

Scotland's Redress Scheme

Application form **Part 3**

For individually assessed payment applicants

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Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

Name

Donna Sullivan

Date of birth

Day

25

Month

07

Year

1970

The next section asks you to write your statement of abuse.

Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** apply@redress-scheme.scot

Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from mygov.scot/redress

Please remember:

- there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know
- do not worry about your spelling
- use as much or as little space as you need to give your information - you can continue on additional pages if you want to

Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Craig residential school

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

1979

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

Miss McCourt

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 1 continued

My first memories of that place are of being absolutely terrified. I was scared, upset, and completely overwhelmed. The building was very old and my first impression was that it felt like a prison. From the moment I arrived, I felt fear and anxiety, and I was never given any support or comfort to help me settle in. I was simply placed in a dormitory and given rules, with no care for how frightened I was.

I clearly remember the head teacher. She was extremely frightening and spoke to us in a very nasty, cruel way. Her presence alone made me feel small and powerless. I also remember Miss McCourt, who regularly physically abused me. She would hit me with a shoe and with a belt. This was not a one-off incident — it happened repeatedly. I lived in constant fear of being hurt. She would also force-feed me food that I did not like. Many nights I was made to sit at the table until around 9pm, being forced to eat while crying and distressed. This was humiliating and traumatic. My dormitory was locked, which made me feel trapped and terrified. I felt like I was locked in and had no escape.

Throughout my time there, I was constantly verbally abused. I was called names like “weasel” and “rat.” They always used animal names, and I now understand that this was because they treated us like animals — not like children, and not like human beings.

I suffered physical abuse throughout my entire time there. I can still vividly relive being hit across my legs with a shoe. Even now, I can still feel it in my body. I was very young, scared, and traumatised. I would sometimes wet the bed, and instead of helping me, they humiliated me. They shouted about it in front of the other children, repeatedly embarrassed me, and forced me to sleep in the wet bed as punishment.

Many times, I was locked in my room and denied dinner or supper. I was isolated, hungry, and alone. I also witnessed severe abuse happening to other children while I was there, which added to my fear and distress.

When my dad returned from working away, I was not allowed to see my family. I was made to believe that no one wanted to see me, that I was unwanted and forgotten. This caused deep emotional pain and abandonment. I tried to run away because I was so desperate to escape. When they caught me, I was beaten viciously with a shoe and a trouser belt. The violence was extreme, and it made me believe that this abuse was never going to end and that there was no way out.

I also had to watch my sister suffer the same abuse. Seeing her go through this made me feel even more vulnerable and helpless. Eventually, they took her away from me and kept us segregated. We were not allowed to continue our relationship as sisters. Losing her protection and comfort caused me deep emotional damage and guilt that I still carry.

What I experienced has caused lifelong trauma. It has completely changed me as a person and affected every part of my life. I suffer from severe mental health conditions, including very bad PTSD. I still have nightmares to this day. I live with constant guilt about what my sister went through, and the memories never leave me.

The abuse I suffered — physical, emotional, and psychological — has stayed with me my whole life. I am still living with the consequences of what was done to me.

Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 32 of the “Help to apply” guidance
- contact a case worker

The next section has questions about your supporting documents.

Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- ☐ I am including supporting documents with my form
- ☐ I am not including supporting documents
(if you tick this, a case worker will contact you)
- ☒ I am collecting my documents and will submit them a later date

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on mygov.scot/redress.

Before you send your application you must agree to these statements:

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature

Date

Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

By email

Please submit your application and any relevant documents to:
[**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm
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Statement Addendum

Client Name: Donna Sullivan
Date of Birth: 25/07/1970
Care Setting: Craig residential school
Dates: 1979
Persons Involved: Miss McCourt

Full Statement

Full name

Donna Sullivan

Date of birth

25/07/1970

Address

8 , G34 9HH

Contact telephone number

07464645950

Email address

Dondonsullivan1970@gmail.com

Other names used (if any)

did have married name- Mckenzie

GP Surgery name, address, contact number

Is survivor 68+ or terminally ill?

Brain Tumours – YES

Parents' names and DOB

Mum- Kathleen Sullivan , Dad- William Sullivan

Childhood address prior to care

187 common head road , g34 0df

Siblings names and DOBs

2 Siblings

1 sister was with her called Deborah-

other sister wasn't born then

Local authority cared under

Kirmanock

Age / years placed in care

9 years old

Establishments placed in (Care home they was in)

Craig residential school – Full time

Beneficiary details (next of kin)

Partner- Stewart Dudley- 447721342961

Supporting statement contact (don't mention till end)

Reason placed into care

Mum was ill and her dad worked away

Police involvement details

Statement

My first memories of that place are of being absolutely terrified. I was scared, upset, and completely overwhelmed. The building was very old and my first impression was that it felt like a prison. From the moment I arrived, I felt fear and anxiety, and I was never given any support or comfort to help me settle in. I was simply placed in a dormitory and given rules, with no care for how frightened I was.

I clearly remember the head teacher. She was extremely frightening and spoke to us in a very nasty, cruel way. Her presence alone made me feel small and powerless. I also remember Miss McCourt, who regularly physically abused me. She would hit me with a shoe and with a belt. This was not a one-off incident — it happened repeatedly. I lived in constant fear of being hurt.

She would also force-feed me food that I did not like. Many nights I was made to sit at the table until around 9pm, being forced to eat while crying and distressed. This was humiliating and traumatic. My dormitory was locked, which made me feel trapped and terrified. I felt like I was locked in and had no escape.

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