

Scotland's Redress Scheme

Application form **Part 3**

For individually assessed payment applicants

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Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

Name

Dean Jackson

Date of birth

Day Month Year

The next section asks you to write your statement of abuse.

Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** apply@redress-scheme.scot

Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from mygov.scot/redress

Please remember:

- there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know
- do not worry about your spelling
- use as much or as little space as you need to give your information - you can continue on additional pages if you want to

Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Scalloway Park Children's Home

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1994-1995

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 1 continued

During my time at Scalloway Park, I experienced daily physical violence from the staff, often more than once a day. The abuse was severe; they would strike me in my kidneys, testicles, and penis, twisting them painfully. Sometimes, they would hit me so hard in the stomach that I would lose my breath. They laughed while doing this and continued to mock me afterward to humiliate me. I was struck with brushes and possibly a metal ruler across my wrists. While they never physically forced a bar of soap into my mouth, they would smear soap on dry bread or toast and make me eat it. They didn't limit themselves to soap; they also used vinegar, hot sauce, or even shower gel. As a child, this seemed trivial, but looking back as an adult, I realize how wrong it was. There were many instances where I was thrown into a cell and isolated, sometimes with cuts on my head. The staff would blame my injuries on my own struggles when they were twisting me around. I did wet the bed during my stay, and for that, I faced humiliation. They would repeatedly bring it up while physically punishing me. I was prescribed Ritalin for my ADHD, and if I ever refused to take it, I would be denied meals. Food was weaponized against me, leaving me to go hungry. I escaped from this place on several occasions, and upon my return, I was met with indifference and barred from joining any activities with the other kids. They would take my shoes away to stop me from running away again. There was a bullying culture here, and the staff were aware of it but did nothing to intervene. They had their favourites who were even encouraged to bully other children as they pleased. During shower time, there were moments when I had privacy, but there were also times when staff would enter without warning. They would come in whenever they wanted. Occasionally, I had to wait in line naked with other boys for a wash, but this was not a common occurrence. I complained to my social worker multiple times about my treatment here, but my concerns were never taken seriously. Eventually, social services intervened, stating that the home could not manage me, and I was returned to my mother's care for a few weeks before being transferred to Oakbank.

Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

oakbank care

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

1995-1997

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

See Attached

Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 32 of the “Help to apply” guidance
- contact a case worker

The next section has questions about your supporting documents.

Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- ☐ I am including supporting documents with my form
- ☐ I am not including supporting documents
(if you tick this, a case worker will contact you)
- ☒ I am collecting my documents and will submit them a later date

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on mygov.scot/redress.

Before you send your application you must agree to these statements:

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature

Date

16/03/2026

Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

By email

Please submit your application and any relevant documents to:

[**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm
(except Scottish public holidays)
- **Email:** [**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

Statement Addendum

Client Name: Dean Jackson

Date of Birth: 19/08/1984

Care Setting: oakbank care

Dates: 1995-1997

Persons Involved:

Full Statement

When I arrived at Oakbank, the violence I faced from the staff was significantly worse than what I had endured at Scalloway Park. I was punched, kicked, and slapped daily. They would always assign one male staff member to deal with me when he was on duty, and he was a large man. At times, there would be 10 to 12 staff members holding me down while I was being restrained. I was whipped with a cane, usually across my buttocks and the backs of my legs. When they felt they could not control me, they would use a hose to blast me with freezing cold water. I recall times when the staff would take me to the kitchen after the cook had finished, promising me ice lollies. However, they would then claim there were none or that the fridge was locked, which only served to provoke me. After this, they would taunt me with the ice lollies and then lock me in a cupboard. I was confined to a cupboard numerous times during my stay here. I sustained several injuries while I was here, but no one believed me when I tried to explain what had happened. They always accused me of banging my head against the wall. It felt like they were protecting one another and looking out for themselves. Bedwetting was an issue that continued from Scalloway Park, and once again, I faced humiliation, degradation, and even physical punishment for it. There were times when I would be abruptly awakened and taken from my bed at night for room searches, sometimes for something as insignificant as a missing fork from the kitchen. There were nights when I couldn't sleep for three or four days straight, due to a combination of my medication, my neurodiversity, and the loudness of other neurodivergent children at night. Some children with autism were severely affected and really shouldn't have been there; I felt the same way about myself. I experienced starvation on numerous occasions here, often daily. This was typically due to behavioural issues, and I would simply be left to go hungry. I attempted to escape from here many times, and when I did, I sought drugs to numb the pain of everything happening to me. Upon my return, I would be twisted up and locked in my room. There was a significant amount of bullying at Oakbank, and the staff would often encourage it. Oakbank was much larger than Scalloway and had both boys and girls. I was always denied home visits with my family. I would watch other children go home to their families or foster parents on weekends while I remained there. Being in care for so long meant I missed out on

precious childhood moments with my sister, moments that I can never reclaim. There is no doubt that my time in care has negatively impacted every part of my life. It changed my worldview and harmed my mental health. As a neurodivergent individual, the environment I was placed in never felt safe, which hindered my ability to learn. As an adult, I have struggled to maintain a job due to a lack of education and skills. For many years, I lived in a state of high alert instead of receiving the support I needed, which has had a cascading effect on my life. Although I have never been incarcerated, my experiences in care have left me feeling institutionalized. I now realize that I became accustomed to that kind of environment; I got used to the shouting, bullying, and violence. I currently experience issues with my ankles and wrists from injuries sustained during that time, and there are moments when I walk down the street and my knees give out.