

Scotland's Redress Scheme

Application form **Part 3**

For individually assessed payment applicants

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Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

Name

Lorraine Moffat

Date of birth

Day

02

Month

04

Year

1968

The next section asks you to write your statement of abuse.

Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** apply@redress-scheme.scot

Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from mygov.scot/redress

Please remember:

- there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know
- do not worry about your spelling
- use as much or as little space as you need to give your information - you can continue on additional pages if you want to

Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Roberton Assessment Centre

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1982

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

Jack

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Before I was taken into care, I was already struggling at home. From a very young age, I was sexually abused in my family home. I believe this is where my behaviour and actions began to change, although at the time I did not understand why. I was living in fear, confusion, and distress long before social services became involved. My first memories of entering care are of being scared, extremely upset, and confused. I was placed in a care assessment centre called ROBERTON ASSESSMENT CENTRE. I had never been in care before and did not understand what was happening or why I was there. Nobody explained anything to me, and nobody comforted me. This left me feeling frightened, alone, and very worried. The only member of staff I remember who made me feel even slightly comfortable was someone called Duncan. Other than him, there was no one who helped or protected me. While I was at Robertson Assessment Centre, there was a staff member called Jack. From the very beginning, I knew he did not like me because he physically abused me. He would punch and kick me repeatedly, and he would also pull my hair. This happened many times. Other members of staff were aware of what Jack was doing, but nothing was ever done to stop it. When I tried to speak about the abuse, it would happen again and be even worse, so I became too scared to speak up and stayed quiet. Basic care was neglected at Robertson; toiletries were not provided, and my basic needs were ignored. I clearly remember Jack dragging me up the stairs, causing me serious pain and leaving marks on my body. He regularly got away with hitting me, bullying me, and intimidating me. My first few months in care were hell. Knowing that Robertson was only an assessment centre made me extremely anxious about being moved to "proper" care. This is where my anxiety began.

Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Hyland Care Home

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1983

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 2 continued

I was then placed in HYLAND Care Home, where my experiences became dramatically worse. The home was filthy and extremely unclean. The building itself smelled strongly of sour milk, a smell I will never forget. Bedding and personal items were never cleaned, which affected me both mentally and physically and made me feel neglected and worthless. I was forced to share a room with another girl who was a bully. She would pick at me and provoke me every day. During this time, a fire was started in the room, and I was blamed for it. I was taken to the police station, where I was later proven NOT GUILTY.

Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Roberton Assessment Centre

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1983

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

Jack

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 3 continued

I was sent back to ROBERTON ASSESSMENT CENTRE, where I had to relive the same traumatic situations. Being sent back meant being around Jack again, the staff member who had previously abused me. This triggered what I now know to be PTSD. I was physically sick with worry for days beforehand, knowing what was coming. When I returned, I kept myself locked away as much as possible so I would not have to deal with the abuse. I felt secluded, lost, and completely unsafe during the weeks I was placed there again.

Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Downcraig Children's Home

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1984

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

After this, I was placed in DOWNCRAIG CHILDREN'S HOME. From the beginning, I absolutely hated this place. While I was there, a member of staff called John was sexually abusing other children, and I witnessed this. I was too young to understand what I was seeing. At first, I believed this behaviour was normal, especially as it did not happen all the time. I was petrified to speak out, and this fear caused me to run away. What I witnessed at Downcraig deeply affected me. These memories have never left me and led to me trying to take my own life years later. This trauma has played a major role in my ongoing mental health problems. There was a carer called Big Tom, who I now believe knew what I was dealing with and what I had seen. When I would have breakdowns, he would take me hill walking to get me away from John. This showed me that people knew what was happening, but no one spoke out because they were too scared. The staff at Downcraig spoke to me like I was a piece of garbage. The emotional abuse was constant and amounted to mental torture. I was stopped from seeing my family, repeatedly told that I was worthless, and made to believe that everything was my fault. I was locked in my bedroom as punishment for trying to run away. I was never taken to the family home, and over time this caused me to lose all trust and faith in everyone. Today, I continue to struggle severely with my mental health as a direct result of the abuse and neglect I suffered before and during care. I have attempted suicide, I suffer from severe anxiety, and I often cannot leave my home. I am prescribed medication by my doctor, but my life has been permanently damaged by what I went through. I feel that my life has been ruined by the abuse and the failure of the care system to protect me.

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 32 of the "Help to apply" guidance
- contact a case worker

The next section has questions about your supporting documents.

Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- ☐ I am including supporting documents with my form
- ☐ I am not including supporting documents
(if you tick this, a case worker will contact you)
- ☒ I am collecting my documents and will submit them a later date

Do you want help with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on mygov.scot/redress.

Before you send your application you must agree to these statements:

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature



Date

09/03/2026

Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

By email

Please submit your application and any relevant documents to:

[**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm
(except Scottish public holidays)
- **Email:** [**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

Completion Certificate

Reference ID: 1ccddbbaa-74d1-4ca7-b61e-dc0d7fa17d94

Document Details

Document Name(s): part-1, part-3, loa, fee-clarity
Total Pages: 14
Sent By: Billie Tyrie (195.21.72.3)
Completed Date: Mar 09, 2026 18:55:56 UTC

Signer Information

Name: Lorraine Moffat
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Verified Electronic Signature

Audit Trail

Action	Timestamp	IP Address
Created	2026-03-05 10:33:34	System
Document link sent to client by email	2026-03-05 10:33:34	System
Document link sent to client by sms	2026-03-05 10:33:35	System
Document link opened by client	2026-03-05 10:34:08	5.71.94.123
Document electronically signed	2026-03-05 10:35:57	5.71.94.123

Security Verification

SHA-256 Checksum: f9160214f58903f3d10fbfb2df9ef062b557cc1ec6d539fa89aef863cd95c164

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