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Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

Name

Frances McGowan

Date of birth

Day Month Year

The next section asks you to write your statement of abuse.

Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** apply@redress-scheme.scot

Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from mygov.scot/redress

Please remember:

- **there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know**
- **do not worry about your spelling**
- **use as much or as little space as you need to give your information - you can continue on additional pages if you want to**

Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Nazareth House, Kilmarnock

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1975-1975

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

Mrs Gordon

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on gov.scot. Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

See Attached

Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

A large, empty rectangular box with a thin blue border, intended for the user to write their statement for Care setting 2. The box occupies most of the page area below the header.

Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

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Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.



Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 32 of the “Help to apply” guidance
- contact a case worker

The next section has questions about your supporting documents.

Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- I am including supporting documents with my form
- I am not including supporting documents
(if you tick this, a case worker will contact you)
- I am collecting my documents and will submit them a later date

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on mygov.scot/redress.

Before you send your application you must agree to these statements:

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature

Date

Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

By email

Please submit your application and any relevant documents to:

[**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm
(except Scottish public holidays)
- **Email:** [**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

Statement Addendum

Client Name: Frances Mcgowan
Date of Birth: 19/01/1969
Care Setting: Nazareth House, Kilmarnock
Dates: 1975-1975
Persons Involved: Mrs Gordon

Full Statement

My first memories are of being extremely scared and confused. I did not understand why I was being taken away. A social worker had been coming to our home and keeping an eye on my mum. One day, a woman called Mrs Gordon came to the house and pretended she was taking us for a walk. Instead, she took us away to Nazareth House. I remember my older sister asking to stay with me because I was so young, upset, and frightened. When we arrived, it was very dark, and we

were left there overnight on our own. The next day, we were all split up. I was taken to Nazareth House in Kilmarnock with my brother. From the moment I arrived, I had no support and felt completely out of place, like a fish out of water. I was an emotional wreck from being suddenly separated from my mum and my siblings. My trust was broken immediately because I had been lied to and told we were just going for a walk. I had no idea what was happening to me.

I remember my brother being very distressed and angry because we had been tricked and split apart. We had always been together, and suddenly everything familiar was gone. From the very beginning, I felt threatened. The staff would not allow me to cry and would pick on me for being emotional. I was a young, frightened child, but I was treated with no kindness or understanding.

My mum tried to contact me by phone, but the staff would stop the calls and put the phone down. This made me feel abandoned and helpless. I was a bed wetter because I was scared and anxious. When this happened, I was punished. I would be woken around 6am and forced into a freezing cold bath. These cold baths were extremely traumatic. I was left sitting in freezing water for long periods while staff were angry with me and humiliated me in front of the other children.

Hair washing days were also traumatic. I would be put on a stool, and staff would pull my hair aggressively while washing it. I would be screaming in pain, and they would laugh at me while doing it. None of the staff spoke to me with care or treated me like a young child. I was deeply emotional and distressed, yet I was shown no compassion.

I was often left alone in my bedroom and told, "You've been taken away, deal with it."

I was physically restrained by staff, held down very hard, and I was also forced to watch my brother being restrained and suffering. This was extremely distressing and frightening. The nuns were cruel to me on a daily basis.

There were a lot of children there. Some of the older children tried to look out for me.

There was one tall girl with dark hair and glasses who was the only person who ever made me feel safe. Food was another form of control. Breakfast was often a dry bowl of Alpen. When I refused to eat it, I was sent to school and told I would eat it when I got home. They then forced me to eat it for dinner. If you didn't like the food, you didn't eat at all.

I was bullied and humiliated for things I couldn't do, like tying my shoelaces. Staff would laugh at me and send me to school

without shoes, or with my shoes on the wrong feet or laces untied. I remember seeing other children punished with a belt. The screaming and fear terrified me so much that I learned to obey immediately. I never stepped out of line because I was so scared.

I remember being badly blistered from the sun and receiving no care or treatment.

There was no comfort, no protection, and no aftercare. We were expected to raise ourselves. We had no toys, no treats, and no proper clothes. Our childhood was completely stripped away from us.

Staff also used my toileting issues to control me mentally. They put pressure on me and said if I didn't wet myself for a few days, they would "treat" me. I remember trying desperately to hold it in just to please them, even though I didn't fully understand what was happening. I could

not understand why I had been taken from my family, lied to, separated from my siblings, and then treated so cruelly.

Visits from parents were rare and always supervised, which meant I could never speak up about what was happening.

Phone calls to my mum were stopped, and communication was deliberately cut off.

This added to my fear, confusion, and emotional pain.

The abuse I experienced has had lasting effects on me. Even now, I struggle to relive these memories. I suffer from anxiety, constant worry, and poor mental health.

What I went through, and knowing what my siblings also endured, weighs heavily on me. I believe my mental health was repeatedly damaged by the way I was treated. I have needed antidepressants, and these experiences have affected me throughout my life. I suffer with anxiety, PTSD, I'm on anti-depressants this has

ruined my life

I feel deep sadness and loss for the

childhood I never had. The mental and

physical abuse I endured has stayed with

me, shaping how I feel, think, and cope to

this day.