

Scotland's Redress Scheme

Application form **Part 3**

For individually assessed payment applicants

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Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

Name

Angella Cross

Date of birth

Day

22

Month

02

Year

1967

The next section asks you to write your statement of abuse.

Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** apply@redress-scheme.scot

Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from mygov.scot/redress

Please remember:

- there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know
- do not worry about your spelling
- use as much or as little space as you need to give your information - you can continue on additional pages if you want to

Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Rosedene Childrens

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1980-1983

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

When I arrived at Rosedene in Inverness at 10/11 years old, I was completely devastated. I was the only one taken from my home. I was confused, heartbroken and traumatised. I did not understand why I was the only child removed. I felt rejected and abandoned. No one comforted me when I arrived. No one tried to help me settle. I was not introduced to anyone. I was simply taken to a dormitory and left there. I felt completely alone and terrified.

Within a few days, I realised that the staff were vicious towards me and the other children. I remember Steven Little clearly. He was extremely aggressive. He would push us around and slap us across the head. We were physically manhandled regularly. Most nights we were dragged to our dormitories and locked in. Sometimes we were locked in all night and left without proper contact. We had no freedom and no normal childhood.

The staff would drag us out of bed and force us into the showers. We were stripped naked in front of other children. This was humiliating and degrading. They said they had to wash us. I was old enough to wash myself, yet I was stripped and washed in front of others. I felt exposed, ashamed and powerless. If we refused, we were punished. There was no choice. There was no dignity.

The older children were allowed to pick on me. They beat me as punishment, and staff did nothing to protect me. Instead, the environment encouraged fear. Staff would restrain us by bending our arms behind our backs, causing severe pain that lasted for days. The physical pain was intense, but the emotional damage was worse. I felt like an animal, not a child.

During the three years I was at Rosedene, I was moved in and out of temporary foster placements. There was no stability. Despite this, I was refused proper contact with my own family and parents. The home was extremely religious. We were forced to pray before food. If we refused, we were sent to bed hungry. If we did not like the food or were deemed "naughty," we were denied supper. Hunger was used as punishment.

I was also moved between different schools, and my education suffered badly. Instead of helping me, staff mocked me for falling behind. I was already traumatised, and they made me feel stupid and worthless.

Towards the end of my time there, my mental health was already deteriorating badly because of everything I had endured. My father attended a social services panel. I later discovered he was not fighting for me. He only wanted my two brothers. That was when I found out he was not my biological father — he had adopted me. This was public, and it was reported in the news. Everyone in the children's home knew. Staff made fun of me for it. The older children laughed at me, pushed me, and called me unwanted. I felt utterly rejected and humiliated.

A few days later, my father was forced to take me home because the judge said if he did not take me, my two brothers would also go into care. At around 12/13 years old, I returned home. The abuse from my father continued and was severe. Social services did not check on me during this time. I felt abandoned by the system that was supposed to protect me. I could not cope with the abuse at home and eventually ran away.

Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

manor care home edinburgh - Canenlodge

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1983-1986

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

I was then placed into Morningside Manor Care Home in Edinburgh, and then at Canenlodge in Edinburgh, where I stayed from age 13 until around 14 and a half.

On my first day at Morningside Manor, I was again locked in a dormitory for a full day without contact. The next day I was moved to a smaller dorm. I was the youngest child there, surrounded by much older children. I quickly learned to stay quiet and not step out of line because I saw how staff treated certain children.

The older children bullied me constantly. They beat me and broke my belongings. Staff turned a blind eye. They ignored what was happening. I was singled out and bullied by both older girls and boys. I was forced to do things I did not want to do. I was sexually assaulted on several occasions by another child. The staff knew what was happening to me. They failed to protect me. I remember Mr McArthur. He was extremely strict, but he did nothing to stop the bullying or the abuse. My belongings were stolen. If I ever had money, it was taken from me. I felt unsafe at all times. I had almost no visits from family apart from my gran. I felt completely vulnerable and horrified by the sexual assaults. I had no protection and no one to turn to.

By this point, my mental health was severely damaged. I was living in constant fear and shame.

At around 14 and a half years old, I was moved to Hawthorn Brae, a Church of Scotland home, where I stayed until I was 16.

Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Hawthorn Brae

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1986-1988

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

When I arrived at Hawthorn Brae, I had no hope left. I had already been abused in multiple placements. At first, things seemed calm, but that quickly changed. The staff treated us like animals. We were forced to do things against our will. If we refused, we were painfully restrained or locked in our bedrooms.

I was forced daily to wash an older blind boy in the shower. He was much older than me. I was a teenage girl and was made to wash his private parts while staff watched. I was forced to touch and wash him intimately. This was deeply distressing, humiliating and completely inappropriate. I had no choice. I felt sick, ashamed and violated. I was a child being forced into intimate situations with an older male.

We were woken daily and forced to pray — before food and before bed. If I refused, I was locked in my room or sent to bed without dinner. Food deprivation continued to be used as punishment. There was very little education at this stage. My mental health had collapsed. I felt stupid and worthless. Other children laughed at me. I was the only one with no visitors. I felt completely rejected.

As soon as I turned 16, I left. I had no support and went out on my own. By then, I was emotionally destroyed.

The impact on my mental health has been severe and lifelong. I suffer from PTSD as a result of the abuse I experienced at home and in care. I struggle to revisit what happened to me. When I think about it, I experience intense panic attacks. I relive the sexual abuse and the humiliation. The memories are intrusive and overwhelming.

I feel deeply sad and unwanted, and that feeling has never left me. I struggle with severe anxiety. I am constantly on edge and easily frightened. I do not trust people. I find it extremely difficult to form new relationships. I push people away because I am scared of being hurt or abandoned again.

The abuse I suffered has affected every part of my life. It has affected my confidence, my education, my relationships and my ability to feel safe in the world. I was a vulnerable child who was failed repeatedly — by my father, by the care system, and by the adults who were supposed to protect me.

I believe I was completely failed. The trauma I experienced has ruined my sense of safety and stability, and I continue to live with the psychological consequences every single day.

Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 32 of the “Help to apply” guidance
- contact a case worker

The next section has questions about your supporting documents.

Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- ☐ I am including supporting documents with my form
- ☐ I am not including supporting documents
(if you tick this, a case worker will contact you)
- ☒ I am collecting my documents and will submit them a later date

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on mygov.scot/redress.

Before you send your application you must agree to these statements:

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature

Date

Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

By email

Please submit your application and any relevant documents to:

[**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm
(except Scottish public holidays)
- **Email:** [**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)