



Outlook

Re: Kenneth Mackie DOB 17/05/1966

From Casemanagement <casemanagement@inslaw.co.uk>**Date** Tue 8/11/2026 4:44 PM**To** apply@redress-scheme.scot <apply@redress-scheme.scot>

Good Afternoon,

Thank you for your response. We appreciate you getting back to us.

We would be grateful if you could let me us when the first application was submitted, as we'd like to better understand the timeline.

Thank you for your assistance, and we look forward to hearing from you.

Kind regards,

INS Law

From: apply@redress-scheme.scot <apply@redress-scheme.scot>**Sent:** Tuesday, August 11, 2026 4:43 PM**To:** Casemanagement <casemanagement@inslaw.co.uk>**Subject:** Kenneth Mackie DOB 17/05/1966

Good afternoon,

Thank you for your recent submission.

We note that an application has already been received for this matter, so we will not be progressing a duplicate at this time.

If your client wishes to appoint your firm as their legal representative, they will need to contact us directly to confirm this.

Where we hold the applicant's contact details, we may also contact them to clarify their instructions.

Kind regards,

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: casemanagement@inslaw.co.uk

Sent: 24 July 2026 09:57

To: <apply@redress-scheme.scot>

Subject: INS Law - Our Reference: 101125

Dear Sir/Madam **Our Reference:** 101125**Our Client:** Mr Kenneth MackiePlease find enclosed herewith:

1. Part 1 Redress Application Form
2. Part 3 Redress Application Form
3. Signed Letter of Authority

We would be grateful if you are able to acknowledge receipt of this application, and we look forward to receiving the resulting APP number in due course. Please ensure all correspondence is directed to casemanagement@inslaw.co.uk and we would be grateful if you could quote the aforementioned reference number on all correspondence. Should you require any further information, please do not hesitate to contact us. Yours faithfully INS Law