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Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

Name

Lisa Williamson

Date of birth

Day Month Year

The next section asks you to write your statement of abuse.

Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** apply@redress-scheme.scot

Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from mygov.scot/redress

Please remember:

- **there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know**
- **do not worry about your spelling**
- **use as much or as little space as you need to give your information - you can continue on additional pages if you want to**

Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Northfields young persons unit

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

2002

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on gov.scot. Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

See Attached

Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

St Catherines

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

2003

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on gov.scot. Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 2 continued

I was sent to St Katherines at around the age of 14 years old, and when I was placed there, the abuse continued. From the moment I arrived, I could see that the environment was chaotic and unsafe. The children there were fighting, and this immediately triggered my PTSD. I felt scared and on edge all the time. It brought back everything I had already been through, and I felt like I had been put straight back into another place where I was not safe.

I also witnessed the staff speaking horribly to the children. The way they spoke was aggressive, degrading, and completely lacking in care or understanding. Seeing this made me even more frightened, as it confirmed to me that I was again in a place where I would not be protected or treated properly.

While I was there, I had a lot of altercations with the other children. I felt like I had no choice but to defend myself because the environment was so hostile. There was no proper supervision or support, and again the staff allowed this to happen. Instead of preventing conflict or protecting vulnerable children like me, they ignored it, which made everything worse and made me feel like I had to survive on my own.

This placement had a very negative impact on my mental health. I was constantly being locked in my room for hours and sometimes days on end. This isolation made me feel trapped, helpless, and extremely distressed. I remember ringing the buzzer for help, but I would be ignored. Staff would not come, and they would not provide us with food at times. I was left feeling hungry, neglected, and completely powerless.

The food that was provided was not good, and often I did not feel properly cared for in even the most basic ways. The punishments in this place were severe. Being locked away 24/7 was used as punishment, which only added to the trauma I was already experiencing. This constant isolation and neglect had a serious and lasting impact on my mental health. I felt myself getting worse, becoming more withdrawn, anxious, and emotionally unstable.

These experiences have had a lifelong impact on me, affecting my mental health, my confidence, my ability to function in everyday life, and my overall wellbeing. I continue to struggle with the consequences of the abuse and neglect I suffered, and it has deeply affected the person I am today.

Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

A large, empty rectangular box with a thin blue border, intended for the user to write their statement for Care setting 3. The box occupies most of the page area below the header.

Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.



Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 32 of the “Help to apply” guidance
- contact a case worker

The next section has questions about your supporting documents.

Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- I am including supporting documents with my form
- I am not including supporting documents
(if you tick this, a case worker will contact you)
- I am collecting my documents and will submit them a later date

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on mygov.scot/redress.

Before you send your application you must agree to these statements:

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature

Date

Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

By email

Please submit your application and any relevant documents to:

[**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm
(except Scottish public holidays)
- **Email:** [**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

Statement Addendum

Client Name: Lisa Williamson
Date of Birth: 26/01/1990
Care Setting: Northfields young persons unit
Dates: 2002
Persons Involved:

Full Statement

I remember that my mum and dad were not looking after her, and because of this, the police were contacted. I was then taken away from my parents. This was a very confusing and frightening time for me as a child, as I did not fully understand what was happening or why I was being removed from my home. I felt scared, abandoned, and completely uncertain about my future.

When I first arrived at Northfields Young Persons Unit, I was met with no empathy, care, or reassurance. There was no one there to explain to me what was going on or to comfort me. Instead, I was flung into a room and left there all night with nothing but a bed. I was completely alone, frightened, and confused, with no emotional support whatsoever. From the very beginning, I felt unwanted and like I did not matter. I remember the staff member Mary Murdock she was always bullying me and talking down to me she was the one that let the younger ones get bullied she was a very horrible person

The staff there were horrible towards me. They told me that my parents did not want me and called me nasty. Hearing this as a child had a deep and lasting impact on me, as it made me feel worthless, rejected, and unloved. I began to believe what they were saying about me, which has stayed with me into my adult life.

I was often starved. I would ask the cook for food because I was so hungry, but they would refuse to give me anything. I remember crying because of how hungry I was, and no one helped me. The staff would turn a blind eye and did not care about my basic needs. This neglect made me feel invisible and unimportant, and it has affected my relationship with food and my sense of security ever since.

The staff regularly called me names and would push and pull me around. I was physically and emotionally abused, and there was no one to protect me. They also allowed the police to come in and manhandle me. I was dragged around in my underwear while the staff stood and watched. This was done as a punishment because they said I had misbehaved. I felt humiliated, degraded, and completely stripped of my dignity. There was no respect for my privacy at all, and this has had a lasting impact on how I feel about my body, my safety, and my ability to trust others.

The other children in the unit were feral, and I was bullied badly by the girls there. There were three girls who would come to my door. Because I did not know anyone and had no support, they would hit me and bully me repeatedly. This was not a one-off incident; it was ongoing. Again, the staff watched this happen and allowed it. Instead of protecting me, they tormented me further. This made me feel completely unsafe at all times, as there was nowhere I could go to escape the abuse.

I was frequently restrained and locked in rooms and behind doors. My freedom was constantly taken away from me. I was often secluded and not allowed to see my friends or have any normal interactions. I was isolated for long periods, which had a severe effect on both my mental and physical health. During this time, my mental health was deteriorating rapidly. I was constantly living in fear, anxiety, and distress.

Everything that happened was always held against me. I felt like I was being punished all the time, no matter what I did. I was constantly upset, scared, and hungry. My pocket money would often be taken from me, and I was excluded from trips and activities. I was always missing out, and everything felt unfair. This treatment made me feel less than everyone else and reinforced the belief that I did not deserve anything good.

I remained in this environment, suffering, until I was 13 years old. I was then sent to St Catherine's Secure Unit for a while, but after that, I was sent back to Northfields Young Persons Unit, where the same abuse continued. This went on until I was 16 years old. These years were supposed to be important for my development, education, and wellbeing, but instead they were filled with trauma, neglect, and abuse.

As a result of everything I experienced, my mental health has been severely affected and, in many ways, ruined. I did not receive a proper education, and this has impacted my ability to understand and cope with normal day-to-day life. I struggle with things that other people take for granted.

I now suffer from very severe anxiety and post-traumatic stress disorder. I experience ongoing fear, distress, and emotional instability as a result of what I went through. I find it extremely difficult to build relationships with people and do not trust anyone. The experiences I had as a child have shaped how I see the world, leaving me feeling unsafe, guarded, and unable to fully connect with others.

These experiences have had a lifelong impact on me, affecting my mental health, my confidence, my ability to function in everyday life, and my overall wellbeing. I continue to struggle with the consequences of the abuse and neglect I suffered, and it has deeply affected the person I am today.