: 04.04.2007
HARRIS YVETTE MISS NHS No. : 633 675 4146
3 COPPICE GARDENS Date of Birth : 23.08.1979
STONE GP : 3874 J P Ballinger
STAFFS HAs : STAFFORDSHIRE ST
ST15 8BL Partnership : 5076 I A Taylor

Test Due On : 23.03.2005

Recall Type : Inadequate

Previous Two Tests :-

Result	(Code)	Date	Sender
Inadequate	(1)	23.01.2002	J P Ballinger

GP'S RESPONSE

CEASE ALL RECALL DUE TO :-

POSTPONE INVITATION UNTIL
(date)

Signature of Doctor

If either action is required, please strike out as appropriate, sign and
return this card to the HAs, otherwise retain card as a reminder.

EMIS attachment reference code

31-Dec-2007 *****

Additional: EMIS attachment reference code

smear non-responder 23 3 05

Filename: 319C6EFE-AD72-42DA-AF0F-4626764D0A48_Save311207174416.tif

Extension:.tif

Pages:

***** CERVICAL SCREENING - FIRST NON-RESPONDER ***** Printed on: 08.12.2006
HARRIS YVETTE MISS NHS No. : 633 675 9146
3 COPPICE GARDENS Date of Birth : 23.08.1979
STONE GP : 3874 J P Ballinger
STAFFS HAs : STAFFORDSHIRE ST
ST15 8RL Partnership : 5076 I A Taylor

Test Due On : 23.03.2005 Recall Type : Inadequate

Previous Two Tests :-

Result	(Code)	Date	Sender
Inadequate	(1)	23.01.2002	J P Ballinger

GP's RESPONSE

CEASE ALL RECALL DUE TO :-

POSTPONE INVITATION UNTIL
(date)

Signature of Doctor

If either action is required, please strike out as appropriate, sign and return this card to the HAs, otherwise retain card as a reminder.

EMIS attachment reference code

17-Aug-2007 *****

Additional: EMIS attachment reference code

ltr 9 8 07 comm ment health

File name: CD90085D-113F-406C-80F0-8B9C69DAF3A1_Save170807131517.tif

Extension: .tif

Pages:



Dr S Rao
Locum Consultant Psychiatrist
Trust Headquarters
St George's Hospital
Stafford
Tel: 01785 221568
Fax: 01785 221543

Our Ref: P0897681
NHS No 6336754146

9 August, 2007

Miss Yvette Elizabeth Harris
3 Coppice Gardens
STONE
Staffordshire
ST15 8BL

Dear Miss Harris

I am sorry you were unable to keep your out-patient appointment at Trentside clinic on 3 August 2007.

I would be grateful if you could telephone me on 01785 221568 and we can arrange a mutually convenient appointment for you. If we do not hear from you within 4 weeks, we will discharge you from our services, back to the care of your GP.

Yours sincerely

PJP

Sheila Murray
Secretary to
Stafford Rural Community Mental Health Team

c.c Dr A J Stafford, Mansion House Surgery, Abbey St, Stone, Staffs

13 AUG 2007			
INITIALS			
Tell pt	Normal	OK	
Make appt	Urg?	Dr	N
Notes please			
To Collect prescription			
Repeat test			
Computer date entered			
Amend repeat drugs			
File			

EMIS attachment reference code

24-May-2007 *****

Additional:EMIS attachment reference code

opa 4 5 07 psych

File name: AB2CC822-7F8B-446C-9262-639E21CE4D55_Save240507094148.tif

Extension:.tif

Pages:



Dr S Rao
Locum Consultant Psychiatrist
Trust Headquarters
St George's Hospital
Stafford
Tel: 01785 221568
Fax: 01785 221543

Our Ref
P0897681
NHS No 6336754146

17 May, 2007
Clinic Appointment Date: Friday 04 May 2007

Dr A J Stafford
Mansion House Surgery
Abbey Street
Stone
Staffordshire
ST15 8YE

Dear Dr Stafford

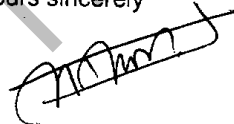
Miss Yvette Elizabeth Harris DOB 23/08/1979 00:00
3 Coppice Gardens STONE Staffordshire ST15 8BL

I reviewed Miss Harris at Trentside clinic on behalf of Dr Rao, on 4 May 2007.

She said she was having good days and bad days and that 2 out of the 7 days are bad. She is still worried and very anxious about going out alone and avoids meeting other people as she thinks people are making comments about her. She denies any hallucinations or delusions at present. She experiences hypersomnia during the day and her appetite is fine. She has no ideas of self-harm or of harming others.

My impression is that she is still depressed and I have suggested she continues taking Cipramil 20 mg OD and she is to attend the Chartley Centre 17 May 2007. She will be seen again in clinic in 3 months time.

Yours sincerely


Dr Norbert Ntiruhungwa, SHO to
Dr S M Rao
Locum Consultant Psychiatrist

EMIS attachment reference code

01-Mar-2007 *****

Additional: EMIS attachment reference code

ltr chartley centre 23 2 07

File name: 68A64FCB-F126-4E00-A59F-A5F1F6167100_Save010307175040.tif

Extension: .tif

Pages:

South Staffordshire Healthcare **NHS**
NHS Foundation Trust

Please reply to:

The Chartley Centre
Staffordshire House
96 Stone Road
Stafford ST16 2RS

Tele No: 01785 272560

Ref: P0897681

23 February 2007

Private and Confidential / SSH-TR

Dr. Stafford
Mansion House Surgery
Abbey Street
Stone
Staffs. ST15 8YE

Dear Dr. Stafford,

Re: Yvette Harris, D.o.B: 23.8.1979
3 Coppice Gardens, Stone, Staffordshire.

Miss Harris was referred to The Chartley Centre for assessment for group work.

Miss Harris has now attended for assessment and the outcome is that Miss Harris will try to attend the Coping Skills Sessions held on a Tuesday morning, although this may be difficult for her due to her childcare situation. However, she has the option to attend the Coping Skills Sessions if this is convenient for her while she is waiting to attend the Coping with Anxiety Group.

If you have any queries, then please do not hesitate to contact me on the above telephone number.

Yours sincerely,



Amy Spittle
Occupational Therapist
The Chartley Centre

Cc Dr. Rao / Dr. Marella, Consultant Psychiatrist, Trust Headquarters.

EMIS attachment reference code

01-Feb-2007 *****

Additional: EMIS attachment reference code

ltr-psych 29/01/07

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Extension: .tif

Pages:

Our ref: MW/pmh/390437

Date: 29 January 2007
(dictated 15 January 2007)Physical Health Psychology Department
Spring Meadow
Cannock Chase Hospital
Brunswick Road
CANNOCK
WS11 5XYTel: (01543) 576609
Fax: (01543) 576608Mr S Collier
Staff Grade in Orthopaedics
Cannock Chase Hospital

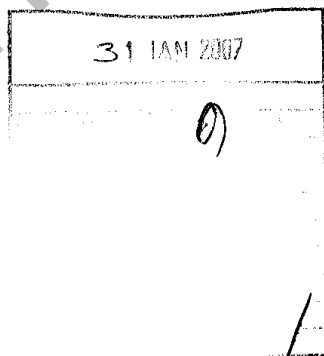
Dear Mr Collier

Re: Yvette HARRIS (dob 23.08.1979)
3 Coppice Gardens, Stone, Staffs, ST15 8BL

Following my letter dated 4 September 2006, Ms Harris did not contact me regarding her plan. I rang her about two weeks and left a message for her to contact me, but she did not respond.

I presume she does not wish to take up my service and I have, therefore, now discharged her.

Yours sincerely

Dr Mei Wong
Consultant Clinical Psychologist (Physical Health Psychology)Copy: Dr Stafford, Mansion House Surgery, Abbey Street, Stone, ST15 8YE
Ms Yvette Harris

EMIS attachment reference code

23-Jan-2007 *****

Additional: EMIS attachment reference code

appt chartley centre 16 1 07

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Extension: .tif

Pages:

The Chartley Centre
Staffordshire House
96 Stone Road
Stafford ST16 2RS

Tele No: 01785 272560

Ref: P0897681

16 January 2007

**PRIVATE AND CONFIDENTIAL
SSH-TR**

Miss Yvette Harris
3 Coppice Gardens
Stone
Staffordshire
ST15 8BL

Dear Miss Harris,

Re: Initial Assessment at The Chartley Centre.

Thank you for your telephone call to arrange an appointment at The Chartley Centre. Further to our telephone conversation I am writing to confirm that your appointment details are as follows:

Friday 16th January 2007 at 1.30pm with Michael Brazendale at The Chartley Centre.

If you have any queries regarding your appointment then please do not hesitate to contact us on the above telephone number.

A map is also enclosed with details of directions.

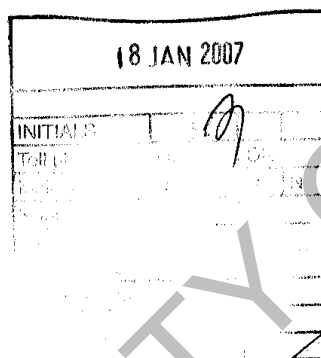
We look forward to seeing you.

Yours sincerely,

Samantha Evans
Secretary
The Chartley Centre.

Cc **Dr. Stafford**
Mansion House Surgery
Abbey Street
Stone, Staffs. ST15 8YE

Dr. R Marella
SHO to Dr. Rao
Trust Headquarters.



EMIS attachment reference code

27-Nov-2006 *****

Additional:EMIS attachment reference code

opa psych 23 10 06

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Extension:.tif

Pages:

South Staffordshire Healthcare **NHS**

NHS Trust

Please reply to;

Dr S Rao
Locum Consultant Psychiatrist
Trust Headquarters
St George's Hospital
Stafford
Tel: 01785 221568
Fax: 01785 221543

Our Ref
P0897681
NHS No 6336754146

2 November, 2006
Clinic Appointment Date: Monday 23 October 2006

Dr A J Stafford
Mansion House Surgery
Abbey Street
Stone
Staffordshire
ST15 8YE

Dear Dr Stafford

Miss Yvette Elizabeth Harris DOB 23/08/1979 00:00
3 Coppice Gardens STONE Staffordshire ST15 8BL

I reviewed this lady at St Chad's House on Dr Rao's behalf.

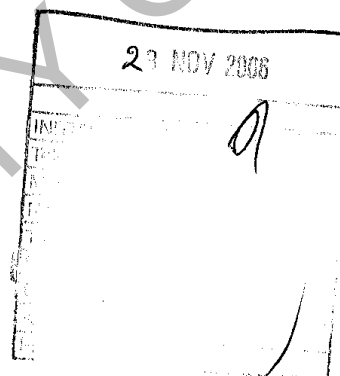
She was a bit late for her appointment as she got confused and went to the Chartley Centre.

Elizabeth says her mood has improved slightly since I last saw her. She is also sleeping a bit better though she still feels anxious and sometimes is tired as well. She occasionally becomes tearful. She is still experiencing paranoid thoughts that somebody may harm her daughter. She has no suicidal thoughts and no homicidal thoughts. Objectively I noticed some improvement in her mood.

Plan: She is to continue with Cipramil 10 mg OD and will be seen again in clinic in 2 months time. She will attend the Chartley Centre for relaxation classes.

Yours sincerely

Dr R Marella
SHO to Dr S M Rao, Locum Consultant Psychiatrist



EMIS attachment reference code

09-Nov-2006 *****

Additional:EMIS attachment reference code

Change to appt

Filename: 035B3763-CE0C-42A8-862D-D239CB90A879_Document1.doc

Extension:.tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Miss Yvette Elizabeth Harris
3 Coppice Gardens
Stone
Staffs
ST15 8BL

09 11 2006

Dear Miss Harris,

Due to unforeseen circumstances, Dr Stafford will be unable to see you as arranged on Tuesday 5th December at 4.10pm

However, an appointment has been made for you with Dr Stafford at Mansion House Surgery as follows:

Date: Friday 8th December
Time: 4.10pm

If this is not convenient, please contact the surgery and we will arrange an alternative appointment. We are sorry for any inconvenience this may cause you.

Yours Sincerely,

Receptionist

Dr IA Taylor MBChB DCH DRCOG • Dr Janet Eames MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • Dr JP Ballinger MBBS MRCGP
Dr Laura Day DFFP MBBCh DRCOG • Dr Kate Millward MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

THIRD PARTY COPY

Dr IA Taylor MBChB DCH DRCOG • Dr Janet Eames MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • Dr JP Ballinger MBBS MRCGP
Dr Laura Day DFFP MBBCh DRCOG • Dr Kate Millward MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed

EMIS attachment reference code

12-Oct-2006 *****

Additional: EMIS attachment reference code

opa psych 20 9 06

Filename: 8A273887-EAB4-44F6-B5C2-619BC03866CF_Save121006162920.tif

Extension: .tif

Pages:

Page 425 of 468

Psychiatric History: She is not known the psychiatric services but was told by the midwives that she was suffering from postnatal depression.

Past Medical History: Fibromyalgia

Medication: Pregabalin
Diazepam

Social History: She smokes up to 30 cigarettes a day but does not drink alcohol or take any drugs.

Family History: There is no history of any psychiatric illness but her mother had alcohol problems.

Personal History: Her father separated from her mother, who had alcohol problems, when she was very young (1 year old). She mostly spent time on her own or went to stay with her grandparents. She did not enjoy school at all and said that all of her friends were older than her and they did not go to school at all. She left school aged 15. She abused drugs including: LSD, Ecstasy, and Heroin but did not get addicted to them and stopped taking any drugs aged 17. She came to Stone to live with her father and brother when she was 18.

She has had only one serious relationship. She stayed with her daughter's father for 3 years and said she got along well with him but separated when her daughter was 3 months old, when she was suffering from postnatal depression. She still sees her ex-partner every Thursday when he picks up her daughter over the weekend. He is now living with somebody else. She is living on benefits and said that financially she is OK.

Premorbid Personality: Normally she was a bubbly, outgoing and party-loving girl before her daughter was born.

Mental State Examination: She is a 27 year old of mixed Caribbean/Caucasian, moderately built and nourished. She had good eye contact and we developed a good rapport. Her speech was normal in tone, rate and volume. Her mood was subjectively low and objectively, she was low and tearful sometimes during the interview. There was no formal thought disorder. She did have occasional self-harm ideas but none now and did not act on them. She has paranoid delusions about people trying to harm her but does not know who they are and feels she cannot trust anybody.

Perception: No perceptual abnormalities.

Cognition: Normal.

Insight: Present.

Impression: Depression due to relationship problems.

Plan: To take Cipramil 10 mg OD

Refer to Chartley Centre for cognitive behavioural therapy

To be seen again in clinic in one month's time.

Yours sincerely



**Dr R Marella
SHO to Dr S M Rao
Locum Consultant Psychiatrist**

THIRD PARTY COPY

EMIS attachment reference code

11-Oct-2006 *****

Additional: EMIS attachment reference code

ltr-psych 25/09/06

File name: BDC67773-1BEE-48C4-9079-033EB148D287_Save111006112311.tif

Extension: .tif

Pages:

South Staffordshire Healthcare

NHS Trust

Please reply to;

Dr S M RAO
Locum Consultant Psychiatrist
Address Below

Tel 01785 221568

Our Ref P0897681 RM/sem
NHS No 6336754146

25 September, 2006
Clinic Appointment Date: Wednesday 20 September 2006

Dr A J Stafford
Mansion House Surgery
Abbey Street
Stone
Staffordshire
ST15 8YE

Dear Dr Stafford

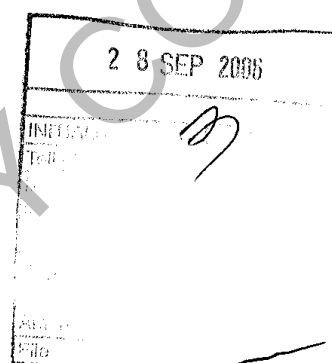
Miss Yvette Elizabeth Harris DOB 23/08/1979
3 Coppice Gardens STONE Staffordshire ST15 8BL

Following my review with Yvette Harris on 20 September 2006 I would be grateful if you could please provide her with Cipramil 10mg OD on a repeat prescription.

A detailed letter will be sent in due course.

Yours sincerely,


Dr R Marella
SHO to Dr S M Rao
Locum Consultant Psychiatrist



EMIS attachment reference code

05-Oct-2006 *****

Additional: EMIS attachment reference code

ltr 28 9 06 chartley centre

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Extension: .tif

Pages:

The Chartley Centre
Staffordshire House
96 Stone Road
Stafford ST16 2RS

Tele No: 01785 272560

Ref: P0897681

28 September 2006

PRIVATE AND CONFIDENTIAL
SSH-TR

Ms Yvette Harris
3 Coppice Gardens
Stone
Staffs.
ST15 8BL

Dear Ms Harris,

Re: Referral to the Chartley Centre.

You have been referred to The Chartley Centre for group work by Dr. Marrella, as it was felt that our service may benefit you.

Following your referral we have placed your name on our waiting list and will be in contact as soon as possible regarding an appointment for an Initial Assessment. Our waiting list is approximately 3 months at present and so please do not be alarmed if you do not hear from us for approximately 2 months.

We shall be in contact again nearer the time to ask you to contact The Chartley Centre in order to arrange a suitable date for an Initial Assessment Appointment.

Your first appointment at The Chartley Centre will be on a one to one basis with a member of staff and will last approximately 1 – 2 hours. This will be an opportunity for you to discuss your current difficulties and find out more about our service.

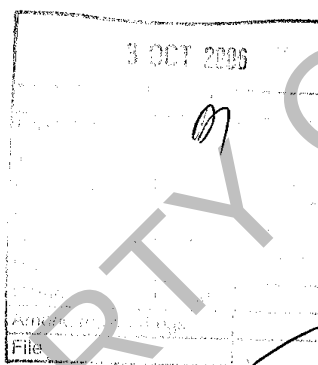
A friend or relative may accompany you to The Chartley Centre where they can wait in the lounge and tea/coffee can be made available to them.

A booklet about The Chartley Centre service is enclosed for your information.

Yours sincerely,

Samantha Evans
Secretary
The Chartley Centre.

Cc [redacted] Mansion House Surgery, Abbey Street, Stone, Staffs. ST15 8YE
Dr. Marella, SHO to Dr. Rao, Trust Headquarters.



EMIS attachment reference code

26-Sept-2006 *****

Additional:EMIS attachment reference code

fax rx req psych from opa 20 9 06

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Pages:

25-SEP-2006 15:56 FROM MEDICAL SECRETARIES

TO MAN HSE SURG

P.01

South Staffordshire Healthcare **NHS**

NHS Trust

Please reply to;

Dr S M RAO
Locum Consultant Psychiatrist
Address BelowTel 01785 221508
Fax 01785 221543Our Ref P0897681 RM/sem
NHS No 6336754146

25 September, 2006

Clinic Appointment Date: Wednesday 20 September 2006

Dr A J Stafford
Mansion House Surgery
Abbey Street
Stone
Staffordshire
ST15 8YE

Dear Dr Stafford

Miss Yvette Elizabeth Harris DOB 23/08/1979
3 Coppice Gardens STONE Staffordshire ST15 8BLFollowing my review with Yvette Harris on 20 September 2006 I would be grateful
if you could please provide her with Cipramil 10mg OD on a repeat prescription.

A detailed letter will be sent in due course.

Yours sincerely,


Dr R Marella
SHO to Dr S M Rao
Locum Consultant Psychiatrist

EMIS attachment reference code

11-Sept-2006 *****

Additional:EMIS attachment reference code

ltr pain management prog 9 8 06

Filename: 59BE5C6A-F41F-420C-81C7-040AE08AF2EB_Save110906162831.tif

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Pages:

Physical Health Psychology Department
Spring Meadow
Cannock Chase Hospital
Brunswick Road
CANNOCK
WS11 5XY

Tel: (01543) 576609
Fax: (01543) 576608

Mr S Collier
Staff Grade in Orthopaedics
Cannock Chase Hospital

Dear Mr Collier

Re: Yvette HARRIS (dob 23.08.1979)
3 Coppice Gardens, Stone, Staffs. ST15 8BL

Thank you for referring Ms Harris, who has history of chronic pain, for our Pain Management Programme. Carol David, Superintendent Physiotherapist, and I assessed her recently.

Clinically, she presented herself as an anxious woman with low self esteem. She complained that her mood has been low for the last eighteen months. She reported suffering from symptoms consistent with anxiety/panic attacks. Ms Harris also complained that she has anxiety about going out, even when accompanied. She said that she only goes out when accompanied either by her mother or someone else and even then she suffers from anxiety and copes by focussing on her little girl. When she is out she said she felt everyone was watching her, talking about her or planning against her. In addition to the anxiety symptoms, she also complained about increased irritability, weepiness, increased temper, and poor sleep and appetite. Currently there was no suicidal ideation. She described herself as "uninteresting" and "a worrier".

The scores of her Hospital Anxiety and Depression scale questionnaire are consistent with her report of anxiety and depression. The catastrophising item in the Pain Coping strategy was high, suggesting that she would have difficulty coping with the pain. The fear avoidance questionnaire also suggested that she has anxieties about activities and movement. Her pain self efficacy score was also very low.

I understand from Ms Harris that she had her basic education in Scotland and moved to Staffordshire when she was adult. Her last job was with Shell Garage and she was then unemployed from when she went on maternity leave. Ms Harris reported that she had a very traumatic and difficult childbirth when she was in labour for 42 hours. Following that she was apparently diagnosed as suffering from post natal depression which seems to have developed into an anxiety and depressive disorder. She said that she has never been seen by the community mental health team or a psychologist.

Continued

- 2 -

4 September 2006

Re: Yvette HARRIS

Currently, Ms Harris said that she spends most of her time at home looking after her daughter, Ayesha. She is a single mother and apparently her own mother has recently moved to live with her. Her mum does the shopping and helps her with the household chores.

In conclusion, Ms Harris would benefit from attending a multi-disciplinary CBT pain management course. However, it will be difficult for her to attend a course, or manage the pain, or use the pain coping strategies, if her mental health problems are not addressed and managed too. In view of this, Carol and I recommend that first she be referred to the CMHT, at least to start addressing her mental health problems. We will leave her file open and review her for the Pain Management course at the beginning of next year.

I have since spoken to Dr Stafford who is happy to refer Ms Harris to the CMHT after he has obtained her permission to do so.

If you have any further queries, please do not hesitate to contact me.

Yours sincerely

Dr Mei Wong
Consultant Clinical Psychologist (Physical Health Psychology)

Copy: Dr Stafford, Mansion House Surgery, Abbey Street, Stone, ST15 8YE
Ms Yvette Harris

Attachment

10-Aug-2006 *****

Additional: Attachment

Referral letter - Refer to community mental health team, Outpatient (NHS) St Georg...AJS

Filename: 212C995C-E4A1-41BE-9604-8CB617490725_Document2.doc

Extension: .tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Our ref: AJS/
Referral date: 10/08/2006
Unit number:
Referring GP: Dr. A.J. Stafford G910916
Practice code: M83069 (SW Staffs PCT)

NHS Referral for Routine appointment at Community Mental Health Care Team at St George's Hospital

Dear Doctor

Miss Yvette Elizabeth Harris DOB 23/08/1979 Age 26 NHS No. 6336754146
3 Coppice Gardens, Stone, Staffs, ST15 8BL Telephone No. 07890048922

This pleasant young lady was referred earlier this year with anxiety and depression and chronic low back pain but unfortunately did not take up her offer of an assessment.

She has recently seen Mae Wong at the Pain Management Centre who felt that her main problem was her depression with anxiety and panic attacks, but also agoraphobic episodes and the fact that she can't leave the house without either a friend or her mum. The insomnia had been put down to the pain but Dr. Wong feels it is more related to her anxiety and depression.

She is currently taking Diazepam 10 mg at night and Pregabalin 75 mg twice a day and Dr. Wong has postponed her pain management programme until she has been seen and assessed in your department and had a full assessment and appropriate management.

I am grateful therefore if you could arrange to see her. Many thanks.

Yours sincerely,

Dr. A.J. Stafford

Current medications with date of last issue are :

Medication - All

	Details	Dosage/Quantity
Current Acute		
09/08/2006P	Pregabalin Capsules 75 mg	TAKE ONE TWICE DAILY, 56 capsule(s)
09/08/2006P	Diazepam Tablets 5 mg	2 ON, 56 tablet(s)

Problem - All

	Details
Active	
20/07/2004	Ovarian cyst NOS
Significant Past	

Dr IA Taylor MBChB DCH DRCOG • Dr Janet Eames MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • Dr JP Ballinger MBBS MRCGP
Dr Laura Day DFFP MBBCh DRCOG • Dr Kate Millward MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed

29/01/2005	Surgical procedures
20/07/2004	C/O p.v. bleeding

THIRD PARTY COPY



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

THIRD PARTY COPY

Dr IA Taylor MBChB DCH DRCOG • **Dr Janet Eames** MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • **Dr JP Ballinger** MBBS MRCGP
Dr Laura Day DFFP MBBCh DRCOG • **Dr Kate Millward** MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

EMIS attachment reference code

22-May-2006 *****

Additional:EMIS attachment reference code

opa ortho 9 5 06

File name: 8A4BAAEE-DE5E-44E5-A4BA-3DD16E5B4599_Save220506175608.tif

Extension:.tif

Pages:

Mid Staffordshire General Hospitals



NHS Trust

Cannock Chase Hospital
Brunswick Road
Cannock
WS11 5XY

Ref: SC/HH/390437
Clinic Date: 09/05/06
15/05/06

Tel: 01543 572757
Fax: 01543 576555

Dr. Stafford
Mansion House Surgery
Abbey Street
Stone
ST15 8YE

Dear Dr Stafford

Yvette Elizabeth Harris, Date of Birth 23/08/1979, NHS No. 6336754146, 3 Coppice Gardens, STONE, Staffordshire, , ST15 8BL.

Thank you very much for your letter regarding Mrs Harris. She's now 27 and has a chronic whole spine back pain problem which has been going on for some years. She saw Mr Kathuria in March 2004 who suggested a course of physiotherapy in the absence of any nerve root tension signs. She then failed to attend clinic in August of that year and we haven't seen her since. She is on Incapacity Benefit and seems to suffer from severe back pain most of the time. She did undergo a full physiotherapy programme at Stone health centre but was unable to attend the physio pain management clinic at Rugeley because of transport difficulties and I fear that transport difficulties may well prevent her from attending many other forms of treatment.

She suffers from pain in the whole of the back, the worst pain is at the thoraco-lumbar junction. She doesn't seem to get any form of radiation beyond this. Her symptoms can appear at any time of day and she finds difficulty in dressing, difficulty in mobilising, difficulty in sleeping and difficulty in looking after her 2 year old daughter. She has tried a wide range of appropriate medication under your care.

On examination she's stood with a straight spine and could flex reasonably well. She was exquisitely tender on very light palpation along the whole of the spine. Straight leg raising was normal and there were no neurological deficits at all. Plain x-ray of the whole thoracic and lumbar spine appears normal. There's certainly no evidence of facet arthritis and the disc spaces appear to be of normal height.

I'm afraid there really is very little that an orthopaedic surgeon can offer this lady. She might well benefit from hydrotherapy but she's not going to be able to get to the pool here at Cannock and I've suggested she could try swimming at Stone. Facet joint injections I don't think will help nor would an epidural and in terms of medication the only thing I can suggest which you do not appear to have tried is Pregabalin which can be of considerable value in chronic pain syndromes.

I am going to ask Mae Wong to review her in the clinical psychology department. I'm not sure if she's truly a candidate for pain management but I think she certainly needs psychological assistance in coming to terms with her severe pain problem.

Yours sincerely

Simon Collier
Staff Grade in Orthopaedics

Copy to: Mae Wong, Pain Management Clinic, CCH

(Dear Mae, I'd be very grateful if you would review this lady. She is fully cognisant of the fact that her chronic pain problem cannot be cured and is not going to cripple her but she's having great difficulty in learning to cope and I'd be very grateful if you could give her some assistance).



EMIS attachment reference code

20-Apr-2006 *****

Additional:EMIS attachment reference code

Out of area letter

File name: 6D5C682B-3BD8-48A4-825D-B78396509A60_Document1.doc

Extension:.tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Miss Yvette Elizabeth Harris
58 Tawney Crescent
Meir Heath
Stoke on Trent
ST3 6LS

Thursday, 20 April 2006

Dear Miss Harris

Re: Registration with Mansion House Surgery/Walton Surgery

I am sorry to inform you that your address is now outside our practice boundary. This may have occurred during a recent house move and was not picked up when you informed us of the change, or you may be living in one of our more peripheral areas which used to be within our practice boundary.

We regret that we have to be strict on our boundary line and have now had to draw it closer to the practice. This is due to the increase in Stone's population, causing a growth of the practice list size beyond that manageable by the practice.

We are therefore asking you to register with another practice closer to your address.

We understand that many people affected by our enforcing this policy have long established doctor/patient relationships with us, but it is only fair that we apply this policy consistently and without exceptions.

We are sorry to have to ask you to register with a different practice but hope you understand our reasons. Should you move back within the practice area in the future, we would be pleased to welcome you back to the list.

Yours sincerely,

Dr A J Stafford
On behalf of all the doctors

Dr IA Taylor MBChB DCH DRCOG • Dr Janet Eames MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • Dr JP Ballinger MBBS MRCGP
Dr Laura Day DFFP MBBCh DRCOG • Dr Kate Millward MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

THIRD PARTY COPY

Dr IA Taylor MBChB DCH DRCOG • **Dr Janet Eames** MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • **Dr JP Ballinger** MBBS MRCGP
Dr Laura Day DFFP MBBCh DRCOG • **Dr Kate Millward** MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

EMIS attachment reference code

04-Apr-2006 *****

Additional: EMIS attachment reference code

ltr-no pt contact comm mental health 14 3 06

Filename: 941E55B9-FBC6-403A-9665-17755259A6EE_Save040406171915.tif

Extension: .tif

Pages:



YVETTE HARRIS 03.8.79
MANSION HOUSE.

Stafford Rural Community Mental Health Team
Bedford House
Church Street
Stone
Staffordshire
ST15 8BD

Tel No: 01785 818967

Date: 14 B 06.

Dear Miss Harris

We recently wrote to you requesting you contact us to make an appointment for an initial assessment.

As we have not yet heard from you, we would like to offer you 2 more weeks in which to respond. If however we haven't heard from you within 2 weeks of the above date, we will be closing down this referral.

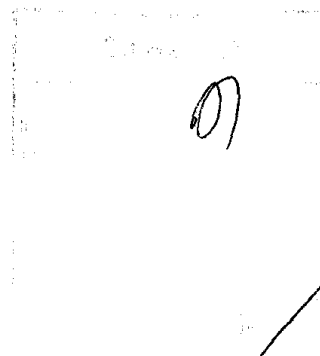
I look forward to hearing from you.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Lynn Bufton".

Lynn Bufton
Community Mental Health Nurse

Copy to referrer



EMIS attachment reference code

17-Feb-2006 *****

Additional: EMIS attachment reference code

smear non-responder 23 3 04

Filename: 30304991-A091-4E45-9D19-B1C1CE00CAA6_Save170206174632.tif

Extension: .tif

Pages:

***** CERVICAL SCREENING - FINAL NON-RESPONDER ***** Printed on: 27.01.2006
HARRIS YVETTE MISS NHS No. : 633 675 4146
3 COPPICE GARDENS Date of Birth : 23.08.1979
STONE GP : 3874 J P Ballinger
STAFFS HAs : STAFFORDSHIRE ST
ST15 8BL Partnership : 2780 I A Taylor

Test Due On : 23.03.2004

Recall Type : Inadequate

Previous Two Tests :-

Result	(Code)	Date	Sender
Inadequate	(1)	23.01.2002	J P Ballinger

GP's RESPONSE

CEASE ALL RECALL DUE TO :-

POSTPONE INVITATION UNTIL
(date)

Signature of Doctor

If either action is required, please strike out as appropriate, sign and
return this card to the HAs, otherwise retain card as a reminder.

EMIS attachment reference code

02-Feb-2006 *****

Additional:EMIS attachment reference code

comm physio 17 1 06

Filename: D0A1F39A-34AC-4671-BA44-CCB218782599_Save020206174436.tif

Extension:.tif

Pages:

Community Physiotherapy Referral Form Confidential		
Surname HARDY	D.O.B. 23.8.79	Sex M ☒ F
Forenames YVETTE	GP Name DR. A. J. STAFFORD	
Address 3, Coppice Gardens	Address MANSION HOUSE SURGERY	
Post code ST15 8BL	Address ABBEY STREET, STONE	
Telephone 01582 615828	GP Name DR. A. J. STAFFORD	
	Address ABBEY STREET, STONE	
	GP Name DR. A. J. STAFFORD	
	Address ABBEY STREET, STONE	
	GP Name DR. A. J. STAFFORD	
	Address ABBEY STREET, STONE	
CLINICAL DETAILS and RELEVANT MEDICAL HISTORY		
long history of low back pain worse past 2 years		
Taking opiod analgesia + NSAIDs + tenaxipon + roseflex		
Is this patient urgent? Yes ☐ No ☒ acute ortho opw		
If Yes please state reason ? TONS		
THERAPIST'S REPORT		
Appt - 11.11.05 - seen and advised on general mobility.		
She has also been loaned a tennis machine		
Follow-up appt: 2.12.05 D.N.A.		
No further contact. Discharged		
Therapist's Name icmcar		
Date 17.1.06		

EMIS attachment reference code

17-Jan-2006 *****

Additional:EMIS attachment reference code

pcct 17 1 06

Filename: 884751DD-0C59-4D9A-89DD-F5EE5AC5A225_Save170106170903.tif

Extension:.tif

Pages:



Date: Tue, 17 Jan 2006 08:03:51 -0000
From: <jeremy.brown@staffsamb.nhs.uk> |
Subject: GP Out Of Hours - Patient Call Notification
To: <mansion.house@nhs.net>
Cc: <oohtcallcentre@staffsamb.nhs.uk>

TAYLOR, I.A. - MANSION HOUSE SURGERY ABBEY STREET

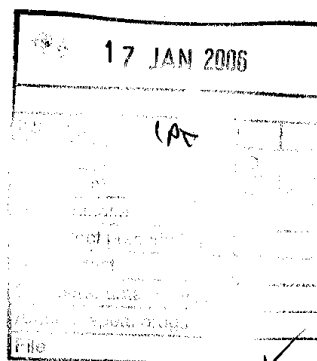
Patient: HARRIS, YVETTE / Date of Birth: 23 Aug 1979
Contacted the OOH Call Centre for Medical Advice on 17 Jan
2006 at 01:07:03
Patient Address: 58 TAWNEY CRESCENT, , STOKE-ON-TRENT, ST3 6LS

Diagnosis: Prescription/Medication Problem

PATIENT ON BUPRENOMORPHINE FOR A BACK PROBLEM, CAN SHE TOP UP
WITH PARACETAMOL OR NUROFEN ETC,.SPOKE TO TRUST DOCTOR WHO
ADVISED NUROFEN WOULD BE BETTER BUT PARACETAMOL OK.

Notes:

This is a auto-system generated Email, please reply to the
above FROM address if you have received this message in error,
or have any change of details.



<https://webmail03.dcl.nhs.net/wm/mail/read.html?sessionid=-3ad60d321&op=delete&ui...> 17/01/2006

Attachment

16-Jan-2006 *****

Additional: Attachment

Referral letter - CPN referral, Outpatient (NHS) St George's Hospit...AJS

Filename: 677EB191-3BCB-497C-AB03-94840E3ED530_Document2.doc

Extension: .tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Our ref: AJS/JMB
Referral date: 16/01/2006
Unit number:
Referring GP: Dr. A.J. Stafford G910916
Practice code: M83069 (SW Staffs PCT)

NHS Referral for **Routine** appointment at CPN clinic at St George's Hospital

Dear CPN

Miss Yvette Elizabeth Harris DOB 23/08/1979 Age 26 NHS No. 6336754146
3 Coppice Gardens, Stone, Staffs, ST15 8BL Telephone No. 615828

Many thanks for seeing this young lady who has been low and weepy for approximately two years since the birth of her daughter. She does not sleep and is now having thoughts that she would be better off dead, though I did not feel was actively suicidal today. She has in the past collected tablets with a view to taking them, but this has not happened now for at least the last two months. She has no psychotic thoughts or delusional ideas.

She has a history of chronic back pain and has taken numerous analgesics for this which has really failed to improve her pain.

I have suggested an anti-depressant tablet but she is very unkeen on this at present and has specifically requested your help. Many thanks for seeing her.

Your sincerely,

Dr. A.J. Stafford

Current medications with date of last issue are :

Medication - All

	Details	Dosage/Quantity
Current Acute		
20/12/2005P	Amitriptyline Hydrochloride Tablets 10 mg	ONE AT NIGHT, 56 tablet(s)
13/01/2006P	Buprenorphine Tablets 200 micrograms	1 OR 2 TDS PRN, 100 tablet(s)
ALTERATION.	Diazepam Tablets 5 mg	ON PRN, 28 tablet(s)

Dr IA Taylor MBChB DCH DRCOG • Dr Janet Eames MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • Dr JP Ballinger MBBS MRCGP
Dr Laura Day DFFP MBBCh DRCOG • Dr Kate Millward MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed



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THIRD PARTY COPY

Dr IA Taylor MBChB DCH DRCOG • **Dr Janet Eames** MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • **Dr JP Ballinger** MBBS MRCGP
Dr Laura Day DFFP MBBCh DRCOG • **Dr Kate Millward** MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

Attachment

16-Jan-2006 *****

Additional: Attachment

Referral letter - Orthopaedic referral, Mr Kathuria Outpatient (NHS) Mid Staffordshire ...AJS

File name: 0CAD38D3-5165-4EC3-A998-730EF5E32AAC_Document2.doc

Extension: .tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Our ref: AJS/JMB
 Referral date: 16/01/2006
 Unit number: 390437
 Referring GP: Dr. A.J. Stafford G910916
 Practice code: M83069 (SW Staffs PCT)

NHS Referral for **Routine** appointment at Mr V Kathuria Trauma & Orthopaedics clinic at Mid Staffordshire General Hospitals Nhs Trust

Dear Mr Kathuria

Miss Yvette Elizabeth Harris DOB 23/08/1979 Age 26 NHS No. 6336754146
3 Coppice Gardens, Stone, Staffs, ST15 8BL Telephone No. 615828

Many thanks for seeing this pleasant lady whom you saw in March 2004 with a diagnosis of mechanical back pain which she has had for a number of years now. The pain is affecting her sleep and currently she is becoming increasingly depressed due to the chronic pain. She has tried Kapake, Co-Dydramol, Tramadol, Diclofenac, Nefopam and Meptid which has failed to control the pain and I am currently trying her on some Temgesic.

The pain is over her lower thoracic spine and lower lumbar spine with no sphincter involvement. She has had physiotherapy in the past with no benefit and she has tried a TENS machine, again with no benefit.

I am grateful for your expert review. Many thanks.

Yours sincerely,

Dr. A.J. Stafford

Current medications with date of last issue are :

Medication - All

	Details	Dosage/Quantity
Current Acute		
20/12/2005P	Amitriptyline Hydrochloride Tablets 10 mg	ONE AT NIGHT, 56 tablet(s)
13/01/2006P	Buprenorphine Tablets 200 micrograms	1 OR 2 TDS PRN, 100 tablet(s)
ALTERATION.	Diazepam Tablets 5 mg	ON PRN, 28 tablet(s)

Dr IA Taylor MBChB DCH DRCOG • Dr Janet Eames MBBS DRCOG DFFP MRCGP

Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • Dr JP Ballinger MBBS MRCGP

Dr Laura Day DFFP MBChB DRCOG • Dr Kate Millward MBChB DRCOG DFFP MRCGP

Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed

EMIS attachment reference code

29-Dec-2005 *****

Additional:EMIS attachment reference code

pcct 26 12 05

Filename: 3116548C-5D80-4833-9E33-7B208C7A0A99_Save291205162054.tif

Extension:.tif

Pages:

NHS Contact - Read

Page 1 of 2
nothing on P2

Date: Mon, 26 Dec 2005 08:04:10 -0000
From: <jeremy.brown@staffsamb.nhs.uk> |
Subject: GP Out Of Hours - Patient Call Notification
To: <mansion.house@nhs.net>
Cc: <oohcallcentre@staffsamb.nhs.uk>

28 DEC 2005	
INITIALS	10T
Tell me	
Make me	
Notes	
File	

TAYLOR, I.A. - MANSION HOUSE SURGERY ABBEY STREET

Patient: HARRIS, YVETTE / Date of Birth: 23 Aug 1979
 Contacted the OOH Call Centre for Medical Advice on 26 Dec
 2005 at 00:30:06
 Patient Address: 58 TAWNEY CRESCENT, , STOKE-ON-TRENT, ST3 6LS

Diagnosis: SWELLING

CAS ID: 1819487 Condition: ?ALLERGIC REACTION/TONGUE SWOLLEN
 & LARGE/LAST 1.5 HRS/Rash/Skin Problem/Allergy 12 years and
 over Disposition Text: Speak to GP within 2 Hours Nurse
 Notes: This call will now be transferred to the emergency
 services, if the call is disconnected please call 999
 immediately.\nMost allergic reactions are of a minor nature
 and settle after intermittent symptoms over a couple of
 days.\nTry to identify the allergen, then avoid further
 contact with it.\n<<< INSTRUCTIONS FOR ALLERGIC REACTIONS
 >>>\nWORSENING: If symptoms persist, worsen or any new
 symptoms develop, call us back or contact the GP practice.

Notes:

~ Pt has eaten something and noticed tongue started to swell
 1.5 hours ago. Tongue has now started to reduce back to normal
 size. Has had a similar reaction in the past. Pt has no
 problems swallowing or breathing. Pt wanted to know if can
 take piriton. Advised yes, but to ring 999 if diff swallowing
 or breathing.

This is a auto-system generated Email, please reply to the
 above FROM address if you have received this message in error,
 or have any change of details.

<https://webmail03.dc1.nhs.net/wm/mail/read.html?sessionid=-3e6f06565&op=delete&uid...> 28/12/2005

EMIS attachment reference code

07-Nov-2005 *****

Additional: EMIS attachment reference code

ltr 31 10 05 occ therapist

Filename: 0FF418CF-9289-4352-B318-2433BC12DDB8_Save071105090744.tif

Extension: .tif

Pages:

Cannock Chase **NHS**

Primary Care Trust

COMMUNITY PAIN PROGRAMME

Our Ref: SM/LF/AJA

Date: 31/10/05

Dear Dr Srafford

Re: Yvette Harris D.O.B. 23/8/79

Address: 3 Coppice Gardens
Stone

The above patient has been referred to the Community Pain Programme by

Denise Solley - Physio

The outcome of the assessment was:

DNA.

2 NOV 2005	
INITIALS	10
11 pt	
make appt	

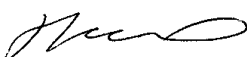
Julie
Does she
will get a
few chime?

The following plan of action has been agreed with the patient:

D/C. from programme unless contact from letter sent
patient with 2/52 Dr. 3/10/05.

Should you have any queries or concerns regarding this plan, please do not hesitate to contact us at the address below.

Yours sincerely


Sarah Matthews
 Senior Occupational Therapist

Laura Freeman
 Senior Physiotherapist

 Hillsprings Clinic, Green Lane, Rugeley, WS15 2GS
 Tel: 01889 582970 or 01889 578954 Fax: 01889 583212

EMIS attachment reference code

03-Nov-2005 *****

Additional: EMIS attachment reference code

Lt pt re DNA Pain Programme Clinic AJS

Filename: 6517490D-EA4B-4B9B-A1FA-D8683C6222DC_Document2.doc

Extension: .tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

3rd November 2005

Miss Y.E. Harris
3 Coppice Gardens
Stone
Staffordshire ST15 8BL

Dear Miss Harris

I am sorry to hear from that you failed to keep your recent appointment in the Community Pain Programme Clinic with Sarah Matthews, Senior Occupational Therapist on 31st October 2005. Unless we contact them to say otherwise, the hospital will assume that you no longer want or need to be seen again.

In the interest of reducing waiting lists, all the local hospitals ask that you contact them, even at short notice, if you are unable to attend an appointment for whatever reason, or if you no longer wish to be seen again. Another patient may then be offered your slot or a new appointment made for you if required.

If you would still like to attend this clinic, perhaps you could contact my secretary at the surgery to give us the details, and we would be pleased to arrange another appointment for you.

Yours sincerely

Dr. A. J. Stafford
(signed on his behalf)

Dr IA Taylor MBChB DCH DRCOG • **Dr Janet Eames** MBBS DRCOG DFFP MRCGP
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • **Dr JP Ballinger** MBBS MRCGP
Dr Laura Day DFFP MBChB DRCOG • **Dr Kate Millward** MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
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THIRD PARTY COPY

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Dr Laura Day DFFP MBChB DRCOG • **Dr Kate Millward** MBChB DRCOG DFFP MRCGP
Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • **Dr Anne-Marie Houlder** MBBS BSc MRCGP DipOccMed

EMIS attachment reference code

06-Oct-2005 *****

Additional: EMIS attachment reference code

ortho triage report 13 9 05

Filename: A443825E-4403-4522-9400-6AB9EEC46F4A_Save061005122234.tif

Extension: .tif

Pages:

10 5 SEP 2005

ORTHOPAEDIC TRIAGE CLINIC REPORT (CONFIDENTIAL)

SURNAME:	HARRIS	D.O.B:	23.8.79.	SEX:	M (F)
FORENAMES:	YVETTE	G.P NAME:			
ADDRESS:	3 Coppice Gardens Stone.	ADDRESS:	Dr Stafford mullbank.		
POSTCODE:					
TELEPHONE:	615828				
THERAPISTS REPORT:					
chronic spinal pain					
Reduced Rom: hxsp + Txsp.					
No neurological deficit. o red flags					
Advised exs.					
Referred to Pain Management Programme.					
THERAPISTS NAME:	D. SOTLEY (ESP)		13.9.05.		

Attachment

17-Aug-2005 *****

Additional: Attachment

Referral letter - Orthopaedic referral, Outpatient (NHS) Mid Staffordshire AJS

File name: ABEF2E3A-11AF-4B01-93E9-BF8D553B0E21_Document1.doc

Extension: .tif

Pages:



Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Referral date: 17/08/2005

Unit number: 390437

Referring GP: Dr. A.J. Stafford G910916

Practice code: M83069 (SW Staffs PCT)

NHS Referral for Routine appointment at Kathuria Trauma & Orthopaedics clinic at Mid Staffordshire General Hospitals NHS Trust

Dear Mr. Kathuria

Miss Yvette Elizabeth Harris DOB 23/08/1979 Age 26 NHS No. 6336754146
3 Coppice Gardens, Stone, Staffordshire, ST15 8BL
Telephone No. 615828

Many thanks for seeing this pleasant young lady whom you saw in March, 2004 with a diagnosis of mechanical low back pain, which she has had for a number of years now. She says that, for the past two years, the pain has been worse and is affecting her sleep and she is taking stronger and stronger painkillers, with no benefit. She has tried Kapake, Codydramol, Tramadol, Diclofenac, Nefopam and is currently taking a combination of Meptid and Paracetamol. She has also been taking sleeping tablets to help her sleep.

She complains of pain over her lower thoracic spine and lower lumbar spine, with no sphincter involvement. She has tried physiotherapy in the past, with no benefit and I have suggested that she reattends with a view to trying a TENS machine, but as she is taking significant amounts of opioid painkilling medication and Temazepam, I would appreciate your expert opinion and review, to see how we manage her symptoms optimally.

I am grateful for your help.

Many thanks.

Yours sincerely

Dr. A.J. Stafford

Current medications with date of last issue are :

Medication - All

Current Acute	Details	Dosage/Quantity
28/07/2005P	Temazepam Tablets 20 mg	ONE AT NIGHT, 28 tablet(s)
16/08/2005P	Temazepam Tablets 20 mg	ON PRN, 14 tablet(s)
12/08/2005P	Amitriptyline Hydrochloride Tablets 10 mg	1N, 28 tablet(s)
09/08/2005P	Co-Proxamol Tablets	TAKE ONE OR TWO FOUR TIMES A DAY AS REQUIRED, 100 tablet(s)
01/03/2005P	Levonelle One Step Tablets 1.5 mg	AS DIRECTED, 1 tablet(s)
Current Repeat		

Dr IA Taylor MBChB DCH DRCOG • Dr Janet Eames MBBS DRCOG DFFP MRCGP

Dr AJ Stafford MBChB BmedSci DRCOG MRCGP • Dr JP Ballinger MBBS MRCGP

Dr Laura Day DFFP MBBCh DRCOG • Dr Kate Millward MBChB DRCOG DFFP MRCGP

Dr S Chakraborty MBChB MRCP(UK) DFFP MRCGP • Dr Anne-Marie Houlder MBBS BSc MRCGP DipOccMed

EMIS attachment reference code

23-Jun-2005 *****

Additional:EMIS attachment reference code

RIAE 17 6 05

Filename: CF0E0981-6B67-4F15-8F71-72D59345CA3D_Save230605093639.tif

Extension:.tif

Pages:

Emergency Dept Royal Infirmary
Stoke on Trent, ST4 7LN
Tel: 01782 554453

Dr IA Taylor
Mansion House Surgery Abbey St
Stone
ST15 8YE

17th June 2005

Dear Dr Taylor

Re: Yvette HARRIS 58 Tawney Crescent, Meil
Stoke-On-Trent, ST3 6LS / Tel No: NK / D-O-B: 23/8/1979
Cas No: 1002976433 / HISS No: 1142317 / NHS No: NK

This patient attended the RIAE on the 17 Jun 2005 at 18:40

Source of Referral:

Self-Referral

Triage Code and Category

Triage: Orange // Category: Unwell Adult

Diagnosis:

1 Allergic response

Remarks:

?cause, erythematous rash over arms and legs lower abdo., upper chest

Investigations performed:

1 Clinical Examination

Remarks

chest clear, cvs, p/a:normal, throat clear airway patent

Treatment performed:

None

Remarks:Medication prescribed:

1 Chlorpheniramine
2 Hydrocortisone

Remarks

IV
IV

Disposal:

1 Sent Home

Yours Sincerely, Dr R Hawat [Sho]

Report name e3_rta99.rpt 1.47 05/01/04 - produced at 21:56 pm

EMIS attachment reference code

03-Feb-2005

Additional: EMIS attachment reference code

ltr 29 1 05 bpas

Filename: D30E8D06-321F-41E3-AB8A-91F99FD682A4_Save030205120547.tif

Extension: .tif

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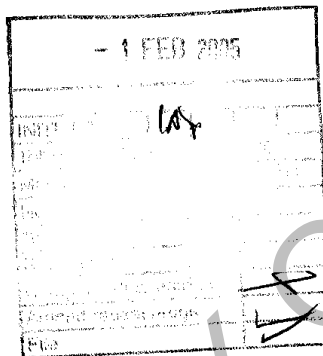


Our Ref: PC/DEG

29 January 2005

PRIVATE & CONFIDENTIAL

Dr I Taylor
Mansion House Surgery
Abbey Street
STONE
Staffs
ST15 8YG



Stafford General Hospital
Weston Road
Stafford
ST16 3SA
T: 01785 257731
(saturdays only)

Dear Dr Taylor

RE: YVETTE HARRIS D.O.B. 23.08.79 INDEX NO 1403 001514

This patient of yours came to see us seeking termination of her 12 week pregnancy.

We considered that its continuance would involve risk of injury to her physical and mental health greater than if it were terminated.

Arrangements were made for her admission on 29 January, where the uterus was evacuated by vacuum aspiration under general anaesthesia. The operation was uneventful and she made a good recovery.

She was prescribed Doxycycline 100 mg (14) to take home.

Her post-operative haemoglobin was 12.6 and her blood group is 'O Rh D' Positive.

We would be grateful if you could advise us of any post-operative complications in order to complete our records and monitor the effectiveness of our practice.

This letter is confidential the contents should not be disclosed without the clients specific consent.

Yours sincerely

DEG
For BPAS
Stafford Day Care Unit

Additional Information:

www.bpas.org



INVESTOR IN PEOPLE



bpas Austy Manor Stratford Road Wootton Waven Henley in Arden B95 6BX T: 01564 793225 F: 01564 794935

EMIS attachment reference code

11-Jan-2005

Additional: EMIS attachment reference code

smear non-responder 23 3 03

Filename: E1073DD8-5EAF-4754-BBFE-EAEFD8AE40BC_Save110105172902.tif

Extension: .tif

Pages:

***** CERVICAL SCREENING - FINAL NON-RESPONDER ***** Printed on: 16.12.2004
 HARRIS YVETTE MISS NHS No. : 633 675 4146
 3 COPPICE GARDENS Date of Birth : 23.08.1979
 STONE GP : 3874 J P Ballinger
 STAFFS HAS : STAFFORDSHIRE ST
 ST15 8BL Partnership : 2780 I A Taylor

Test Due On : 23.03.2003 Recall Type : Inadequate

Previous Two Tests :-

Result	(Code)	Date	Sender
Inadequate	(1)	23.01.2002	J P Ballinger

***** GP's RESPONSE *****

CEASE ALL RECALL DUE TO :-

POSTPONE INVITATION UNTIL
 (date)

Signature of Doctor

If either action is required, please strike out as appropriate, sign and return this card to the HAS, otherwise retain card as a reminder.

ref Mr. Kathuria SG for orthopaedic appt IAT

08-Jan-2004 *****

Additional: ref Mr. Kathuria SG for orthopaedic appt IAT

ref Mr. Kathuria SG for orthopaedic appt IAT

Filename: 3B5E2CC8-E1DB-4A50-9396-C6AFD304C6BF_EMIS18075_18360.rtf

Extension: .tif

Pages:

Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Referral date: 08.01.2004
Unit number: 390437
Referring GP: Dr. I.A. Taylor G3286568
Practice code: M83069 (SW Staffs PCT)

NHS referral for Routine appointment at Mr. Kathuria's orthopaedic clinic at Staffordshire General Hospital

Dear Mr. Kathuria

Miss Yvette Elizabeth Harris, DOB 23.08.1979 Age 24 NHS No. 6336754146
17 Redhill Road, Stone, Staffordshire, ST15 8BG
Telephone 815879

This young lady complains of low back pain which radiates to the left leg. She has a long past history, going back several years, and I did in fact refer her in June, 2002 to Mr. Hoyle at her request. Unfortunately she did not attend for the appointment.

Her back pain has become worse during her latest pregnancy and she is finding it increasingly difficult picking up her baby and generally managing with her.

On examination she does not appear to have any restriction of SLR and her reflexes are normal. She is at present taking Cocodamol 30/500 and Diclofenac 50mg tds.

I would be grateful for your opinion with regard to further investigation.

Yours sincerely

Dr. I. A. Taylor

Current medications with date of last issue are :

Acutes

Co-Codamol 30/500 Tablets 1 or 2 qds prn 100 tablet(s) 7.1.2004

Diclofenac Sodium E/C Tablets 50 mg tds 84 tablet(s) 7.1.2004

Dr VR Kimber MB ChB DRCOG **Dr IA Taylor** MBChB DCH DRCOG
Dr Janet Eames MBBS DRCOG DFFP MRCGP **Dr N Aldridge** MBBS DCH DRCOG
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP **Dr JP Ballinger** MBBS MRCGP
Dr Laura Day MB BCh DRCOG

8 week check

07-Jan-2004 *****

Additional: 8 week check

8 week check

File name: B069E171-D03D-4F29-B2E4-9C7E2C79DA86_STANDARD103536.rtf

Extension: .tif

Pages:

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{\field{\*\fdinst { MERGEFIELD "...Today" }}~[...Today]}\line \tab \line \tab \line \tab \line
\tab Dear {\field{\*\fdinst { MERGEFIELD "Title Last Name" }}~[Title Last
Name]}\line \tab \line \tab \line \tab We have made an appointment for you and your
baby to attend \line \tab the surgery on:\line \tab \line \tab \line \tab Thursday
10th June at 10.00am\line \tab \line \tab This is for your post natal and your baby's 8
week check.\line \tab Please allow at least 30 minutes for this appointment as \line
\tab you will see the Health Visitor and a doctor, and your baby \line \tab will also
have his/her first immunisations with the nurse.\line \tab \line \tab \line \tab If you are
unable to make this appointment, please contact \line \tab the surgery so that we can
make alternative arrangements.\line \tab \line \tab \line \tab Yours sincerely,\line }}

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18-Aug-2003 *****

Additional:t Merged_235.rtf

t Merged_235.rtf

Filename: 3BB3D043-4AF8-491D-920B-E8F60494DB2A_EMIS18075_12613.rtf

Extension:.tif

Pages:

Mansion House SurgeryAbbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

PRIVATE AND CONFIDENTIAL

18.08.2003

Miss Y Harris
17 Redhill Road
Stone
Staffs
ST15 8BG

Dear Miss Harris

We have now received the results of your recent blood test and find we need to repeat it.

Please make an appointment with the phlebotomist or practice nurse to have this done.

Yours Sincerely

Practice Nurse

Dr VR Kimber MB ChB DRCOG Dr IA Taylor MBChB DCH DRCOG
Dr Janet Eames MBBS DRCOG DFFP MRCP Dr N Aldridge MBBS DCH DRCOG
Dr AJ Stafford MBChB BmedSci DRCOG MRCP Dr JP Ballinger MBBS DFFP

Lt Miss ***** SDGH/antenatal app VRK

08-May-2003 *****

Additional:Lt Miss ***** SDGH/antenatal app VRK

Lt Miss ***** SDGH/antenatal app VRK

Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

Referral date: 08.05.2003

Unit number: 390437

Referring GP: Dr V.R. Kimber G3317271

Practice code: M83069 (SW Staffs PCT)

NHS Referral for **Routine** appointment at Miss Powell's Antenatal clinic at Staffordshire General Hospital

Dear Miss Powell

Miss Yvette Elizabeth Harris, DOB 23.08.1979 Age 23 NHS No 6336754146
17 Redhill Road Stone ST15 8BG
Telephone 815879

I would be grateful if you could arrange for the confinement of this lady who is now pregnant. She has seen the midwife who considers her past history of polycystic ovary disease complicating her pregnancy and I would appreciate your help.

Yours sincerely,

Dr. V.R. Kimber

Dr VR Kimber MB ChB DRCOG **Dr IA Taylor** MBChB DCH DRCOG
Dr Janet Eames MBBS DRCOG DFFP MRCGP **Dr N Aldridge** MBBS DCH DRCOG
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP **Dr JP Ballinger** MBBS MRCGP

Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

THIRD PARTY COPY

Dr VR Kimber MB ChB DRCOG **Dr IA Taylor** MBChB DCH DRCOG
Dr Janet Eames MBBS DRCOG DFFP MRCGP **Dr N Aldridge** MBBS DCH DRCOG
Dr AJ Stafford MBChB BmedSci DRCOG MRCGP **Dr JP Ballinger** MBBS MRCGP

Lt Miss ***** SDGH/expedite app JPB

09-Apr-2003 *****

Additional: Lt Miss ***** SDGH/expedite app JPB

Lt Miss ***** SDGH/expedite app JPB

Filename: 03F13B5F-8D30-4E93-9A5C-1E65ED9B84F6_EMIS18075_7070.rtf

Extension: .tif

Pages:

Mansion House Surgery

Abbey Street, Stone, Staffordshire ST15 8YE
Telephone (01785) 815555 Fax (01785) 815541

9th April 2003

Unit No. 390437

Miss K. Powell,
Consultant Obstetrician & Gynaecologist,
Staffordshire General Hospital,
Weston Road,
STAFFORD
ST16 3SA

Dear Miss Powell,

Re: Miss Yvette Harris – Date of Birth: 23.8.79
Formerly of 44 Green Close, Walton, Stone
New address: 17 Redhill Road, Stone, Staffordshire. ST15 8BG
Telephone: 01785 815879

As you will be aware this lady suffers from a polycystic ovarian syndrome and recently missed her appointment on the 30th December because the hospital was not aware of her recent change of address. I understand a further appointment has been arranged for mid-June.

Meanwhile she is running into problems with breast tenderness and pain which has been fairly consistent over the last two weeks. I suspect that this is related to her rather erratic cycle, her LMP being approximately February 17th. I am hoping that when her next period appears this breast tenderness will cease but meanwhile wonder if it would be possible to expedite her appointment.

Many thanks for your assistance.

Yours sincerely,

Dr. J.P. Ballinger

Dr VR Kimber MB ChB DRCOG Dr IA Taylor MBChB DCH DRCOG
Dr Janet Eames MBBS DRCOG DFFP MRCP Dr N Aldridge MBBS DCH DRCOG
Dr AJ Stafford MBChB BmedSci DRCOG MRCP Dr JP Ballinger MBBS MRCP

ref Mr Hoyle SG for orthopaedic appt IAT

13-Jun-2002 *****

Additional:ref Mr Hoyle SG for orthopaedic appt IAT

ref Mr Hoyle SG for orthopaedic appt IAT

Filename: BD3A12D6-C51E-4B37-886D-621FFB227460_STANDARD117869.rtf

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date: 13.6.2002 \line Unit Number: 390437\line Referring GP: Dr I.A. Taylor
G3286568\line Practice code: M83069 (SW Staffs PCT)\line \line NHS Referral for
routine appointment at Mr. Hoyle's orthopaedic clinic at \line Staffordshire General
Hospital\line \line \line Dear Mr. Hoyle\line \line Miss Yvette Elizabeth Harris, 23.08.1979,
NHS No 6336754146,\line 44 Green Close, Walton, Stone ST15 0JG.\line Telephone
07796422375.\line \line \line \line This young woman has requested referral for an
opinion about her back pain \line which has been present for about a year. She
describes several areas of pain \line in the mid-thoracic and upper lumbar region and her
main problem is that she \line is very stiff in the morning and after sitting for any length of
time. There \line is no history of injury and no radiation of the pain. \line \line She works
as a shop assistant which she finds difficult because of the lifting \line when she has
more acute pain. We suggested referral for physiotherapy, but \line she would prefer to
see a specialist first.\line \line I would be grateful for your opinion.\line \line Yours
sincerely \line \line \line Dr. I.A. Taylor\line }}

Inadequate smear 2 months

19-Feb-2002 *****

Additional: Inadequate smear 2 months

Inadequate smear 2 months

Filename: FE041D3E-7B5F-4241-85FD-C1AEA1448186_STANDARD489.rtf

Extension: .tif

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 V.R. Kimber Mansion House Surgery\line \tab Dr. I.A. Taylor Abbey
 Street\line \tab Dr. Janet Eames Stone\line \tab Dr. N. Aldridge
 Staffordshire ST15 8YE\line \tab Dr. A. Stafford Tel: 01785 815555\line \tab
 Dr. J. Ballinger Fax: 01785 815541\line \tab \line \tab \line \tab Private and
 Confidential\line \tab {field{*\fdinst { MERGEFIELD "Ttl/Init/Name" }}~[Ttl/Init/Name]]
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 { MERGEFIELD "Address Line 5" }}~[Address Line 5]]\line \tab \line \tab \line \tab
 Dear {field{*\fdinst { MERGEFIELD "Title Last Name" }}~[Title Last Name]],\line \tab
 \line \tab \line \tab Your recent cervical smear result has now been received and \line \tab
 is reported as having insufficient material to enable an \line \tab accurate test.\line \tab
 Would you therefore, kindly, make an appointment for a \line \tab repeat smear in two
 months time.\line \tab \line \tab Yours sincerely,\line \tab \line \tab \line \tab \line \tab \line \tab
 \tab \b\ul PRACTICE NURSE\line }}

REF MISS ***** SG FOR GYNAECOLOGY APPT IAT

15-Feb-2002 *****

Additional:REF MISS ***** SG FOR GYNAECOLOGY APPT IAT

REF MISS ***** SG FOR GYNAECOLOGY APPT IAT

Filename: 2AD007B3-01F5-4C7F-9733-A189E5441FAC_STANDARD116046.rtf

Extension:.tif

Pages:

{\rtf \fs12\paperh15840 \sl240 \margt0 \margb0 \margr225\l2\margl0 \line \line Referral
date: 15.2.2002 \line Unit Number: 390437\line Referring GP: Dr IA Taylor
G3286568\line Practice code: M83069 (Stafford PCG)\line \line NHS Referral for
routine appointment at Miss Powell's gynaecology clinic at \line Staffordshire General
Hospital\line \line \line Dear Miss Powell\line \line Miss Yvette Elizabeth Harris,
23.08.1979, NHS No 6336754146,\line 44 Green Close, Walton, Stone ST15 0JG.\line
Telephone 07796422375.\line \line \line This young lady has had primary infertility for the
past two years. Her \line periods are somewhat irregular, occasionally every two weeks
and sometimes \line she has gone six months without a period from the age of 15. \line
\line I enclose copies of her recent blood tests and hormone investigations. I \line have
also arranged for her partner to have a semen analysis.\line \line The only abnormality at
present seems to be a testosterone result elevated at \line 3.7. \line \line I would be
grateful for your opinion with regard to investigation.\line \line Yours sincerely \line \line
\line Dr. I.A. Taylor\line }}

Make appt. with doctor - nurse lt. AIB 3

29-Jan-2002 *****

Additional: Make appt. with doctor - nurse lt. AIB 3

Make appt. with doctor - nurse lt. AIB 3

Filename: 81447DF4-44C1-4FA0-BCE1-AD5F29802C89_STANDARD91981.rtf

Extension: .tif

Pages:

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Mansion House Surgery,\line Abbey Street.\line
STONE.\line \line Telephone : Stone 815555.\line Ref: AIB 3\line \line
{\field{*\fldinst { MERGEFIELD "...Today" }}~[...Today]}\line \line Private and
Confidential\line {\field{*\fldinst { MERGEFIELD "Ttl/Init/Name"
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MERGEFIELD "COUNTY" }}~[COUNTY]}\line {\field{*\fldinst { MERGEFIELD
"Address Line 5" }}~[Address Line 5]}\line \line Dear {\field{*\fldinst {
MERGEFIELD "Title Last Name" }}~[Title Last Name]}\line \line We have now received
the results of your recent tests.\line \line Would you please, therefore, make a routine
appointment with \line \line the Doctor, at your convenience, to discuss them.\line \line
\line \line \line \line Yours Sincerely,\line \line \line Practice Nurse.\line }}

Nurse lt. for repeat blood test [2]

28-Jan-2002 *****

Additional:Nurse lt. for repeat blood test [2]

Nurse lt. for repeat blood test [2]

Filename: 4B4B8F03-87F7-4FC4-B5E0-9C9937C2702E_STANDARD91050.rtf

Extension:.tif

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\tab Mansion House Surgery,\line \tab Abbey Street,\line \tab
STONE.\line \tab \line \tab Telephone : Stone 815555 \line \tab \line \tab
Private and Confidential\line \tab {\field{\*\fdinst { MERGEFIELD "Tt/Init/Name"
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}}~{Address Line 5}}\line \tab \line \tab {\field{\*\fdinst { MERGEFIELD "...Today"
}}~{...Today}}\line \tab \line \tab Dear {\field{\*\fdinst { MERGEFIELD "Title Last Name"
}}~{Title Last Name}}, \line \tab \line \tab We have now received the results of your recent
blood test \line \tab and find we need to repeat it. \line \tab \line \tab Please make an
appointment with the Practice Nurse to have \line \tab this done.\line \tab \line \tab \line
\tab \line \tab \line \tab Yours Sincerely,\line \tab \line \tab \line \tab \line \tab \line
\tab Practice Nurse\line }}
```

Lt pt re early morning MSU KM

23-Nov-2001 *****

Additional: Lt pt re early morning MSU KM

Lt pt re early morning MSU KM

Filename: C8F13D86-3CED-4EE0-AFD0-5CCD573DEC1C_STANDARD114870.rtf

Extension: .tif

Pages:

{\rtf \fs20\paperh16800 \sl240 \margt2880 \margb720 \margr225\l2\margl0 23rd
November 2001\line \line Miss Y. Harris,\line 26a Lichfield Street,\line Stone,\line
Staffordshire. \line ST15 8NB\line \line Dear Miss Harris,\line \line Following your recent
appointment I notice that we do not have a \line pregnancy test result from two weeks
ago, either in your notes or on \line computer. We also do not seem to have a record of
the pregnancy test \line being sent.\line \line I therefore think it is fairly important to send
off an early morning \line sample of urine to the labs to exclude pregnancy as a cause of
your \line lack of periods. \line \line Best wishes.\line \line Yours sincerely,\line \line \line
Dr. K. Millward\line }}

THIRD PARTY COPY

H.M.G. Urine Specimen

09-Feb-2001

Additional:H.M.G. Urine Specimen

H.M.G. Urine Specimen

Filename: 6B35D6B9-27C1-4907-8D72-305F2F71A92C_STANDARD90185.rtf

Extension:.tif

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 "Surgery3" }}~{Surgery3}}\line ST15 8YE\line \line \line Tel : 01785 815555\line \line
 Private and Confidential\line {\field{*\fdinst { MERGEFIELD "Ttl/Init/Name"
 }}~{Ttl/Init/Name}}\line {\field{*\fdinst{ MERGEFIELD "Address Line 1" }}~{Address Line
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 {\field{*\fdinst{ MERGEFIELD "Address Line 3" }}~{Address Line 3}}\line {\field{*\fdinst
 { MERGEFIELD "Address Line 4" }}~{Address Line 4}}\line {\field{*\fdinst {
 MERGEFIELD "Address Line 5" }}~{Address Line 5}}\line \line \line Dear {\field{*\fdinst
 { MERGEFIELD "Title Last Name" }}~{Title Last Name}},\line \line Your recent
 urine sample result has now been received and is \line borderline. We need you to bring
 in a repeat sample, in a sterile \line container, which you can obtain from the surgery.\line
 \line \line \line Yours Sincerely,\line \line \line \line \line Practice Nurse,\line }}

individual new patient

10-Feb-2000 *****

Additional: individual new patient

individual new patient

File name: 50377B5B-8DED-447F-AABC-C06FAE522DC0_STANDARD90438.rtf

Extension: .tif

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 MANSION HOUSE SURGERY\line ABBEY STREET\line
 STONE\line STAFFS\line ST15 8YE\line
 Tel : 01785 815555\line \line \line {\field{*\fdinst { MERGEFIELD "Ttl/Init/Name"
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 MERGEFIELD "COUNTY" }}~{COUNTY}}\line {\field{*\fdinst { MERGEFIELD
 "Address Line 5" }}~{Address Line 5}}\line \line \line {\field{*\fdinst { MERGEFIELD
 "...Today" }}~{...Today}}\line \line \line Dear {\field{*\fdinst { MERGEFIELD "Title Last
 Name" }}~{Title Last Name}}, \line \line \line Welcome to our Practice!\line \line As you
 have recently joined our list, we would like to invite you \line to a special consultation with
 the Practice Nurse. This is very \line valuable, as often we do not receive past medical
 records for some \line time and we therefore require your medical history.\line \line The
 consultation will take the form of a discussion about previous \line illnesses, allergies,
 lifestyle etc., and also a general \line examination including measurement of blood
 pressure and weight.\line \line Please telephone the Surgery to arrange an appointment
 at a \line mutually convenient time and you will need to bring a specimen of \line urine
 when you attend.\line \line Thank you in anticipation.\line \line \line Yours sincerely,\line
 \line J. Page\line \b Stone Surgery.\b0 \b0 \line }}