



Outlook

Thank you for your email

From Scotland's Redress Scheme <apply@redress-scheme.scot>

Date Tue 2026-07-14 3:49 PM

To casemanagement@mmalegal.co.uk <casemanagement@mmalegal.co.uk>

Thank you for your email to Scotland's Redress Scheme. This is an automated email to confirm your email has been received. We aim to respond within 10 working days. However, due to high volumes of enquiries, responses may take longer than this. We apologise for any delay and thank you for your patience. Please do not send further emails regarding the same application, as this may delay our response.

Many thanks,

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.